



INFORMATION SYSTEM OF SOCIAL SUPPORT FOR FAMILIES (SPIS)

AISTĒ PIKIOTIENĒ
DIRECTOR OF GENERAL DEPARTMENT



SPIS HISTORY



- **1997 - 1999 Formation of Strategic Partnership Concept**
The study on requirements of the information system
- The list of indicators of social assistance and the protection of child rights

2002 – 2003 Preparation of Strategic partnership Agreement

New approach after evaluation of current situation:

- The need for data collection methodology system with necessary software
- Development of hardware network in municipalities

2004 – 2005 Realization of Strategic Partnership Agreement

- Establishment of SPIS with Central Data Base

2010-2015 SPIS modernization (eSPIS)

- SPIS is centralised
- 26 electronic services developed with customization to mobile devices

2011-2012 SPIS dataMart module designed

- Standardized reports files by optional indicators in real time and via open internet

2017-2020 SPIS modernization – 2 related projects



PURPOSE OF SPIS

1. Centralized and uniform registration and storage of social assistance data
2. Data analysis and decision support
3. Provision of public e-services



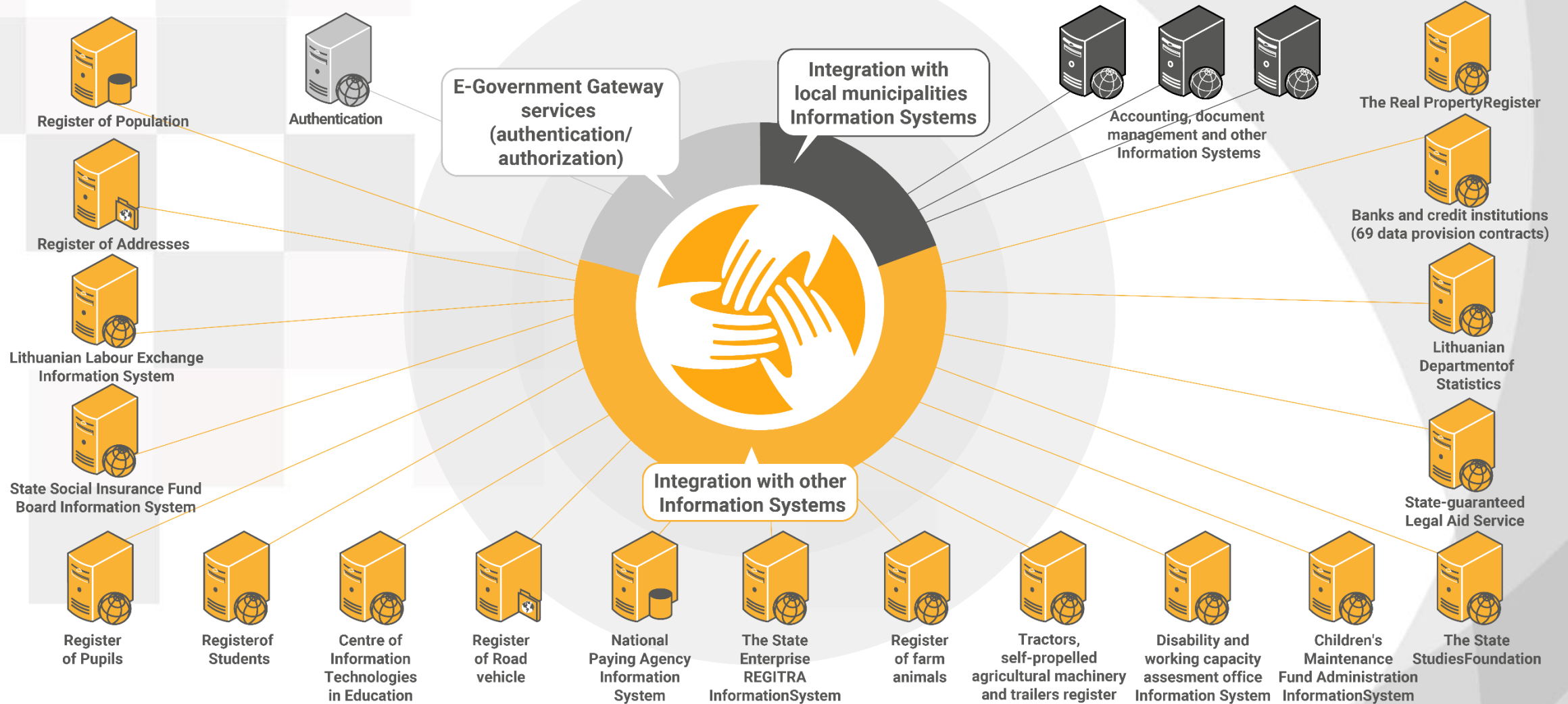
SPIS STRUCTURE



- 63 types of social assistance
- 570 million EUR average accounted budget a year;
- >6000 constant users
- >1400 schools
- ~1.2 mln. documents per year (49.1% e-transactions)
- 3 217 249 individuals registered in the CDB
- 990 thousands applications overall in 2016
- 84 data exchange interfaces
- 26 e-services



