



**Authorities in EU/EEA Member States in charge of receiving and treating notifications of dangerous non-food consumer products sent under Article 5(3) of the General Product Safety Directive (2001/95/EC) by producers and distributors
Business Gateway contact list**

AUSTRIA

Mr Helmuth PERZ
Federal Ministry of Labour, Social Affairs, Health and Consumer Protection
Unit III/2 Product Safety
Stubenring 1
AT - 1010 Wien
Phone: +43 (1) 711 00 - 2511
Fax: +43 (1) 718 94 70 2182
helmuth.perz@sozialministerium.at
produktsicherheit@sozialministerium.at
www.produktsicherheit.gv.at

BELGIUM

Mr Gautier MANIQUET
Federal Public Service Economy, SMEs, Self-employed and Energy
DG Quality & Safety
Division Safety
Boulevard du Roi Albert-II 16
B - 1000 Brussels
Tel. +32 2 277 93 72
Fax +32 2 277 54 38
belspoc@economie.fgov.be
<https://economie.fgov.be>

BULGARIA

Ms. Vladimira KRASTEVA
Commission for Consumer Protection
4A Place Slaveykov
BG - 1000 Sofia
Tel. +3592 93 30 519
Fax +359 2 98 84 218
rapex@kzp.bg
www.kzp.bg
www.mi.government.bg

CROATIA

Ms Ines IGRC
State Inspectorate
Šubićeva 29,

	<p>HR - 10000 ZAGREB Tel + 385 1 2375-361 + 385 1 2375-466 ines.igrc@dirh.hr rapex-croatia@mingo.hr inspektorat.gov.hr/</p>
<p>CYPRUS</p>	<p>Mr. Savvas SAVVA Ministry of Energy, Commerce, Industry and Tourism Consumer Protection Service Araouzos Street 6 CY – Nicosia 1421 Tel. +357 22 200 930, +357 22 200 925 Fax +357 22 867357 ssavva@mcit.gov.cy www.consumer.gov.cy</p>
<p>CZECH REPUBLIC</p>	<p>Eva Přibyllová Ministry of Industry and Trade Unit of Consumers ' Legislation Na Františku 32 110 15 Praha 1 Tel: +420 224 851 111 / +420 224 852 178 Fax: +420 224 811 089 gras@mpo.cz; pribylova@mpo.cz</p> <p>Jitka Kolářová Czech Trade Inspection Authority Štěpánská 44 110 00 Praha 1 Tel.: +420 296 366 360 / +420 296 366 166, fax: +420 296 366 236 podatelna@coi.cz; kolarova@coi.cz</p>
<p>DENMARK</p>	<p>Birte SØGAARD Birgit Ellehuus Ørnebjerg <i>In case of absence: Anne Ditte RAUNSTRUP adr@sik.dk</i> <i>During weekends and holidays:</i> Ms Stine Pedersen spe@sik.dk Phone. +45 25 10 39 66 Ms Lone Brose lbr@sik.dk Phone. +45 52 43 16 48 Danish Safety Technology Authority Nørregade 63 DK – 6700 Esbjerg Phone. +45 33 73 20 00 sik@sik.dk brs@sik.dk beo@sik.dk rapex@sik.dk</p>
<p>ESTONIA</p>	<p>Mr Richard SAARMAN Consumer Protection and Technical Regulatory Authority</p>

	<p>Pronksi 12 10117 Tallinn Tel +372 6672175 Richard.saarman@ttja.ee info@ttja.ee www.ttja.ee</p>
FINLAND	<p>Ms. Reija SIRONEN Finnish Safety and Chemicals Agency (Tukes) P.O. Box 66 (Opastinsilta 12 B) FI – 00521 Helsinki Tel. +358 29 5052 016 notifications@tukes.fi www.tukes.fi</p>
FRANCE	<p>Mr. Hubert HERBER DGCCRF (Ministère de l'économie et des finances) 59, boulevard Vincent Auriol FR – 75 703 Paris Cedex 13 Tel. +33 1 44 97 30 71 alertes@dgccrf.finances.gouv.fr http://www.economie.gouv.fr/dgccrf</p> <p>Dominique HERIOT Direction générale de l'énergie et du climat (Ministère de l'écologie, du développement durable, des transports et du logement) Grande Arche, Paroi Nord 92055 Paris-La-Défense Cedex cnrv@developpement-durable.gouv.fr Phone : +33.1.40 81 21 22 Fax : +33.1.40 81 83 59</p> <p>Jean-Paul KURKDJIAN Vehicle and Engine Market Surveillance Department (DGEC/SCEE/SSMVM) (Ministry of ecological transition) 92055 Paris-La-Défense Cedex rappel.ssmvm@developpement-durable.gouv.fr jean-paul.kurkdjian@developpement-durable.gouv.fr</p> <p>Roselyne HUREAUX-ROY National Vehicle Reception Service (DGEC/SCEE/SD6/CNRV) (Ministry of ecological transition) Autodrome de Linas - BP 10211 91311 MONTLHERY rappel.ssmvm@developpement-durable.gouv.fr roselyne.hureaux-roy@developpement-durable.gouv.fr</p>
GERMANY	<p>Andreas DLUGI Bundesanstalt für Arbeitsschutz und Arbeitsmedizin</p>

