The EU
What’s in it for me?
A no-nonsense guide for UK citizens to what the European Union delivers
FOUNTAINS ABBEY
BUILT IN 1131

Over the centuries the river walls of the river Skell which flows beneath Fountains Abbey have been badly damaged via erosion and torrential flood waters. £370,000 from the EU funded Converting Sacred Spaces project will be used to repair the damaged river walls and do much needed conservation work in the abbey ruins at the high altar.
Of course, not all the EU’s benefits can be spelt out in purely financial terms and we should be wary of arguments that attempt this to the exclusion of all else. It isn’t just a question of money in, money out. Taxpayers in the UK accept that the taxes they pay are spent on various ends for their collective benefit—defence, education, police and justice, general government, healthcare, etc.—and it is impossible to calculate the return to every individual, town or region. We all benefit materially and in less tangible ways from belonging to the EU. Naturally, people need to keep a close eye on the way the money is spent and what it goes on. After all, it’s your collective contribution and your European Union. We hope by the time you’ve read this booklet, you’ll see just how much has come from our membership of the EU and what opportunities there are out there for networking, funding, travel, study and work.

We quote lots of facts and figures. Many of these come from the Commission itself, but we’ve also used other sources closer to home. If you want more details on any of the issues raised in the booklet, try consulting the Europa website, phoning the Europe Direct call centre or dropping in to one of the Europe Direct centres dotted around the UK. Details of all these information sources are listed at the back.

Reijo Kemppinen
Head of the Commission Representation in the UK
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The EU
What’s in it for me?
LIVING AND WORKING ABROAD

You’ve probably seen TV programmes about buying second homes in southern Europe. But did you know it’s the European Union that makes this feasible? In fact, agreements reached at EU level allow us all to live and work in any other member state. You can also retire abroad and arrange to have your pension paid there.

Last year, a new EU law came into force, simplifying the conditions and formalities for people and their families to move or live anywhere on EU territory. (1) For instance, if you stay in another member state for under three months, all you need is your UK passport. If you are staying for longer, you will be registered in the host country as long as you have a job or enough money to keep you going and comprehensive sickness insurance. After five years of continuous residence, EU citizens are no longer subject to any conditions on the exercise of their right of residence and can only be deported in exceptional circumstances.

And when you go to another EU country on holiday, you can, as a UK citizen, get emergency health care too. The European Health Insurance Card (EHIC) entitles you to reduced-cost and sometimes free medical treatment anywhere in the EU, Norway, Switzerland and some other countries. The card is valid for between three and five years and the quickest way to get one is to apply online:

https://www.ehic.org.uk/Internet/home.do

Alternatively, you can apply by phone: 0845 606 2030 or pick up a form at your post office.

And don’t forget: if you’re travelling outside the EU and there is no UK embassy in that country, you are entitled to consular protection from the embassy of any other EU member state on the same terms as its own nationals.

It's also possible to study abroad and thousands of young people and lecturers have taken advantage of the ERASMUS scheme to do just that. ERASMUS (the European Community Action Scheme for the Mobility of University Students) was introduced in 1987 and rapidly became one of the EU's most popular programmes. It has now been extended to the EEA countries, along with Bulgaria, Romania and Turkey. Over one million young people have studied in another country under the scheme. In 2004-05 alone, over 16,000 students came to complete part of their degree in the UK while over 7,000 UK students did likewise elsewhere in the EU. There are many more places for UK students to study in other European countries. The following website will help you take advantage of the scheme:

http://www.erasmus.ac.uk/index.html

**Combined Universities in Cornwall (CUC)**

The CUC is the first collaborative higher education initiative in the UK to have economic regeneration and business support at its heart. It aims to make studying and working in Cornwall more attractive for young people and graduates who would otherwise leave. It is a partnership of several higher education institutions, including: Exeter and Plymouth Universities, University College Falmouth, The Open University and several other colleges.

As of March 2006, 462 teaching and support posts had been created under the initiative, and an additional £4,57m of GDP achieved. It is estimated there will be 730 teaching and support jobs from 2012 and £175 million additional gross value-added for Cornwall by 2025. Under Phase One, the ERDF contributed £35.9 million to seven projects under the CUC initiative. Phase Two foresees ERDF grants of £29 million for a further eight projects. Total ERDF/ESF investment to date is £73.7 million.

