



# Apprenticeship Support Services: getting started

March 2019



# Why Apprenticeship Support Services?

1

To improve the quality and effectiveness of apprenticeships across the EU

2

To provide tailored support to stakeholders involved in delivering apprenticeships

3

To further strengthen the European apprenticeships community

4

To support Member States in reforming apprenticeship schemes and in implementing the EFQEA Recommendation

5

To effectively address common challenges in promoting and implementing apprenticeships

6

To increase knowledge base on apprenticeships

# What concrete benefits for different stakeholders?

For Member States (and EFTA & Candidate Countries):

Learning from best practices through networking and targeted support services for apprenticeship reforms and implementation of the EFQEA Recommendation

For social partners:

Access to knowledge and networking services, networking and support for mutual learning and capacity building

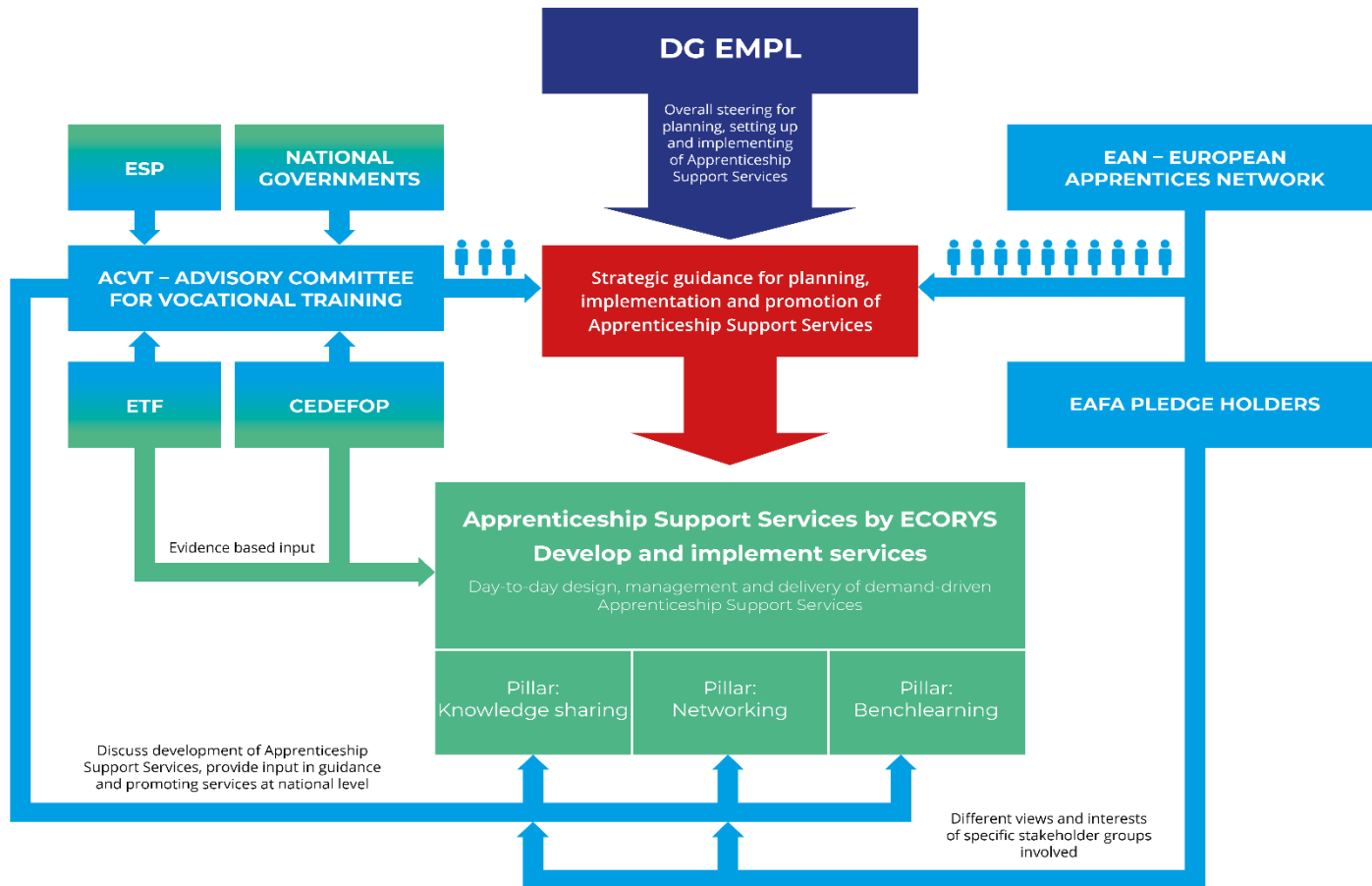
For VET providers and employers:

