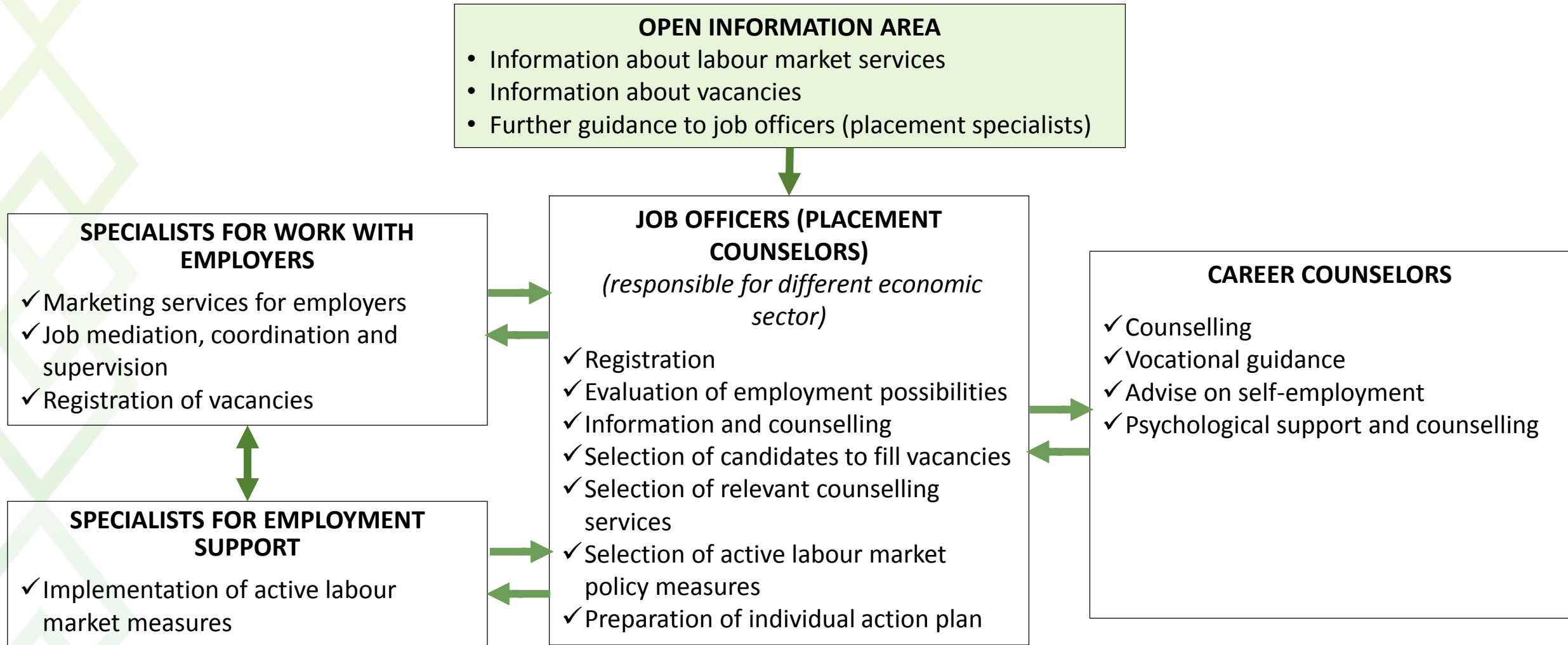


Model of client services.

