

Q&A

Study on transport industry's approaches to combat insider threat

Questions:

We would have three questions pertaining to the nature of the requested services and the tendering procedure:

1. In part 2.2 - 'Objective 2 - Analysis of the specifications document (p.5), it is written « the success of setting up and implementing an insider threat programme may depend upon the legal framework and the provision of guidance through authorities, agencies, associations or consultants. For example, for certain tasks background checks are mandatory. What is not mandatory, however, is the establishment of a security culture. Also guidance may not exist in all Member states. »

Could you please specify what is expected from the study in relation to this objective (as it is done for the other objectives)?

2. In part 2.2.3, it is written 'The duration of the tasks shall not exceed 8 months' and in part 2.4 that 'A draft final report containing all aspects of the study shall be delivered no later than 6 months' (p.6).

Could you please confirm that you expect all the tasks to be performed by the end of month 6 and that the 2 remaining months may be used for feedback and validation between DG MOVE and the contractor?

3. In the letter of invitation (p.3), it is written that the contracting authority will reply to requests for additional information from the tenderers.

Could you please let us know if all the questions and answers will be sent to all the tenderers?

Reply:

1. Objective 2 concerns the analysis of insider threat programmes information of has to be collected according to objective 1. The status quo of insider threat programmes may not only vary depending upon the transport sector and the type of company, but also due to the opportunity respectively lack of opportunity to obtain advice from authorities or other entities and also due to restrictions depending upon the national legislation such as data protection. These factors should be taken into account when analysing the status quo of insider threat programmes.

2. We confirm the deadlines quoted.

3. Replies to requests for additional information from the tenderers are published on https://ec.europa.eu/transport/facts-fundings/tenders_en