

Specific Privacy Statement

Public consultation on the use of Commission websites referred as "consultation" in the text

1. OBJECTIVE

The objective of this consultation is to gather information on the use of Commission websites. The consultation is being carried out under the responsibility of the Head of the Unit COMM A/5, Europa website, Directorate-General Communication, acting as the Controller. The results of the consultation will be used to improve the quality of the websites of the European Commission.

Participation in the consultation is voluntary.

As this consultation collects and further processes personal data, Directive 2009/136/EC on users' rights relating to electronic communications networks and services and Regulation 2001/45/EC on the protection of individuals with regard to the processing of personal data, are applicable.

The processing operations on personal data linked to the organisation and management of this consultation are necessary for the management and functioning of the Commission, as mandated by the Treaties, and more specifically in Article 5 of TEU, Article 13 TEU and Articles 244-250 TFEU, and in accordance with Article 1 and Article 11 of TEU.

2. WHAT PERSONAL INFORMATION DO WE COLLECT AND THROUGH WHICH TECHNICAL MEANS?

This consultation is being carried out using a third party tool (SurveyMonkey). Users will be directed to the website of SurveyMonkey to answer the consultation questions. Please note that this third party tool has its own [privacy policy](#). Participation in this consultation is voluntary.

The consultation has been configured so that it does not automatically track IP addresses or emails.

At the end of the consultation respondents have the option of leaving their email address so that they can be contacted for further research on Commission websites. This is voluntary and the email addresses will not be shared with any third parties.

SurveyMonkey uses cookies on its website. Read more about the [types of cookies used on this site](#).

The cookies employed by the Europa website to alert users about this consultation (via a pop-up window) contain no personal information and are set for three weeks only.

3. WHO HAS ACCESS TO YOUR INFORMATION AND TO WHOM IS IT DISCLOSED?

Access to all personal data as well as all information collected in the context of this consultation is only granted through UserId/Password to a defined population of users,

without prejudice to a possible transmission to the bodies in charge of a monitoring or inspection task in accordance with EU legislation. These users are members of the Commission unit ('Europa unit' - COMM.A.5) organising the consultation.

No personal data is transmitted to parties which are outside the recipients and the legal framework mentioned.

The European Commission will not share personal data with third parties for direct marketing purposes.

4. HOW DO WE PROTECT AND SAFEGUARD YOUR INFORMATION?

The collected personal data and all information related to the above mentioned consultation is stored on a computer of the external subcontractor as described above, acting as processor, who has to guarantee the data protection and confidentiality required by the Regulation (EC) 45/2001.

5. HOW CAN YOU VERIFY, MODIFY OR DELETE YOUR INFORMATION?

If you want to verify which personal data is stored on your behalf by the responsible controller, have it modified, corrected or deleted, please contact the Controller by using the contact information below, giving a clear description of your request.

6. HOW LONG DO WE KEEP YOUR DATA?

Respondents of the consultation will be given the option at the end of the consultation to leave their email address for further research.

This personal data will be part of a list of contact details shared internally amongst the staff of Commission for the purpose of contacting you in the future in the context of research on Commission websites. This data will be kept for one year following the closing of the consultation.

7. CONTACT INFORMATION AND RECOURSE

If you have questions regarding the consultation, or concerning any information processed in the context of the consultation, or on your rights, feel free to contact the support team, operating under the responsibility of the Controller:

Europa unit, DG Communication, European Commission

Email - [EC webrationalisation](#)