Internal Security Fund – Police

Call for proposals

Call for proposals for projects on the protection of public spaces

ISFP-2019-AG-PROTECT

Version 1.0
19 July 2019
1. **Introduction**

Article 67(3) of the Treaty on the Functioning of the European Union (TFEU) declares as the European Union’s objective ensuring a high level of security within an area of freedom, security and justice.

To achieve this objective, enhanced actions at European Union level should be taken to protect people and goods from increasingly transnational threats and to support the work carried out by Member States’ competent authorities. Terrorism, organised crime, itinerant crime, drug trafficking, corruption, cybercrime, trafficking in human beings and arms, inter alia, continue to challenge the internal security of the Union.

The Internal Security Strategy for the European Union (Internal Security Strategy), adopted by the Council in February 2010, constituted a shared agenda for tackling these common security challenges and identified the following relevant strategic objectives for 2010-2014: to disrupt international crime networks, to prevent terrorism and address radicalisation and recruitment, to raise levels of security for citizens and businesses in cyberspace and to increase Europe’s resilience in the face of crises and disasters.

To promote the implementation of the Internal Security Strategy and to ensure that it becomes an operational reality, the Internal Security Fund (ISF Police) was set up.

In April 2015 the European Commission adopted the European Agenda on Security for the coming five years, which builds on the actions undertaken under the previous Internal Security Strategy, thus ensuring consistent and continued action. The European Agenda on Security represents an effective and coordinated response at European level to new and complex threats and sets out how the European Union can bring added value to support the Member States in ensuring security. It has identified the following three priorities: tackling terrorism and preventing radicalisation, disrupting organised crime and fighting cybercrime.

On the basis of the European Agenda on Security, the Council adopted in June 2015 the renewed European Union Internal Security Strategy 2015-2020 confirming tackling and preventing terrorism, radicalisation to terrorism and recruitment as well as financing related to terrorism, preventing and fighting serious and organised crime and preventing and fighting cybercrime as the main priorities for European Union’s actions.

The legal bases of ISF Police are the following regulations:


The ISF Police Regulation sets out two specific objectives, respectively:

(i) crime prevention, combating cross-border, serious and organised crime including terrorism, and reinforcing coordination and cooperation between law enforcement authorities and other national authorities of Member States, including with Europol or other relevant Union bodies, and with relevant third countries and international organisations;

(ii) enhancing the capacity of Member States and the Union for managing effectively security-related risks and crises, and preparing for and protecting people and critical infrastructure against terrorist attacks and other security-related incidents.

In accordance with the Article 6.2 of the horizontal Regulation, in order to implement a work programme for the ISF Police Regulation, the Commission adopted, on 6 June 2019, the 2019 Work Programme for Union actions and emergency assistance, which includes a reference to this call for proposals.

On 18 October 2017, the Commission presented – as part of the Counter-Terrorism Package, an action plan (COM(2017)612) focused on improving the protection of public spaces listing initiatives, which need to be implemented in the nearest future.

With the increasing number of attacks to public spaces and other soft targets in Europe, the European Commission has stepped up its efforts to address and mitigate such threats, by strengthening cooperation among EU Member States and supporting them in reinforcing soft target protection measures. In the EU Action Plan to support the protection of public spaces, the Commission proposes more measures to better protect our citizens against attacks to public space. The action plan includes actions such as to enhance coordination at EU level, to develop better capacities to detect and mitigate threats, to improve the resilience of public spaces, as well as raising citizens awareness, and engaging more at regional and local level, as well as at international level.

From working together with public authorities and private operators of different sectors such as public transport, mass events, hospitality and commerce, the Commission has recently identified good practices for several measures that operators and public authorities involved in the protection of public spaces can implement to strengthen security, which have been published in a Commission Staff Working document.

Projects under this call should support the implementation of this Action Plan.

2. PRIORITIES OF THIS CALL FOR PROPOSALS

The present call for proposals aims at funding projects on the protection of public spaces.

Project applications submitted under the present call for proposals must improve the protection of public spaces and other soft targets in line with the EU Action Plan to support the protection of public spaces.

