National Strategy for Social Inclusion of Homeless People
June 2022

- **National strategy – 2017/2023**

  1st attempt in 2009 (2009/2015)

  National Strategy since 2017!

- **ETHOS concept and framework**

"Anyone who, regardless of nationality, racial or ethnic origin, age, gender, sexual orientation, socioeconomic status and physical and mental health condition, is:

- living in a public space, emergency shelter or in a precarious location; _roofless_
- in temporary accommodation (individual or collective).
- ETHOS concept and framework (light)

No one on the street more than 24h
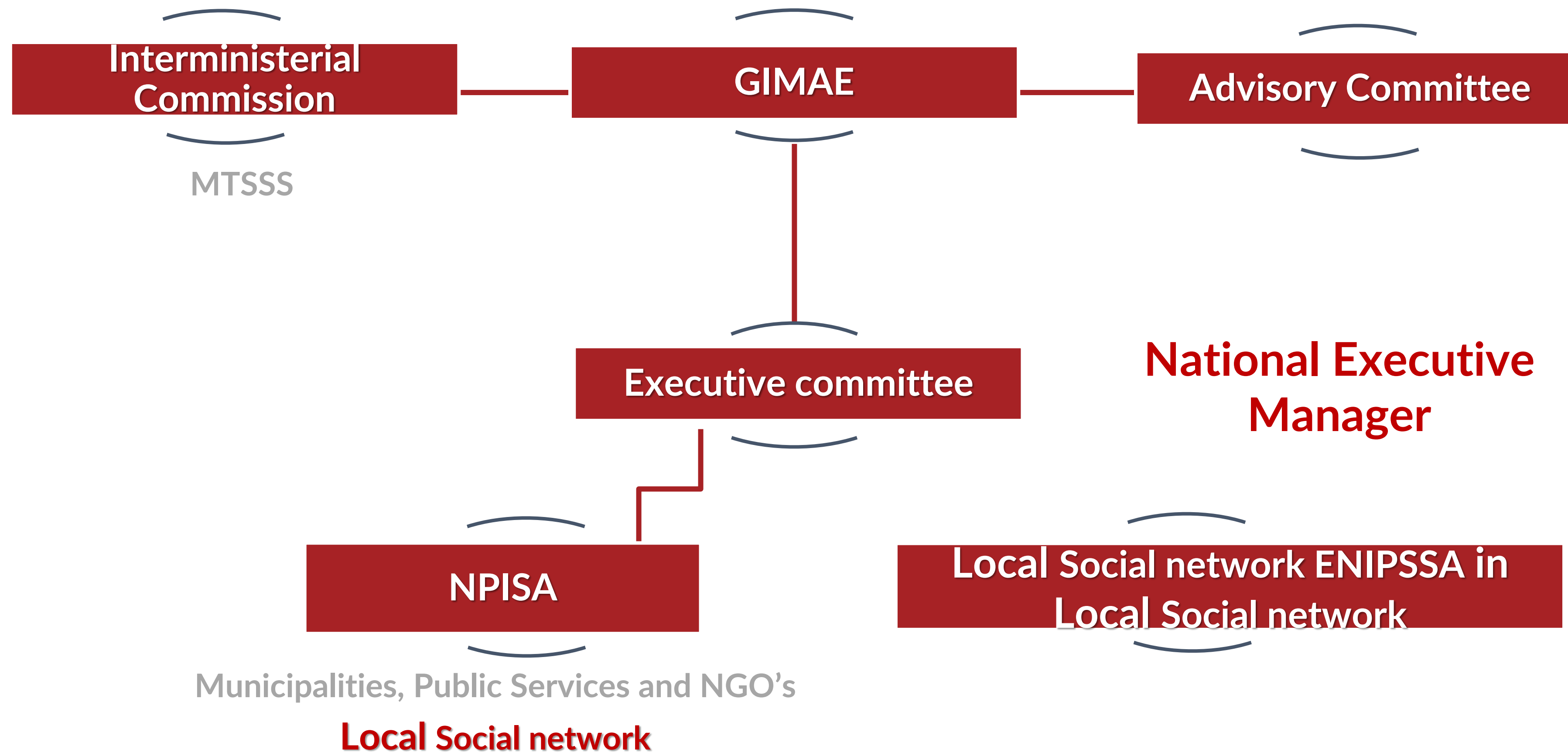
for lack of alternatives.

