



**EU PROGRAMME FOR EMPLOYMENT AND SOCIAL INNOVATION - EaSI (2014 - 2020)**  
**GRANTS AWARDED AS A RESULT OF THE CALL FOR PROPOSALS VP/2014/008**  
**Call for proposals for Social Policy Innovations supporting reforms in Social Services**  
**Budget line : 04.03 02 01**

Action title	EU grant (€)	Co-financing rate (%)	Application reference
Vouchers for the provision of child minders service to workers with nonstandard work schedules	801 219,34	80	VP/2014/008/0088

**Summary of the action**

Main activity will be focused on introducing within the focused political intervention flexible child-care arrangements in Latvian enterprises with nonstandard work schedules (jobs requiring evening, weekend, or variable schedules) and further development of self-regulation or cross-section (private and public co-financing scheme) subsidization. Taking into consideration that in Latvia there are no strategies of private self-regulation and subsidization and most of the enterprises position themselves as lacking the resources in order to finance flexible childcare services for their employees on their own account, state or municipal co-financing scheme, e.g. vouchers scheme, should be implemented. Therefore provision of flexible childcare arrangements ("open hours" child-minders service – centre-based or home-based) to target group - employed parents with children up to 7 years of age is correlated with:

- 1)state or municipal co-financing scheme, e.g. voucher scheme;
- 2)private (employer) co-financing;
- 3)private (employee) co-financing.

Main aims of tested innovation:

- to find optimal child-care arrangement for workers with nonstandard work schedules;
- to find optimal conditions for inter-sectorial partnership and self-regulation practices;
- to find long-term model of subsidizing and development of flexible childcare service.

From the general sample of workers with nonstandard work schedules is possible to select a small sample (n=150) of workers with small children up to 7 years of age and control sample with similar socially economic parameters and test the effectiveness of innovation on these groups' comparative outcomes.

In terms of experimental intervention the new subsidized flexible form of child-care service – flexible "open-hours" child-minders will be introduced. The model of subsidization will include public vouchers for subsidized child-minders and private co-financing from enterprises with nonstandard work schedules.

Beneficiary organisation	Address	Country
LATVIJAS REPUBLIKA	- LV-1331 -	LV - Latvia

Action title	EU grant (€)	Co-financing rate (%)	Application reference
Regional Single Social Record	1977 519,98	80	VP/2014/008/0110

### Summary of the action

The Project RESISOR aims to improve the social services delivery in Andalusia by adopting a one-stop-shop approach and boosting the coordination between regional and local level of government. The complexity of the current delivery in the region stems from the multiplicity of systems and databases managing social services, which makes difficult to achieve a holistic follow-up, service-control and coordination among different administrative levels. RESISOR will unify criteria and systems and will establish a single channel of communication with the citizens while allowing them to access easily their personal social record, that is, a report containing their current social benefits and potential benefits or services of which they are worthy as far as they fulfil the legal criteria. On the other hand, it will enable professionals to better assess eventual incompatibilities, avoid duplications or simply guide the individual towards a more suitable resource after taking into account his/her own social record; they will understand better the citizen's situation and their response will be thereby more informed. Moreover, the possibilities of interconnection between health records and social records will be assessed in the project.

In order to guarantee this overall goal is achieved, RESISOR will develop a new information system comprehending (1) a well defined social services portfolio containing services and procedural rules; (2) an individualised single social record; (3) a centralised pool of users, centres and professionals; and (4) statistical exploitation tools. It will necessarily mean the integration of current information systems and a step forward towards the openness of the public administration to the citizenship and its transparency, aligned with mandatory principles of democracy and digital era that result in budget efficiency, allocating management savings into direct social benefits.

Beneficiary organisation	Address	Country
REINO DE ESPANA	- 41071 -	ES - Spain

Action title	EU grant (€)	Co-financing rate (%)	Application reference
Family STAR – Family group conferences and Student At Risk	790 000,00	74,67	VP/2014/008/0274

### Summary of the action

The project proposes to use a relatively new social policy model - the so called 'Family Group Conference' (FGC) – in a new preventive fashion and in a new context (the lower primary school), where it has been used very rarely.