Providing services for jobseekers at PES

Vaida Kamandulienė
Head of Alytus division
June 11, 2018

Scheme of client services



Profiling of jobseekers

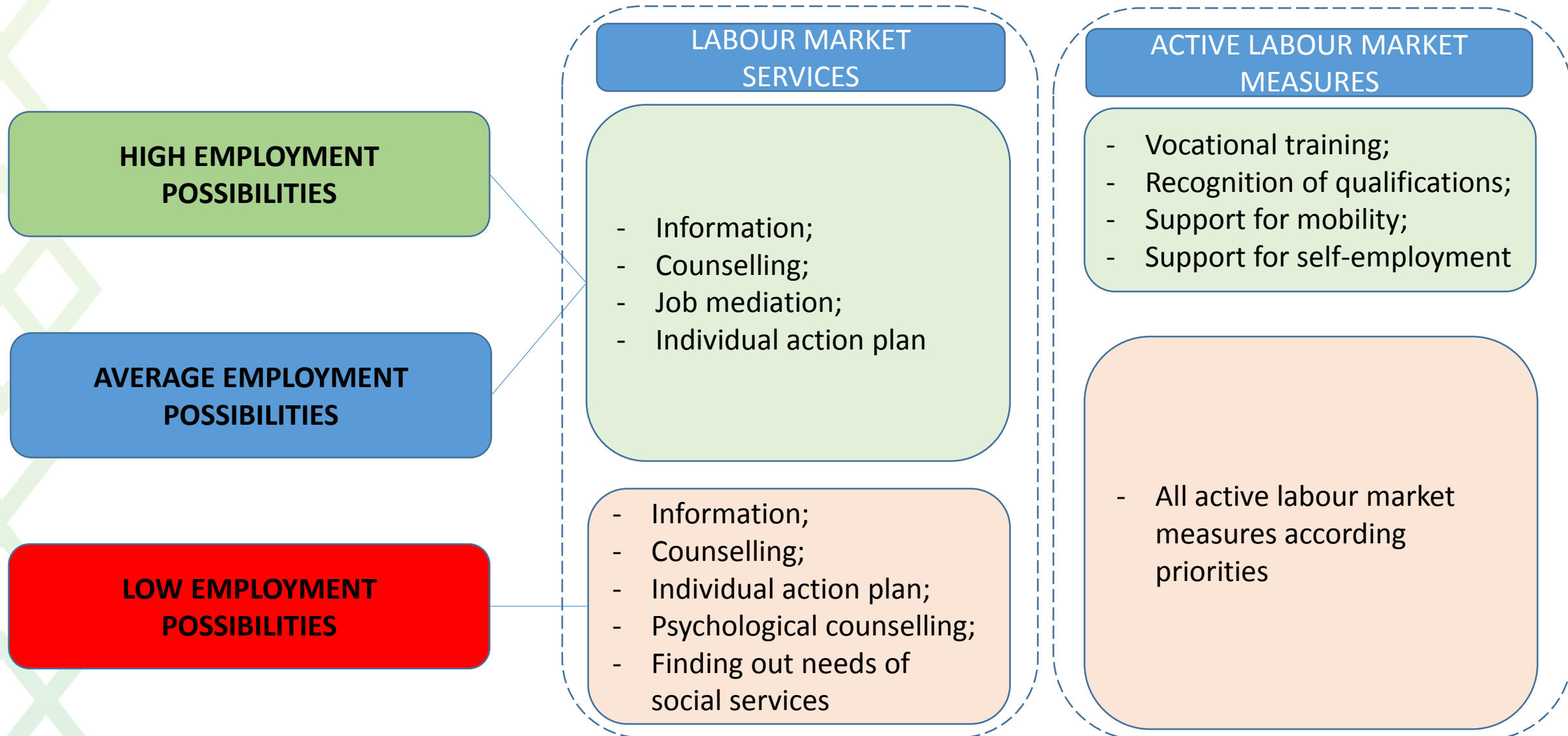
**HIGH EMPLOYMENT
POSSIBILITIES**

**AVERAGE EMPLOYMENT
POSSIBILITIES**

**LOW EMPLOYMENT
POSSIBILITIES**

- Jobseekers are classified into groups based on:
 - Assessment of qualification and competencies;
 - Assessment of work experience;
 - Assessment of motivation (readiness to participate actively in the active labour market measures);
 - Other criteria (social skills, family liabilities, health problems, addictions, travel to work, etc.).
- Jobseekers receive individualized services and support based on their needs and abilities to compete in the labour market;
- More effective, smooth and more client-orientated services.