SPIS INTEGRATIONS WITH OTHER SYSTEMS





Futher development

2 related Projects funded by EU structural funds

- “Increasing accessibility of social support”
- “Development of e-social services”

AIMS OF THE PROJECTS

Access to social support: present situation

Municipalities

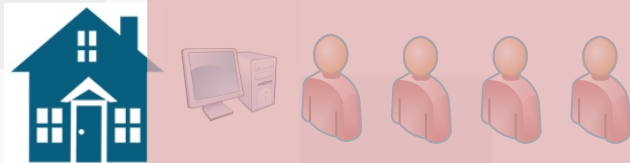
60



e.Services 26/63

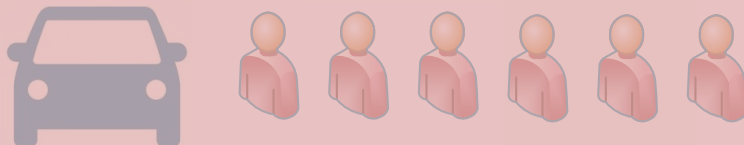
Eldershops

546



Social workers

~5000



Access to social support: situation in 2020



Municipalities

60



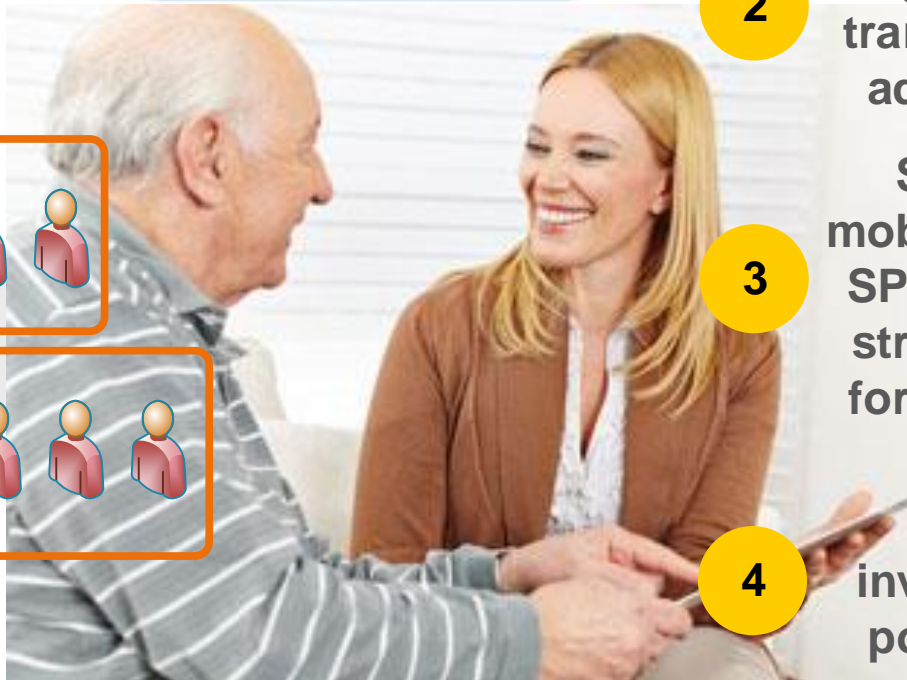
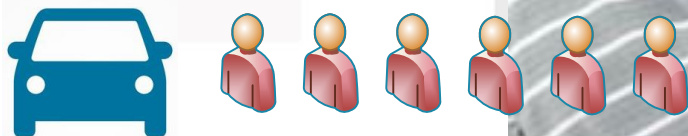
Elderships

546



Social workers

~5000



Results

1

100% social support services accessed online

2

From 49% to 99% of digital documents and transactions (except for adoption procedures)

3

Social workers have mobile access (tablets) to SPIS and are capable of straightway application for social support when visiting clients

4

Inclusion of other involved organizations: police, schools, family doctors etc.

ADVANTAGES OF THE SPIS

- Data exchange with other registers significantly simplifies the process of applying for social support, enabling the one-stop shop
- Provision of electronic public services increases the availability of social support, especially for people with disabilities
- Structured and up to date information on social support