We believe that FGCs could be a simple, inexpensive and effective way to increase students well-being at school, to reduce drop-out rates and social exclusion, and to help families - in collaboration with the school staff – to cope with children education.

FGCs are an attempt to increase policy effectiveness, while reducing the cost of social interventions, encouraging empowerment, family involvement, personalised approach and case management. In particular, the FGC model aims at helping families and 'significant others' (including teachers and social workers) in the exercise of their direct educational responsibility. Indeed, the FGC is a structured process that promotes the collaboration among family members and social workers, and supports them in planning a solution for children's problems.

The FGC model has been tested mainly in Anglo-Saxon countries, but Italy seems a promising context for this approach. Indeed, the high relevance of Italian family ties, and the amount of resources conveyed through family networks, could work as amplifiers of the FGC effectiveness. In particular, we deem this approach particularly promising in the school sector and in dealing with children with mild well-being and performance problems, generally neglected by traditional social policies. Evidence supporting this claim comes from a small scale pilot Randomized Controlled Trial (RCT) recently run by the coordinating institution. This experiment showed that the treatment was effective in increasing student well-being at school.

To better test the effects of FGCs, the project proposes to implement this approach in three different areas of the country (Garbagnate, Lodi and Salerno) and to evaluate its effectiveness through a large scale RCT.

Beneficiary organisation	Address	Country
Azienda Speciale Consortile COMUNI INSIEME PER LO SVILUPPO SOCIALE	P.zza Martiri della Libertà 1 20021 Bollate (MI)	IT - Italy

Action title	EU grant (€)	Co-financing rate (%)	Application reference
Entry for Empowered Working & Living (E4EmPoWL)	1688 618,42	79,99	VP/2014/008/0638

### Summary of the action

The projects goal is to implement in the Dutch Walcheren region an integrated front office that offer a one stop shop for integrated services in the social domain [personalized approach; innovative partnership]. The desired outcome is an increase in labour market participation of workers in multi-problem families.

Our solution enables and spurs citizens to actively solve their own problem, based on information and advice from the front office. This empowers citizens as it appeals to what they can do instead of stressing what they can not do. Moreover, our solution activates the informal network of people, thus contributing to an inclusive and socially cohesive society in terms of involvement of family, friends and neighbourhoods. If the problems are more serious and a call on collective and public services is necessary, the citizen can find its way through a multi-level approach that enables to find and offer integrated services that are tailor-made to the needs of the citizen.

Beneficiary organisation	Address	Country
ORIONIS WALCHEREN	OOSTSOUBURGSEWEG 10 4382 NH VLISSINGEN	NL - Netherlands

Action title	EU grant (€)	Co-financing rate (%)	Application reference
INNOV-CARE - Innovative Patient-Centred Approach for Social Care Provision to Complex Conditions	1595 531,72	80	VP/2014/008/0930

### Summary of the action

There are 6000 rare diseases affecting up to 36 million people and millions of households in the EU. 4000 to 5000 of these disorders have no treatment, are mostly chronic, highly complex, generate multiple disabilities and require multidisciplinary care. Access to employment, school, leisure, transport, housing are some of the challenges of rare disease patients/families, who struggle to live independently and escape poverty. Social systems are usually designed around common diseases and often not flexible enough to take into consideration unprecedented health needs. INNOV-Care addresses the gap of insufficient social services for rare disease patients in the EU by developing, testing and promoting a holistic, personalised social pathway involving public, private and civil society organisations.

The innovative horizontal approach brings together national one-stop-shop services for rare diseases and regional case handlers, in partnership with public bodies. In addition, the project establishes a European Network of services to collect good practices vital to improve quality of care, in line with the Voluntary EU Quality Framework for Social Services.

The new care model will be tested in a pilot in Romania. This social policy innovation experiment will be evaluated by high-level experts in order to prove or disprove causal relationship between the intervention and the outcome measured.

Scaling options to other MS and areas (i.e. disabilities, chronic diseases) will be identified within a strong, sustainable partnership between service providers, public bodies, users and academics.