Access to knowledge, materials and training tools, online and face-to-face exchanges and networking as part of a Community of Practitioners

For apprentices (young people and adults):

Improved offer and delivery of quality apprenticeships to boost employability and the development of relevant skills

# Governance and implementation of the Service

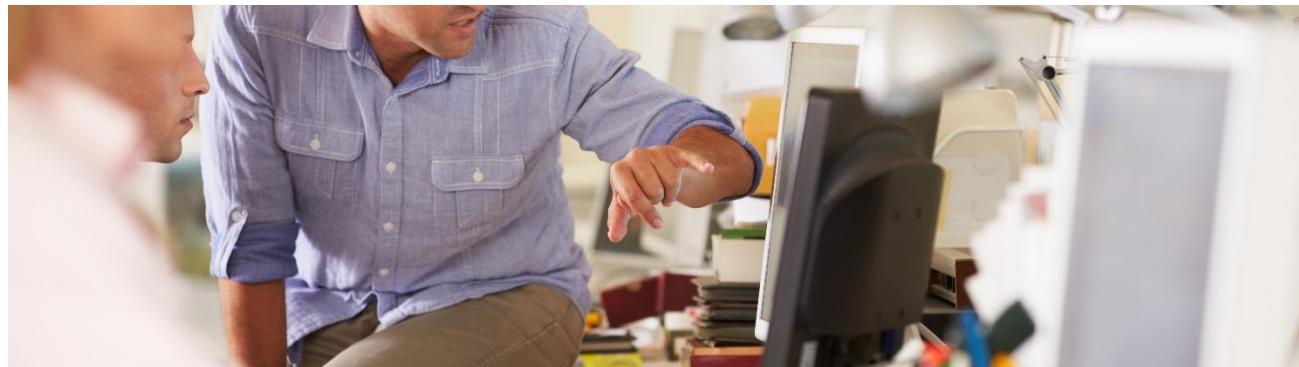


# Key Principles of the Support Services

**Demand driven  
and relevant to  
stakeholders  
needs**

**Engagement  
and  
commitment of  
Service users**

**Gradual  
deployment**



# Services organised under three pillars

## Knowledge-sharing

- Library of resources
- Online training modules
- Inspiring examples

## Networking

- Online networking
- Events: high-level, stakeholder meetings, learning seminars

## Benchlearning

- Targeted support and capacity building
- Excellency model
- Self-assessments and mutual learning
- Progress reviews