Provision of services



Face of the unemployed

Number of the unemployed
registered Jun. 1, 2018 at Alytus
territorial labour exchange - 8228
(2017-06-01 – 8428)



	2018-06-01	% 2018-06-01	% 2017-06-01
Women	3945	47,9	46,3
Men	4283	52,1	53,7
Living in villages	4035	49,0	49,5
Long-term unemployed	3179	38,6	38,4
Youth under 29	1145	13,9	12,2
55+	2369	28,8	26,4
Graduates	235	2,9	1,9
University degree	545	6,6	6,2
Unskilled	1999	24,3	25,1
With no work experience	3100	37,7	35,0
Low employment possibilities	2098	25,5	24,9

Main employment barriers



Employment barriers

Low education
or skills

Health problems
and limitations,
addictions

Non-labour
income

Insufficient
work experience

Getting used to
minimum needs

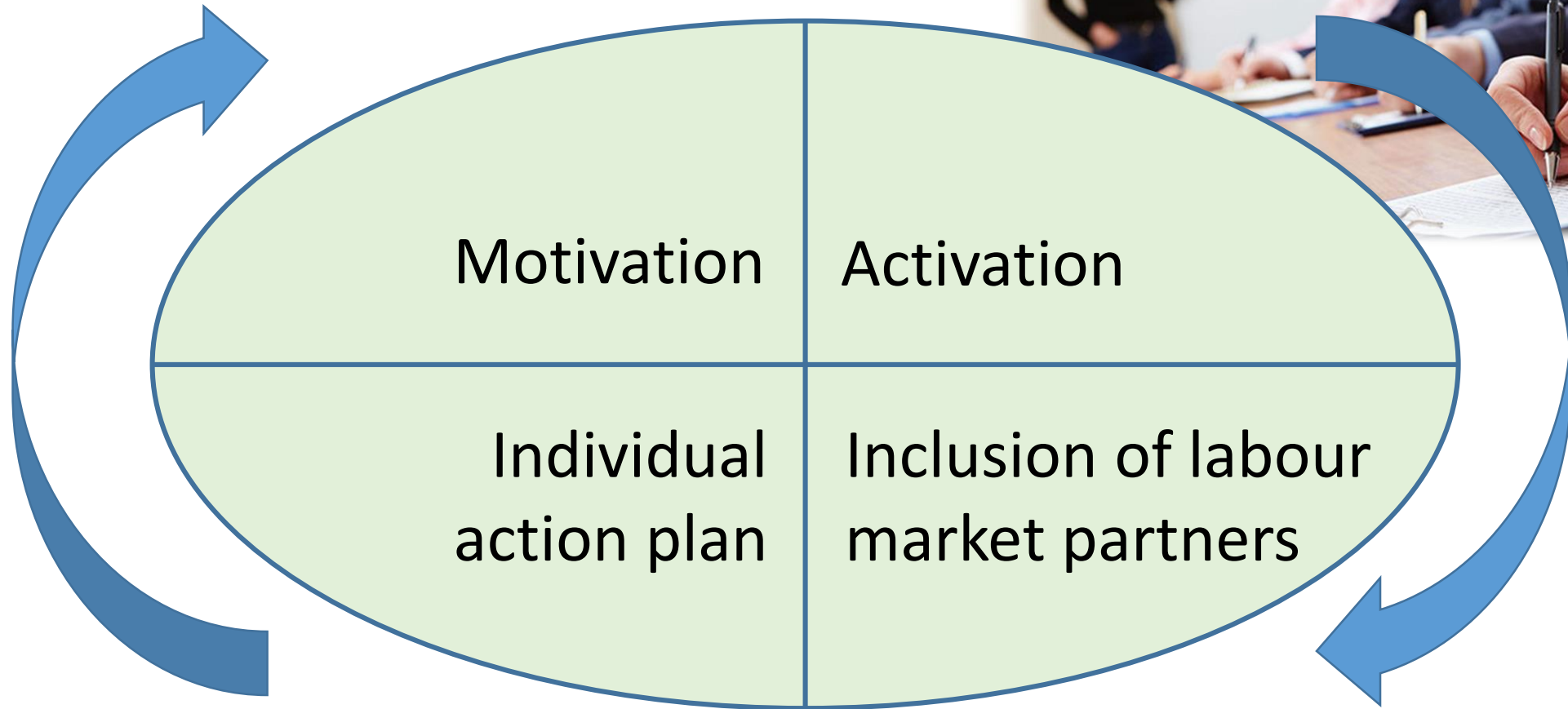
Long period of
unemployment

Lack of motivation

Low employment possibilities

Long-term unemployment

PES activity priorities



Individual action plan