INNOV-Care will conduct robust data collection on: patient's social needs, the impact of the social experimentation and the cost-benefit of the proposed care model.

Engagement of public bodies and of other stakeholders will be attained via various communication actions.

INNOV-Care thus supports MS' necessary social structural reforms, in line with Europe 2020 growth strategy.

Beneficiary organisation	Address	Country
Ministerio de Sanidad, Servicios Sociales e Igualdad	Paseo del Prado, 18-20 28014 Madrid	ES - Spain

Action title	EU grant (€)	Co-financing rate (%)	Application reference
INSPIRE - INnovative Services for fragile People In Rome	1662 655,00	79,15	VP/2014/008/0977

#### Summary of the action

INSPIRE is a reply to the strong demand of a fragility care system reform in Rome, where different reform attempts have unsuccessfully been tried in last years. The high demand, due to the increase and diversification of users' needs, contrasts with a persistent decrease in economic resources. This makes urgent the identification of innovative services that allow for an efficient resource use and appropriately comply with vulnerable users' needs. The proposal aims to experiment a progressing system that replies to social needs by activating users themselves, thus creating a virtuous promotion of social entrepreneurship in response to public resources contraction. Answering to the country specific recommendations and adopting the one stop shop approach, the project will implement an integrate system aiming to control public expenditure and increase effectiveness and responsiveness to new social needs.

The project, starting from a functional definition of social fragility, aims to renew the social service system, by making it efficiently comply in personalized ways with every fragility type and provide integrated services that promote social entrepreneurship through the empowerment of vulnerable users themselves. INSPIRE will consist, on one hand, in a set of system reorganization actions that will redefine the whole service provision by increasing integration both in information and in policy (including an international exchange of good practices); on the other hand, the project will test in 4 municipalities a set of innovative and flexible services that overcome the 1 to 1 social worker to user ratio. A counter-factual assessment will evaluate these services, as to obtain evidence-based data to support the reform upscaling. Expected outcome is the increase in efficiency of fragility care system through: improvement in assistance quality, reduction in current waiting lists, rationalization of public expenses in fragility care, increase in employment in social economy

Beneficiary organisation	Address	Country
Roma Capitale - Dipartimento Politiche Sociali, Sussidiarietà e Salute	Viale Manzoni 16 00185 Roma	IT - Italy

Action title	EU grant (€)	Co-financing rate (%)	Application reference
ProActive Case-based Targeted model for social inclusion, "PACT"	1973 843,47	71,03	VP/2014/008/1356

#### Summary of the action

The 2007 crisis has caused a sharp increase in poverty in our region (Castilla y León, Spain). It is vital to undertake complex changes in social services, both in relation to care provision to achieve social integration, and as social intervention approaches that involve a more comprehensive response, more efficient use of resources, that avoids the risk of generating chronic dependence on subsidies for many families.

ProActive Case-based Targeted model (PACT) is an initiative focusing on innovation in social services with the objective of designing and testing a new model of care for persons at risk of social exclusion in Castilla y León which will combine two interconnected strategies: the public-private partnership and proactive social investment.

The first strategy involves a new way of organizing services thanks to a public-private partnership that integrates information, resources, responses, and learning.

The second one -social investment- involves experimenting with a new approach to care provision:

- Proactive and preventive, using population segmentation techniques to detect situations and profiles of individuals and families who can be provided with a full set of services before further problems and chronic situations of exclusion emerge.

- Centered on the empowerment, using a qualifying, appreciative approach.

After the design and preparation of the organizational, intervention and population segmentation tools required in this new care model, they will be fully tested simultaneously in 4 territories of the region in pilot actions. The target population will be individuals receiving the Guaranteed Minimum Income benefit.

PACT will involve the collection and systematization of vital data relating to the impacts and outcomes of the pilots, in order to derive knowledge about the new care model and its implementation throughout the Social Services System in Castilla y León, and dissemination in other national and international contexts.

Beneficiary organisation	Address	Country
REINO DE ESPANA	- 47006 -	ES - Spain