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The management model of the FEAD in Portugal Overcame challenges and outcomes

*Social Security Institute
Portuguese Intermediary body*

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*5th April
2019*



How to adopt a healthier diet to the end recipients?

- ❑ **CHALLENGE:** In Portugal, the Operational Programme attempts to support the end recipients to live a healthier lifestyle by providing food that allows for a **balanced, healthy diet** and with a **high nutritional value** every month.
- ❑ **SOLUTION:** We established an articulation and signed a protocol with the national entity with competence in this matter - National Directorate of Health – that was the **responsible for the definition of the food package contents to be distributed and their respective quantities**
- ❑ The food packages also were determined in **consultation** of the most relevant **civil society organisations**.



Food package characteristics

- ❑ Were determined for **five age groups** of the population;
- ❑ Were determined to ensure the provision of **nutritionally adequate food packages**;
- ❑ Were determined to **offers 50% of the nutritional needs** that an individual requires per month;
- ❑ Are delivered to end recipients **on a monthly basis**;
- ❑ Are composed of **18 food products** that include **refrigerated, frozen and dry products**.



Food package contents

1. Breakfast cereals based on corn flakes w/ high content of vitamins and minerals
2. Milk
3. Rice
4. Spaghetti pasta
5. Canned cooked red beans
6. Canned cooked chickpea
7. Canned tuna in vegetable oil
8. Canned sardine in vegetable oil
9. Canned tomato
10. Olive oil
11. Marmelade
12. Cheese
13. Vegetable cream
14. Frozen chicken in pieces
15. Frozen hake in pieces
16. Frozen vegetables mixture for soup preparation
17. Frozen broccoli
18. Frozen spinach



How to guarantee food safety?

- ❑ **CHALLENGE:** In Portugal, the Operational Programme attempts to support the distribution of food or goods that are in conformity with the Union law on consumer product safety.
- ❑ **SOLUTION:** We established an articulation and signed a protocol with the national entity with competence in this matter - Food and Economic Security Authority (ASAE) to evaluate the technical characteristics of the products to be purchased.



How to plan territorial strategy?

□ According to the approved annual financial plan of the Portugal operational program, the

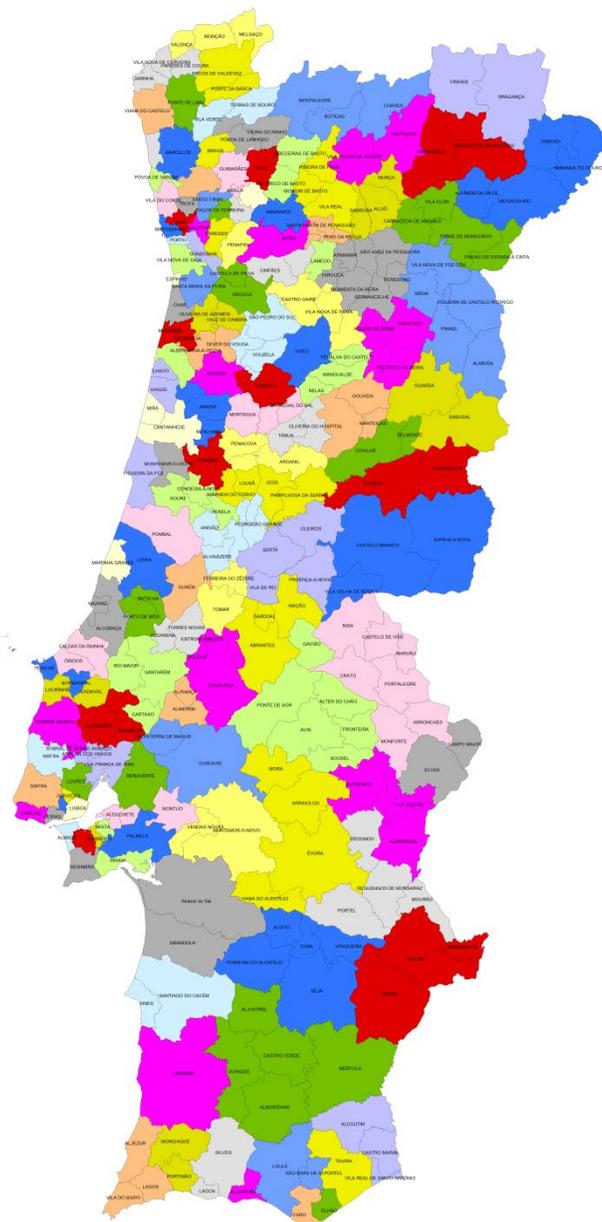
TERRITORIAL PLANNING STRATEGY was designed in **3 steps**:

- **First:** As the food package was already established by the National Directorate of Health, it was necessary to determine the **cost of the food products package**;
- **Second:** It was calculated the number of people that could potentially be covered under the distribution scheme (**60.000**), while respecting the **commitment to deliver one food package per month to each end recipient over two years**;

How to plan territorial strategy?