OUR MAIN PRINCIPLES/PHILOSOPHY

- **Human rights and human dignity**

- **Equality and non-discrimination**

- **Person centered approach**

- **Homelessness as a social complex problem**

OUR PHILOSOPHY

- **Person centered approach**

- **Homelessness as a social complex problem**

- **Integral & integrated intervention**

- **Case manager / individual plan**

- **Flexibility and innovation**

More than 35 Public and NGO organisations

Social Security services

| Instituto da Segurança Social, I.P. - **ISS, IP** |
| Administração Central do Sistema de Saúde, I.P - **ACSS,IP** |
| Administrações Regionais de Saúde, IP - **ARS,IP** |
| Águas de Portugal |
| Alto Comissariado para as Migrações - **ACM** |
| Associação Nacional de Freguesias - **ANAFRE** |

Housing services

Health services

| Direção-Geral da Saúde - **DGS** |
| Direção-Geral da Segurança Social - **DGSS** |
| Direção-Geral das Autarquias Locais - **DGAL** |
| Comissão para a Cidadania e Igualdade de Género - **CIG** |
| Comissão Nacional de Combate ao Desperdício Alimentar - **CNCDA** |
| Associação Nacional de Municípios Portugueses - **ANMP** |

| Direção-Geral da Educação - **DGE** |
| Direção Geral de Política do Mar - **DGPM** |
| Direção-Geral de Recursos da Defesa Nacional - **DGRDN** |
| Direção-Geral de Reinserção e Serviços Prisionais - **DGRSP** |
| Escola Nacional de Saúde Pública - **ENSP** |
| Guarda Nacional Republicana - **GNR** |

| Santa Casa da Misericórdia de Lisboa - **SCML** |
| Polícia de Segurança Pública - **PSP** |
| Laboratório Nacional de Engenharia Civil - **LNEC** |
| Instituto Nacional de Estatística - **INE,IP** |
| Instituto do Emprego e Formação Profissional - **IEFP, IP** |
| Instituto da Habitação e da Reabilitação Urbana - **IHRU, I.P.** |

Migration services

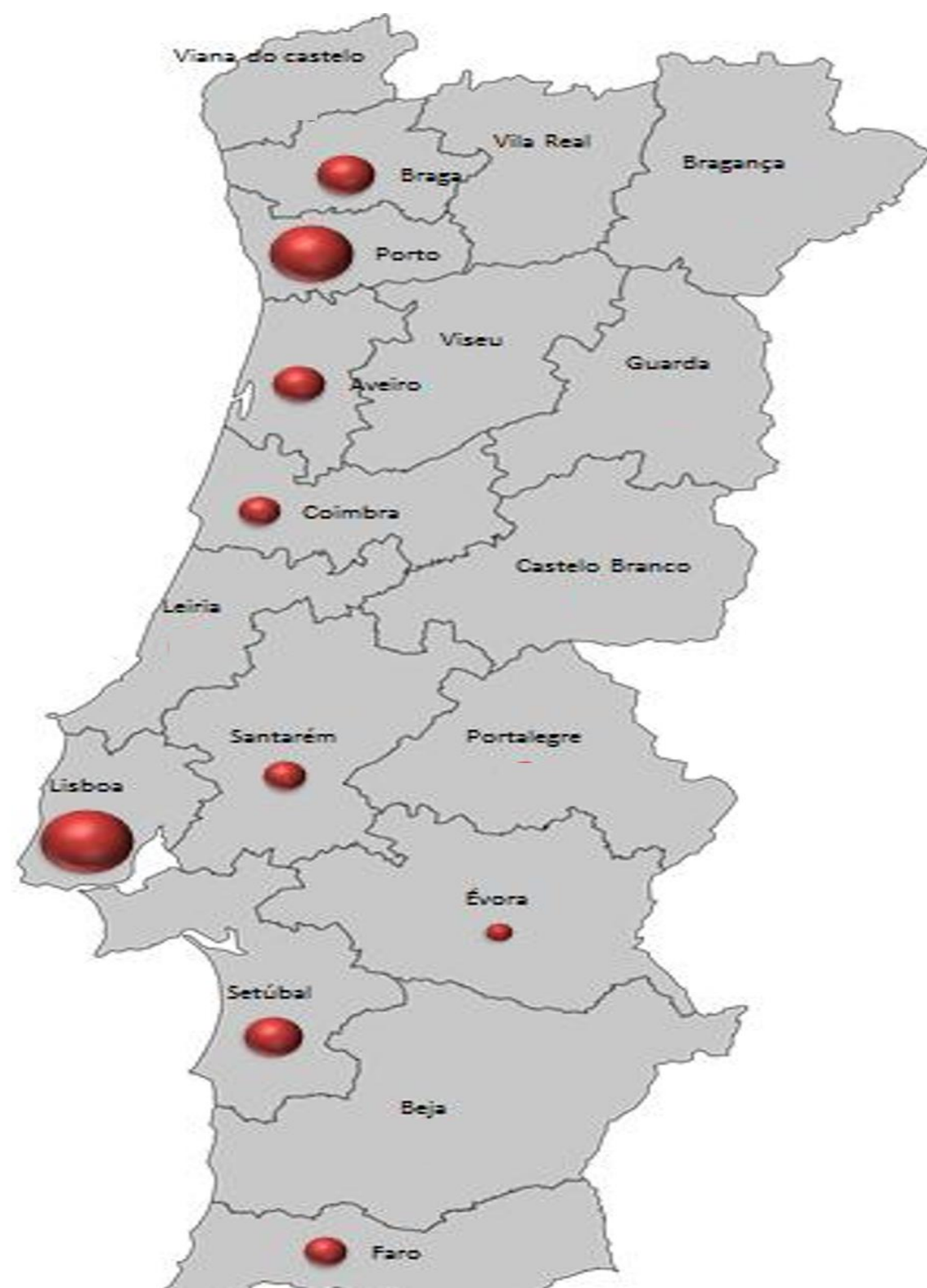| Serviço de Intervenção nos Comportamentos Aditivos e nas Dependências - **SICAD** |
| Centro de Estudos para a Intervenção Social - **CESIS** |
| Confederação Nacional de Instituições de Solidariedade - **CNIS** |
| Rede Europeia Anti Pobreza - **EAPN Portugal** |
| Federação Nacional de Entidades de Reabilitação de Doentes Mentais - **FNERDM** |
| União das Misericórdias Portuguesas - **UMP** |

