



Application form - Pact for Skills

Fields marked with * are mandatory.

Introduction

The Pact for Skills is a shared engagement and approach to skills development. It is firmly anchored in the principles of the [European Pillar of Social Rights](#) and supports the goals of the [Green Deal](#) and the [digital transformation](#), as set out in the Commission communication “[A strong Social Europe for Just Transitions](#)”.

The Pact aims to mobilise and incentivise private and public stakeholders to take concrete action for the **up skilling and reskilling of people of working age**, and, when relevant, pool efforts in the partnerships.

The Pact can be joint by any private or public organisation or partnership of organisations which aim to upskill or reskill people of working age.

The organisation(s) need(s) to be based in one of the Member States, EFTA or candidate countries.

Joining the Pact:

1. All stakeholders joining the Pact **sign up to the Charter** and its key principles, which they agree to respect and uphold.
2. Signatories of the Pact are invited to **translate their engagement into concrete commitments** on upskilling and reskilling. Commitments must be in line with the key principles and can be built around a number of “enablers” that illustrate concrete ways of implementing the different principles.
3. Commitments are monitored by at least one **key performance indicator**, e.g. number of people taking part in upskilling or reskilling.

Information on the organisation/partnership

*** You apply:**

- on your own (as one organisation)
- in partnership

*** Organisation/partnership name:**

European Federation of Tourist Guide Associations (FEG)

*** What type of stakeholder does your organisation represent?**

- Large employer (more than 250 employees)
- Micro, small or medium employer (up to 249 employees)
- Public authority (local, regional or national)
- Private or public employment services
- Trade union (social partner)
- Employer's organisation (social partner)
- Chamber of commerce, trade and crafts
- Sectoral organisation
- Training provider
- Representative of an industrial cluster (member of a groups of specialised enterprises, often SMEs, and other related supporting actors in a location that cooperate closely)
- Research institution
- Non-governmental or civil society organisation
- Other

*** Country/ies in which the organisation/partnership operates:**

France

*** Contact person(s), title(s):**

Efi Kalampoukidou, ExCo President

*** Email to contact person:**

president@feg-touristguides.org

Website of the organisation/partnership:

https://www.feg-touristguides.com/

Logo of the organisation/partnership:

The maximum file size is 1 MB.

The logo will be presented on the webpage together with the commitment.

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*** Please indicate in what sector(s) your organisation/partnership operates:**

- Aerospace and Defence
- Agri-Food
- Construction
- Creative and Cultural Industries
- Electronics
- Energy-Intensive Industries
- Health
- Mobility-Transport-Automotive
- Proximity and Social Economy
- Renewable Energy
- Retail
- Textiles

* Give a short description of your organisation/partnership

1000 character(s) maximum

Our Members are the professional, qualified tourist guides in Europe. They are committed to quality and standards and add value to the visitor experience. Using key techniques that combine knowledge and practical skills they help bring alive each location and are often described as 'ambassadors' for their country. A Code of Conduct and a Quality Charter reinforces their professional approach.

FEG was founded in 1986 in Paris to represent the profession at European level, to publicise and improve the quality of service offered to all visitors to Europe and to bring together and strengthen professional tourist guiding links across Europe.

FEG members are 29 national tourist guide associations across Europe. FEG is a member of Europa Nostra, the European Cultural Routes, CEN, CEPLIS, and in partnership with the World Federation of Tourist Guide Associations, the European Travel Commission, the European Network for Accessible Tourism, Live Private Guides app, Athina Training Centre.

Signing up to the Charter

Please confirm your organisation/partnership subscribes to the [Charter of the Pact for Skills](#), understand and share the principles of quality upskilling and reskilling. Signature of the Charter does not constitute an endorsement of the signatory organisation and its activities by the European Commission.

Commitment

* Would you like to join the Pact with concrete commitment?

Commitment is a concrete action (set of actions), which aims to upskill or reskill people of working age. In the file you can find a [non-exhaustive list of actions](#) that could be implemented under the Pact for Skills.

- Yes
 No

Non-exhaustive list of actions that could be implemented under the Pact for Skills.

[Non-exhaustive list of actions.pdf](#)

Please provide information on your commitment

If you have more than 5 actions under your commitment please contact us at EC-PACT-FOR-SKILLS@ec.europa.eu.

	Action in the commitment	Organisation/person/team responsible for implementation of the action	Target group of the action	How the implementation of the action will be monitored
1	Develop training programmes for upskilling & reskilling	European Federation of Tourist Guide Associations Training Consulting Group, VET training providers & regional authorities	Certified Tourist Guides	Managed and assessed by FEG, evaluated by trainees
2	Join EU-funded training projects for life-long training	European Federation of Tourist Guide Associations & cross-Europe partners in tourism & culture	Certified Tourist Guides	By FEG ExCo & its training team
3	Dark Tourism webinars within EU RePast Horizon2020 project	FEG & Clio Muse LTD	Certified Tourist Guides	By FEG & Clio Muse, evaluated by participants
4	T-GUIDE Guiding people with learning difficulties within EU Leonardo project	FEG & European Network for Accessible Tourism (ENAT)	Certified Tourist Guides	By FEG, SNATTI Guias de Portugal & ENAT
5				

*** Starting date:**

07/01/2021

End date (if applicable):

28/10/2021

Key performance indicators

Name of the indicator	Value (only numerical value)	Additional description (if needed)
<p>Number of representatives of the target group who take part in up-/re-skilling (per year)</p>	<p>233</p>	<p>Dark Tourism CPD aim is to provide qualified tourist guides with the skillset to offer meaningful and impactful on-site experiences of high quality. With an increase in the popularity of dark tourism, we believe these webinars will become a valuable tool in the further development of qualified tourist guides operating in these countries that will help them highlight unseen aspects of these countries' cultural heritage.</p>
<p>Others</p>	<p>18</p>	<p>The T-GUIDE CPD course and certification is the outcome of an EU funded Leonardo project to develop a Continuing Professional Development (CPD) course for qualified tourist guides who want to work with visitors with learning difficulties. Its goal is to enhance guides' skill sets to enable them to work competently and sensitively with these types of visitors. The course and certification are offered jointly by the European Federation of Tourist Guide Associations (FEG) and the European Network for Accessible Tourism (ENAT).</p>

I agree to provide updates on activities related to this commitment, in the regular annual survey on Pact for Skills. If there is no participation in the survey, the commitment will be considered to be inactive.

I confirm I have agreement of all partners to represent them in the Pact for Skills.

I accept the privacy statement presented below.

Privacy statement

[Privacy_statement.pdf](#)

Thank you

Please do not change information below

Status of the application

- Accepted
- Under revision
- Suspended
- Rejected

Reason for suspension/rejection

Contact

[Contact Form](#)