

The background features a stylized world map in shades of purple and blue. Overlaid on the map are various abstract elements: a network of white and purple lines, several white arrows pointing in different directions, and a pattern of small, semi-transparent circles. The overall aesthetic is modern and digital.

Workshop 1: Mapping & Measuring Capacity of Public Administration

AIMS OF THE SESSION

The purpose of this discussion will be to explore the needs and test with researchers and practitioners:

“ What is already usefully measured and what still needs measuring? ”

A faint, light-colored background image of a target with a bullseye and an arrow hitting the center. The target is circular and has several concentric rings. The arrow is a thin line pointing towards the bullseye. The background is a light blue and white gradient.

Flow of the session



1. "Setting the scene"
Short intro presentation

2. Experts intervention



3. Participants' discussions



Expert contributions

- ✓ Santiago Gonzalez , *OECD*
- ✓ Christof Schiller, *Bertelsmann Foundation (Germany)*
- ✓ Nicholas Charron, *University of Gothenburg (Sweden)*
- ✓ Lisa Jordan, *Cabinet office (UK)*

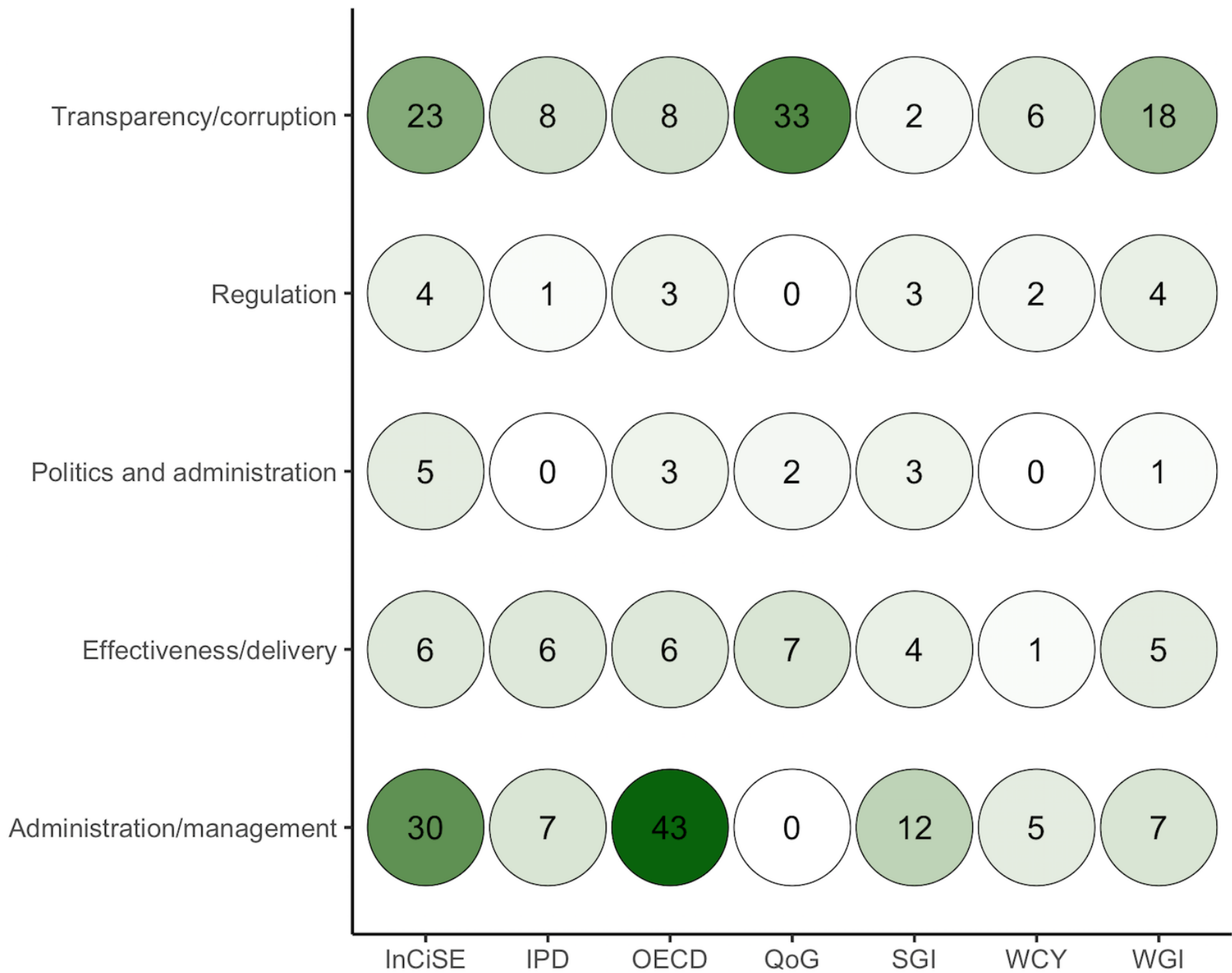


Measuring Public Administration

Towards better comparative indicators in the EU

Wouter Van Dooren
Department of Political Science
University of Antwerp

EUPACK conference— Brussels - 22 March 2018

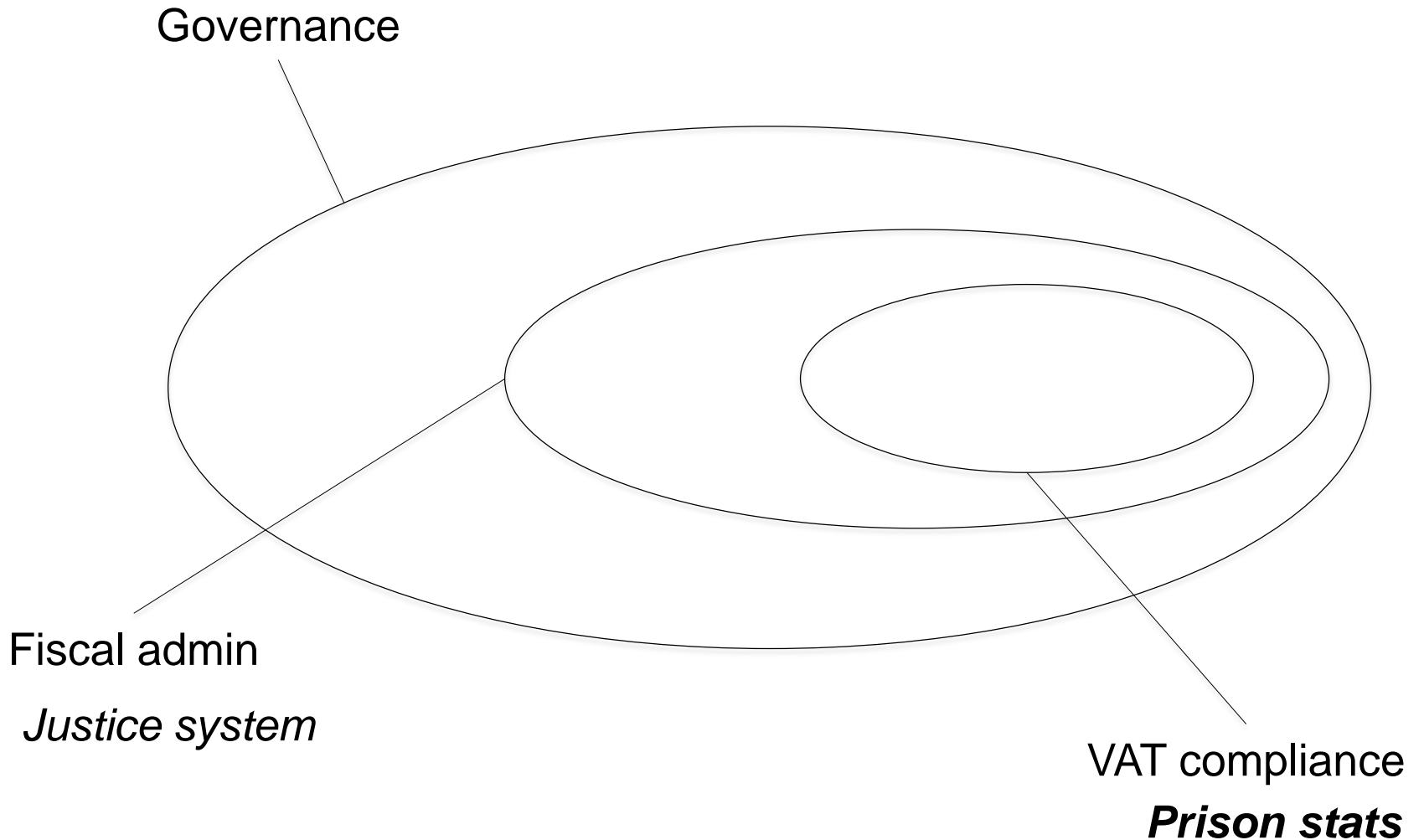


5 proposals

1.

Selective measurement
on sub-themes

Exemplary topics



2.