Justice services

Police services

EPOCH 2022

NPISA local social network

- Braga e Viana do Castelo

- Porto, Matosinhos, VN Gaia

- Aveiro, Espinho, S. João Madeira

- Coimbra, Figueira da Foz, Leiria

- Santarém

- Lisboa, Almada, Amadora, Cascais, Loures Oeiras e Odivelas

- Évora

- Setúbal, Almada, Barreiro, Seixal

- Faro, Albufeira, Lagos, Loulé, Portimão, Tavira, VRS António

32 NPISA

GOVERNANCE MODEL / MANAGEMENT FRAMEWORK

- ## CURRENT SITUATION

  32 Local Social Network (278 municipalities)

- ## MAIN DIFICULTY

  to understand and implement the concept
  to coordinate different services

- ## CHALLENGES

  to change the paradigm to a **person and housing centered approach**
  to implement an integrated governance model

- ## SUCCESS - increasing awareness / growth of local networks

DIAGNOSTIC CHALLENGE

- **<u>CURRENT SITUATION</u>**
  annual survey (278 municipalities, +95% answer rate)

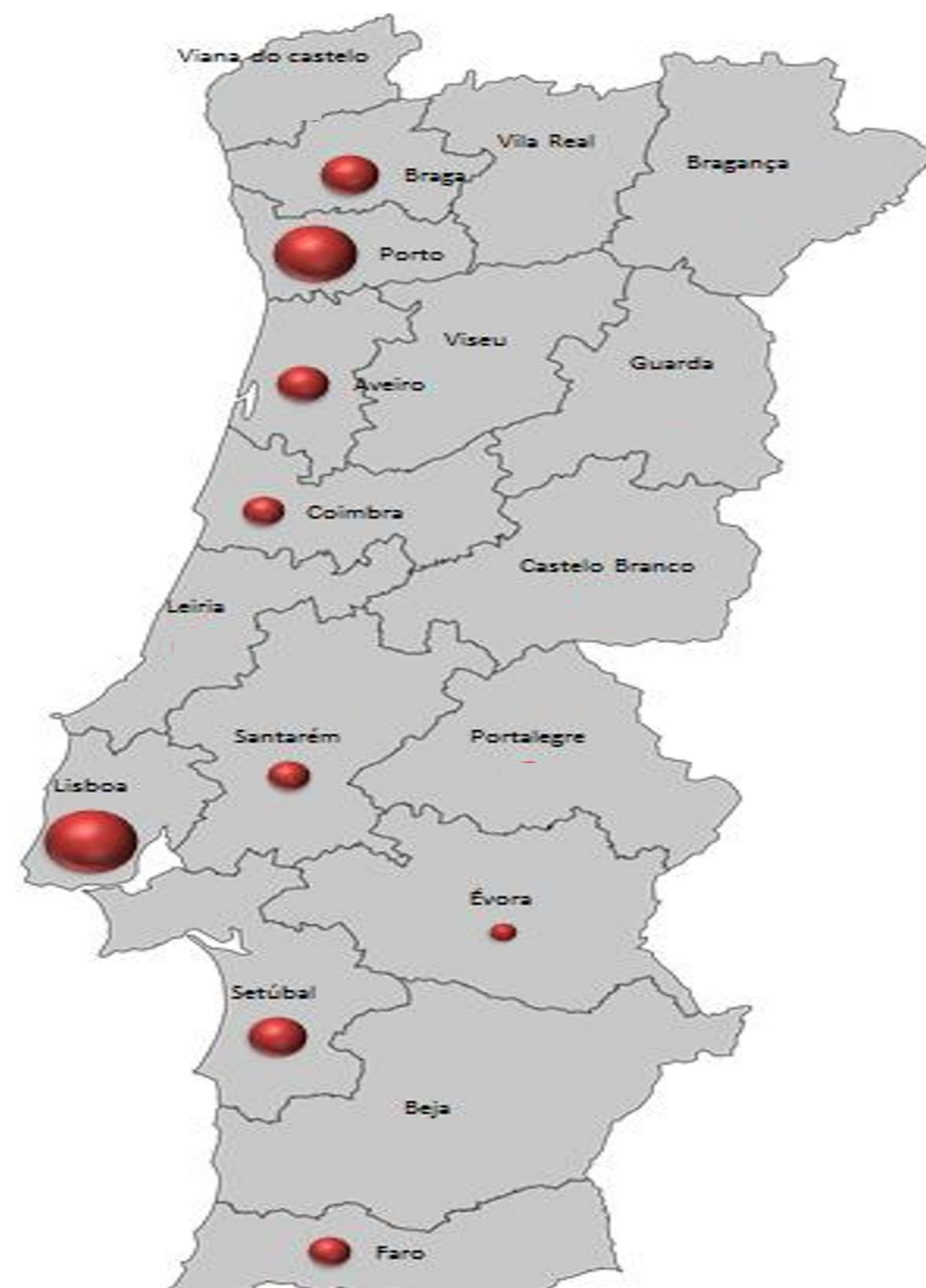- **<u>MAIN DIFICULTY</u>**

  non digital system
  to understand the concept

- **<u>CHALLENGES</u>**

  to implement a **digital information system** (waiting authorization National data protection authority)

- **<u>SUCCESS</u>** - 3 Annual national reports

Some data

2020

▪ **8.209 People**

    ▪ **3.420 roofless**

    ▪ **4.789 without home**

