



European  
Commission



# Fund for European Aid to the Most Deprived

Report on delegate feedback for 15<sup>th</sup> FEAD Network meeting on  
'Different Approaches to FEAD Delivery'

May 2019

Social Europe

This document has been prepared for the European Commission, however, it reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

This service is provided by Ecorys on behalf of DG Employment, Social Affairs and Inclusion of the European Commission. It is financed by FEAD technical assistance.

© European Union, 2019.

## Delegate Feedback 15<sup>th</sup> Network Meeting 'Different Approaches to FEAD Delivery' 5 April 2019, Brussels

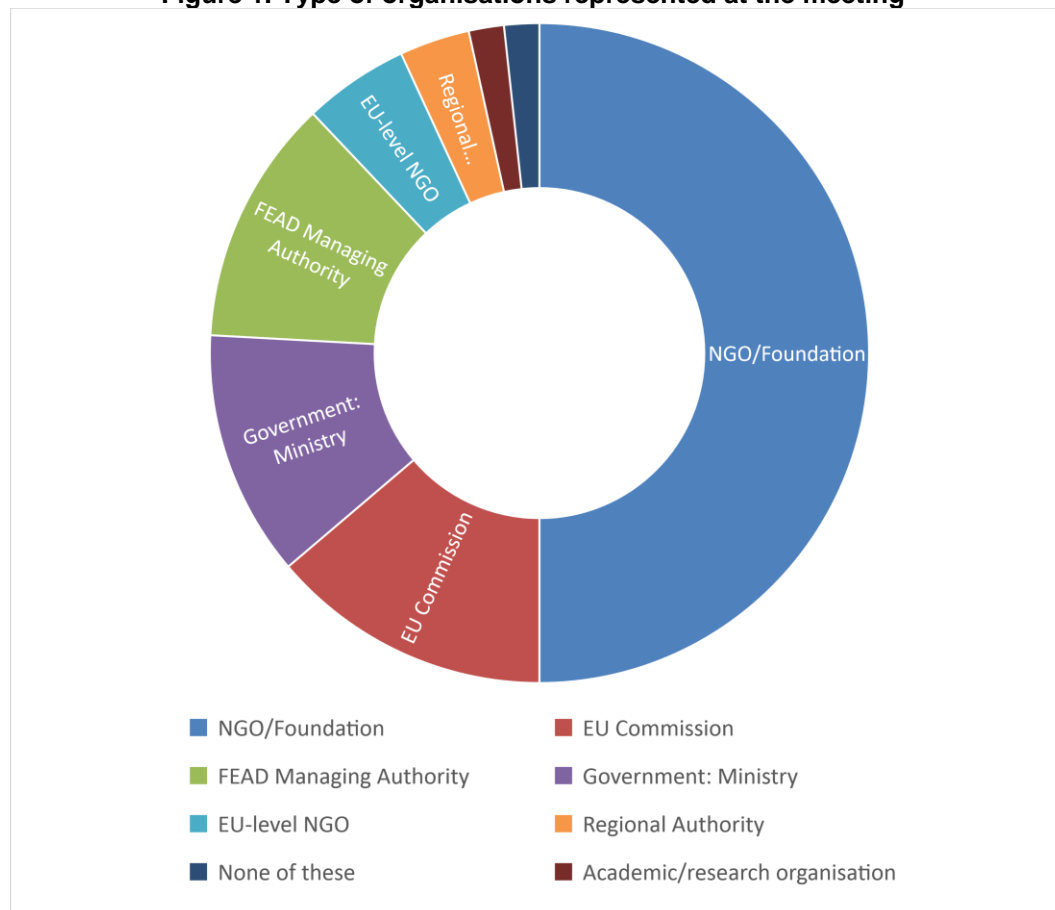
During the 15<sup>th</sup> FEAD Network Meeting on 5<sup>th</sup> April 2019, delegates were asked to participate in a satisfaction survey. The report provides an analysis of the answers received. The number of respondents to the survey corresponds to 57.6% of all participants (60 out of 96).

The survey was composed of seven questions and was available during the event to encourage “live” interactions using the interactive tool Mentimeter. The survey remained open allowing participants to submit responses until 15<sup>th</sup> April 2019.

