



# 2023 Perception Survey on the Quality of Life in European Cities

Technical Report

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# 1. Introduction

This technical report provides technical information about the implementation of the 2023 Perception Survey on the Quality of Life in European Cities. It accompanies the Evaluation Report, which discusses in more detail the methodology, execution and performance of the survey. The technical report contains mainly indicators related to recruitment and response rates, per city, and for each city separately per recruitment mode:

- CATI: telephone recruitment to phone interviews
- Phone-to-web: telephone recruitment to online interviews
- KP: recruitment from the Ipsos KnowledgePanel to online interviews

The following indicators are included:

- Total number of complete interviews
- Total number of contact attempts made (over all sample units): how many calls have been made to each telephone number (only available for CATI recruitment)
- Total number of sample units used: the number of telephone numbers or KP panellists contacted/invited
- Total number of successful contacts (i.e., respondent reached): total numbers or KP panellists that were reached
- Average number of contact attempts per telephone number: how many calls were made, on average, to each telephone number used (max 11)
- Total number of confirmed eligible respondents (count and % of total units reached): how many respondents were confirmed to be part of the target population (aged 15+ and residing in the city)
- Total number of confirmed ineligible respondents (count and % of total units reached): how many respondents were confirmed to not reside in the target city (these respondents were screened out)
- Respondents agreed to participate to online interview (push-to-web only): respondents recruited via telephone who agreed to participate in the online interview
- Total number of refusals, as percentage of the total number of contacts made: respondents reached but refusing to participate in the interview
- Total number of interviews started (complete + partial)
- Total number of partial (interrupted) interviews: interviews started but stopped before the end (these were not included in the data set)
- RR1: response rate counting only completes as a percentage of all called numbers<sup>1</sup>
- RR3: response rate also including partial interviews

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<sup>1</sup> CATI response rate calculations follow the AAPOR calculation method: <https://aapor.org/publications-resources/education-resources/response-rates/> . For push-to-web and KP, the single response rate figures reflect the amount of completed interviews as a proportion of respondents reached.

- RR4: response rate including complete + partial interviews, and including an estimator of how many called numbers were actually eligible (ineligible respondents are excluded of the response rate calculation)
- Average length of complete interviews
- Total number of interviews removed due to quality issues (see the evaluation report for more details on the quality checks)

## 2. Indicator tables

The tables in this chapter provide key technical information about the 2023 Perception Survey, per city. Cities are grouped per country.

### 2.1. Graz

	Graz		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	111	849
Total number of contact attempts made (over all sample units)	80013		
Total number of sample units used	14530	3836	18366
Total number of successful contacts (i.e., respondent reached)	10537	2604	13141
Average number of contact attempts per telephone number	5,51		
Total number of confirmed eligible respondents (count and % of total units reached)	947 (6,1%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	88 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		310	
Total number of refusals, as percentage of the total number of contacts made	59,7%		
Total number of interviews started (complete + partial)	950	112	1062
Total number of partial (interrupted) interviews	211	1	212
RR1 (only completes as % of all called numbers)	5,1%	2,9%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%		
Average length of complete interviews	11,93	9,45	11,61
Total number of interviews removed due to low quality	1	0	1

## 2.2. Wien

	Wien		
	CATI	Phone to web	TOTAL
Total number of complete interviews	750	115	865
Total number of contact attempts made (over all sample units)	79133		
Total number of sample units used	14167	3816	17983
Total number of successful contacts (i.e., respondent reached)	10492	2604	13096
Average number of contact attempts per telephone number	5,59		
Total number of confirmed eligible respondents (count and % of total units reached)	969 (6,3%)	115	
Total number of confirmed ineligible respondents (count and % of total units reached)	96 (0,6%)	2	
Respondents agreed to participate to online interview (push-to-web only)		336	
Total number of refusals, as percentage of the total number of contacts made	59,4%		
Total number of interviews started (complete + partial)	970	115	1085
Total number of partial (interrupted) interviews	220	0	220
RR1 (only completes as % of all called numbers)	5,3%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,5%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,1%		
Average length of complete interviews	11,92	10,15	11,69
Total number of interviews removed due to low quality	0	0	0

## 2.3. Antwerpen

	Antwerpen		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	109	850
Total number of contact attempts made (over all sample units)	82021		
Total number of sample units used	14630	3919	18549
Total number of successful contacts (i.e., respondent reached)	11777	3012	14789
Average number of contact attempts per telephone number	5,61		
Total number of confirmed eligible respondents (count and % of total units reached)	857 (5,5%)	111	
Total number of confirmed ineligible respondents (count and % of total units reached)	86 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		355	
Total number of refusals, as percentage of the total number of contacts made	66,0%		
Total number of interviews started (complete + partial)	857	111	968
Total number of partial (interrupted) interviews	116	2	118
RR1 (only completes as % of all called numbers)	5,1%	2,8%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%		
Average length of complete interviews	11,84	9,78	11,58
Total number of interviews removed due to low quality	0	0	0

## 2.4. Bruxelles / Brussel

	Bruxelles / Brussel		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	116	854
Total number of contact attempts made (over all sample units)	82888		
Total number of sample units used	14743	3803	18546
Total number of successful contacts (i.e., respondent reached)	12497	3051	15548
Average number of contact attempts per telephone number	5,62		
Total number of confirmed eligible respondents (count and % of total units reached)	834 (5,4%)	118	
Total number of confirmed ineligible respondents (count and % of total units reached)	74 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		409	
Total number of refusals, as percentage of the total number of contacts made	70,9%		
Total number of interviews started (complete + partial)	834	118	952
Total number of partial (interrupted) interviews	96	2	98
RR1 (only completes as % of all called numbers)	5,0%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,8%		
Average length of complete interviews	11,83	9,85	11,56
Total number of interviews removed due to low quality	0	0	0