▪ **Almost 79% are men**

▪ **480 people gained autonomy**

32 NPISA

MAIN DIMENSIONS

P H P

▪ PREVENTING

- ▪ Define key-indicators
- ▪ Take action to prevent

▪ HOUSING

- ▪ Housing first
- ▪ Housing led

▪ PROMOTING

- ▪ Autonomy
- ▪ Self-determination

BNAUT – Housing Ministry and Labour and Social Security Ministry - Places and investment
Housing support strategy – housing first and share apartments

PREVENTING

- **CURRENT SITUATION**
  4 pilot projects to define a framework and key-indicators

- **MAIN DIFICULTY**
  to implement a prevention culture

- **CHALLENGES**
  to implement cross-ministerial project - National emergency housing program (Recovery & Resilience Facility – 176M€/2.400 places)

- **SUCCESS** - (not yet)

- Young people in the social protection system
- Evictions
- Health services discharges

- **CURRENT SITUATION**
  Case manager (goal 100%)
  housing led strategy (+1000 places financed)
  training program (General + case management)

  534 Housing First
  472 Share Apartments

- **MAIN DIFICULTY**

  to change the paradigm to a person and housing centered approach
  insufficient supply of social housing stock or housing assistance
  to implement an integral and integrated intervention model

- **CHALLENGES**
  to implement more housing solutions / Insertion communities (R&RF)

