Austria – support to training providers

There is manifold support for schools, school leaders and teachers for the implementation and use of the quality management system for schools (QMS). Headteachers receive information and support from the school quality managers (former school inspectors). Headteachers received a special training for the QMS in the starting phase. They also have staff in their school – the school quality coordinators (Q-SK) who also receive special training and time resources for the QMS. At regional level the Q-RK (regional quality coordinators) support Q-SK in their quality work.

The QMS website (available at: www.qms.at, in German) offers versatile information including videos, presentations and brochures that help to understand and use the QMS in the intended way. With IQES Austria (www.iqesonline.at, in German) an extensive online platform offers tools, instruments and methods for evaluation and feedback.