**STUDYING ABROAD**

**AIR SAFETY – BLACKLIST OF AIRLINES**

**Newquay Cornwall Airport**

A total of £2,908,951 of Objective One money from the European Regional Development Fund has been approved to help Newquay Cornwall International Airport accommodate forecast growth in passenger numbers over the next five years. Phase-one work included improvements to the existing terminal buildings and aprons to increase the airport’s capacity from 300,000 to 400,000 passengers a year.

Air safety is of course the main concern for travellers and authorities alike. In 2005, the EU agreed joint rules for keeping European airspace free from airlines and aircraft considered to be unsafe. The Commission has to check and update the list at least every three months. If you want to consult the latest blacklist, go to:

http://ec.europa.eu/transport/air_portal/safety/black_list_en.htm

**TRANSPARENT FLIGHT-TICKET PRICING**

Ever seen a flight advertised for a few quid only to find out that the real price is much higher? Or heard about booking websites which offer customers in one country lower prices than you can get here for exactly the same journey? In July 2006, the Commission proposed new rules which would ban any discrimination based on where you live and stop airlines from misleading us by advertising fares exclusive of taxes and other fees that are added only at the time of booking. But before the proposals become law, they will require the agreement of the European Parliament and the member state governments. More information at:

CHARTER OF AIR PASSENGER RIGHTS

Most of us have suffered the frustration of long delays or even cancellations at airports. Since February 2005, new EU laws have laid down common rules on compensation and assistance when this happens. The rules apply to all airlines leaving the EU and to all those licensed by a member state flying into the EU from outside. Scheduled and charter flights are both covered. Basically, the rules lay down the following amounts of compensation:

<table>
<thead>
<tr>
<th>LENGTH OF JOURNEY</th>
<th>DELAY</th>
<th>COMPENSATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 1500 km (938 miles)</td>
<td>Over 2 hours</td>
<td>€250 (approx £170)</td>
</tr>
<tr>
<td>Over 1500 km (over 938 miles) within EU</td>
<td>3 hours and over</td>
<td>€400 (approx £270)</td>
</tr>
<tr>
<td>1500-3500 km (938-2188 miles) outside EU</td>
<td>3 hours and over</td>
<td>€400 (approx £270)</td>
</tr>
<tr>
<td>Over 3500 km (2188 miles)</td>
<td>4 hours and over</td>
<td>€600 (approx £405)</td>
</tr>
</tbody>
</table>

If you want full details about your rights as a passenger, you can read the charter, which comes as a poster and is displayed in all airports. You can download a copy from:

http://ec.europa.eu/transport/air_portal/passenger_rights/information_en.htm

The rules are administered by national enforcement bodies. Here in the UK, complaints need to be made to:

The Civil Aviation Authority
CAA House
45-59 Kingsway
London WC2B 6TE
Tel. 020 7 379 7311

Although the national body is the first port of call, the Commission still receives 500 complaints every month—about four times as many as before the new rules came in. So people are obviously more aware of their rights and willing to seek redress. In addition, Europe Direct (the EU contact point for the public through e-mail or a single free telephone number) received around 13,000 questions on air passenger rights during 2005.

For the one in ten people in the EU with impaired mobility, an EU Regulation passed in 2006 seeks to ensure that they get fair treatment and free assistance at all EU airports and on board. Full details about the rules to be phased in are available at:


MOVING AROUND WITHOUT PASSPORT CHECKS

Fifteen countries in Europe have signed up to what’s known as the Schengen Agreement. The UK is not a full member of this agreement, which means that you’ll still need to show your passport when entering the Schengen area. But once inside, you’re generally free to travel from one country to another without passport control or customs checks.

GIVING CONSUMERS A FAIR DEAL AT HOME AND AWAY

★ THE SINGLE MARKET’S CONTRIBUTION TO ECONOMIC GROWTH
★ SHOPPING ABROAD
★ PHONING WHILE ABROAD: ROAMING AND THE GSM STANDARD
★ LIBERALIZATION OF TELECOMS
★ PREVENTING MARKET STITCH-UPS: THE CAR MARKET

THE SINGLE MARKET’S CONTRIBUTION TO ECONOMIC GROWTH

The single market is not just about ensuring the public can travel hassle free. It’s also about generating wealth and ensuring the customer is king (or queen). In 2002, the Commission conducted a ten-year review of how the single market was doing. It identified the following benefits from market opening as:

- an increase in EU GDP in 2002 of 1.8% or €164.5 billion
- the creation of some 2.5 million jobs in the EU since 1992 that would not have been generated without the opening up of borders
- extra prosperity amounting to €877 billion—calculated by adding together the additional annual GDP generated by the single market since 1992. This is equivalent to roughly £3,850 (€5,700) for an average household

A recent paper by the Foreign and Commonwealth Office states that British companies exported almost £150 billion worth of goods to EU countries in 2006. That’s 62% of our total and a rise of 25% on the year before. (*)

Incidentally, within the single market, the EU also provides money to help disadvantaged areas tackle poverty, joblessness and poor infrastructure. Over the seven years from 2007 to 2013, well over £7 billion (£10.6 billion at 2006 levels) will be channelled via the EU to devolved or regional authorities in the

UK – in places like West Wales and the Valleys, and Cornwall. All parts of the UK will be eligible for some expenditure.

Money has already helped launch the highly successful Eden Project in the South West of England (see inside back cover), which received over £26 million in EU funds, while £30 million has gone on ferry and airport terminals linking the Scottish mainland to the Hebrides. (1)

### Shopping Abroad

Napoleon may have called us a nation of shopkeepers, but there are plenty of retailers in other parts of Europe too. Competition generated by the EU frontier-free market has driven quality up and prices down. This is good news for consumers. EU nationals and residents can shop in another member state where goods are cheaper without paying additional taxes so long as they are for their personal use. Furthermore, you have full consumer rights when shopping outside your own country thanks to safeguards and redress introduced by the EU:

http://ec.europa.eu/consumers/redress/index_en.htm

### Phoning While Abroad: Roaming and the GSM Standard

While we’re away stocking our cellar for Christmas, many of us take our mobiles with us. But many others don’t because until now the cost of keeping in touch with home has been so high. This is a real problem for Brits, who tend to travel abroad a lot. In fact, very high mobile roaming charges have affected at least 147 million people in the EU (37 million tourists and 110 million business customers). And Eurobarometer found that 72% of us in this country wanted the EU to act to curb high prices. So we did. In 2006, the Commission proposed new rules to ensure that roaming charges are not unjustifiably higher than those at home. And just ten months later, in May 2007 an agreement was reached between the European Parliament and national governments, bringing in substantial savings within a few months:

- The cost of using mobile phones abroad will be cut by up to 70%.
- Calling home from abroad will cost customers no more than 33p (€0.49) per minute (falling to 29p (€0.43) per minute after 2 years).
- Receiving a call, the retail price will be no more than 16p (€0.24) per minute (falling to 13p (€0.19) per minute after 2 years).

<table>
<thead>
<tr>
<th></th>
<th>SUMMER 2007</th>
<th>SUMMER 2008</th>
<th>SUMMER 2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum limit for the Eurotariff for calls made abroad</td>
<td>33 pence</td>
<td>31 pence</td>
<td>29 pence</td>
</tr>
<tr>
<td>Maximum limit for the Eurotariff for calls received abroad</td>
<td>16 pence</td>
<td>15 pence</td>
<td>13 pence</td>
</tr>
<tr>
<td>Maximum Inter-Operator tariff</td>
<td>20 pence</td>
<td>19 pence</td>
<td>18 pence</td>
</tr>
</tbody>
</table>

All tariffs per minute and without VAT.

Between 1996 and 2002, EU telecommunications services grew much cheaper. On average, for the same telecoms services, consumers spent about 30% less of their income in 2002 than they did in 1996, and the affordability index for average income users in all EU member states sank to a record low in 2002.

Since 2000, the EU weighted average charge of a three-minute call has fallen by 65% and the cost of a ten minute call by 74%.

Preventing Market Stitch-Ups: The Car Market

Travelling abroad has made many Britons wise up to the fact that we pay more for some consumer goods than people in other EU member states (though, to be fair, we get a cheaper deal on others). EU rules are there to stop European businesses colluding in order to fix prices or carve up markets between them.

As a result, differences in car prices, for example, long the bugbear of many in the UK, are monitored every six months by the Commission, which produces a report. As a result of the new rules, closer scrutiny and greater consumer awareness, these differences have started to narrow across the European Union and prices have begun to fall. In the year to December 2006, the on-the-road price index for cars was 0.7% against a headline inflation rate of 2.1%. The figure for the UK was even better: a rise of just 0.2%.