<input type="text" value="2"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="8"/> <input type="text" value="0"/> <input type="text" value="2"/> <input type="text" value="0"/> <input type="text" value="2"/>	INDIVIDUALUS UŽIMTUMO VEIKLOS PLANAS	<input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> (archyvavimo data)
(sudarymo data)		
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(keitimo/tikslinimo data)		
Šį planą sudarė <u>KĘSTUTIS BUČIUS</u> , a/k <u>[redacted]</u> , tikslinė grupė: <input type="text" value="2"/> <input type="text" value="6"/> (darbo ieškančio asmens vardas, pavardė)		
ir Alytaus teritorinės darbo biržos Alytaus skyriaus specialistas <u>Stanislava Glinevičienė</u> (vardas ir pavardė)		

TIKSLAI:
(nurodyti reikalingą)

Igyti kvalifikaciją ar kompetenciją ir įsidarbinti
Baldų apmušėjas, Baldų apmušėjo mokymo programa
(nurodykite profesiją/pareigas; mokymo programą)

Priemonės ir paslaugos tikslui pasiekti	Planuojama data (metai, mėnuo)	Profesijos pavadinimas (įrašomas planuojant aktyvios darbo rinkos politikos priemonės)
P2404 - Lankymasis Informavimo centruose (IKC, JDC) ir kt.	2 0 1 8 - 0 2	
P2901 - Profesinis mokymas	2 0 1 8 - 0 2	
P2911 - Dalyvavimas ESF projekte	2 0 1 8 - 0 2	