## 2.5. Liège

	Liège		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	115	851
Total number of contact attempts made (over all sample units)	81622		
Total number of sample units used	14880	3737	18617
Total number of successful contacts (i.e., respondent reached)	12343	2924	15267
Average number of contact attempts per telephone number	5,49		
Total number of confirmed eligible respondents (count and % of total units reached)	839 (5,4%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	76 (0,5%)	1	
Respondents agreed to participate to online interview (push-to-web only)		389	
Total number of refusals, as percentage of the total number of contacts made	69,8%		
Total number of interviews started (complete + partial)	839	117	956
Total number of partial (interrupted) interviews	103	2	105
RR1 (only completes as % of all called numbers)	5,0%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,8%		
Average length of complete interviews	11,88	9,75	11,59
Total number of interviews removed due to low quality	0	0	0

## 2.6. Burgas

	Burgas		
	CATI	Phone to web	TOTAL
Total number of complete interviews	737	117	854
Total number of contact attempts made (over all sample units)	80019		
Total number of sample units used	14303	3357	17660
Total number of successful contacts (i.e., respondent reached)	8673	2128	10801
Average number of contact attempts per telephone number	5,59		
Total number of confirmed eligible respondents (count and % of total units reached)	855 (5,8%)	118	
Total number of confirmed ineligible respondents (count and % of total units reached)	90 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		352	
Total number of refusals, as percentage of the total number of contacts made	50,9%		
Total number of interviews started (complete + partial)	857	118	975
Total number of partial (interrupted) interviews	118	1	119
RR1 (only completes as % of all called numbers)	5,2%	3,5%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	12,13	9,48	11,76
Total number of interviews removed due to low quality	2	0	2



## 2.7. Sofia

	Sofia		
	CATI	Phone to web	TOTAL
Total number of complete interviews	743	109	852
Total number of contact attempts made (over all sample units)	80773		
Total number of sample units used	14280	3300	17580
Total number of successful contacts (i.e., respondent reached)	8589	2073	10662
Average number of contact attempts per telephone number	5,66		
Total number of confirmed eligible respondents (count and % of total units reached)	877 (6%)	109	
Total number of confirmed ineligible respondents (count and % of total units reached)	81 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		306	
Total number of refusals, as percentage of the total number of contacts made	50,3%		
Total number of interviews started (complete + partial)	877	110	987
Total number of partial (interrupted) interviews	134	0	134
RR1 (only completes as % of all called numbers)	5,2%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%		
Average length of complete interviews	12,02	9,34	11,68
Total number of interviews removed due to low quality	0	1	1

## 2.8. Zagreb

	Zagreb		
	CATI	Phone to web	TOTAL
Total number of complete interviews	742	110	852
Total number of contact attempts made (over all sample units)	105830		
Total number of sample units used	15201	3624	18825
Total number of successful contacts (i.e., respondent reached)	5840	1565	7405
Average number of contact attempts per telephone number	6,96		
Total number of confirmed eligible respondents (count and % of total units reached)	846 (5,5%)	110	
Total number of confirmed ineligible respondents (count and % of total units reached)	76 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		453	
Total number of refusals, as percentage of the total number of contacts made	30,6%		
Total number of interviews started (complete + partial)	847	110	957
Total number of partial (interrupted) interviews	105	0	105
RR1 (only completes as % of all called numbers)	4,9%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,9%		
Average length of complete interviews	11,89	9,36	11,56
Total number of interviews removed due to low quality	0	0	0

## 2.9. Lefkosia

	Lefkosia		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	110	846
Total number of contact attempts made (over all sample units)	89244		
Total number of sample units used	14526	2897	17423
Total number of successful contacts (i.e., respondent reached)	9970	1941	11911
Average number of contact attempts per telephone number	6,14		
Total number of confirmed eligible respondents (count and % of total units reached)	851 (5,5%)	111	
Total number of confirmed ineligible respondents (count and % of total units reached)	94 (0,6%)	3	
Respondents agreed to participate to online interview (push-to-web only)		422	
Total number of refusals, as percentage of the total number of contacts made	57,0%		
Total number of interviews started (complete + partial)	851	111	962
Total number of partial (interrupted) interviews	115	1	116
RR1 (only completes as % of all called numbers)	5,1%	3,8%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,1%		
Average length of complete interviews	12,13	10,71	11,95
Total number of interviews removed due to low quality	0	0	0

## 2.10. Ostrava

	Ostrava		
	CATI	Phone to web	TOTAL
Total number of complete interviews	739	110	849
Total number of contact attempts made (over all sample units)	81715		
Total number of sample units used	14383	3468	17851
Total number of successful contacts (i.e., respondent reached)	9708	2144	11852
Average number of contact attempts per telephone number	5,68		
Total number of confirmed eligible respondents (count and % of total units reached)	855 (5,7%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	114 (0,8%)	3	
Respondents agreed to participate to online interview (push-to-web only)		374	
Total number of refusals, as percentage of the total number of contacts made	55,1%		
Total number of interviews started (complete + partial)	859	112	971
Total number of partial (interrupted) interviews	117	2	119
RR1 (only completes as % of all called numbers)	5,2%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	11,81	9,36	11,49
Total number of interviews removed due to low quality	3	0	3

## 2.11. Praha

	Praha		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	114	855
Total number of contact attempts made (over all sample units)	79636		
Total number of sample units used	14339	3461	17800
Total number of successful contacts (i.e., respondent reached)	9269	2174	11443
Average number of contact attempts per telephone number	5,55		
Total number of confirmed eligible respondents (count and % of total units reached)	858 (5,7%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	94 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		352	
Total number of refusals, as percentage of the total number of contacts made	53,0%		
Total number of interviews started (complete + partial)	859	117	976
Total number of partial (interrupted) interviews	118	3	121
RR1 (only completes as % of all called numbers)	5,2%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	11,87	9,90	11,60
Total number of interviews removed due to low quality	0	0	0