- **Third:** The Planning and Strategy Office has made a **study based on each municipality data indicators**, like:
 - Number of resident people;
 - Percentage of unemployment;
 - Percentage of people in poverty;
 - Percentage of children in poverty, etc.
- And has divided the country into **135 target areas**, ensuring that are supported at least **150 people per target area**.

Territorial distribution of the operations



The supported operations correspond to the **135 target** areas delimited in the country

How to purchase the food package?

- By a **procurement**;
- Carried out by the Social Security Institute;
- With an amount of **Euros 47.587.767,25** for the providers deliver:
 - The **determined quantities of food products**;
 - Once per month**;
 - During **2 years (24 deliveries)** of the food package);
 - In the **135 target areas**;
 - for **60.000 people**.

How to reach the end recipients?

- ❑ By a call for proposals;
- ❑ Directed to civil society organisations, for them to:
 - ❑ create partnerships to carry out the storage and the distribution of the packages to the end recipients, as well as
 - ❑ to undertake accompanying measures.

Call for proposals outcomes

135 Coordinators
entities / Storages

600 Mediating
entities

654 Entities
involved

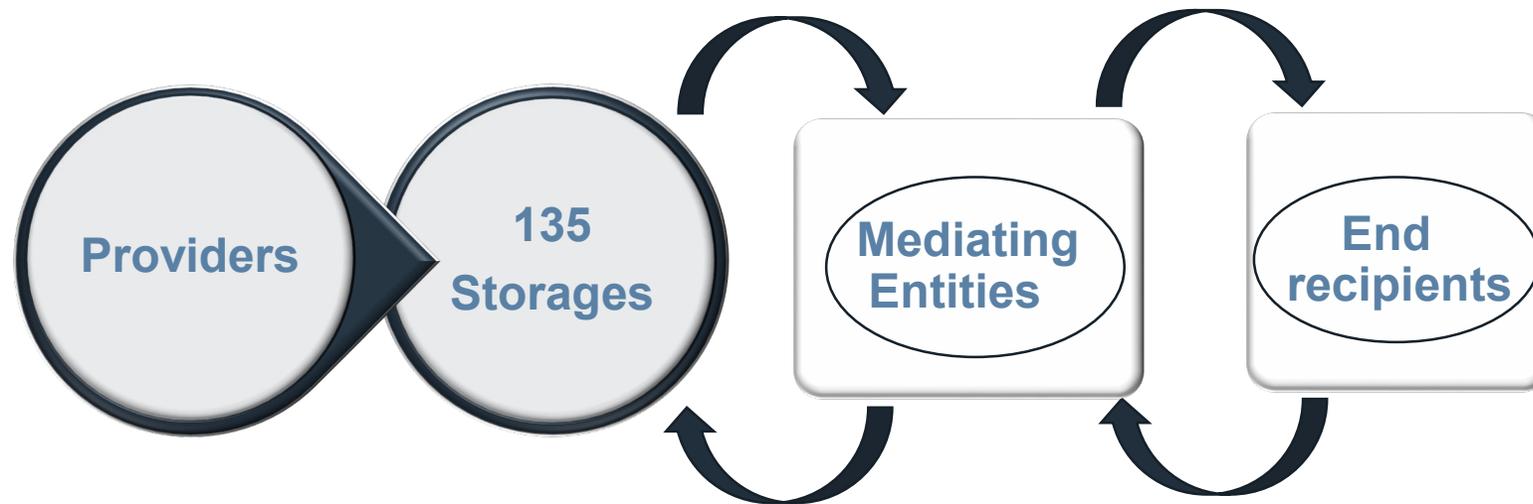
Civil society partners role - Coordinators entities

- To articulate with the **Intermediary body**;
- To establish formal **partnerships with the local entities** that intend to be **responsible for collecting, storing and delivering the food packages to the end recipients** on a monthly basis;
- To collect, store and deliver **the food packages to the** Mediating entities;
- To oversee the equal distribution of the food packages across the territory.