Proposals which match most closely this priority will be evaluated as particularly relevant and will have a higher chance of being selected. Applicants are therefore invited to consider very carefully the links between their proposal and the priority of the call.

Projects must be aiming to achieve one or more of the following outcomes:

1 C(2019)4044
1. Development and implementation of the good practices listed in the Commission Staff Working Document “Good practices to support the protection of public spaces” in the areas of 1) Vulnerability assessments and planning, 2) Awareness and training, 3) Physical protection and 4) Coordination and cooperation between public and private stakeholders;

2. Enhancing protection of public spaces, urban areas and other soft targets via development, implementation and roll-out of new security solutions, trainings, exercises, sharing of best practices and awareness raising activities.

Considering that successful implementation of the EU Action Plan to support the protection of public spaces requires cooperation between public and private actors, project proposals submitted by a consortium composed of public and private entities would be particularly welcomed.

The following actions are example to illustrate possible activities:

- Better use of technology: overview of suitable available and future technologies to use in an open public space without being intrusive or diminishing the open nature of it, testing, implementing and rolling out new technologies, guidance on the use of technology, integration of technology in a broader security concept;

- Developing concepts and providing concrete actions as regards security by design for the use in different public areas and for different sectors;

- Enhance public-private cooperation and coordination: joint exercises, and training programmes, tools for communication, exchanges of information and best practices, including on new types of threats, such as the use of drones.

In addition to the regular dissemination activities of the projects outcomes, the Directorate-General for Migration and Home Affairs (DG HOME) would like to encourage more dialogue among the individual project beneficiaries and between the community of project beneficiaries, stakeholders and the Commission services. The aim is in particular to promote more interaction about innovation in project outputs and to increase visibility, learning effects and synergies. Moreover, DG HOME invites applicants to reflect on how to reinforce the communication, dissemination and visibility of the contents of their projects (outputs and outcomes). Applicants are therefore encouraged to include in their proposals meetings or activities in Brussels, as well as dissemination products supporting DG HOME’s communications efforts, such as factsheets, and to plan accordingly.

Any action under this call for proposals should respect and shall be implemented in line with the rights and principles enshrined in the Charter of Fundamental Rights of the European Union. Applications should pay appropriate attention to the effects of the project on individual rights and freedoms, as well as to possible remedies. In addition, any action under this call for proposals should comply with all relevant ethical principles and all applicable international, EU and national law on ethical issues while carrying out the project.

3. **Timetable**

<table>
<thead>
<tr>
<th>Stages</th>
<th>Date and time or indicative period</th>
</tr>
</thead>
<tbody>
<tr>
<td>a) Publication of the call</td>
<td>25 July 2019</td>
</tr>
<tr>
<td>b) Deadline for submitting applications</td>
<td>28 November 2019 – 17:00 Brussels Time</td>
</tr>
<tr>
<td>c) Evaluation period</td>
<td>December 2019–March 2020</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td>d)</td>
<td>Information to applicants</td>
</tr>
<tr>
<td>e)</td>
<td>Signature of grant agreement</td>
</tr>
<tr>
<td>f)</td>
<td>Provisional starting date of the action</td>
</tr>
</tbody>
</table>

4. **BUDGET AVAILABLE**

The total budget earmarked for the co-financing of projects under this call for proposals is estimated at EUR 3 000 000. The Commission reserves the right not to distribute all the funds available.

5. **ELIGIBILITY CRITERIA**

5.1. **General provisions (admissibility)**

Applications must be:
- sent no later than the deadline for submitting applications referred to in section 3;
- submitted using the Electronic Submission System of the Funding and Tender Opportunities Portal;
- submitted using the standard Submission Form Part A and Part B of the respective call for proposals. They must include all the mandatory information and be accompanied (if applicable) by the audit report annexes;
- drafted in one of the EU official languages. English is preferred in order to speed up the evaluation procedure.

Failure to comply with these requirements will lead to the rejection of the application.