## 2.12. Aalborg

	Aalborg		
	CATI	Phone to web	TOTAL
Total number of complete interviews	742	110	852
Total number of contact attempts made (over all sample units)	85218		
Total number of sample units used	13943	3316	17259
Total number of successful contacts (i.e., respondent reached)	7917	1950	9867
Average number of contact attempts per telephone number	6,11		
Total number of confirmed eligible respondents (count and % of total units reached)	860 (5,9%)	110	
Total number of confirmed ineligible respondents (count and % of total units reached)	109 (0,8%)	0	
Respondents agreed to participate to online interview (push-to-web only)		377	
Total number of refusals, as percentage of the total number of contacts made	46,9%		
Total number of interviews started (complete + partial)	860	110	970
Total number of partial (interrupted) interviews	118	0	118
RR1 (only completes as % of all called numbers)	5,4%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,5%		
Average length of complete interviews	11,98	9,32	11,64
Total number of interviews removed due to low quality	0	0	0

## 2.13. København

	København		
	CATI	Phone to web	TOTAL
Total number of complete interviews	767	107	874
Total number of contact attempts made (over all sample units)	81343		
Total number of sample units used	14021	3345	17366
Total number of successful contacts (i.e., respondent reached)	8164	1996	10160
Average number of contact attempts per telephone number	5,80		
Total number of confirmed eligible respondents (count and % of total units reached)	907 (6,2%)	111	
Total number of confirmed ineligible respondents (count and % of total units reached)	92 (0,6%)	4	
Respondents agreed to participate to online interview (push-to-web only)		325	
Total number of refusals, as percentage of the total number of contacts made	47,2%		
Total number of interviews started (complete + partial)	911	111	1022
Total number of partial (interrupted) interviews	140	4	144
RR1 (only completes as % of all called numbers)	5,5%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,8%		
Average length of complete interviews	11,86	9,88	11,62
Total number of interviews removed due to low quality	4	0	4

## 2.14. Tallinn

	Tallinn		
	CATI	Phone to web	TOTAL
Total number of complete interviews	748	107	855
Total number of contact attempts made (over all sample units)	77547		
Total number of sample units used	13571	3338	16909
Total number of successful contacts (i.e., respondent reached)	7494	1998	9492
Average number of contact attempts per telephone number	5,71		
Total number of confirmed eligible respondents (count and % of total units reached)	994 (7,1%)	110	
Total number of confirmed ineligible respondents (count and % of total units reached)	69 (0,5%)	13	
Respondents agreed to participate to online interview (push-to-web only)		296	
Total number of refusals, as percentage of the total number of contacts made	42,1%		
Total number of interviews started (complete + partial)	1004	110	1114
Total number of partial (interrupted) interviews	256	3	259
RR1 (only completes as % of all called numbers)	5,5%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,6%		
Average length of complete interviews	12,32	10,03	12,04
Total number of interviews removed due to low quality	0	0	0



## 2.15. Helsinki / Helsingfors

	Helsinki / Helsingfors		
	CATI	Phone to web	TOTAL
Total number of complete interviews	743	114	857
Total number of contact attempts made (over all sample units)	85754		
Total number of sample units used	13642	3432	17074
Total number of successful contacts (i.e., respondent reached)	10250	2476	12726
Average number of contact attempts per telephone number	6,29		
Total number of confirmed eligible respondents (count and % of total units reached)	919 (6,1%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	92 (0,6%)	5	
Respondents agreed to participate to online interview (push-to-web only)		276	
Total number of refusals, as percentage of the total number of contacts made	60,6%		
Total number of interviews started (complete + partial)	919	117	1036
Total number of partial (interrupted) interviews	176	3	179
RR1 (only completes as % of all called numbers)	5,5%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,9%		
Average length of complete interviews	11,92	9,61	11,61
Total number of interviews removed due to low quality	0	0	0

## 2.16. Oulu / Uleåborg

	Oulu / Uleåborg		
	CATI	Phone to web	TOTAL
Total number of complete interviews	746	114	860
Total number of contact attempts made (over all sample units)	78641		
Total number of sample units used	13747	3445	17192
Total number of successful contacts (i.e., respondent reached)	9571	2376	11947
Average number of contact attempts per telephone number	5,72		
Total number of confirmed eligible respondents (count and % of total units reached)	891 (5,9%)	116	
Total number of confirmed ineligible respondents (count and % of total units reached)	70 (0,5%)	1	
Respondents agreed to participate to online interview (push-to-web only)		316	
Total number of refusals, as percentage of the total number of contacts made	56,4%		
Total number of interviews started (complete + partial)	893	116	1009
Total number of partial (interrupted) interviews	145	2	147
RR1 (only completes as % of all called numbers)	5,5%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%		
Average length of complete interviews	12,07	9,75	11,76
Total number of interviews removed due to low quality	2	0	2

## 2.17. Bordeaux

	Bordeaux			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	743	100	12	855
Total number of contact attempts made (over all sample units)	77779			
Total number of sample units used	12985	2971	33	15989
Total number of successful contacts (i.e., respondent reached)	10075	2359		12434
Average number of contact attempts per telephone number	5,99			
Total number of confirmed eligible respondents (count and % of total units reached)	947 (6,1%)	100	12	
Total number of confirmed ineligible respondents (count and % of total units reached)	79 (0,5%)	0	0	
Respondents agreed to participate to online interview (push-to-web only)		368		
Total number of refusals, as percentage of the total number of contacts made	57,8%			
Total number of interviews started (complete + partial)	948	100	12	1060
Total number of partial (interrupted) interviews	205	0	0	205
RR1 (only completes as % of all called numbers)	5,7%	3,4%	36,4%	
RR3 (completes + partials as % of all called numbers)	5,9%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,5%			
Average length of complete interviews	11,32	9,28	9,65	11,05
Total number of interviews removed due to low quality	0	0	0	0

## 2.18. Lille

	Lille			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	740	108	12	860
Total number of contact attempts made (over all sample units)	76470			
Total number of sample units used	12984	2940	22	15946
Total number of successful contacts (i.e., respondent reached)	10297	2332		12629