Civil society partners role - Mediating entities

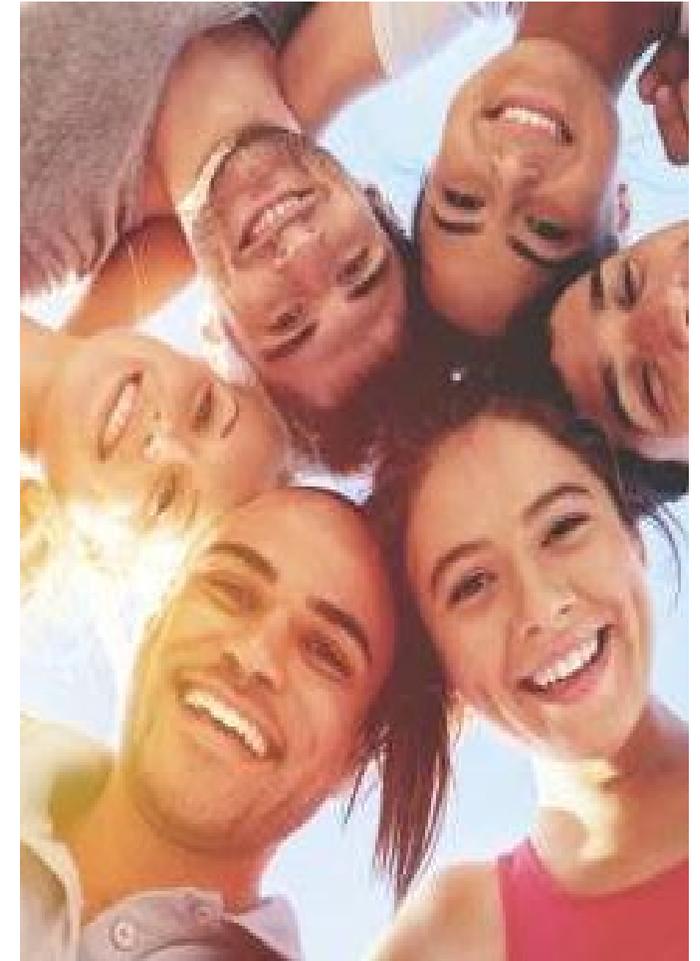
- ❑ To **identify the end recipients** from the most deprived of the community;
- ❑ To **carry out the distribution** of the products to their end recipients complying with the monthly quantities foreseen for each product, as defined by the National Directorate of Health;
- ❑ Most of the time, food is distributed in public distribution areas; however in some exceptions **the packages can be delivered directly to the end recipients' homes**;
- ❑ To promote **accompanying measures** that focus on:
 - ❑ Prevention of waste,
 - ❑ Guidance on a balanced diet and improving food and nutrition knowledge
 - ❑ Family budget management advice.

Delivery chain in Portugal



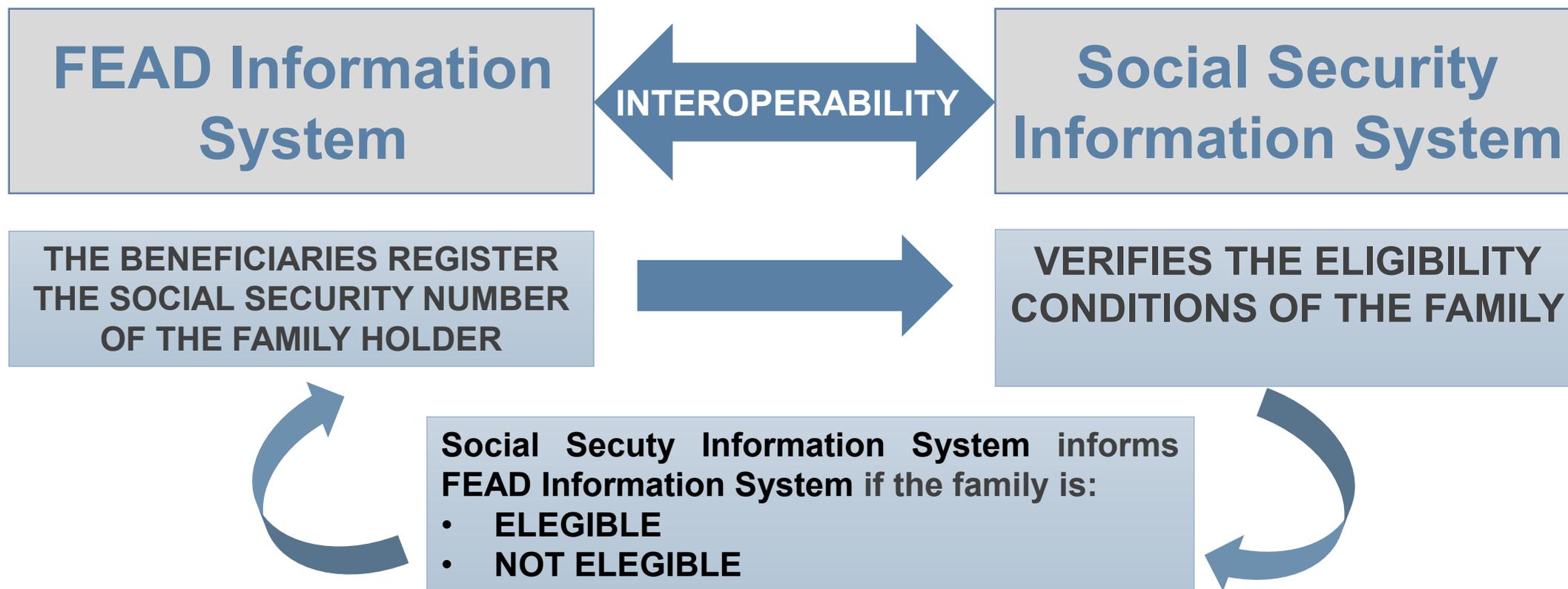
Who are the end recipients?