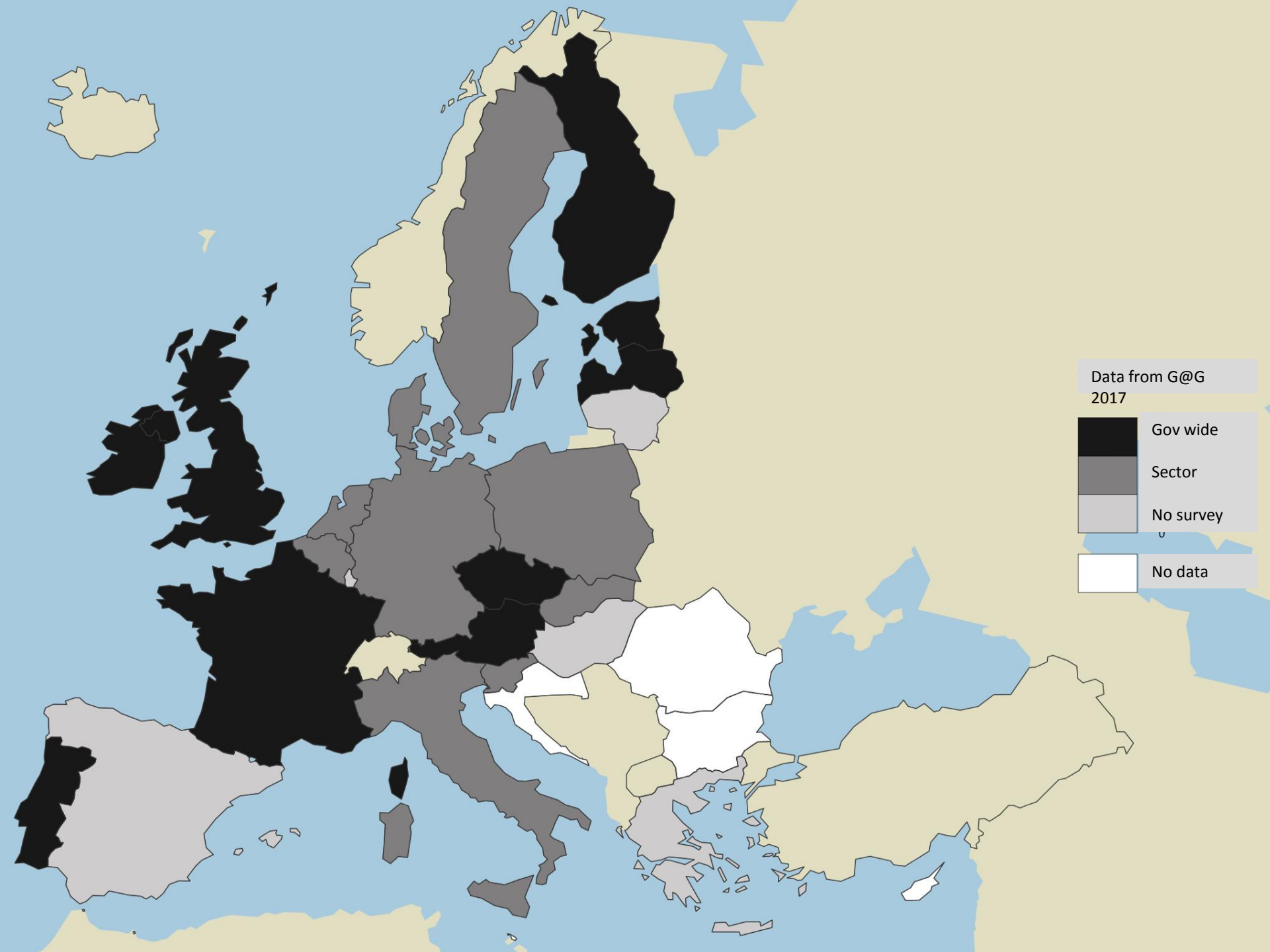
Standardized scales in
staff surveys



Why employees?

