



EUROPEAN UNION



Project Factsheet

Promoting sustainable management of water services and resources
in countries affected by the Syrian crisis

OBJECTIVES

- Provide reliable and sustainable water services to Syrian refugees and local communities, through improved infrastructure and more effective local water company management.

BUDGET

EUR 12.6 million

START DATE

17/11/2016

DURATION

36 months

EXPECTED RESULTS

- Improve access to drinking water for households affected by the Syrian crisis.
- Improve services of Lebanese water companies in terms of providing water to all customers and collecting payments more efficiently.
- Reduce water costs for households.
- Increase knowledge on the impact of water supply shared between countries affected by the Syrian crisis.

BENEFICIARIES

150,000

Lebanese and
Syrians

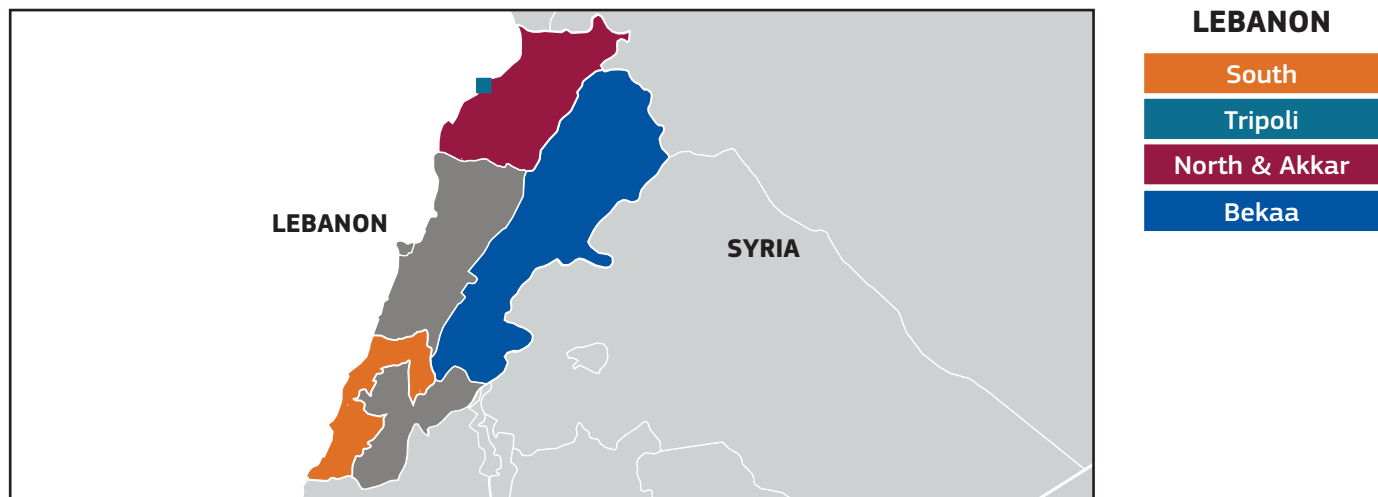
IMPLEMENTING PARTNERS



www.gvc-italia.org



PROJECT LOCATIONS



IMPACT



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Amsha

Amsha Dhamen lives in Tamnine el Tahta, Lebanon, with her husband and son, who are both disabled. Daily life is hard and, until recently, it was even harder because of her weekly struggle to access water. ***“We used to get our water from the water tanks, which are located on the rooftop,”*** Amsha says. ***“They needed to be refilled every five days in summer, less so in winter. Each time, we paid around 25.000 Lebanese pounds (€15).”***

“It was such a painful procedure... First, we had to walk all the way to the man who brought us water. When he came, we put the hose on the rooftop, where the water tanks were. Someone had to stay down below, someone stayed on top and another person stood next to the water tank and we passed the hose to each other. In winter, when there was snow and ice, we suffered a lot.”

Water scarcity, aging infrastructure and operational challenges are the longest-standing water management problems in Lebanon. The influx of Syrian refugees has further aggravated these issues. Following-up on a previous EU funded UNHCR intervention building the infrastructure, a new project funded by the EUTF and carried out by GVC addresses these challenges by ensuring sustainable access to reliable water services for refugees and local communities..

“Now that we are connected to the water and we have a meter installed, we won’t have to struggle with the hose anymore,” Amsha says. ***“It will be cheaper. And if I can’t afford to pay in one go, they say I can pay in several instalments. We will be happier and able to see some seeds and plants grow at our doorstep.”***

THE TRUST FUND: https://ec.europa.eu/neighbourhood-enlargement/neighbourhood/countries/syria/madad_en