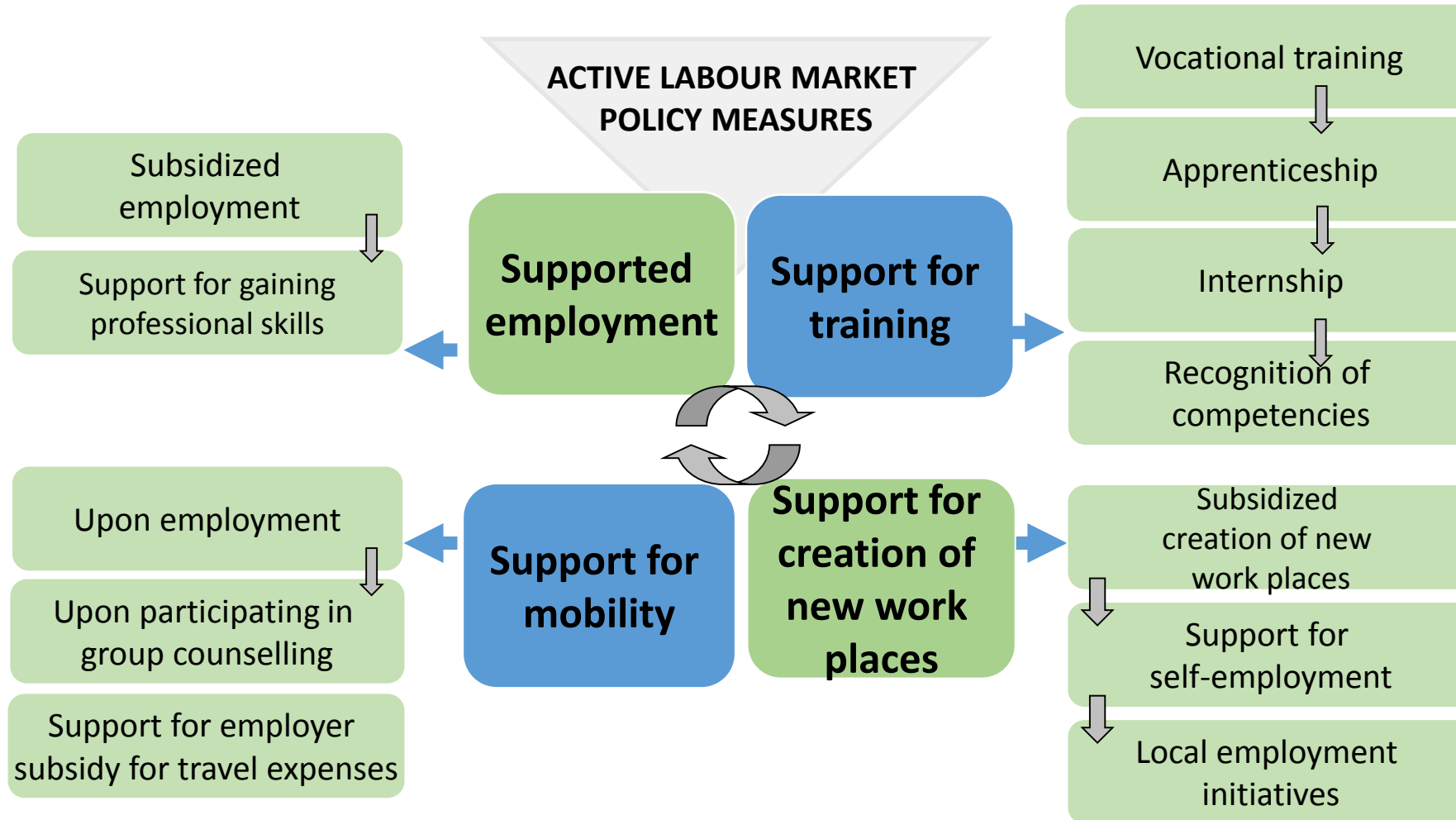
- Bilateral commitment between jobseeker and PES;
- Only realistic employment objectives and actions to achieve them are planned;
- Prepared after discussion on perspectives in the labour market, employment possibilities, wishes of the unemployed, measures of support needed;
- Failure to follow the plan leads to sanctions.

Motivation

- Measures for motivation/activation:
 - Information and consulting, job mediation;
 - Career planning – individual counselling and group counselling;
 - Vocational guidance – individual counselling, labour market barometers;
 - Special services – psychological counselling;
 - Projects of social partners – participation in projects, information events, prevention programs.
- Motivating factors:
 - Salary;
 - Interesting work;
 - Friendly working conditions;
 - Recognition;
 - Career opportunities.