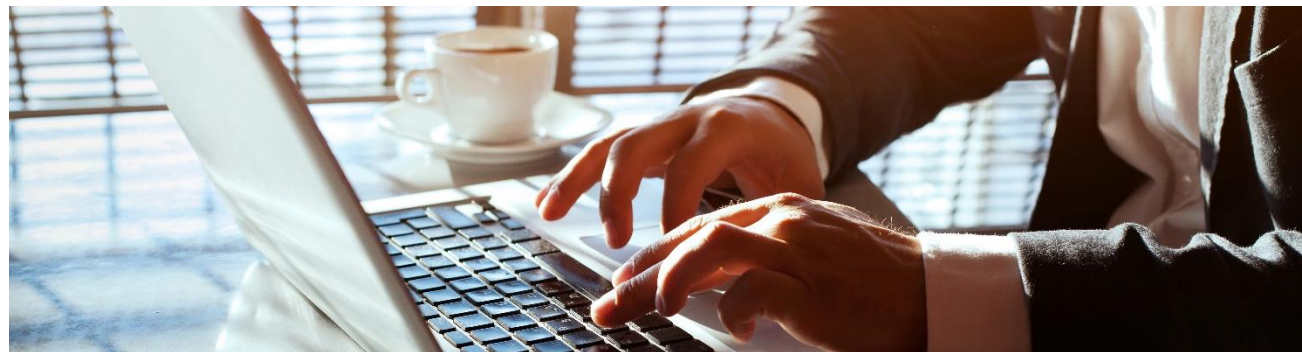


# 1. Example of support for Knowledge-sharing

Dynamic search function for quality-checked tools, knowledge and information

## Online library of tools and resources

- Existing tools e.g. Apprenticeship Toolbox, ILO Toolkit for Quality Apprenticeships
- Key literature and reports on apprenticeships, including CEDEFOP reports
- Existing databases with interesting practices
- Relevant EU legislation and policy documents
- Links to national websites, key legislation and reports



## 2. Example of support for Networking

Promotion and delivery of content-rich networking supporting quality and effective apprenticeships

### Support for EAfA events including in 2019:

- EAfA meeting in cooperation with the European Parliament: Mobility of Apprentices
- EAfA meeting in cooperation with the Czech Chamber of Commerce: The role of Chambers in apprenticeships and work-based learning
- 4th EAfA-ETF Regional Seminar Topic: Supporting candidate countries
- WorldSkills Coalition Conference: EAfA workshop





## 3. Support via Benchlearning

Identify needs and deliver targeted and sustained support

### **Support Member States to improve quality and efficiency of apprenticeships through:**

- Establishment of an excellency model and indicators against which to measure progress, based on EFQEA
- Tools for self-assessment and targeted expert and peer support, including mutual learning



