

Fund for European Aid to the Most Deprived

Report on delegate feedback for 17th FEAD Network meeting on 'Celebrating Five Years of FEAD'

October 2019, Brussels

| This document has been prepared for the European Commission, however, it reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein. |
|--|
| This service is provided by Ecorys on behalf of DG Employment, Social Affairs and Inclusion of the European Commission. It is financed by FEAD technical assistance. |
| © European Union, 2019. |
| 2 |

Delegate Feedback 17th Network Meeting 'Celebrating Five Years of FEAD' 20 September 2019, Brussels

After the 17th FEAD Network Meeting on 20th September 2019, delegates were asked to participate in a satisfaction survey. Around one third of the delegates responded to the survey which corresponds to 32.9% of all participants (85). The survey includes seven questions about the content and composition of the event and was delivered by using the interactive tool Mentimeter. The survey remained open allowing participants to submit responses until 4 October 2019. The report provides an analysis of the answers received.

1. Organisations represented at the meeting

The FEAD network is composed of a variety of stakeholders including FEAD Managing Authorities; partner organisations; other local, regional and national actors; European Commission representatives; EU-level partner organisations; and the wider EU community. Based on the attendance data, most of the participants (54%) were from non-governmental sector including national and EU level NGOs and foundations, followed by the representatives from ministries (21%), EU level partners (10%) and regional/municipal authorities (9%).

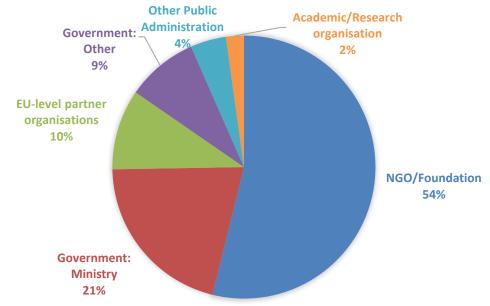


Figure 1. Type of organisations represented at the meeting

Source: Ecorys, based on the attendance data

2. Countries of origin

The meeting gathered 85 participants from 23 countries including European level organisations. Belgium and Portugal were the most represented countries, followed by Croatia, Czech Republic and Latvia. The word cloud below shows country representation based on the attendance list.

Figure 2. Attendees' country of origin



Source: Ecorys, based on the attendance data

3. Satisfaction with different sessions at the meeting

The respondents were overall satisfied with the different sessions during the meeting. Participants were most satisfied with the project visits. Other parts of the meeting were similarly ranked with an average of 3.8 rating.

Figure 3. Participant satisfaction by session



Source: Ecorys, n=27

4. Most relevant session(s) for FEAD-related work

Most of the respondents found the market place the most relevant to their work where FEAD projects from different countries were presented. The workshop on the key achievements of FEAD implementation was also considered relevant, followed by the group visits.

Town Belgian MA

Welcome from the European Commission from Belgian MA

Welcome and presentation from Belgian MA

Welcome from the European Commission from Belgian MA

Welcome from the European Commission from Belgian MA

Welcome and presentation from Belgian MA

Welcome and present

Figure 4. Relevance of meeting sessions for FEAD work

Source: Ecorys, n=25

5. Key learning of the participants

According to the survey, the key aspects that participants took away from the event include1:

- Success stories shared by the participants about the management and implementation of FEAD;
- Exchange of best practices during the workshop, market place, project visits;
- Improved communication with partner organisations;
- Flexibility and volunteers as key elements of successful FEAD implementation;
- Understanding different context of each member state while implementing FEAD;
- Networking opportunities that allow the improvement of information exchange and learning practices.

6. FEAD's biggest achievements and biggest challenges

Based on the survey responses, reaching a significant number of end recipients and improving their lives is the biggest achievement of FEAD. Participants agreed that supporting very diverse and marginalised groups through both material assistance and accompanying measures helps to improve social inclusion and combat poverty. However, most of the respondents agreed that continuous and targeted support is still needed operationalising an increasing number of partner organisations.

According to survey results, public procurement and administrative burden remain a challenge while implementing FEAD. If the emergency approach that is used in a number of countries is changed into a more sustainable support with new ways to support the most deprived, a number of beneficiaries would increase. Some respondents also mentioned a necessity to increase capacity of the partner organisations, including logistics and human resources.

¹ Based on open-ended question "What are the key learnings you will take away with you?", n=18.

7. Most liked aspects of the meeting

Most often the respondents indicated that project visits, sharing best practices and networking opportunities were the most liked aspects of the meeting. As Figure 5 shows, learning about different approaches during the market place and workshop were highly appreciated.

Figure 5. Word map of most liked aspects of the meeting



Source: Ecorys, n=19

8. Possible improvements for future meetings

A final question of the survey allowed the respondents to provide additional comments. Many participants directly thanked the European Commission and Ecorys for the good organisation of the event and supporting the network meetings during the years. They are looking forward to the next network meetings and programming period. Regarding the content, impact and organisational aspects of the meeting, overall audio quality and more time for the marketplace session were expressed as areas for improvement.

Contact us

Visit our website: http://ec.europa.eu/feadnetwork

Or email us with your questions: FEAD.Network@ecorys.com

We look forward to hearing from you!

This service is provided by Ecorys on behalf of the European Commission. It is financed by FEAD technical assistance, DG Employment, Social Affairs and Inclusion.