Prime witness
Early warnings
Actionable

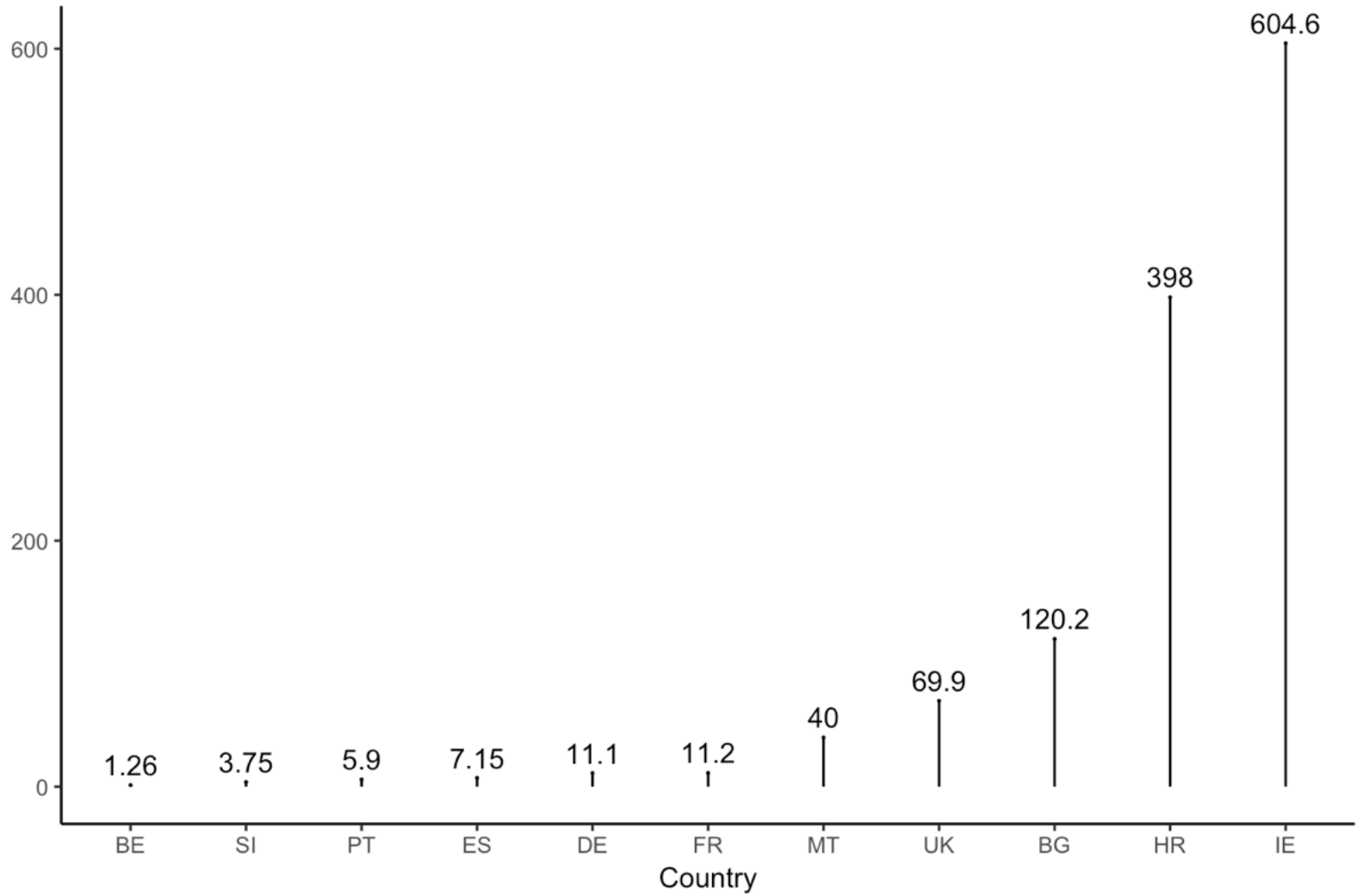
(More than HR!)