For the Eurobarometer survey, conducted in November 2006, please go to:
http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=2971

The Commission already monitors mobile costs and has devised a table to help you see which networks offer the best deal while you are roaming. It’s very simple to use. Just click on the map of your home country to display a sample of tariffs applicable to domestic operators while you’re in other countries. Go to:

And on the subject of mobile phones, did you know the EU made sure your handset can be used on all the other networks of fellow EU countries thanks to the GSM standard? GSM allows interoperability between networks, handsets and services, which means suppliers have been able to develop products for a ‘home market’ of hundreds of millions of people. Well over 2 billion people across use GSM and by 2005 this standard had amassed more consumers than for all other cellular technologies in the world put together. Competition and EU-wide deregulation of the telecoms sector have driven hardware prices down.


Liberalization of Telecoms

Until the 1980s, traditional monopolies controlled all voice and data telecommunications, and nearly all equipment attached to the networks. They also had the right to dictate the terms for others to use their networks.

In the ten years to 1998, the EU liberalized all telecoms goods and services. The number of fixed-line telecoms operators doubled between 1998 and 2003. New entrants invested in new services and infrastructure, and consumers got a better deal all round.

It’s the biggest political and economic challenge of our era. At their meeting in spring 2007, EU leaders agreed to a set of headline targets to combat global warming and ways of reaching them. On climate change, they gave a unilateral EU commitment to reduce greenhouse gases by at least 20% by 2020, compared to 1990 levels, plus a commitment to extend this reduction to 30% if other developed countries did likewise. On renewable energies, they agreed a binding target of 20% by 2020 with a minimum of 10% for the share of biofuels in overall EU transport petrol and diesel consumption. There will be a clear mechanism for allocating and monitoring the national contributions to meeting the target which will be agreed by the Commission with each member state.

Additionally, the EC called for a saving of 20% of the EU’s energy consumption compared to projections for 2020 (the report recommends a change in consumers’ habits and energy saving in office, street and domestic lighting).

Bathing Water

One of the most popular and well known laws to be decided on at EU level concerns the quality of our bathing water. Rules have been in force for over 30 years to improve our beaches. And the good news is that, out of a total of 567 coastal bathing areas...
Making our food and environment safer

HAZARDOUS CHEMICALS

The global production of chemicals is now over 400 million tonnes annually. The chemicals industry is the third-largest EU manufacturing branch, covering 31,000 companies with 1.9 million employees. Internationally, the EU is the leading chemicals producing area. In 2004, it accounted for a third (€580 million or about £390 million) of global sales.

At the same time, the number of incidents of allergies, asthma, some types of cancer, and reproductive disorders in Europe is increasing. Chemicals may be one of the causes for this trend but we know very little about 99% of them and their effects, uses and safe handling.

Now, thanks to rules agreed by the member states, new controls have been put in place that will help protect us from dangerous chemical substances while ensuring our competitive edge in this field is not blunted. A new simplified set of rules known as “REACH” obliges European companies themselves (rather than the public authorities) to assess and manage any risks arising from chemicals they manufacture, import or use.


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WASTE

Clearly, the environment is one area where people see the added value of joint EU action. As well as bathing water, there are EU rules on how to manage hazardous waste and incinerate rubbish.


The EU is also actively involved in the drive to improve recycling. In 2002, a huge 368 lbs (167 kg) of packaging was discarded by each Briton. While this compares favourably with the EU average of 176 kg/head, our environment could be even better protected if our collection (50%) and recycling (44%) rates matched or exceeded the EU averages of 62% and 54% respectively. We still landfill three quarters of our domestic waste, so the increased EU recycling target of a minimum of 55% of overall packaging waste, to be reached by the end of 2008, can make a major contribution to protecting our environment.


monitored around the UK in 2006, 99.6% met the EU’s mandatory water quality criteria established in the EU bathing water directive, up from 98.2% in 2005.


An updated EU law, passed in February 2006, establishes 4 new levels of classification: poor, sufficient, good and excellent. On this website:

http://ec.europa.eu/water/cgi-bin/bw.pl
you can find out about any specific beach in the EU to check whether the water has passed the strict quality standards, which include monitoring for E. Coli and Intestinal Enterococci contamination, the main health threat to bathers. So now you’ll always know what you and your kids are swimming in.


http://ec.europa.eu/water/cgi-bin/bw.pl


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Directorate-General for Environment

© Getty Image
Making our food and environment safer

Animal Health

The latest UK case of avian flu is still fresh in our memories, as is the foot-and-mouth emergency in 2001. Viruses have no respect for borders, which is why the EU deals stringently to contain the spread of animal diseases. There are strict rules to contain outbreaks of periodic disease and to eradicate others which are already established. For example, member states have to notify the Commission of any outbreaks so that it can inform other countries.

