



National Enforcement Bodies Regulation [EC] 1371/2007



Member States	Organisation	Contact details
 <u>Austria</u>	Schienen-Control GmbH (Rail Regulatory Body)	Tel. : + 43 1 505 07 07 www.schienecontrol.gv.at
 <u>Belgium</u>	Service Public Fédéral Mobilité et Transports - Federale Overheidsdienst Mobiliteit en Vervoer (Federal Public Service Mobility and Transport)	Tel. : + 32 2 277 48 91 (FR) + 32 2 277 48 90 (NL) www.mobilit.fgov.be
 <u>Bulgaria</u>	Изпълнителна агенция "Железопътна администрация" (Railway Administration Executive Agency)	Tel. : +359 2 9 409 428 +359 2 9 409 506 www.iaja.government.bg
 <u>Czech Republic</u>	Drážní úřad (Rail Authority)	Tel. : + 420 224 229 937 www.ducr.cz
 <u>Denmark</u>	Sekretariatet for Ankenævnet for Bus, Tog og Metro (Appeal Board for Bus, Train and Metro)	Tel. : +45 36 13 18 91 www.abtm.dk
 <u>Estonia</u>	Tarbijakaitseamet (Consumer Protection Board)	Tel. : +372 6 201 700 www.tka.riik.ee
 <u>Finland</u>	Kuluttajariitalautakunta (Consumer Disputes Board)	Tel. : +358 29 56 65200 www.kuluttajariita.fi
 <u>France</u>	Direction Générale de la Concurrence, de la Consommation et de la Répression des fraudes - D.G.C.C.R.F. (Directorate General for Competition, Consumption and Anti-Fraud)	Tel. : +33 144 871 717 www.service-public.fr
 <u>Germany</u>	Eisenbahn-Bundesamt Federal Railway Authority	Tel. : +49 228 30 795 400 www.eisenbahn-bundesamt.de
 <u>Greece</u>	Ρυθμιστική Αρχή Σιδηροδρόμων (Rail Regulatory Body)	Tel. : +30 210 65 08 488 www.yme.gr
 <u>Hungary</u>	Nemzeti Közlekedési Hatóság (National Transport Authority)	Tel.: +36 1 815 9679 www.nkh.hu
 <u>Ireland</u>	Department of Transport	Tel. : +353 1 67 07 444 www.transport.ie
 <u>Italy</u>	Ministero delle Infrastrutture e dei Trasporti (Ministry of Infrastructure and Transport) Direzione Generale del trasporto ferroviario (Directorate General for Rail Transport)	Tel. : + 39 06 41 58 35 70 www.mit.gov.it

 <u>Latvia</u>	Sabiedrisko pakalpojumu regulēšanas komisija (Public Utilities Commission)	Tel. : +371 670 97 200 www.sprk.gov.lv
 <u>Lithuania</u>	Susisiekimo Ministerija (Ministry of Transport)	Tel. : +370 5 239 3865 www.transp.lt
 <u>Luxembourg</u>	Communauté des Transports (Regulatory Authority for Transport)	Tel. : +352 26 86 57 1 www.verkeiersverbond.lu
 <u>The Netherlands</u>	Inspectie verkeer en Waterstaat (Inspectorate of Transport and Water Management)	Tel.: + 31 88 489 00 00 +31 70 456 41 50 www.ivw.nl
 <u>Poland</u>	Urząd Transportu Kolejowego (Office for Rail Transport)	Tel.: +48 22 630 1830 +48 22 630 1844 www.utk.gov.pl
 <u>Portugal</u>	Instituto da Mobilidade e dos Transportes Terrestres (Institute for Mobility and Land Transport)	Tel. : +351 217 949 000 www.imtt.pt
 <u>Romania</u>	Autoritatea Feroviară Română (Romanian Railway Authority)	Tel. : +40 21 307 79 00 www.afer.ro
 <u>Slovakia</u>	Úrad pre reguláciu železničnej dopravy (Railway Regulatory Authority)	Tel. : +42 12 50 255 202 www.urzd.sk
 <u>Slovenia</u>	Ministrstvo za promet, Direktorat za železnice in žičnice (Ministry of Transport, Directorate for Railways and Cableways)	Tel. : +386 1 478 8218 www.mzp.gov.si/en/areas_of_work/railways_and_cableways
 <u>Spain</u>	Ministerio de Fomento (Ministry of Public Works)	www.fomento.es
 <u>Sweden</u>	Konsumentverket (Swedish Consumer Agency)	Tel.: +46 771 42 33 00 www.konsumentverket.se
 <u>United Kingdom</u>	Office of Rail Regulation	Tel.: +44 20 7282 2000 www.rail-reg.gov.uk
 <u>United Kingdom (Northern Ireland)</u>	Department for Regional Development	Tel. : +353 28 9054 0540 www.drdni.gov.uk