- ❑ There are **individuals and families** who are **economically in need**;
- ❑ The **concept of economic need** is the same which is applicable in the scope of the subsystem of social action;
- ❑ There are supported **66.000 people** / month in an economic situation.



How the end recipients are identified?

- End recipients eligibility verification circuit:



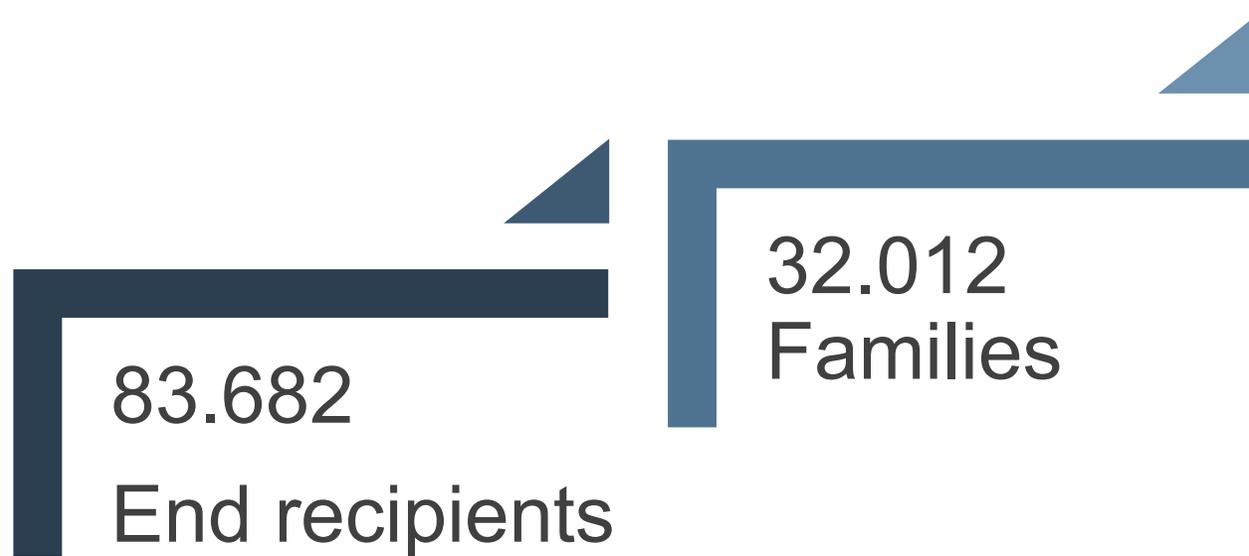
- The information system guarantees the **confidentiality of the end recipients**.

How are the operations monitored?

- By an **online information system**;
- The online process starts in the moment it is identified the end recipients, passing by the moment the food products is delivered by the providers in the storages and it ends in the moment it reaches the end recipients;
- The information system also provides the recording of the accompanying measures;
- According to the data registered in the FEAD information system by the beneficiaries, it is automatically calculated the amount to reimburse them.

Outcomes (since october 2017 to march 2019)

People supported



Outcomes (since october 2017 to march 2019)

Food products delivered



UNIÃO EUROPEIA
Fundo de Auxílio Europeu
às Pessoas Mais Carenciadas



SEGURANÇA SOCIAL



INSTITUTO DA SEGURANÇA SOCIAL, I.P.

Outcomes

- The partnership between the Public Organisations and the entities of the social and solidarity sector increases the proximity to individuals and families and the capacity to respond to the needs of the most deprived;
- Strong partnerships promote the principle of cooperation and aim to give a better support to the people in need.

The management model of the FEAD in Portugal

Overcame challenges and outcomes

Thanks!