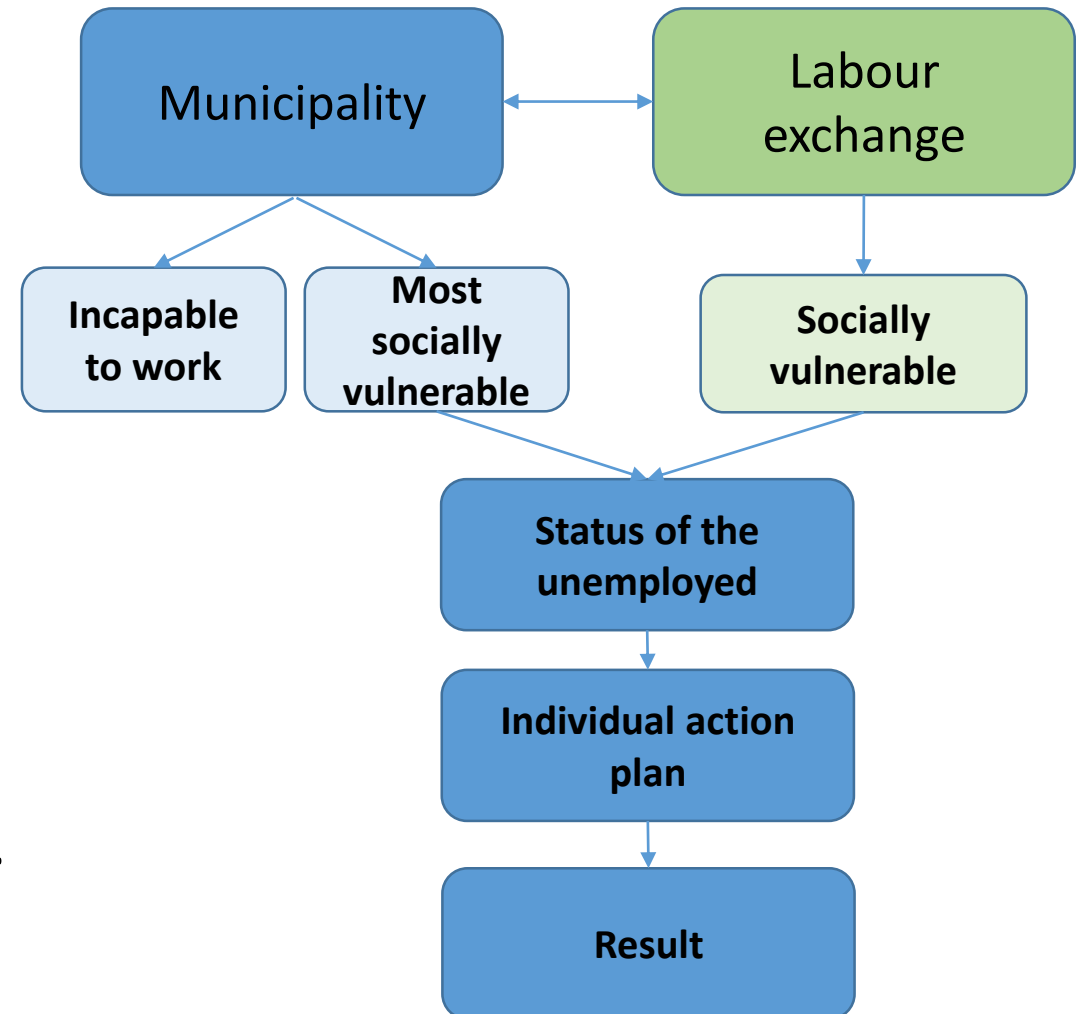


Activation – active labour market measures



Activation - employment enhancing programme

- Target groups to participate:
 - Social support beneficiaries;
 - Groups of social risk;
 - Addicted after rehabilitation programs;
 - 40+, etc.
- Measures:
 - Temporary job;
 - Support for mobility;
 - Measures to prevent social exclusion, etc.



Inclusion of labour market partners - cooperation with municipality

- Direct interaction:

- Increasing cooperation – rational use of funds for social support;
- Exchange of data – registration at PES, allocation of social benefits;
- Implementation of employment support - employment enhancing programme;
- Case management – pilot.