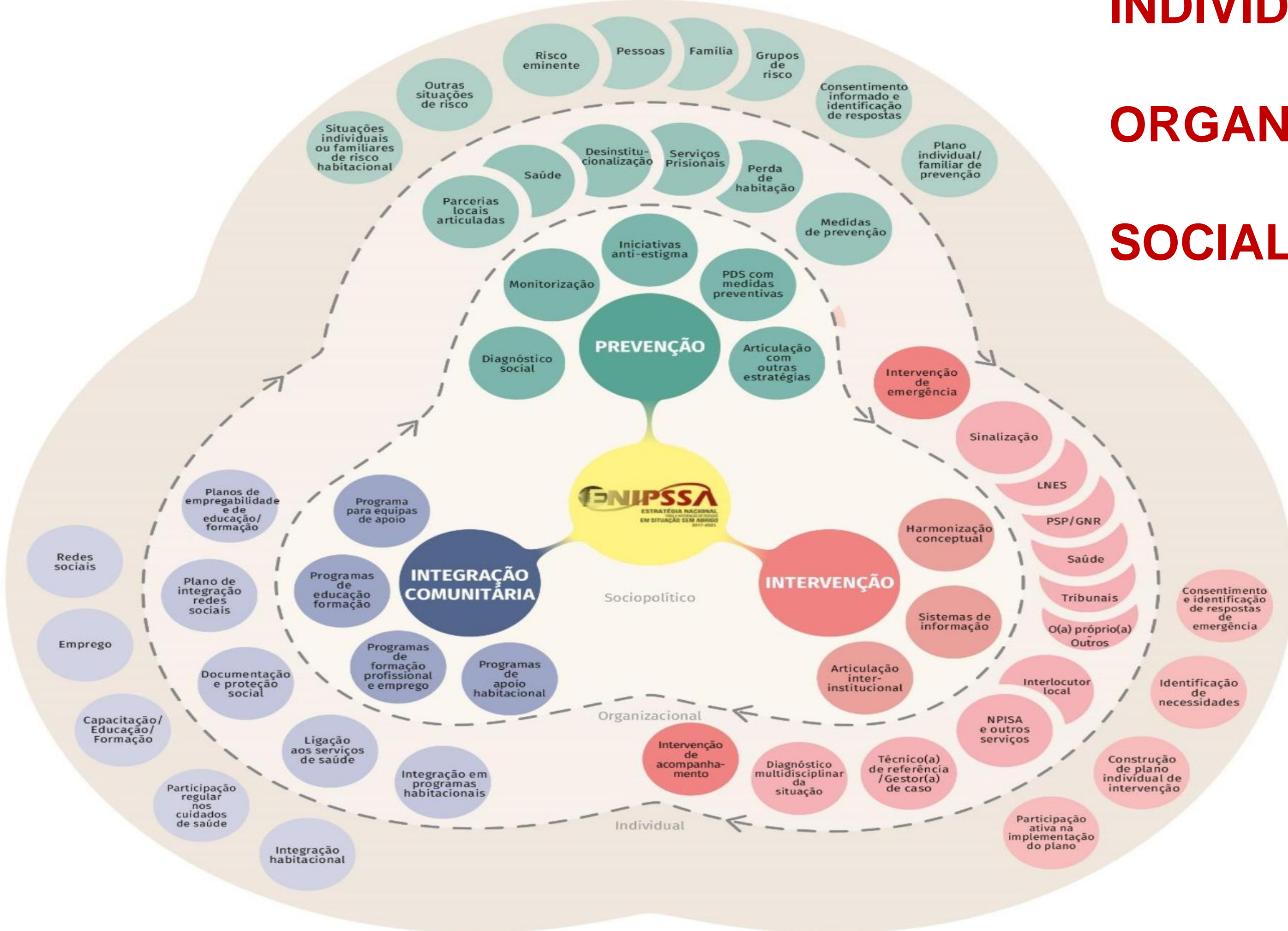- **SUCCESS** - 480 people (2020)

INDIVIDUAL

ORGANIZATIONAL

SOCIAL INTEGRATION

PREVENTION

INTERVENTION

SOCIAL INTEGRATION

Main challenges

- **To consolidate a person-centred and integrated approach, that combines prevention, access to permanent housing and the provision of enabling support services.**

- **To Increase a sufficient level of affordable and secure housing – different model to different profiles.**

- **To implement a digital information system (waiting authorization National data protection authority).**

- **To Develop an Evaluation system.**

- **To make an External evaluation (2023).**

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Thank you
for your attention