Average number of contact attempts per telephone number	5,89			
Total number of confirmed eligible respondents (count and % of total units reached)	943 (6,1%)	108	12	
Total number of confirmed ineligible respondents (count and % of total units reached)	93 (0,6%)	0	0	
Respondents agreed to participate to online interview (push-to-web only)		340		
Total number of refusals, as percentage of the total number of contacts made	58,8%			
Total number of interviews started (complete + partial)	943	108	12	1063
Total number of partial (interrupted) interviews	203	0	0	203
RR1 (only completes as % of all called numbers)	5,7%	3,7%	54,5%	
RR3 (completes + partials as % of all called numbers)	5,9%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,5%			
Average length of complete interviews	11,37	10,46	11,17	11,25
Total number of interviews removed due to low quality	0	0	0	0

## 2.19. Marseille

	Marseille			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	739	96	23	858
Total number of contact attempts made (over all sample units)	78177			
Total number of sample units used	12951	2895	41	15887
Total number of successful contacts (i.e., respondent reached)	10065	2304		12369
Average number of contact attempts per telephone number	6,04			
Total number of confirmed eligible respondents (count and % of total units reached)	930 (6%)	96	24	
Total number of confirmed ineligible respondents (count and % of total units reached)	74 (0,5%)	0	1	
Respondents agreed to participate to online interview (push-to-web only)		353		
Total number of refusals, as percentage of the total number of contacts made	57,9%			
Total number of interviews started (complete + partial)	933	96	24	1053
Total number of partial (interrupted) interviews	191	0	1	192
RR1 (only completes as % of all called numbers)	5,7%			
RR3 (completes + partials as % of all called numbers)	5,8%	3,3%	56,1%	
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,3%			
Average length of complete interviews	11,36	9,78	11,39	11,19
Total number of interviews removed due to low quality	3	0	0	3

## 2.20. Rennes

	Rennes			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	735	99	15	849
Total number of contact attempts made (over all sample units)	80733			
Total number of sample units used	13027	2931	21	15979
Total number of successful contacts (i.e., respondent reached)	10495	2300		12795
Average number of contact attempts per telephone number	6,20			
Total number of confirmed eligible respondents (count and % of total units reached)	923 (6%)	99	15	
Total number of confirmed ineligible respondents (count and % of total units reached)	83 (0,5%)	0	0	
Respondents agreed to participate to online interview (push-to-web only)		382		
Total number of refusals, as percentage of the total number of contacts made	60,6%			
Total number of interviews started (complete + partial)	923	99	15	1037
Total number of partial (interrupted) interviews	188	0	0	188
RR1 (only completes as % of all called numbers)	5,7%	3,4%	71,4%	
RR3 (completes + partials as % of all called numbers)	5,8%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,3%			
Average length of complete interviews	11,37	9,73	8,52	11,13
Total number of interviews removed due to low quality	0	0	0	0

## 2.21. Strasbourg

	Strasbourg			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	747	99	12	858
Total number of contact attempts made (over all sample units)	77803			
Total number of sample units used	13059	2986	24	16069
Total number of successful contacts (i.e., respondent reached)	10223	2351		12574
Average number of contact attempts per telephone number	5,96			
Total number of confirmed eligible respondents (count and % of total units reached)	934 (6%)	99	12	
Total number of confirmed ineligible respondents (count and % of total units reached)	76 (0,5%)	0	3	
Respondents agreed to participate to online interview (push-to-web only)		355		
Total number of refusals, as percentage of the total number of contacts made	58,8%			
Total number of interviews started (complete + partial)	934	99	12	1045
Total number of partial (interrupted) interviews	187	0	0	187
RR1 (only completes as % of all called numbers)	5,8%			
RR3 (completes + partials as % of all called numbers)	5,9%	3,3%	50,0%	
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,3%			
Average length of complete interviews	11,34	11,53	9,30	11,33
Total number of interviews removed due to low quality	0	0	0	0

## 2.22. Paris

	Paris			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	728	9	117	854
Total number of contact attempts made (over all sample units)	72497			
Total number of sample units used	12947	521	225	13693
Total number of successful contacts (i.e., respondent reached)	10036	366		10402
Average number of contact attempts per telephone number	5,60			
Total number of confirmed eligible respondents (count and % of total units reached)	912 (5,9%)	11	124	
Total number of confirmed ineligible respondents (count and % of total units reached)	79 (0,5%)	4	4	
Respondents agreed to participate to online interview (push-to-web only)		24		
Total number of refusals, as percentage of the total number of contacts made	57,2%			
Total number of interviews started (complete + partial)	913	11	124	1048
Total number of partial (interrupted) interviews	184	2	7	193
RR1 (only completes as % of all called numbers)	5,7%	1,7%	52,0%	
RR3 (completes + partials as % of all called numbers)	5,8%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,2%			
Average length of complete interviews	11,41	11,75	16,63	12,13
Total number of interviews removed due to low quality	1	0	0	1



## 2.23. Berlin

	Berlin		
	CATI	Phone to web	TOTAL
Total number of complete interviews	745	119	864
Total number of contact attempts made (over all sample units)	71567		
Total number of sample units used	13444	3874	17318
Total number of successful contacts (i.e., respondent reached)	11504	3425	14929
Average number of contact attempts per telephone number	5,32		
Total number of confirmed eligible respondents (count and % of total units reached)	870 (5,6%)	121	
Total number of confirmed ineligible respondents (count and % of total units reached)	99 (0,6%)	1	
Respondents agreed to participate to online interview (push-to-web only)		356	
Total number of refusals, as percentage of the total number of contacts made	66,8%		
Total number of interviews started (complete + partial)	874	122	996
Total number of partial (interrupted) interviews	127	2	129
RR1 (only completes as % of all called numbers)	5,6%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,6%		
Average length of complete interviews	11,36	9,49	11,10
Total number of interviews removed due to low quality	2	1	3

## 2.24. Dortmund

	Dortmund		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	119	860
Total number of contact attempts made (over all sample units)	72433		
Total number of sample units used	13672	3938	17610
Total number of successful contacts (i.e., respondent reached)	11789	3512	15301
Average number of contact attempts per telephone number	5,30		
Total number of confirmed eligible respondents (count and % of total units reached)	862 (5,6%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	99 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		348	
Total number of refusals, as percentage of the total number of contacts made	68,7%		
Total number of interviews started (complete + partial)	864	120	984
Total number of partial (interrupted) interviews	123	1	124
RR1 (only completes as % of all called numbers)	5,4%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,5%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,5%		
Average length of complete interviews	11,37	17,01	12,15
Total number of interviews removed due to low quality	0	0	0