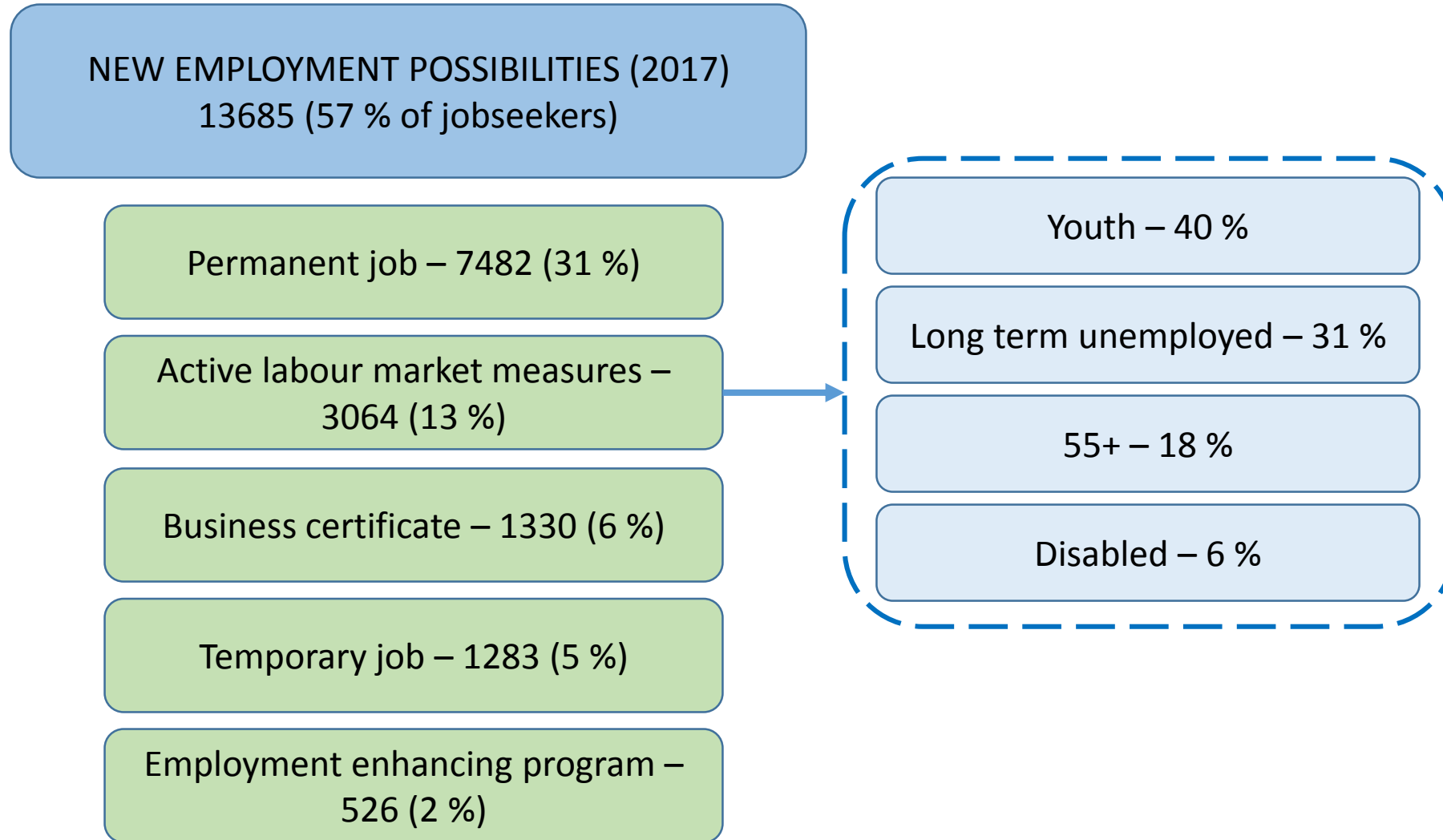


- Cooperation on general issues in relation to employment issues:

- Exchange of information;
- Participation in events;
- Participation in committees, councils, etc.

New employment possibilities

Services provided at
Alytus labour exchange 2017 -
24083 jobseekers





Vaida Kamandulienė
Head of Alytus division
June 11, 2018