3.

Administrative data mining

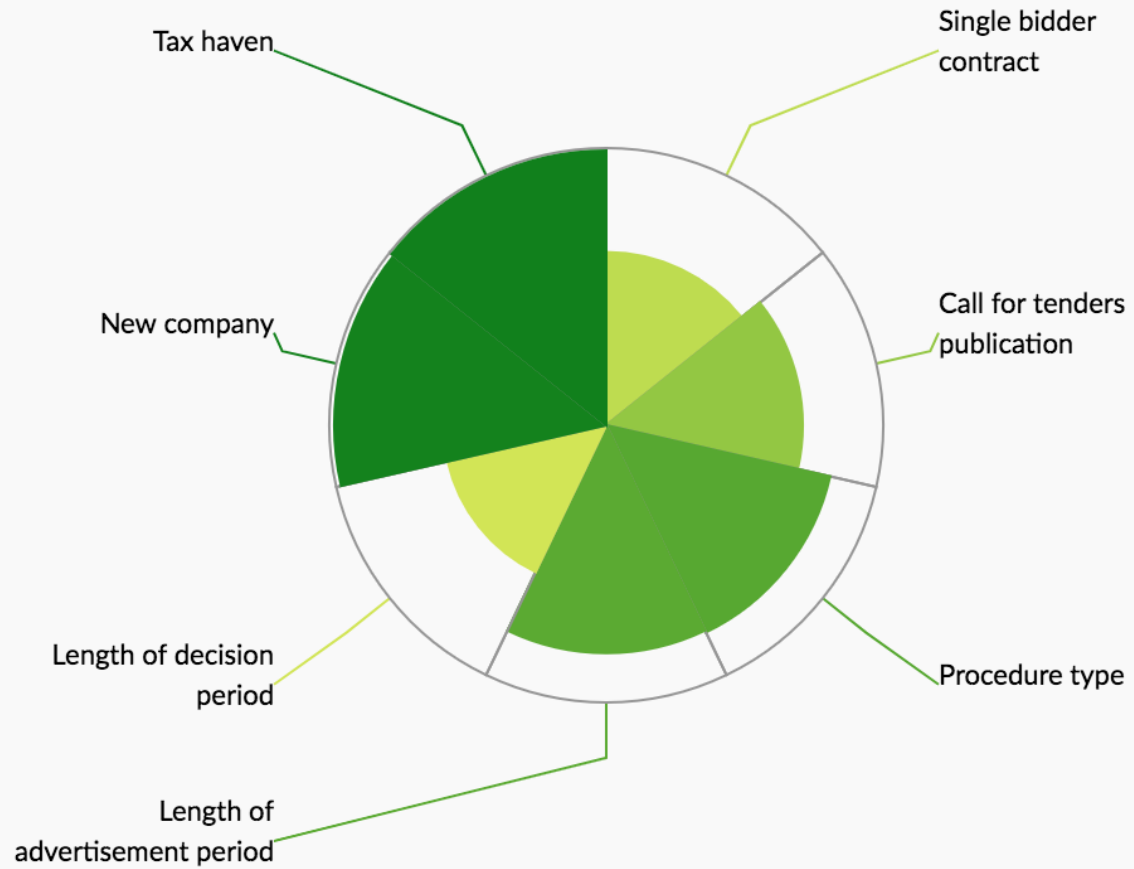
Freedom of information requests per 100.000 inh