## 2.25. Essen

	Essen		
	CATI	Phone to web	TOTAL
Total number of complete interviews	747	120	867
Total number of contact attempts made (over all sample units)	70805		
Total number of sample units used	13508	3928	17436
Total number of successful contacts (i.e., respondent reached)	11637	3528	15165
Average number of contact attempts per telephone number	5,24		
Total number of confirmed eligible respondents (count and % of total units reached)	852 (5,5%)	121	
Total number of confirmed ineligible respondents (count and % of total units reached)	111 (0,7%)	0	
Respondents agreed to participate to online interview (push-to-web only)		340	
Total number of refusals, as percentage of the total number of contacts made	67,8%		
Total number of interviews started (complete + partial)	853	121	974
Total number of partial (interrupted) interviews	106	1	107
RR1 (only completes as % of all called numbers)	5,6%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,5%		
Average length of complete interviews	11,37	10,64	11,27
Total number of interviews removed due to low quality	0	0	0

## 2.26. Hamburg

	Hamburg		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	114	852
Total number of contact attempts made (over all sample units)	67836		
Total number of sample units used	13635	3918	17553
Total number of successful contacts (i.e., respondent reached)	11095	3509	14604
Average number of contact attempts per telephone number	4,98		
Total number of confirmed eligible respondents (count and % of total units reached)	830 (5,4%)	115	
Total number of confirmed ineligible respondents (count and % of total units reached)	93 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		337	
Total number of refusals, as percentage of the total number of contacts made	64,4%		
Total number of interviews started (complete + partial)	832	115	947
Total number of partial (interrupted) interviews	93	1	94
RR1 (only completes as % of all called numbers)	5,4%	2,9%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	11,32	8,86	10,99
Total number of interviews removed due to low quality	1	0	1

## 2.27. Leipzig

	Leipzig		
	CATI	Phone to web	TOTAL
Total number of complete interviews	737	118	855
Total number of contact attempts made (over all sample units)	72410		
Total number of sample units used	13662	3892	17554
Total number of successful contacts (i.e., respondent reached)	12077	3501	15578
Average number of contact attempts per telephone number	5,30		
Total number of confirmed eligible respondents (count and % of total units reached)	874 (5,6%)	119	
Total number of confirmed ineligible respondents (count and % of total units reached)	126 (0,8%)	2	
Respondents agreed to participate to online interview (push-to-web only)		373	
Total number of refusals, as percentage of the total number of contacts made	70,2%		
Total number of interviews started (complete + partial)	875	119	994
Total number of partial (interrupted) interviews	138	1	139
RR1 (only completes as % of all called numbers)	5,4%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,5%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,6%		
Average length of complete interviews	11,30	9,29	11,02
Total number of interviews removed due to low quality	0	0	0

## 2.28. München

	München		
	CATI	Phone to web	TOTAL
Total number of complete interviews	745	117	862
Total number of contact attempts made (over all sample units)	71302		
Total number of sample units used	13609	3894	17503
Total number of successful contacts (i.e., respondent reached)	11733	3497	15230
Average number of contact attempts per telephone number	5,24		
Total number of confirmed eligible respondents (count and % of total units reached)	863 (5,6%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	104 (0,7%)	0	
Respondents agreed to participate to online interview (push-to-web only)		363	
Total number of refusals, as percentage of the total number of contacts made	68,4%		
Total number of interviews started (complete + partial)	866	118	984
Total number of partial (interrupted) interviews	121	0	121
RR1 (only completes as % of all called numbers)	5,5%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,5%		
Average length of complete interviews	11,46	9,37	11,17
Total number of interviews removed due to low quality	0	1	1

## 2.29. Rostock

	Rostock		
	CATI	Phone to web	TOTAL
Total number of complete interviews	745	112	857
Total number of contact attempts made (over all sample units)	66559		
Total number of sample units used	13669	3894	17563
Total number of successful contacts (i.e., respondent reached)	10940	3507	14447
Average number of contact attempts per telephone number	4,87		
Total number of confirmed eligible respondents (count and % of total units reached)	841 (5,4%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	103 (0,7%)	0	
Respondents agreed to participate to online interview (push-to-web only)		346	
Total number of refusals, as percentage of the total number of contacts made	63,2%		
Total number of interviews started (complete + partial)	844	113	957
Total number of partial (interrupted) interviews	98	0	98
RR1 (only completes as % of all called numbers)	5,5%	2,9%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	11,40	9,04	11,09
Total number of interviews removed due to low quality	1	1	2

## 2.30. Athina

	Athina		
	CATI	Phone to web	TOTAL
Total number of complete interviews	740	120	860
Total number of contact attempts made (over all sample units)	81150		
Total number of sample units used	13480	3302	16782
Total number of successful contacts (i.e., respondent reached)	7075	1966	9041

Average number of contact attempts per telephone number	6,02		
Total number of confirmed eligible respondents (count and % of total units reached)	956 (6,8%)	121	
Total number of confirmed ineligible respondents (count and % of total units reached)	81 (0,6%)	4	
Respondents agreed to participate to online interview (push-to-web only)		355	
Total number of refusals, as percentage of the total number of contacts made	42,1%		
Total number of interviews started (complete + partial)	958	121	1079
Total number of partial (interrupted) interviews	217	1	218
RR1 (only completes as % of all called numbers)	5,5%	3,6%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,4%		
Average length of complete interviews	11,98	10,15	11,72
Total number of interviews removed due to low quality	1	0	1