DE – 44 149 DORTMUND
Tel. +49 231 9071 25 58
Fax +49 231 9071 23 64
Dlugi.andreas@baua.bund.de

GREECE

Dr Ioannis POULOS
Ministry of Economy & Development
General Secretariat for Industry
Quality Policy Directorate, General Product Safety Department
Canning Square
GR – 10181 Athens
Tel. +30 210 3893849
Fax +30 210 3893850
poulos.ioannis@ggb.gr
www.efpolis.gr

HUNGARY

Ms Ágnes VETÉSINÉ KOVÁCS
Ministry of Innovation and Technology
Csalogány u. 9-11
HU – 1027 Budapest
Tel: +36 1 896 7726
agnes.kovacs.vetesine@itm.gov.hu
www.kormany.hu

IRELAND

Andrew O'NEILL
Competition & Consumer Protection Commission (CCPC)
Bloom House
Railway Street
Dublin 1, D01 C576
Phone +35 3858055648
rapex@ccpc.ie
andrewoneill@ccpc.ie
www.ccpc.ie

ITALY

Silvia D'Angelis, Luciano Antonio Scarpino
Dirigente Ing. Lorenzo Mastroeni
Ministero Dello Sviluppo Economico
Direzione Generale per il mercato, la concorrenza, la tutela del consumatore e la normativa tecnica (DGMCTCNT)
Divisione VI - Normativa tecnica - Sicurezza e conformità dei prodotti
Via Sallustiana, 53
00187 ROMA
Phone: +39 0647055360 - 0647055310
Fax: +39 06 4705 5379
mailto:pcrapex.italia@mise.gov.it
www.mise.gov.it

LATVIA

Ms Agrita TJARVE (RAPEX Contact Point)
Consumer Rights Protection Center
Brivibas 55
LV 1010 RIGA
Tel. +371 6 7388 639
Fax +371 6 828 191
agrita.tjarve@ptac.gov.lv
www.ptac.gov.lv

LITHUANIA

Mr Aleksas ZALPYS
Market Surveillance Planning and Risk Assessment Division
State Consumer Rights Protection Authority
Vilniaus g.25
LT – 01119 Vilnius
Tel. +370 5 2121727
Fax +370 5 279 14 66
aleksas.zalpys@vvtat.lt
www.vvtat.lt

LUXEMBOURG

Ms Simone WAGNER
Ms Sophie TRIOLÉ
ILNAS
1 Avenue du Swing
L - 4367 Belvaux
Phone: +352 24774320
Fax: +352 24794320
surveillance@ilnas.etat.lu
www.ilnas.lu

MALTA

Mr James SPITERI
Market Surveillance Directorate
Technical Regulation Division
Malta Competition and Consumer Affairs Authority
Mizzi House,
National Road, Blata l-Bajda, Hamrun
Malta
Tel: +356 23952000
Fax: +356 21 242406
james.spiteri@mccaa.org.mt
www.mccaa.org.mt

the
NETHERLANDS

Ms F.P.M. COPPENS and/or
Ms. E.M. KRUIZINGA
Nederlandse Voedsel en Waren Autoriteit (NVWA)
3511 GG Utrecht
Postbus 43006
3540 AA Utrecht
Tel. +31 88 223 33 33
Fax.+31 88 223 33 34
vwa.dtalert@vwa.nl
www.nvwa.nl

