DIGITALISATION: MAKING TRAVEL DATA ACCESSIBLE FOR BETTER JOURNEY PLANNING

Have you ever found yourself trying to plan a journey across Europe without knowing all the options for scheduled trains, planes, coaches and public transport? It isn’t always easy to get the right information about cross-border transport and connections.

The goal of this initiative is to solve this problem by establishing national access points with travel data from all types of transport. This data will then be made available to businesses such as service providers and developers, who would use it to build travel information websites, online journey planners and other applications. As a result, new and more accurate services to plan journeys across Europe will be available to anyone who needs them.

1 BILLION TRIPS PER YEAR

Demand for cross-border travel information in the EU
How will the new travel information system work?

END USERS/TRAVELLERS

• Uses a travel information service (website, app...) to plan a journey across the EU.
• Saves time and has more choices regarding the type of transport.

LINKING SERVICES

• Local, regional and national travel information services may decide on a voluntary basis to link with each other’s services to provide better information to users.
• Financial compensation may be required by the travel information services.

SERVICE PROVIDERS/DEVELOPERS

• Use the data from national access points to set up travel information services such as websites or app for smart phones etc...
• Have to comply with the terms and conditions set by transport operators, transport authorities etc...
• Financial compensation may be required by the transport operators, transport authorities etc. to use their data.

NATIONAL ACCESS POINTS

• All EU Member States have to set up National Access Points by 2019
• National access points will gather travel information from scheduled trains, coaches, planes and public transport, from both private and public entities.
• The data provided through the National Access Point needs to be in a common language.