



# Fund for European Aid to the Most Deprived

Report on delegate feedback for 16<sup>th</sup> FEAD Network meeting on  
“Tackling poverty and social exclusion of older people through FEAD  
initiatives”

June 2019

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## Delegate Feedback 16<sup>th</sup> Network Meeting “Tackling poverty and social exclusion of older people through FEAD initiatives” 4<sup>th</sup> – 5<sup>th</sup> June 2019, Vilnius, Lithuania

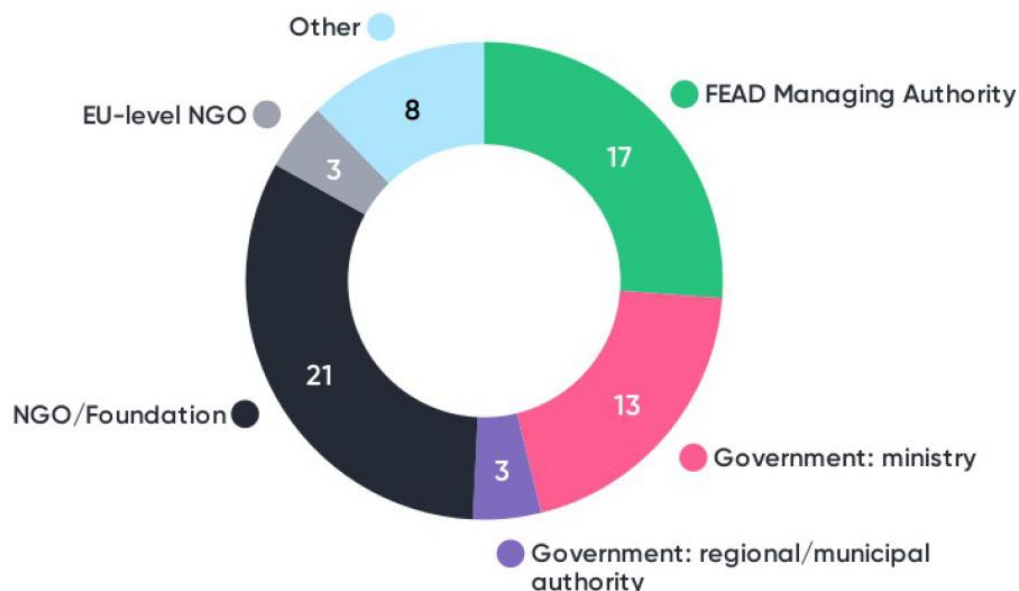
During the 16<sup>th</sup> FEAD Network Meeting on 4<sup>th</sup> and 5<sup>th</sup> June 2019, delegates were asked to participate in a satisfaction survey. The report provides an analysis of the answers received. The number of respondents to the survey corresponds to 88% of all participants (73<sup>1</sup> out of 83) which is the highest participation rate since the launch of the live feedback sessions.

The survey was composed of seven questions and was available during the event to encourage “live” interactions using the interactive tool Mentimeter. The survey remained open allowing participants to submit responses until 17<sup>th</sup> June 2019.

### Organisations represented at the meeting

The FEAD network is composed of a variety of stakeholders including FEAD Managing Authorities; partner organisations; other local, regional and national actors; European Commission representatives; EU-level partner organisations; and the wider EU community. According to the survey, most of the participants (37%) were from non-governmental sector including national and EU level NGOs and foundations. Other participants were from the national government sector such as FEAD managing authorities (26%), ministries (20%) and regional/municipal authorities (5%).

**Figure 1. Type of organisations represented at the meeting by number**



Source: Ecorys, n=65

### Countries of origin

The meeting gathered 83 participants from 22 countries including European level organisations. Lithuania and Portugal were the most represented countries, including 15 and

<sup>1</sup> Numbers of respondent vary by question

6 participants respectively followed by Belgium, Slovakia and United Kingdom (5 participants per each country).

**Figure 2. Word cloud of respondents' country of origin**



Source: Wordcloud, n=89

### Satisfaction with different sessions at the meeting

The respondents were overall satisfied with the different sessions during the meeting. Participants were satisfied the most with the welcome from the Lithuanian Managing Authority and project visits.