## 2.31. Irakleio

	Irakleio		
	CATI	Phone to web	TOTAL
Total number of complete interviews	742	110	852
Total number of contact attempts made (over all sample units)	82190		
Total number of sample units used	13477	3375	16852
Total number of successful contacts (i.e., respondent reached)	6888	1909	8797
Average number of contact attempts per telephone number	6,10		
Total number of confirmed eligible respondents (count and % of total units reached)	957 (6,8%)	111	
Total number of confirmed ineligible respondents (count and % of total units reached)	83 (0,6%)	4	
Respondents agreed to participate to online interview (push-to-web only)		311	
Total number of refusals, as percentage of the total number of contacts made	40,6%		
Total number of interviews started (complete + partial)	959	111	1070
Total number of partial (interrupted) interviews	216	1	217
RR1 (only completes as % of all called numbers)	5,5%	3,3%	
RR3 (completes + partials as % of all called numbers)	5,8%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,4%		
Average length of complete interviews	11,87	10,18	11,66
Total number of interviews removed due to low quality	1	0	1

## 2.32. Budapest

	Budapest		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	113	851
Total number of contact attempts made (over all sample units)	67370		
Total number of sample units used	13674	4356	18030
Total number of successful contacts (i.e., respondent reached)	10918	3925	14843
Average number of contact attempts per telephone number	4,93		
Total number of confirmed eligible respondents (count and % of total units reached)	886 (6%)	113	
Total number of confirmed ineligible respondents (count and % of total units reached)	94 (0,6%)	6	
Respondents agreed to participate to online interview (push-to-web only)		250	
Total number of refusals, as percentage of the total number of contacts made	65,5%		
Total number of interviews started (complete + partial)	886	113	999
Total number of partial (interrupted) interviews	148	0	148
RR1 (only completes as % of all called numbers)	5,4%	2,6%	
RR3 (completes + partials as % of all called numbers)	5,5%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%		
Average length of complete interviews	12,11	11,39	12,01
Total number of interviews removed due to low quality	0	0	0

## 2.33. Miskolc

	Miskolc		
	CATI	Phone to web	TOTAL
Total number of complete interviews	740	117	857
Total number of contact attempts made (over all sample units)	67757		
Total number of sample units used	13573	4312	17885
Total number of successful contacts (i.e., respondent reached)	10841	3866	14707
Average number of contact attempts per telephone number	4,99		
Total number of confirmed eligible respondents (count and % of total units reached)	885 (6%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	80 (0,5%)	4	
Respondents agreed to participate to online interview (push-to-web only)		215	
Total number of refusals, as percentage of the total number of contacts made	65,3%		
Total number of interviews started (complete + partial)	887	117	1004
Total number of partial (interrupted) interviews	147	0	147
RR1 (only completes as % of all called numbers)	5,5%	2,7%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%		
Average length of complete interviews	12,14	12,29	12,16
Total number of interviews removed due to low quality	0	0	0

## 2.34. Dublin

	Dublin		
	CATI	Phone to web	TOTAL
Total number of complete interviews	737	118	855
Total number of contact attempts made (over all sample units)	92693		
Total number of sample units used	14664	3876	18540
Total number of successful contacts (i.e., respondent reached)	10047	3096	13143
Average number of contact attempts per telephone number	6,32		
Total number of confirmed eligible respondents (count and % of total units reached)	830 (5,4%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	83 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		352	
Total number of refusals, as percentage of the total number of contacts made	57,7%		
Total number of interviews started (complete + partial)	832	120	952
Total number of partial (interrupted) interviews	93	2	95
RR1 (only completes as % of all called numbers)	5,1%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,9%		
Average length of complete interviews	12,12	9,46	11,76
Total number of interviews removed due to low quality	2	0	2

## 2.35. Bologna

	Bologna			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	744	96	19	859
Total number of contact attempts made (over all sample units)	61386			
Total number of sample units used	12890	3993	42	16925
Total number of successful contacts (i.e., respondent reached)	10949	3656		14605
Average number of contact attempts per telephone number	4,76			
Total number of confirmed eligible respondents (count and % of total units reached)	852 (6,4%)	96	20	
Total number of confirmed ineligible respondents (count and % of total units reached)	104 (0,8%)	2	4	
Respondents agreed to participate to online interview (push-to-web only)		303		
Total number of refusals, as percentage of the total number of contacts made	74,6%			
Total number of interviews started (complete + partial)	854	96	20	970
Total number of partial (interrupted) interviews	108	0	1	109
RR1 (only completes as % of all called numbers)	5,8%	2,4%	45,2%	
RR3 (completes + partials as % of all called numbers)	5,9%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,8%			
Average length of complete interviews	11,34	10,54	9,15	11,20
Total number of interviews removed due to low quality	2	0	0	2

## 2.36. Napoli

	Napoli			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	751	94	21	866
Total number of contact attempts made (over all sample units)	64268			
Total number of sample units used	13763	4135	61	17959
Total number of successful contacts (i.e., respondent reached)	11660	3745		15405
Average number of contact attempts per telephone number	4,67			
Total number of confirmed eligible respondents (count and % of total units reached)	852 (6%)	95	21	
Total number of confirmed ineligible respondents (count and % of total units reached)	112 (0,8%)	2	6	
Respondents agreed to participate to online interview (push-to-web only)		308		
Total number of refusals, as percentage of the total number of contacts made	74,4%			
Total number of interviews started (complete + partial)	855	95	21	971
Total number of partial (interrupted) interviews	102	1	0	103
RR1 (only completes as % of all called numbers)	5,5%	2,3%	34,4%	
RR3 (completes + partials as % of all called numbers)	5,6%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%			
Average length of complete interviews	11,31	9,64	11,02	11,12
Total number of interviews removed due to low quality	2	0	0	2

## 2.37. Palermo

	Palermo			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	741	110	10	861
Total number of contact attempts made (over all sample units)	67670			
Total number of sample units used	13483	4083	27	17593
Total number of successful contacts (i.e., respondent reached)	11831	3797		15628
Average number of contact attempts per telephone number	5,02			
Total number of confirmed eligible respondents (count and % of total units reached)	843 (6%)	110	10	
Total number of confirmed ineligible respondents (count and % of total units reached)	130 (0,9%)	4	0	
Respondents agreed to participate to online interview (push-to-web only)		336		
Total number of refusals, as percentage of the total number of contacts made	76,8%			
Total number of interviews started (complete + partial)	843	110	10	963
Total number of partial (interrupted) interviews	102	0	0	102
RR1 (only completes as % of all called numbers)	5,5%	2,7%	37,0%	
RR3 (completes + partials as % of all called numbers)	5,6%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%			
Average length of complete interviews	11,31	9,31	9,20	11,03
Total number of interviews removed due to low quality	0	0	0	0