### Organisations represented at the meeting

The FEAD network is composed of a variety of stakeholders. According to the survey, most of the participants (53%) were from non-governmental sector including national and EU level NGOs and foundations.

• **Figure 1. Type of organisations represented at the meeting**



Source: Ecorys, n=58

## Countries of origin

The meeting gathered 90 participants from 23 countries including European level organisations. Belgium and Spain were the most represented countries, followed by Greece, Hungary and Lithuania. The word cloud below shows country representation based on the 56 respondents. Most respondents of the survey came from Spain, Hungary, Portugal and Ireland.

- 
- **Figure 2. Word cloud of respondents' country of origin**



Source: Ecorys, n=56

## Satisfaction with different sessions at the meeting

The respondents were overall satisfied with the different sessions during the meeting. Participants were most satisfied with the Workshop on vouchers, followed by the market place session on “solidarity supermarkets and fresh food”.

- **Figure 3. Participant satisfaction by session**

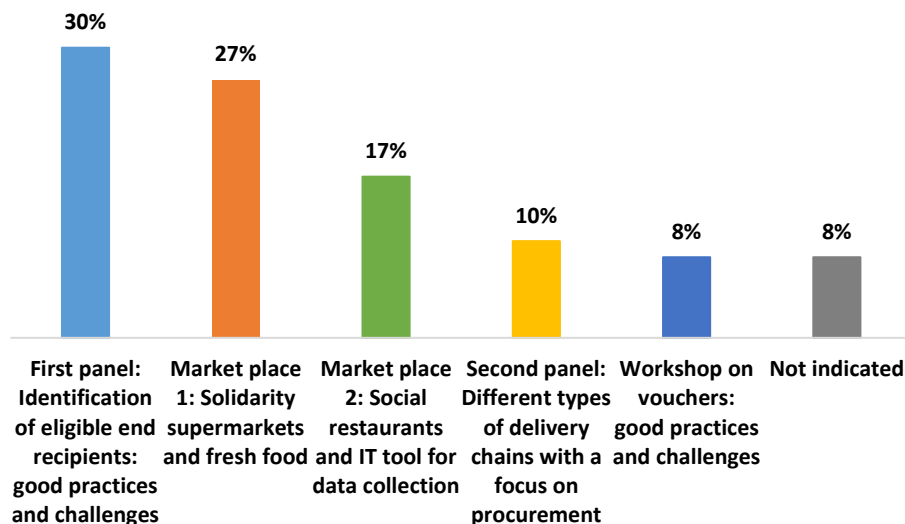


Source: Ecorys, n=60

## Most relevant session(s) for FEAD-related work

Most of the respondents found the first panel on “identification of eligible end recipients” and the market place on “solidarity supermarkets and fresh food” to be the most relevant to their work.

- **Figure 4. Relevance of meeting sessions for FEAD work**



Source: Ecorys, n=60

## Key learning of the participants

According to the survey, the key aspects that participants took away from the event include<sup>1</sup>:

- Insight into different voucher systems, including pros and cons;
- Approaches to delivery of fresh food under FEAD;
- Insights into digital monitoring measures;
- Ecologically friendly public procurement approaches that consider limiting food waste
- Cost savings in logistics.
- Overcoming issues related to GDPR;
- All good practices shared need to be adopted to different contexts, e.g. urban/rural, to suit the various implementation methods.
- It is important to consider stigma and sustainability issues while considering new delivery approaches;
- Services should always be designed to the needs of end recipients;

## Most liked aspects of the meeting

Most often the respondents indicated that networking, sharing best practices and ideas were the most liked aspects of the meeting. As Figure 5 shows, learning about different approaches and information exchange among members of the FEAD network were valued by the meeting participants.

<sup>1</sup> Based on open-ended question “What are the key learnings you will take away with you?”, n=46.



## Contact us

Visit our website: <http://ec.europa.eu/feadnetwork>

Or email us with your questions: [FEAD.Network@ecorys.com](mailto:FEAD.Network@ecorys.com)

**We look forward to hearing from you!**

This service is provided by Ecorys on behalf of the European Commission. It is financed by FEAD technical assistance, DG Employment, Social Affairs and Inclusion.