5.2. **Eligibility criteria**

5.2.1. **Eligibility of the applicants and co-applicants**

All the applicants and co-applicants must fulfil the following eligibility requirements for applications to be eligible. To prove these eligibility requirements, applicants and co-applicants will have to provide the relevant information and upload necessary documents showing their legal status in the Participant Register.

a) **Legal Status**

The following entities can apply as lead applicants or co-applicants:
- public bodies;
- non-profit-making private entities;
- profit making entities;
- international organisations.

---

2 [https://ec.europa.eu/info/funding-tenders/](https://ec.europa.eu/info/funding-tenders/)
3 See section 7.1
4 The term "international organisations" is used in this Call for Proposals as defined in Article 156 of the FR (Euratom 2018/1046);
   (a) international public-sector organisations set up by intergovernmental agreements, and specialised agencies set up by such organisations;
   (b) the International Committee of the Red Cross;
   (c) the International Federation of National Red Cross and Red Crescent Societies;
   (d) other non-profit organisations assimilated to international organisations by a Commission decision.
The following entities can only apply as co-applicants:
- international organisations.

The following are not eligible, neither as applicants nor as co-applicants:
- Union Agencies;
- natural persons.

Affiliated entities, i.e. legal entities having a legal or capital link with applicants, should take part in the action as individual co-applicants in order to declare eligible costs unless there are affiliated to a public body.

b) **Country of establishment**

With the exception of international organisations, applicants and co-applicants must be established in the following countries to be eligible:
- the Member States of the European Union with the exception of Denmark and the United Kingdom ("Member States participating in the ISF Police instrument").

### 5.2.2. Eligibility of the application

In order to be eligible, applications:

a) must be transnational, i.e. involve at least two eligible entities established in two different Member States participating in the ISF Police instrument\(^5\).

b) must request an EU contribution equal to or lower than EUR 1 500 000. Applications seeking EU contributions lower than EUR 350 000 will be rejected.

c) must have an implementation period of maximum 24 months\(^6\). Applications for projects scheduled to run for a longer period will be rejected. Activities must not have started prior to the date of submission of the grant application.

### 5.3. Eligible activities

The following types of activities are eligible under this call for proposals:

a) activities promoting networking, public-private partnerships, mutual confidence, understanding and learning, identification and dissemination of best practices and innovative approaches at Union level, training and exchange programmes;

b) the acquisition, maintenance and/or further upgrading of technical equipment, expertise, secure facilities, infrastructures, related buildings and systems, especially ICT systems and their components at the Union level;

c) activities enhancing awareness of Union policies on priorities listed under point 2 among stakeholders and the general public;

---

\(^5\) In case the co-applicant is an international organisation established in an EU Member State (participating in the ISF Police instrument), the other co-applicant(s) needs to be established in a different EU Member State (participating in the ISF Police instrument) than the international organisation. In case the co-applicant is an international organisation established outside the EU, at least two other co-applicants established in two different EU Member States (participating in the ISF Police instrument) are required.

\(^6\) The project duration may be extended during its implementation for duly justified reasons subject to the Commission's approval via an amendment to the grant agreement.
d) the development of new methods and/or deployment of new technologies with a potential for transferability to other Member States, especially projects aiming at testing and validating the outcome of Union funded security research projects.

6. **EXCLUSION CRITERIA**

Applicants will be excluded from participating in the call for proposals procedure and from the grant award if they are in any of the exclusion situations referred to in article 136(1) of the EU Financial Regulation, i.e. one of the following situations:

**6.1. Exclusion from participation in the call for proposals**

(a) the applicant is bankrupt, subject to insolvency or winding-up procedures, its assets are being administered by a liquidator or by a court, it is in an arrangement with creditors, its business activities are suspended, or it is in any analogous situation arising from a similar procedure provided for under EU or national laws or regulations;

(b) it has been established by a final judgment or a final administrative decision that the applicant is in breach of its obligations relating to the payment of taxes or social security contributions in accordance with the applicable law;

(c) it has been established by a final judgment or a final administrative decision that the applicant is guilty of grave professional misconduct by having violated applicable laws or regulations or ethical standards of the profession to which the applicant belongs, or by having engaged in any wrongful intent or gross negligence, including, in particular, any of the following:

(i) fraudulently or negligently misrepresenting information required for the verification of the absence of grounds for exclusion or the fulfilment of eligibility or selection criteria or in the performance of a contract, a grant agreement or a grant decision;

(ii) entering into agreement with other applicants with the aim of distorting competition;

(iii) violating intellectual property rights;

(iv) attempting to influence the decision-making process of the Commission during the award procedure;

(v) attempting to obtain confidential information that may confer upon it undue advantages in the award procedure;

(d) it has been established by a final judgment that the applicant is guilty of any of the following:


(ii) corruption, as defined in Article 4(2) of Directive (EU) 2017/1371 or Article 3 of the Convention on the fight against corruption involving officials of the European Communities or officials of Member States of the European Union, drawn up by the Council Act of 26 May 1997, or conduct referred to in Article 2(1) of Council Framework Decision 2003/568/JHA, or corruption as defined in the applicable law;

---

(iii) conduct related to a criminal organisation, as referred to in Article 2 of Council Framework Decision 2008/841/JHA;
(iv) money laundering or terrorist financing within the meaning of Article 1(3), (4) and (5) of Directive (EU) 2015/849 of the European Parliament and of the Council;
(v) terrorist offences or offences linked to terrorist activities, as defined in Articles 1 and 3 of Council Framework Decision 2002/475/JHA, respectively, or inciting, aiding, abetting or attempting to commit such offences, as referred to in Article 4 of that Decision;
(vi) child labour or other offences concerning trafficking in human beings as referred to in Article 2 of Directive 2011/36/EU of the European Parliament and of the Council;
(e) the applicant has shown significant deficiencies in complying with main obligations in the performance of a contract, a grant agreement or a grant decision financed by the Union's budget, which has led to its early termination or to the application of liquidated damages or other contractual penalties, or which has been discovered following checks, audits or investigations by an authorising officer, OLAF or the Court of Auditors;
(f) it has been established by a final judgment or final administrative decision that the applicant has committed an irregularity within the meaning of Article 1(2) of Council Regulation (EC, Euratom) No 2988/95;
(g) it has been established by a final judgement or final administrative decision that the applicant has created an entity in a different jurisdiction with the intent to circumvent fiscal, social or any other legal obligations of mandatory application in the jurisdiction of its registered office, central administration or principal place of business;
(h) it has been established by a final judgement or final administrative decision that an entity has been created with the intent referred to in point (g);
(i) for the situations referred to in points (c) to (h) above, the applicant is subject to:
   (i) facts established in the context of audits or investigations carried out by European Public Prosecutor's Office after its establishment, the Court of Auditors, the European Anti-Fraud Office or the internal auditor, or any other check, audit or control performed under the responsibility of an authorising officer of an EU institution, of a European office or of an EU agency or body;
   (ii) non-final judgments or non-final administrative decisions which may include disciplinary measures taken by the competent supervisory body responsible for the verification of the application of standards of professional ethics;
   (iii) facts referred to in decisions of persons or entities being entrusted with EU budget implementation tasks;
   (iv) information transmitted by Member States implementing Union funds;
   (v) decisions of the Commission relating to the infringement of Union competition law or of a national competent authority relating to the infringement of Union or national competition law; or
   (vi) decisions of exclusion by an authorising officer of an EU institution, of a European office or of an EU agency or body.

6.2. Exclusion from award

Applicants will not be granted financial assistance if, in the course of the grant award procedure, they:
(a) are subject to a conflict of interest in connection with the action;
(b) are guilty of misrepresentation in supplying the information required by the Commission as a condition of participation in the grant award procedure or fail to supply this information;

(c) find themselves in one of the situations of exclusion, referred to in section 6.1.

Administrative and financial penalties may be imposed on applicants and co-applicants who are guilty of misrepresentation.

7. **SELECTION CRITERIA**

7.1. **Financial capacity**

Applicants and co-applicants must have stable and sufficient sources of funding to maintain their activity throughout the duration of the grant and to participate in its funding. Organisations participating in several projects shall have sufficient financial capacity to implement multiple projects.

