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DENMARK

The tool was created in order to help convey complicated information from causal effect studies to more comprehensible information that the practitioners in the municipalities, who are responsible for implementing the PES services, can use.

Name of the PES	Danish Agency for Labour Market and Recruitment (STAR).
Scope of measure (a pilot project or a national reform)	A pilot project has been carried out and will be fully launched in 2021.
When was the practice implemented?	The tool was developed in 2018 and is expected to be put in service in 2021.
What was the driver for introducing the practice? Was it internal or external?	STAR in cooperation with a number of municipalities created the tool in order to create transparency on which practices work and thus to improve evidence-based services, as well as to exchange information between local PES offices.
Which organisation was involved in its implementation?	The Danish Agency for Labour Market and Recruitment and a number of interested municipalities that run local PES offices.
Which groups were targeted by the practice?	Counsellors and decision-makers in local PES offices run by the municipalities.
What were the practice's main objectives?	The main objective is to give decision-makers and counsellors access to easily understandable information on how PES practices perform. The platform includes a test module where municipalities can test how their services perform based on evidence. They are then able to share this information along with a short description of what their services entail. This encourages mutual learning between municipalities.

What activities were carried out?	Firstly, a test module was created, in which local PES offices are able to see how evidence-based their services are. Thereafter, a tool was developed to enable local PES offices/municipalities to publish the results. Lastly, a database was set up for local PES offices/municipalities to publish all results, serving as a starting point for mutual learning and information exchange.
What resources and other relevant organisational aspects were involved?	The conceptual approach was developed by STAR's Data and Analysis Division in cooperation with a number of municipalities.
What were the source(s) of funding?	STAR's budget.
What were the outputs of the practice: people reached and products?	It was essential that municipalities would find the platform relevant and useful.
What outcomes have been identified?	Municipalities are to utilise the platform by using the test module and thereafter publishing their treatments on the platform.
What are the lessons learnt and success factors?	After the platform has been launched in 2021, an evaluation will be carried out in 2022.