**Figure 3. Participant satisfaction by session**

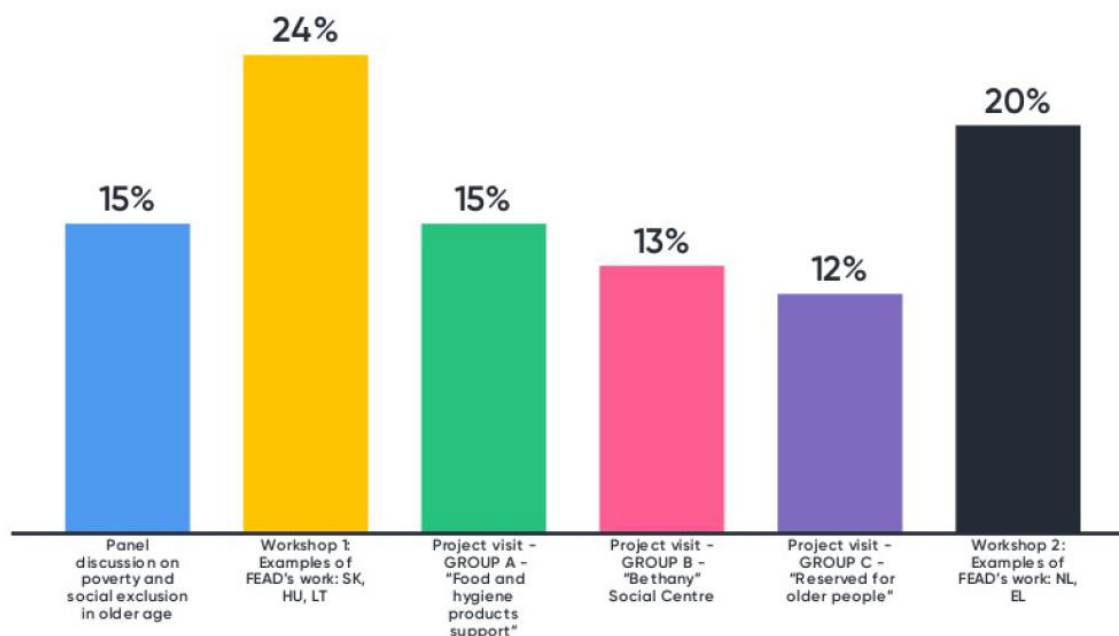


Source: Ecorys, n=69

## Most relevant session(s) for FEAD-related work

Most of the respondents found the workshops to be the most relevant to their work. The workshops presented various examples of the national FEAD programmes that focus on alleviating poverty and the social exclusion of older people through material assistance and accompanying measures in five Member States such as Slovakia, Hungary, Lithuania, the Netherlands and Greece.

Figure 4. Relevance of meeting sessions for FEAD work



Source: Ecorys, n=70

## Key learning of the participants

According to the survey<sup>2</sup>, the participants became aware of differences and similarities between countries concerning FEAD delivery and accompanying measures that allowed them to broaden their understanding of the complexity of the issue discussed. They also emphasised that ensuring synergies between different funds and projects can maximise the results. Regarding the cooperation, the participants emphasised the importance of various stakeholders particularly NGOs and volunteers in FEAD work.

Most of the delegates agreed that the meeting helped to share best practice examples and agreed that the knowledge exchange is crucial to be able to learn from each other and improve existing practices. Regarding the FEAD support to the elderly, participants found that targeted communications, inclusion of the target group and building of trust are crucial to make a positive change. Participants also highlighted the importance to review existing FEAD national programmes to better meet the needs of the target groups as an important aspect of the meeting.

<sup>2</sup> Based on open-ended question "What are the key learnings you will take away with you?", n=62.

## Most liked aspects of the meeting

Most often the respondents indicated that networking, project visits and sharing best practices and ideas were the most liked aspects of the meeting. As Figure 5 shows, the participants valued the opportunity to learn about FEAD practices in Lithuania through the project visits. They also enjoyed their stay in Vilnius, the capital city of Lithuania and sharing their own experiences with the members of the FEAD network.

Figure 5. Word map of most liked aspects of the meeting



Source: Ecorys, n=64

## Possible improvements for future meetings

A final question of the survey allowed the respondents to provide additional comments. Many participants directly thanked the European Commission, the Lithuanian Managing Authority and Ecorys for the good organisation of the event. They also complemented the photographer for capturing important moments of the meeting. Regarding the content, impact and organisational aspects of the meeting, delegates mentioned the following suggestions for future Network Meetings:

- Consider improving the technicalities of the meeting such as more comfortable seating arrangements, audio equipment, catering with more vegetarian options;
- Consider including more practice examples from different countries;
- Discuss future changes of FEAD regulation;
- Consider inviting beneficiaries to share their experiences;
- Discuss a wider range of topics during the meeting.

## Contact us

Visit our website: <http://ec.europa.eu/feadnetwork>

Or email us with your questions: [FEAD.Network@ecorys.com](mailto:FEAD.Network@ecorys.com)

**We look forward to hearing from you!**

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