Financial capacity checks will be performed for all applicants and co-applicants in line with the requirements of the EU Financial Regulation.

The documents that will be requested when assessing the financial capacity include (1) the profit and loss accounts and (2) the balance sheets. For newly created entities a business plan may replace the above documents.

The financial documents must be uploaded in the Beneficiary Register when uploading the application package.

In case of low financial capacity, the Commission may decide the following:

- request further documents;
- request budget modifications / reallocations of costs;
- introduce interim payments based on interim reports;
- modify pre-financing percentage.

In case of insufficient financial capacity, the Commission may decide the following:

- request a change of co-applicant;
- reject the application.

A financial capacity assessment **will not be carried out** if:

- the applicant or co-applicant is a public body or an international organisation;
- the EU contribution requested by the applicant or co-applicant is \( \leq \text{EUR 60 000} \).

If the share of a grant requested by an organisation (applicant or co-applicant) exceeds EUR 750 000, this organisation must also provide an audit report produced by an approved external auditor certifying its accounts for the last closed financial year. **This provision shall not apply to public bodies or to international organisations.**

7.2. **Operational capacity**

Applicants and co-applicants must have the professional competencies as well as appropriate qualifications necessary to complete the proposed action. The purpose of the verification is to assess whether applicants and co-applicants possess the resources they require to implement the action.

As evidence, the following information must be provided in the Submission Form Part B of the proposal:

- general profiles (qualifications and experiences) of the staff primarily responsible for managing and implementing the proposed action, to be provided under point 5.1.3,
- a description of the partnership in the context of the proposed action, to be provided under point 5.1.1.

The operational capacity assessment is not applicable for public bodies and international organisations.

8. **Award Criteria**

Eligible applications and their proposed action will be assessed on the basis of the following award criteria:

<table>
<thead>
<tr>
<th>Award Criteria</th>
<th>Maximum Points</th>
<th>Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Relevance</td>
<td>30</td>
<td>21</td>
</tr>
<tr>
<td>2. Quality of the project</td>
<td>20</td>
<td>-</td>
</tr>
<tr>
<td>3. Cost effectiveness</td>
<td>20</td>
<td>-</td>
</tr>
<tr>
<td>4. European added value</td>
<td>20</td>
<td>-</td>
</tr>
<tr>
<td>5. Expected results, dissemination, sustainability and long-term impact</td>
<td>10</td>
<td>-</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100</strong></td>
<td><strong>65</strong></td>
</tr>
</tbody>
</table>

**Evaluation Step 1:**

- Relevance: applications will be assessed on the extent to which they match the priorities and expected outcomes as identified in this call for proposals (section 2 above) and in the relevant EU strategic documents and/or action plans (section 1 above), and on the extent to which the proposal address a real/actual need at European level in the prioritised areas. (30 points).

Applications receiving less than 21 points for the "relevance" criterion will not be evaluated further, i.e. will not go to the second evaluation step.

**Evaluation Step 2:**

- Quality of the project: applications will be assessed with regards to the clarity of their objectives; the appropriateness of their methodology; the quality of their expected outputs, which must be clear, appropriate, realistic and replicable; the quality of the consortium, which must have relevant co-applicants with clear roles and added value; the robustness of the project management, monitoring and evaluation strategy and indicators; and the way risks are identified and mitigated (20 points);
- Cost-effectiveness: applications will be assessed with regards to whether the costs of the proposed action are adequate to the activities and proportionate to the expected results (best value for money) (20 points);
- European added value: the project activities, outcomes and impact should have a broad EU relevance; applications will be assessed on whether a suitable number of countries is involved in the project activities and on whether the expected impact will concern a significant number of countries (20 points);
- Expected results, dissemination, sustainability and long-term impact: the expected results are appropriate for the achievement of the objectives of the action; the dissemination strategy is clear, targeted and appropriate; the project is sustainable; the project's results ensure a long-term impact on the target groups and/or general public (10 points).
Applications that pass the threshold of minimum 65 points will be considered for funding within the limits of the available budget.

