



Accessibility statement for eCertis Commission-owned website on the Europa domain

Accessibility statement

This statement applies to content published on the domain: '<https://ec.europa.eu/tools/ecertis/>'

It does not apply to other content or websites published on any of its subdomains. These websites and their content will have their own specific accessibility statement.

This website is managed by [DG GROW. It is designed to be used by as many people as possible, including people with disabilities.

You should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using a modern screen reader and speech recognition software (on your computer or phone)]

This website is designed to comply with the [technical standard for websites and mobile apps, EN 301 549, v.3.2.1](#). This closely follows level 'AA' of the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#).

Compliance status

This website is not **compliant** with [technical standard EN 301 549 v.3.2.1](#) and the [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#). See '[Non-accessible content](#)' for more details.

The website was last tested on 16/06/2025.

Preparation of this statement

This statement was reviewed on 23/06/2025

method used to prepare the statement (see Article 3(1) of Commission Implementing Decision (EU) 2018/1523 (2)) A self-assessment done by the public sector body.

Feedback

We welcome your feedback on the accessibility of the eCertiswebsite. Please let us know if you encounter accessibility barriers:

- Address:

Directorate General Internal Market, Industry, Entrepreneurship and SMEs.

Avenue d'Auderghem 45 / Oudergemselaan 45, B-1049 Brussels, Belgium

- E-mail: GROW-APPLICATION-SUPPORT@ec.europa.eu

We try to respond to feedback within 15 business days from the date of receipt of the enquiry by the responsible Commission department.

Compatibility with browsers and assistive technology

The 'eCertis' website is designed to be compatible with the following most used assistive technologies:

- the latest version of Google Chrome browser;
- in combination with the latest versions of JAWS, NVDA, VoiceOver and TalkBack.

Technical specifications

The accessibility of the 'eCertis' website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

Non-accessible content

Despite our best efforts to ensure accessibility of the 'eCertis' website, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below. Known limitations for the 'eCertis' website:

1. most pages have poor colour contrast
2. most functionality is not accessible using only a keyboard
3. most heading elements are not used consistently
4. some labels are not correctly connected with their corresponding form fields
5. some images do not have alt text descriptions
6. some buttons and/or links don't have readable text
7. some error messages are not clearly associated with form controls
8. some documents are in PDF format and are not accessible