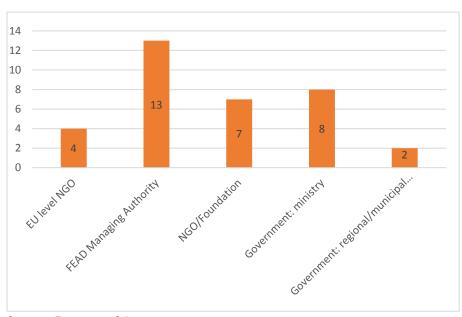
# Delegate Feedback – 10<sup>th</sup> Network meeting: FEAD's contribution to the delivery of the European Pillar of Social Rights' (EPSR) principles

# Organisations represented at the meeting

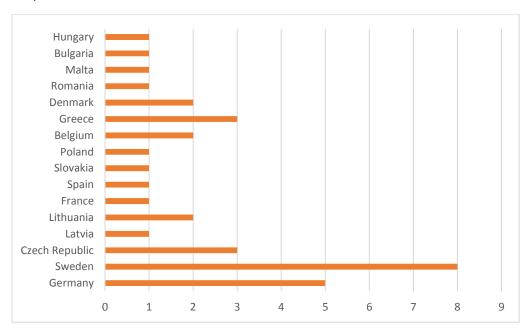
Most respondents represented FEAD Managing Authorities, followed by Ministry's representatives and NGO/Foundation representatives. A few participants were from local governments and EU Level NGOs.



Source: Ecorys, n=34

## **Countries of origin**

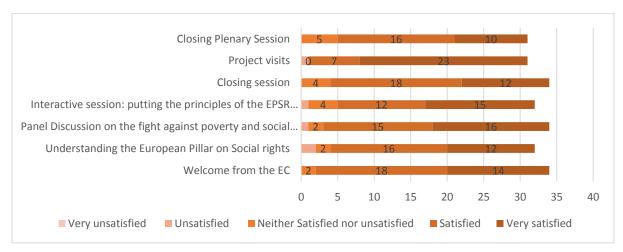
Respondents came from 16 different member states, as illustrated below.



Source: Ecorys, n=34

#### Satisfaction with different sessions at the meeting

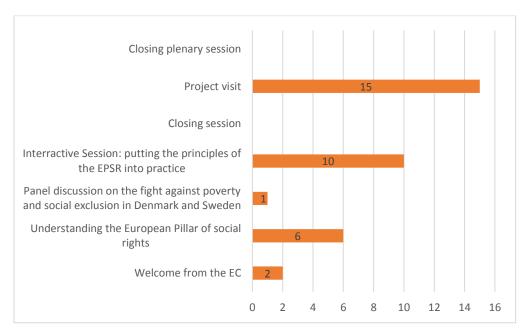
Most delegates were either satisfied or very satisfied with the different sessions. The project visits were particularly well received and were seen as a privileged opportunity to engage with colleagues.



Source: Ecorys, n=341

#### Most relevant session(s) for FEAD-related work

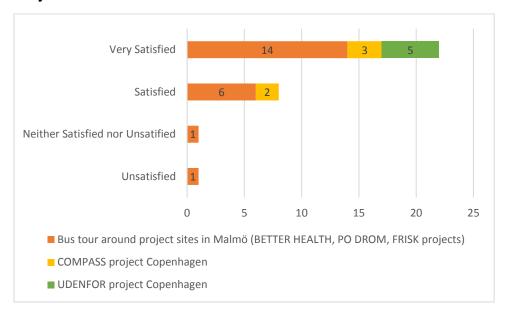
In line with previous responses, about half of the participants considered project visits as the most relevant session for FEAD-related work.



Source: Ecorys, n=34

<sup>1</sup> When responses do not add up to 34, this indicates when the respondents did not respond to the question or did not attend the meeting.

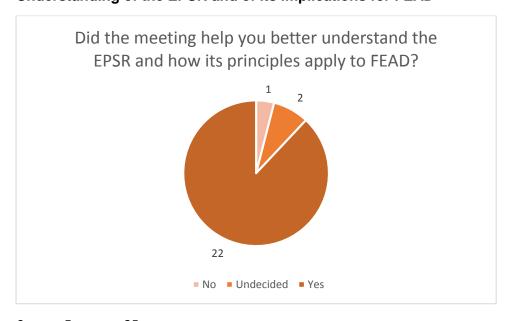
## **Project visits**



Source: Ecorys, n=34.

Over 70% of respondents were very satisfied with the project visits. They praised the "comprehensive and frank explanations", the "open discussions", the "possibility to network", as well as the opportunity to see target groups and witness everyday work. Respondents found that presenters were well prepared and particularly liked that they were given enough time to ask questions. Project visits were perceived as an opportunity to see the engagement of FEAD professionals and to discover innovative ideas that delegates could explore in future FEAD projects.

#### Understanding of the EPSR and of its implications for FEAD



Source: Ecorys, n=25

Almost 90% of respondents said that the meeting helped them to understand the EPSR and how its principles apply to FEAD

Almost 90% of respondents considered that the Meeting delivered its objective namely helping delegates to understand the EPSR and how its principles apply to FEAD. One of the respondents summarised his learning as follows:

"The meeting helped me to understand the link between social rights and FEAD. I find out that the 20 principles of social rights may apply in many contexts and especially to FEAD. It was a discovery and a new way of thinking for me. The methodology used in the groups, i.e. to explore different questions and their implementation in different countries and legislations was excellent."

#### Possible improvements for future meetings

Participants made a wide range of suggestions. They appreciated that the meeting was held outside of Brussels and pleaded for more meetings of this kind, highlighting that "the practical experience of host countries is always an asset". Some participants expressed the wish to receive handouts and slides ahead of the meeting. To maximise opportunities for interaction, it was suggested to preallocate seats in the meeting room as to "force participants to interact with other people than their co-workers". Finally, a delegate indicated that more breaks would be beneficial to keep a higher level of concentration among the participants.

In relation to the content of the event, a participant noted that it might have been challenging for some delegates to fully grasp the "fairly theoretical" EU jargon. Additional efforts to make it intelligible would be welcomed in the future. Furthermore, it was suggested that beneficiaries could be invited to participate and have a say in the Meetings.

Topic suggestions for future Meetings included: "Synergies between FEAD and ESF", and "The role of paid workers in the implementation of FEAD" as a complement to the Meeting on the role of volunteers in FEAD delivery. It was also suggested to explore how FEAD is implemented in a gender sensitive way, and how this dimension could be strengthened in the future. Finally, a respondent suggested the organisation of a 'fair' to exchange about how each member state is communicating and making FEAD visible in their specific national context (e.g.: communication tools and medium).

Suggestions for future meetings:

Topics for future meetings:

- Synergies between FEAD and ESF
- The role of paid workers in the implementation of FEAD
- Gender sensitivity in implementation of FEAD

#### Other suggestions:

- Continue showing practical experiences from host countries
- Allocate seat to delegates so they talk to more new people
- Have more breaks