9. **LEGAL COMMITMENTS**

The award of each grant is subject to the conclusion of a grant agreement in writing.

The coordinators of projects selected for funding will be invited to engage in a grant agreement preparation process, which will be carried out via an online IT system (SYGMA). If successful, it will conclude with the signature of a grant agreement, drawn up in euro and detailing the conditions and level of funding.

The grant agreement must be signed electronically first by the coordinator on behalf of the consortium and then by the European Commission. All co-beneficiaries must accede to the grant agreement by signing electronically the accession form to the grant.

Please note, that if international organisations are involved in the application, no other specific clauses applicable to international organisations than the ones already included in the Model grant agreement will be added.

Please note that the award of a grant does not establish any entitlement for subsequent years.

10. **FINANCIAL PROVISIONS**

10.1. **General Principles**

a) **Non-cumulative award**

An action may only receive one grant from the EU budget.

In no circumstances can the same costs be financed twice by the Union budget. To ensure this, applicants must indicate the sources and amounts of Union funding received or applied for the same action or part of the action or for its functioning during the same financial year as well as any other funding received or applied for the same action (Submission Form Part B, section 6).

b) **Non-retroactivity**

No grant may be awarded retrospectively for actions already completed. A grant may be awarded for an action which has already begun only where the applicant can demonstrate the need to start the action before the grant agreement is signed. In any case, costs eligible for financing may not have been incurred prior to the date of submission of the grant application.

c) **Co-financing**

Co-financing means that the resources which are necessary to carry out the action may not be entirely provided by the EU grant.

Co-financing of the action may take the form of:

- the Beneficiary’s own resources,
- income generated by the action,
- financial contributions from third parties.

d) **Balanced budget**

The budget estimate of the action is to be included in the application form. It must have revenue and expenditure in balance and must be drawn up in euro.

Beneficiaries with general accounts in a currency other than the euro shall convert costs incurred in another currency into euro at the average of the daily exchange rates.
published in the C series of the Official Journal of the European Union, determined over the corresponding reporting period. Where no daily euro exchange rate is published in the Official Journal of the European Union for the currency in question, conversion shall be made at the average of the monthly accounting rates established by the Commission and published on its website, determined over the corresponding reporting period.

Beneficiaries with general accounts in euro shall convert costs incurred in another currency into euro according to their usual accounting practices.

Where the implementation of the action requires the award of procurement contracts (implementation contracts), the Beneficiary must award the contract to the bid offering best value for money or the lowest price (as appropriate), avoiding conflicts of interests and retaining the documentation for the event of an audit. Detailed information on subcontracting is provided in the Guide for applicants.

e) Financial support to third parties

The applications may not envisage provision of financial support to third parties.

f) Non-profit rule

EU grants may not have the purpose or effect of producing a profit within the framework of the action. Profit shall be defined as a surplus of the receipts over the eligible costs incurred by the Beneficiary, when the request is made for payment of the balance. In this respect, where a profit is made, the Commission shall be entitled to recover the percentage of the profit corresponding to the Union contribution to the eligible costs actually incurred by the Beneficiary to carry out the action.

g) Full cost of purchase of equipment

If necessary to implement the action, the beneficiaries may incur the full cost of some equipment items, infrastructure or other assets (new or second-hand; as recorded in the beneficiary’s accounts).

10.2. Maximum amount requested

The EU grant is limited to a co-funding rate of 90% of the total eligible costs of the action. Consequently, part of the total eligible expenses must be financed from sources other than the EU grant (see section 10.1.c).

10.3. Payment arrangements

A pre-financing payment corresponding to maximum 80% of the EU grant amount will be transferred to the coordinator after the signature of the grant agreement by both parties and in accordance with its terms.

The Commission will establish the amount of the final payment to be made to the coordinator on the basis of the calculation of the final grant amount. If the total of earlier payments is higher than the final grant amount, the beneficiaries will be required to reimburse the amount paid in excess by the Commission through a recovery order.