# And more services to come!

## Gradual deployment from early 2019...

**Modular online  
training**

**Learning seminars,  
webinars**

**Targeted support based  
on benchlearning**

**Inspiring practices**

**Online networking  
community**

**Monitoring and  
progress reviews**

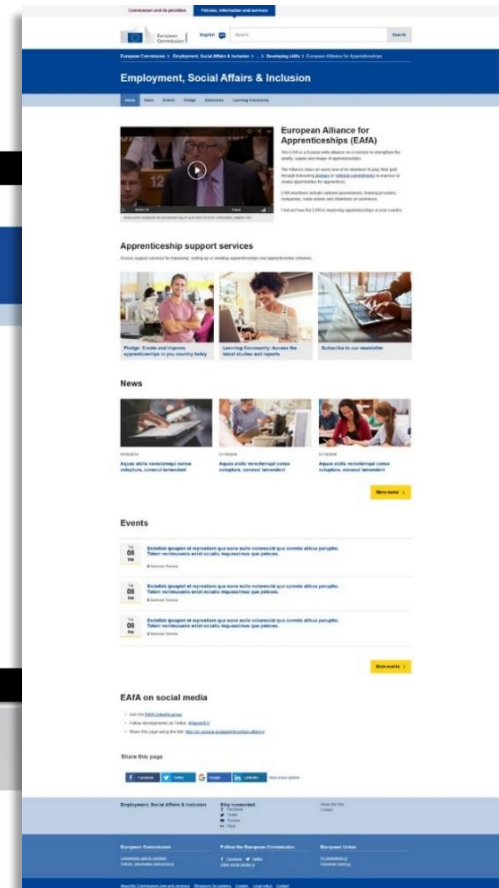
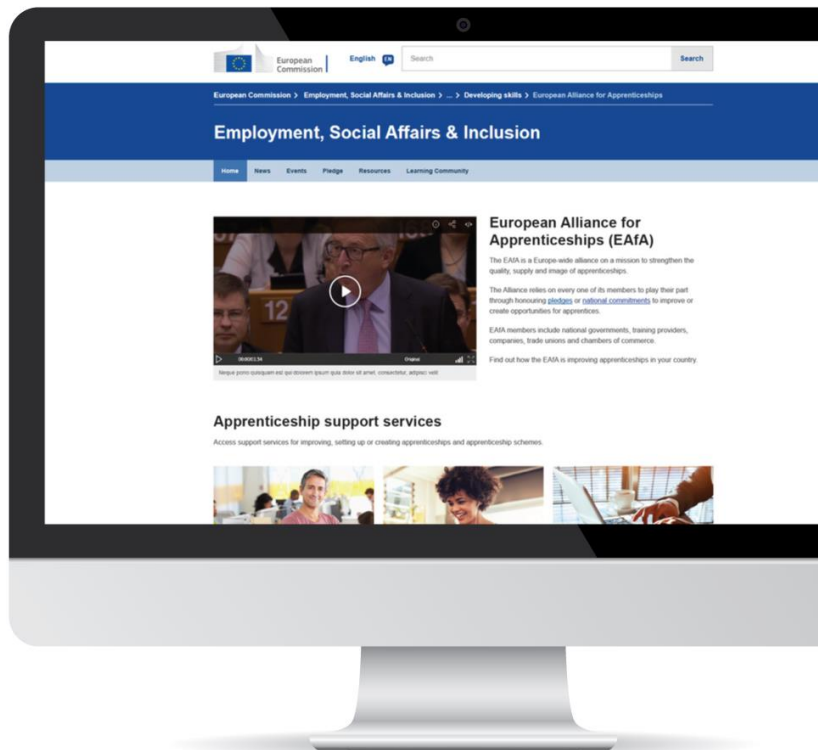
**Online resource  
centre**

**Mutual learning  
events**



European  
Commission

# Support Services Website From early 2019



# Key milestones – Year 1

## Q1

- Website launch
- EAfA LinkedIn Group community management
- Online library of tools and resources development
- EAfA meeting in cooperation with the European Parliament (TBC)
- Development of benchlearning excellency model & indicators

## Q2

- Pledge portal development
- Set up of EAfA Promoters Group
- Webinars part I
- Learning seminar I
- EAfA meeting in cooperation with the Czech Chamber of Commerce (TBC)
- Development of benchlearning excellency model & indicators

## Q3

- Testing of first training modules
- Webinars part II
- 4th EAfA-ETF Regional Seminar (TBC)
- WorldSkills Coalition Conference: EAfA workshop (TBC)
- Benchlearning self-assessments

## Q4

- Training modules part I
- Digital inspiration video I
- Webinars part III
- Learning seminar II
- 4th European Vocational Skills Week: EAfA meeting
- First benchlearning country visits and reports

# Key milestones – Year 2

## Q1

- Training modules part II
- Webinars part IV
- EAfA event year 2 (TBC)
- First benchlearning country visits and reports

## Q2

- Training modules part III
- Monitoring of pledges
- Webinars part V
- Learning seminar III
- EAfA event year 2 (TBC)

## Q3

- Training modules part IV
- Webinars part VI
- EAfA event year 2 (TBC)
- Benchlearning progress reports
- Progress report on EFQEA implementation
- Country-specific fiches on apprenticeship

## Q4

- Digital inspiration video II
- Webinars part VII
- Learning seminar IV
- EAfA event year 2 (TBC)
- Benchlearning progress reports

## Ongoing

Quarterly newsletters, animation of EAfA LinkedIn group, website and online library updates, digital inspiration products, EAN secretariat, support for EAfA Promoters Group, identification of training needs, monitoring of EFQEA implementation, collection of country-specific information on apprenticeships...



**Join us through the EAfA LinkedIn group:**  
<https://www.linkedin.com/groups/5026659/>