

IMPROVING SERVICES IMPROVING LIVES

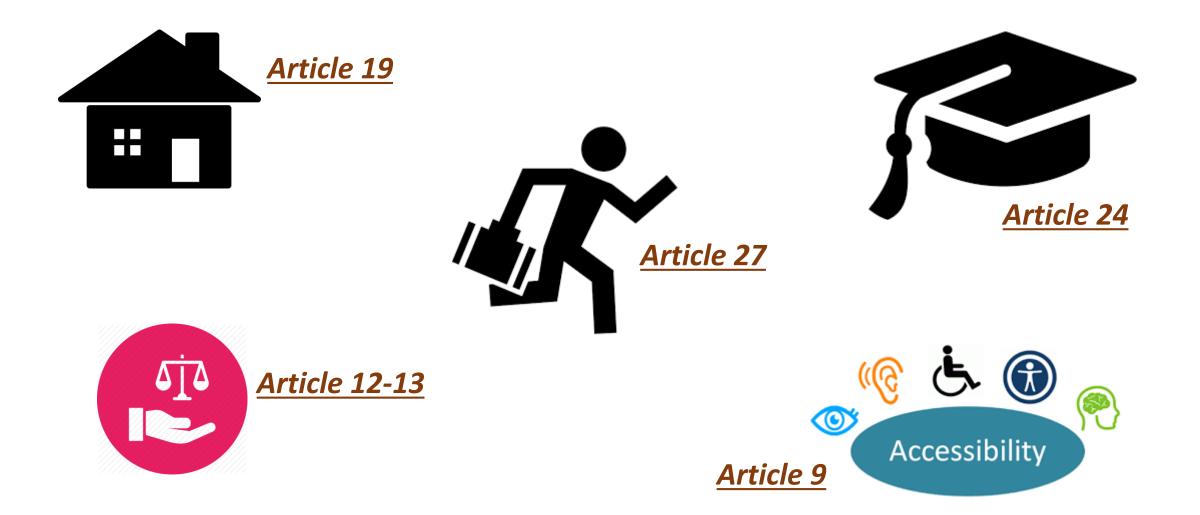
Awareness raising on the UN CRPD among support providers

29.5.2018 Luk Zelderloo, Secretary General of EASPD

EASPD

- Established in 1996
- Represents 15.000 support services in Europe
- Mission: promote equal opportunities through high quality support service systems
- Accredited to the conference of States Parties to the UN CRPD
- EASPD has been involved in 106 projects
- Currently running 23 projects
- On average involved in 40 proposals per year

Key areas of support provision in CRPD



Main barriers

1. Workforce

Reorganise HR

2. Legal frameworks

- Gatekeeping mechanisms
- Identify perverting effects of not specific legislation
- Uncertainty of implementation strategies

3. Financial frameworks

Revise funding systems

4. Services



- Include quality of life in quality of services instruments
- Support individuals and communities during transition





- 1. Policy and legislative frameworks
- 2. Financial frameworks
- 3. Practices on the ground

- Bring innovation in the sector
- Unlock and share good practice
- Facilitate multi-stakeholder cooperation

- ► New HR policies
- Facilitating support models (co-production, person-centred planning, etc)
- Reorganisation of systems of support
- > Quality assurance systems focused on process & outcomes
- Needs analysis
- Integration of services

Spectrum of services
Mainstreaming of services

Education/Early childhood intervention

- IIIS Implementing inclusion in schools implement inclusion competences among staff
- *IE+ Promoting Positive attitudes and evidence based policy-making for inclusive education*
- ECI Agora Developing ECI services through participation & co-production Employment
- DESC Disability, Equality, Security, Career
 - Training for service providers to support pwd in inclusive employment
- PATHWAYS Identify strategies for the professional integration of persons with chronic diseases

Development of European curricula/staff training

- ENHANCE European Curricula for family and community nurse
 - Overcome mismatch in staff training of primary health care
 - Redesign the training of community-based care nurses to comply with UN CRPD
- EMISC European Mentoring in Social Care
- ECC European Care Certificate Qualification for first line staff trained on UN CRPD principles
- D-LOT Capacity building of staff

Projects 3/4

Innovation in support models

- SKILLS Improve skills and competences of staff and individuals around selfdirected support models
- I Decide Improve the level of digital, literacy and numeracy skills
- AJUPID Training for staff, families, users on supported decision making

Inclusive community planning

- CISCOS Training for implementation of UN CRPD at local level developed by service providers, authorities, users and academics
- TopHouse Cooperation with housing sector to connect support and housing needs

Inclusion in leisure and cultural life

 Sign&sound theatre; Creative inclusion in Adult Education; Inclusion in Society by Arts

Projects 4/4

New support services

- HOPE Helping Ourselves Prevent Exploitation:
 - To reduce the vulnerability of women and children with intellectual disabilities to sexual exploitation
 - To develop peer led accessible learning programs that promote an understanding of sexuality
- LOVELIFE Equip staff and users with knowledge around sexuality

Distance support

• *ProACT – Develop self-management tool for elderly to support their independence*

Examples of new types of services

- Distance support
- Distance learning
- Support through call centres
- ICT and assistive technology
- Home-help and home care
- Buddy services
- ➤ Legal advice
- ➢ Respite care



What is in the pipeline?

- Impact of digitalisation in the sector
- Innovative personal and household services
- Supported-decision making
- Co-production in support models
- Support along critical phases of life
- Disaster-risk management
- Personal and household services
- Change management

- D-LOT website: <u>dlot.eu</u>/
- EASPD website: <u>www.easpd.eu</u>
- European Care Certificate: <u>www.eccertificate.eu</u>
- www.socialinvestment.eu



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QUESTIONS? THANK YOU FOR YOUR ATTENTION

ANY

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EASPD – European Association of Service providers for Persons with Disabilities

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