11. Procedure for the Submission of Applications

11.1. How to apply

Proposals must be submitted by the deadline indicated in section 3 via the Electronic Submission System. Open calls are published on the calls for proposals page.

For further guidance on exchange rate please consult the Guide for Applicants.
Before submitting a proposal both the applicant and co-applicants must be registered via the Beneficiary Register and obtain the 9-digit Participant Identification Code (PIC) (one for each organisation).

In submitting a proposal, the applicant accepts the procedures and conditions as described in this call for proposals and in the documents to which it refers.

No modification of the application is allowed once the deadline for submission has elapsed. However, if there is a need, the evaluation committee on behalf of the authorising officer may correct obvious clerical errors in application documents upon confirmation of the intended correction by the applicant. Applicants will be informed in writing about the results of the evaluation process.

11.2. Related documents

The following documents are available via the Electronic Submission System:

- Application form (Submission Form Part A and Part B)
- Required annex – Audit Report, if applicable
- Model grant agreement
- Guide for applicants

11.3. Applications for several projects

The applicant may submit more than one application under this call for proposals.

The applicant may be awarded more than one grant under this call for proposals.

An organisation may participate as applicant or co-applicant in several applications.

11.4. Multiple applications for the same project

Only one application will be accepted and evaluated for any given project. In case there are several applications for the same project, the applicant will be asked to clarify which application should be evaluated.

An action may receive only one grant from the EU budget.

11.5. Contacts

For questions on the online submission tools, please contact the IT helpdesk via the Funding & Tender Opportunities Portal (FTOP) website.

Non-IT related questions should be sent to the following email address: home-isf@ec.europa.eu. In order to ensure an efficient handling of any enquiry please indicate clearly the reference of this call for proposals.

Questions will be answered as soon as possible. Questions received later than 7 calendar days before the deadline for submitting applications will not be answered. In the interest of equal treatment of applicants, the Commission cannot give a prior opinion on the eligibility of applicants or actions or on the outcome of the call for proposals before the official announcement of the results.

---

9 Article 151 of the Financial Regulation

10 See section 7.1
Applicants are advised to consult the call's website regularly, where the Commission will publish additional relevant information, such as answers to frequently asked questions (if appropriate) or the results of the selection procedure.

12. **PUBLICITY**

12.1. **By the beneficiaries**

Beneficiaries must clearly acknowledge the European Union's contribution in all publications or in conjunction with activities for which the grant is used. Please refer to the grant agreement for more details.

12.2. **By the Commission**

All information relating to grants awarded in the course of a financial year shall be published on an internet site of the European Union institutions no later than the 30 June of the year following the financial year in which the grants were awarded. The Commission will publish the following information:

- name and address of the beneficiary,
- subject of the grant,
- amount awarded.

Upon a reasoned and duly substantiated request by the beneficiary, the publication shall be waived if such disclosure risks threatening the rights and freedoms of individuals concerned as protected by the Charter of Fundamental Rights of the European Union or harm the commercial interests of the beneficiaries.

13. **DATA PROTECTION**

The reply to any call for proposals involves the recording and processing of personal data (such as name, address and CV). Such data will be processed pursuant to Regulation (EU) No 2018/1725 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data. Unless indicated otherwise, the questions and any personal data requested that are required to evaluate the application in accordance with the call for proposal will be processed solely for that purpose by Commission or third parties acting on behalf and under the responsibility of the Commission.

Personal data may be registered in the Early Detection and Exclusion System by the Commission, should the beneficiary be in one of the situations mentioned in Articles 136 and 141 of Regulation (EU, Euratom) 2018/1046.


14. **MEANS OF REDRESS**

If, at any stage of the administrative treatment of grant applications, the persons or entities concerned consider that they have been affected by an instance of maladministration, they may, irrespective of any other means of redress, make a complaint to the European Ombudsman in accordance with Article 228(1) of the Treaty on the Functioning of the European Union and as provided by the Parliament Decision of 9 March 1994 on the regulations and general conditions governing the performance of the Ombudsman's duties published in Official Journal L 113 of 4 May 1994.

---