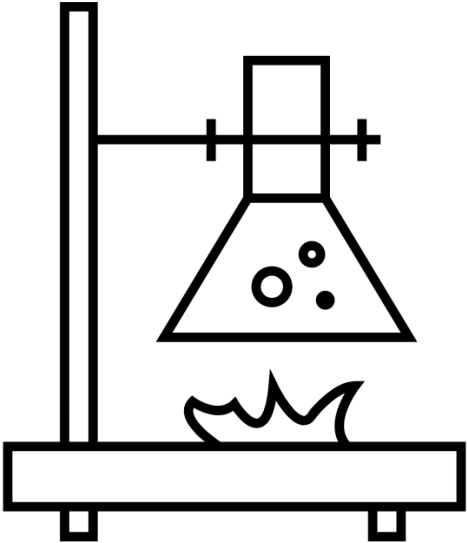
source: EUPACK

4.

Open data strategies



5. Eurostat



Summing up...

- Subthemes instead of grand schemes
- Employee surveys
- Administrative data mining
- Open data strategies
- Experimental statistics and Eurostat



Expert contributions

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SGI Sustainable
Governance
Indicators

| BertelsmannStiftung

Measuring Sustainable Governance - The Sustainable Governance Indicators (SGI) Project

**Invited Talk at European Commission's 2018 Conference on Quality of Public Administration:
What have we learned, what can we do better,
22-23 March 2018, Brussels, Hotel Crown Plaza**

Workshop I: How to map and measure capacity and performance of public administration?

Christof Schiller, Project Manager of the SGI Project, Bertelsmann Stiftung

Three Analytical Pillars of Sustainable Governance

Sustainable Policy Performance



- Three classical dimensions of sustainability (economic, social, environmental)
- Measuring *policies and outcomes*
- Distinguishing domestic and international activities

**Strengths and weaknesses
(need for reform)**

Quality of Democracy



- Addressing four key dimensions of democracy
- Substantive and procedural criteria
- Focus on *quality* of institutions and processes

Framework conditions for long-term system stability

Governance Capacity



- Executive capacities (steering, implementation, learning)
- Executive accountability: government interaction with societal actors
- Institutions and processes