It’s also important for supermarkets and consumers to know where their meat is coming from, so they can be sure the animals are disease-free and how far they have been transported. The EU has introduced a number of ways to identify animals, including eartags, tattoos, registers and passports.

Food Labelling

EU rules are in place on the labelling of foodstuffs to enable you to get proper information on what your food contains. All ingredients have to be mentioned and manufacturers must point out any, such as nuts, which can cause allergic reactions.

Life

The EU provides co-funding for a range of environmental initiatives through its LIFE programme. LIFE demonstration projects help to improve the development of clean technologies, manage water and waste more effectively, enhance planning and land use and preserve or restore natural habitats of protected species of plants and wildlife.

176 Projects have been co-financed in the UK over the last 14 years, with the EU contribution amounting to € 108 million (about £73 million) over this period.

Among the 21 ongoing projects currently being co-financed in this country are schemes to:

- conserve Atlantic salmon stocks in Scotland
- improve the quality of blanket bog within two special conservation areas in Wales, to help protect upland birds’ breeding grounds (with the RSPB)

Food labelling

EU rules are in place on the labelling of foodstuffs to enable you to get proper information on what your food contains. All ingredients have to be mentioned and manufacturers must point out any, such as nuts, which can cause allergic reactions.

Active Blanket Bog in Wales

Heather bales are carried over to construct a dam to block moorland drains. These drains cause the internationally important blanket bog habitat to dry out, making it unsuitable for the plant and animal species that depend upon it. This drying can also cause large amounts of greenhouse gases such as carbon dioxide to be emitted. The LIFE Blanket Bog in Wales project has employed local contractors to carry out the majority of the restoration work, bringing much needed employment and income to the rural economy.

Within weeks of the drain being dammed, shallow pools develop as the water table begins to recover after decades of drainage. Sphagnum mosses and other bog species will quickly respond to this change, colonising the pools and slowly enclosing them. The EU LIFE-Nature Programme is funding 75% of this £2.57 million project.

http://ec.europa.eu/food/animal/index_en.htm

http://ec.europa.eu/food/food/labellingnutrition/foodlabelling/comm_legisl_en.htm

http://ec.europa.eu/food/food/labellingnutrition/foodlabelling/comm_legisl_en.htm
WATCHDOGS
THE EUROPEAN FOOD SAFETY AUTHORITY, AND THE FOOD AND VETERINARY OFFICE

The EFSA was set up to provide independent scientific advice on anything with a direct or indirect impact on food safety (including animal health and welfare and plant protection). It is also consulted on the relevant Community laws. The FVO meanwhile ensures that EU laws on food safety, animal health, plant health and animal welfare are properly implemented and enforced.

http://ec.europa.eu/food/fvo/index_en.htm

GMOs

Most of us know about GMOs – plants, animals or micro-organisms whose genetic make-up has been artificially altered to increase yields, resistance to disease or tolerance of herbicides. There have been EU laws on GMOs since the early 1990s to protect health and the environment and to ensure they can be moved safely around the EU.

The entire set of rules has recently been amended in response to public and government concerns. It lays down the conditions which a company or university research department must satisfy before being allowed to develop, use or market a GMO or food derived from one. GMOs or food and feed products derived from GMOs placed on the market must also satisfy labelling and traceability conditions.

http://ec.europa.eu/food/food/biotechnology/gmfood/index_en.htm

PROTECTING CONSUMER SAFETY: RAPEX

Thirty European countries and the European Commission have joined forces to create the rapid alert RAPEX network, which lets them notify each other of consumer products that pose a serious risk to consumers health and safety (food and medicines are covered by their own Rapid Alert Systems). (4)

The system prevents the offending products from being marketed in the first place, or recalled if already on the shelves. The latest annual report “Keeping European Consumers Safe” issued in spring 2007 reveals that 924 goods were taken off the shelves across the EU in 2006. Almost a quarter of them were targeted at children — from teddy bears with dangerous metal spikes to a Chinese-made Superman doll coated with poisonous lead paint. Others included hair-dryers, mini motorbikes, cleaning sprays and even wigs.