## 2.38. Roma

	Roma			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	752	7	96	855
Total number of contact attempts made (over all sample units)	60567			
Total number of sample units used	13082	499	217	13798
Total number of successful contacts (i.e., respondent reached)	11086	416		11502
Average number of contact attempts per telephone number	4,63			
Total number of confirmed eligible respondents (count and % of total units reached)	857 (6,4%)	7	100	
Total number of confirmed ineligible respondents (count and % of total units reached)	98 (0,7%)	2	17	
Respondents agreed to participate to online interview (push-to-web only)		23		
Total number of refusals, as percentage of the total number of contacts made	74,4%			
Total number of interviews started (complete + partial)	857	7	100	964
Total number of partial (interrupted) interviews	105	0	4	109
RR1 (only completes as % of all called numbers)	5,8%	1,4%	44,2%	
RR3 (completes + partials as % of all called numbers)	5,9%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%			
Average length of complete interviews	11,33	8,55	10,63	11,23
Total number of interviews removed due to low quality	0	0	0	0



## 2.39. Torino

	Torino			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	762	95	25	882
Total number of contact attempts made (over all sample units)	58830			
Total number of sample units used	12815	3893	55	16763
Total number of successful contacts (i.e., respondent reached)	10897	3609		14506
Average number of contact attempts per telephone number	4,59			
Total number of confirmed eligible respondents (count and % of total units reached)	870 (6,6%)	96	28	
Total number of confirmed ineligible respondents (count and % of total units reached)	125 (0,9%)	1	5	
Respondents agreed to participate to online interview (push-to-web only)		295		
Total number of refusals, as percentage of the total number of contacts made	74,2%			
Total number of interviews started (complete + partial)	870	96	28	994
Total number of partial (interrupted) interviews	108	1	3	112
RR1 (only completes as % of all called numbers)	6,0%	2,4%	45,5%	
RR3 (completes + partials as % of all called numbers)	6,1%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,0%			
Average length of complete interviews	11,31	9,74	12,71	11,18
Total number of interviews removed due to low quality	0	0	0	0

## 2.40. Verona

	Verona			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	738	109	10	857
Total number of contact attempts made (over all sample units)	54248			
Total number of sample units used	13136	4071	17	17224
Total number of successful contacts (i.e., respondent reached)	12397	3748		16145
Average number of contact attempts per telephone number	4,13			
Total number of confirmed eligible respondents (count and % of total units reached)	807 (6%)	110	10	
Total number of confirmed ineligible respondents (count and % of total units reached)	72 (0,5%)	1	2	
Respondents agreed to participate to online interview (push-to-web only)		336		
Total number of refusals, as percentage of the total number of contacts made	84,6%			
Total number of interviews started (complete + partial)	807	110	10	927
Total number of partial (interrupted) interviews	69	1	0	70
RR1 (only completes as % of all called numbers)	5,6%			
RR3 (completes + partials as % of all called numbers)	5,7%	2,7%	58,8%	
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%			
Average length of complete interviews	11,32	9,65	11,20	11,10
Total number of interviews removed due to low quality	0	0	0	0

## 2.41. Vilnius

	Vilnius		
	CATI	Phone to web	TOTAL
Total number of complete interviews	740	107	847
Total number of contact attempts made (over all sample units)	91730		
Total number of sample units used	14629	2813	14875
Total number of successful contacts (i.e., respondent reached)	9668	1725	
Average number of contact attempts per telephone number	6,27		
Total number of confirmed eligible respondents (count and % of total units reached)	932 (6%)	109	
Total number of confirmed ineligible respondents (count and % of total units reached)	67 (0,4%)	4	
Respondents agreed to participate to online interview (push-to-web only)		246	
Total number of refusals, as percentage of the total number of contacts made	55,0%		
Total number of interviews started (complete + partial)	933	109	1042
Total number of partial (interrupted) interviews	192	2	194
RR1 (only completes as % of all called numbers)	5,1%	3,8%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,6%		
Average length of complete interviews	11,96	11,13	11,85
Total number of interviews removed due to low quality	1	0	1

## 2.42. Luxembourg

	Luxembourg		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	118	854
Total number of contact attempts made (over all sample units)	87752		
Total number of sample units used	14461	3797	18258
Total number of successful contacts (i.e., respondent reached)	11293	2877	14170
Average number of contact attempts per telephone number	6,07		
Total number of confirmed eligible respondents (count and % of total units reached)	922 (6%)	119	
Total number of confirmed ineligible respondents (count and % of total units reached)	100 (0,6%)	2	
Respondents agreed to participate to online interview (push-to-web only)		452	
Total number of refusals, as percentage of the total number of contacts made	65,3%		
Total number of interviews started (complete + partial)	923	119	1042
Total number of partial (interrupted) interviews	187	1	188
RR1 (only completes as % of all called numbers)	5,1%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,6%		
Average length of complete interviews	12,28	10,90	12,09
Total number of interviews removed due to low quality	0	0	0

## 2.43. Riga

	Riga		
	CATI	Phone to web	TOTAL
Total number of complete interviews	744	115	859
Total number of contact attempts made (over all sample units)	73176		
Total number of sample units used	13504	3286	16790
Total number of successful contacts (i.e., respondent reached)	9473	2339	11812
Average number of contact attempts per telephone number	5,42		
Total number of confirmed eligible respondents (count and % of total units reached)	908 (6,5%)	115	
Total number of confirmed ineligible respondents (count and % of total units reached)	122 (0,9%)	3	
Respondents agreed to participate to online interview (push-to-web only)		406	
Total number of refusals, as percentage of the total number of contacts made	55,3%		
Total number of interviews started (complete + partial)	910	115	1025
Total number of partial (interrupted) interviews	166	0	166
RR1 (only completes as % of all called numbers)	5,5%	3,5%	
RR3 (completes + partials as % of all called numbers)	5,8%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,1%		
Average length of complete interviews	12,04	10,94	11,89
Total number of interviews removed due to low quality	0	0	0