Reform capacities

An International Comparison of Governance Capacities

Governance

Executive Capacity

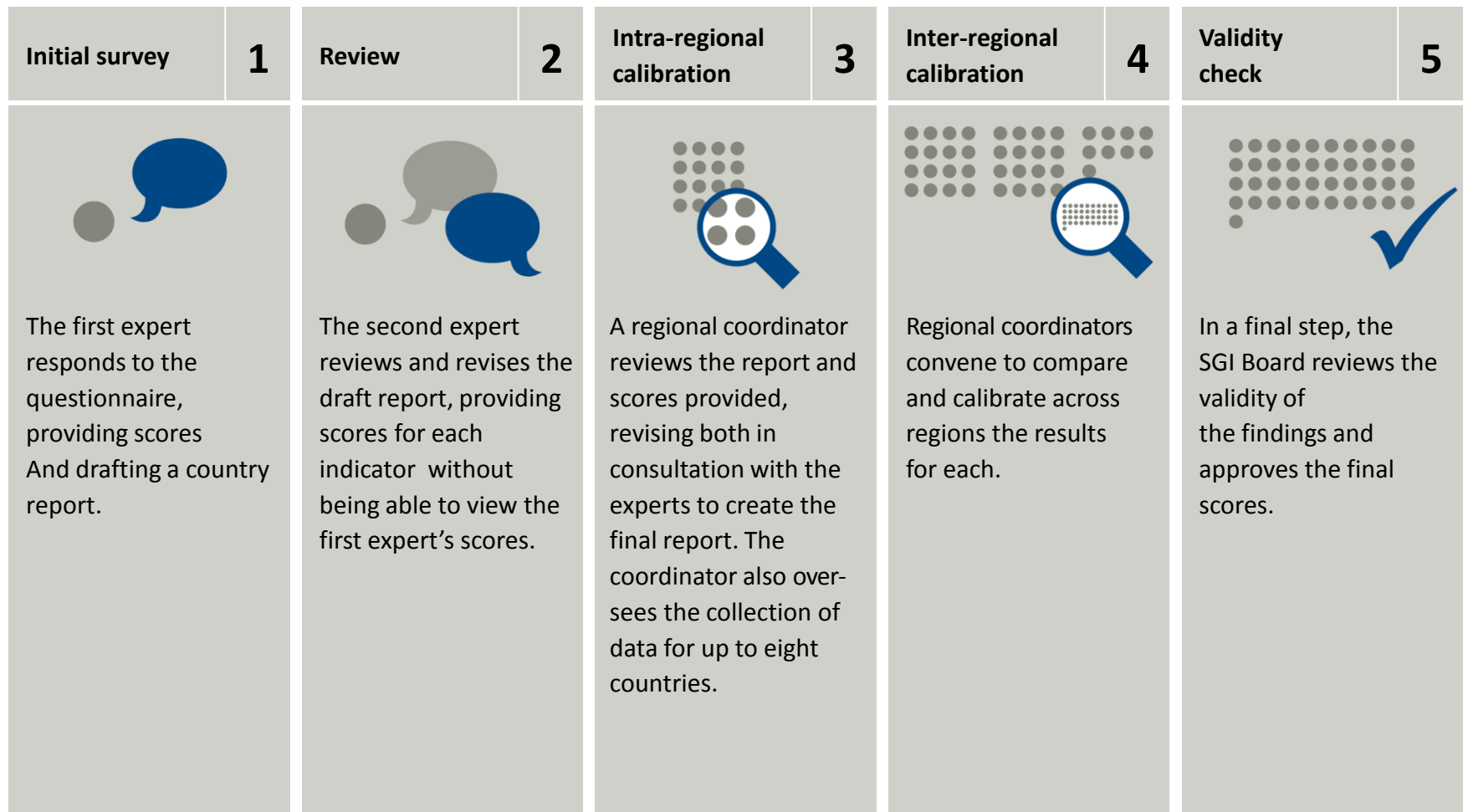
Strategic Capacity
Interministerial Coordination
Evidence-based Instruments →
Societal Consultation
Policy Communication
Effective Implementation
Adaptability
Organizational Reform Capacity

Executive Accountability

Citizens' Participatory Competence
Legislative Actors' Resources
Media
Parties and Interest Associations

RIA Application
Quality of RIA Process
Sustainability Check

A multi-phase process of survey and validation



Recommendations for further Action

- Essential to uncover different socio-economic country contexts and policy/institutional arrangements to make sense of the differences in governance/ administrative capacities
 - *solid analyses on subthemes (open government/ e-government etc.) promising avenue for further research*
- Constant careful revision of governance indicators to keep up with a changing socio-political environment
 - *Rise of populism/ political polarisation/ digitalisation as potential game changers*
- Governments' capacity for reform remains largely a black box unless there is more systematic dialogue about success and failure with regards to governance reforms!
 - *Essential role for EC to play (least likely cases of success and failure)*

Thank you very much for your attention!

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Discussion time