In 2005, over half the 701 notified products were unsafe electrical devices and toys (almost half of all notified products presented a risk of electric shock, fire or burns). 50% of notified products originated from China and with this growing trend in mind, the Chinese authorities have now been granted access to the system on a read-only basis to help to improve the situation. A weekly online bulletin of products found to be sub-standard can be accessed at:

http://ec.europa.eu/consumers/dyna/rapex/rapex_archives.cfm

(4) For foods and animal feed, the RASFF network:
Pharmaceutical quality alerts:

Teddy bears can easily turn out to be deadly if children can take them apart and choke on the filling or cut themselves on a sharp internal part.
Recently released figures show a rapid rise in the number of dangerous goods withdrawn from sale across the European Union thanks to the EU-wide alert system to protect consumers.
New member states which joined the EU in 2004 are now also notifying Rapex about products on sale on their markets.
Toys now form the biggest category of hazardous goods on sale.
THE EUROPEAN ARREST WARRANT

The EAW allows the arrest of criminals and their transfer for trial or detention, valid throughout the states of the European Union. The EAW is designed to increase the speed of extradition.

The handover of an individual to another member state now takes on average between only 13 and 43 days, compared with extradition, which previously took more than nine months.

In summer 2005, the EAW was invoked to allow the extradition of one of the suspects in the 21 July London bombing, from Italy back to Britain.


FIGHT AGAINST MONEY LAUNDERING

We all know how important the City of London and financial services are to the UK economy. We also know that the banking system is targeted by money laundering outfits and groups seeking to fund terrorism. A new, tougher EU Directive (\(^{5}\)) on preventing these crimes will replace existing rules in December 2007. The “know your customer” requirements apply to a broad range of service providers from the financial sector to estate agents, from lawyers to casinos. Any cash payment exceeding €15,000 for goods will now also be covered. Obligations include verification of the identity of the customer and that of anyone they may be acting on behalf of, reporting any suspicious activity to national authorities, ensuring adequate training of staff and introducing internal procedures to deal with any such situations.


\(^{5}\) Directive 2005/60/EC – Official Journal of the EU, L309 of 25/11/05
COUNTERFEITING AND PIRACY

Counterfeiting and piracy are often linked to organized crime, and mean member states have to apply tough penalties against those engaged in them. Failure to respect intellectual property rights means there is less investment in innovative industries, research and cultural promotion. Counterfeiters may even threaten the health and safety of EU citizens by producing fake medicines, toys, cosmetics, food and drinks and vehicle spare parts.

A 2004 report put the loss to UK businesses from counterfeiting and piracy as high as £1,414 million each year. Another in 2000 by the Centre for Economics and Business Research estimated that counterfeiting within the EU costs over 17,000 jobs every year and reduces annual GDP by €8bn (over £5 billion). Across Europe, it’s a growing and increasingly dangerous phenomenon, often linked to organized crime and money laundering. 2004 figures show that the number of counterfeit and pirated articles seized at the EU external borders is continuing to increase.

- The seizure of 103 million counterfeit and pirated goods represents an increase of more than 12% on 2003 and almost 1000% compared to 1998.
- The number of customs operations involving fakes more than doubled to 22,000 by comparison with 2003.

External Borders Agency

Since 2005, a European agency, FRONTEX, has been coordinating cooperation between the member states on the management of external borders. Based in Warsaw, it helps train border guards, exchanges intelligence between countries, analyses threats of illegal immigration and helps arrange the return of illegal immigrants.

http://www.frontex.europa.eu/
Europe Direct is a network of drop-in information centres spread across the UK. From Plymouth to Preston, Cardiff to County Tyrone, you can access up-to-date information on the EU and feedback your comments directly to the European institutions. Typically located in chambers of commerce, libraries or local authorities, the centres offer an information service, lots of literature on the EU and computers with access to the EU’s Europa website.

How can I go about studying or teaching in another Member State? Is there funding available to get work experience in another EU country? I want to do a GAP year on the continent – is there help on hand? What if I want to arrange an exchange with another European school? How can I organise a study visit to the European institutions? What teaching and learning material can I get about the EU for free?

You will be able to find answers to all these questions at your local centre, or by calling the freephone number 00800 6 7 8 9 10 11.

Contact details for your local Europe Direct Centre
EU funds helped build the Eden Project and boost the local Cornish economy.