POLAND

Mr Tomasz JÓŹWIAK
Office of Competition and Consumer Protection
Market Surveillance Department
PL – 00 950 Warsaw
Tel. +48 22 55 60 381
Fax +48 22 82 70 304
rapex@uokik.gov.pl
tomasz.jozwiak@uokik.gov.pl
www.uokik.gov.pl

PORTUGAL

Ms Isabel ESPINHEIRA
Direção-Geral do Consumidor
PT – 1069 - 013 Lisboa
Tel. +351 21 356 46 00
Fax +351 21 356 47 19
rapex@dg.consumidor.pt
www.consumidor.pt

ROMANIA

Ms Mariana Baltatu
Ms. Irina DINU
National Authority for Consumers Protection
72, Aviatorilor Blvd
RO – Bucharest 011865
Tel. +40 21 3076770
Fax +40 21 3143462
marianabaltatu@anpc.ro
irinadinu@anpc.ro
www.anpc.gov.ro

SLOVAKIA

Mr Roman DORONYAI
Slovak Trade Inspection
Prievozska 32,
827 99 Bratislava 27
SK – 827 15 Bratislava 212
roman.doronyai@soi.sk
Phone: +421 2 58272174
fax: +421 2 53414996
www.soi.sk

Cosmetics

Janka KIŠACOVÁ
Public Health Authority of the Slovak Republic
Trnavská 52
826 45 Bratislava
janka.kisacova@uvzs.sk

SLOVENIA	<p>Mr Luka RUS Ministry of Economic Development & Technology Market Inspectorate of Republic of Slovenia Dunajska cesta 160, SI – 1000 Ljubljana Tel. +386 12 808 700 Fax +386 12 808 740 obvestila.tirs@gov.si gp.tirs@gov.si www.ti.gov.si</p>
SPAIN ¹	<p>Mr Nelson Castro Gil (Director General) Dirección General de Consumo Ministerio de Sanidad, Consumo y Bienestar Social C/ Príncipe de Vergara 54 28071-Madrid Tel: 00 34918224500 seguridad@mscbs.es www.aecosan.msssi.gob.es</p>
SWEDEN	<p>Mr Marek ANDERSSON Ms Marlene GUSTAVSSON Swedish Consumer Agency Box 48, SE – 65102 Karlstad Tel. +46 771 423 300 Fax +46 54 194 195 rapex@konsumentverket.se www.konsumentverket.se</p>
EFTA Surveillance Authority	<p>Ms Kristin C. SÆTHER BANGSUND Ms Katty VERHELST Ms Lindsay JORE Ms Christina EVERETT (RAPEX Contact Points) EFTA Surveillance Authority Rue Belliard, 35 B – 1040 Brussels Tel. +32 2 286 18 71 Fax +32 2 286 18 00 rapex@eftasurv.int www.eftasurv.int</p>

¹ Agencia Española de Consumo, Seguridad Alimentaria y Nutrición (AECOSAN) in Madrid is in charge at the federal level of receiving and treating notifications on dangerous products sent by businesses. For contact details of the regional authorities responsible for such notifications, please contact AECOSAN

ICELAND	<p>Mr Teitur ATLASON Svava Gerður INGIMUNDARDÓTTIR Neytendatofa – Consumer Agency Borgartún 21 IS – 105 Reykjavik Tel. +354 510 01 27 Fax +354 510 11 01 teitur@neytendastofa.is svava@neytendastofa.is rapex@neytendastofa.is www.neytendastofa.is</p>
LIECHTENSTEIN	<p>Dipl. Ing. FH Thomas NÄF Office of Economic Affairs PO Box 684 LI - 9490 Vaduz Liechtenstein Tel. +423 236 69 03 Fax 423 236 69 07 rapex.avw@llv.li http://www.avw.llv.li</p>
NORWAY	<p>Mr Robert SVINTERUD Consumer Safety Directorate for Civil Protection (DSB) PO Box 2014 NO – 3103 Tønsberg Tel. +47 45 41 64 68 +47 33 41 26 65 robert.svinterud@dsb.no postmottak@dsb.no www.dsb.no</p>
UNITED KINGDOM in respect of NORTHERN IRELAND	<p>UK Product Safety Contact Point Office for Product Safety and Standards Department for Business, Energy and Industrial Strategy 1 Victoria Street London SW1H 0ET Tel: 01213451201 Email: ukproductsafetycp@beis.gov.uk</p>