## 2.44. Valletta

	Valletta		
	CATI	Phone to web	TOTAL
Total number of complete interviews	743	120	863
Total number of contact attempts made (over all sample units)	86557		
Total number of sample units used	12270	2565	14835
Total number of successful contacts (i.e., respondent reached)	5460	1320	6780
Average number of contact attempts per telephone number	7,05		
Total number of confirmed eligible respondents (count and % of total units reached)	828 (5,3%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	129 (0,8%)	4	
Respondents agreed to participate to online interview (push-to-web only)		390	
Total number of refusals, as percentage of the total number of contacts made	26,1%		
Total number of interviews started (complete + partial)	829	120	949
Total number of partial (interrupted) interviews	86	0	86
RR1 (only completes as % of all called numbers)	6,1%	4,7%	
RR3 (completes + partials as % of all called numbers)	6,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,4%		
Average length of complete interviews	12,32	12,69	12,37
Total number of interviews removed due to low quality	0	0	0

## 2.45. Amsterdam

	Amsterdam		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	113	854
Total number of contact attempts made (over all sample units)	81992		
Total number of sample units used	14539	3554	18093
Total number of successful contacts (i.e., respondent reached)	9812	2295	12107
Average number of contact attempts per telephone number	5,64		
Total number of confirmed eligible respondents (count and % of total units reached)	886 (5,7%)	114	
Total number of confirmed ineligible respondents (count and % of total units reached)	107 (0,7%)	4	
Respondents agreed to participate to online interview (push-to-web only)		271	
Total number of refusals, as percentage of the total number of contacts made	56,0%		
Total number of interviews started (complete + partial)	886	114	1000
Total number of partial (interrupted) interviews	145	1	146
RR1 (only completes as % of all called numbers)	5,1%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%		
Average length of complete interviews	12,28	10,32	12,02
Total number of interviews removed due to low quality	0	0	0

## 2.46. Groningen

	Groningen		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	110	846
Total number of contact attempts made (over all sample units)	83436		
Total number of sample units used	14561	3593	18154
Total number of successful contacts (i.e., respondent reached)	10315	2319	12634
Average number of contact attempts per telephone number	5,73		
Total number of confirmed eligible respondents (count and % of total units reached)	853 (5,5%)	110	
Total number of confirmed ineligible respondents (count and % of total units reached)	121 (0,8%)	0	
Respondents agreed to participate to online interview (push-to-web only)		267	
Total number of refusals, as percentage of the total number of contacts made	58,7%		
Total number of interviews started (complete + partial)	853	110	963
Total number of partial (interrupted) interviews	117	0	117
RR1 (only completes as % of all called numbers)	5,1%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,1%		
Average length of complete interviews	12,15	13,27	12,29
Total number of interviews removed due to low quality	0	0	0



## 2.47. Rotterdam

	Rotterdam		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	107	845
Total number of contact attempts made (over all sample units)	82868		
Total number of sample units used	14484	3549	18033
Total number of successful contacts (i.e., respondent reached)	10335	2279	12614
Average number of contact attempts per telephone number	5,72		
Total number of confirmed eligible respondents (count and % of total units reached)	856 (5,5%)	109	
Total number of confirmed ineligible respondents (count and % of total units reached)	105 (0,7%)	0	
Respondents agreed to participate to online interview (push-to-web only)		257	
Total number of refusals, as percentage of the total number of contacts made	59,0%		
Total number of interviews started (complete + partial)	858	109	967
Total number of partial (interrupted) interviews	118	2	120
RR1 (only completes as % of all called numbers)	5,1%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%		
Average length of complete interviews	12,26	9,94	11,97
Total number of interviews removed due to low quality	2	0	2

## 2.48. Białystok

	Białystok			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	747	108	4	859
Total number of contact attempts made (over all sample units)	65757			
Total number of sample units used	14028	3683	26	17737
Total number of successful contacts (i.e., respondent reached)	10254	3072		13326
Average number of contact attempts per telephone number	4,69			
Total number of confirmed eligible respondents (count and % of total units reached)	852 (5,9%)	109	4	
Total number of confirmed ineligible respondents (count and % of total units reached)	94 (0,7%)	0	0	
Respondents agreed to participate to online interview (push-to-web only)		366		
Total number of refusals, as percentage of the total number of contacts made	61,3%			
Total number of interviews started (complete + partial)	853	109	4	966
Total number of partial (interrupted) interviews	105	1	0	106
RR1 (only completes as % of all called numbers)	5,4%	2,9%	15,4%	
RR3 (completes + partials as % of all called numbers)	5,5%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%			
Average length of complete interviews	11,83	10,47	10,98	11,65
Total number of interviews removed due to low quality	1	0	0	1

## 2.49. Gdańsk

	Gdańsk			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	734	95	18	847
Total number of contact attempts made (over all sample units)	68810			
Total number of sample units used	14005	3609	52	17666
Total number of successful contacts (i.e., respondent reached)	10459	3027		13486
Average number of contact attempts per telephone number	4,91			
Total number of confirmed eligible respondents (count and % of total units reached)	834 (5,8%)	95	19	
Total number of confirmed ineligible respondents (count and % of total units reached)	115 (0,8%)	1	2	
Respondents agreed to participate to online interview (push-to-web only)		329		
Total number of refusals, as percentage of the total number of contacts made	63,3%			
Total number of interviews started (complete + partial)	835	95	19	949
Total number of partial (interrupted) interviews	101	0	1	102
RR1 (only completes as % of all called numbers)	5,3%	2,6%	34,6%	
RR3 (completes + partials as % of all called numbers)	5,5%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%			
Average length of complete interviews	11,82	9,28	9,28	11,48
Total number of interviews removed due to low quality	0	0	0	0

## 2.50. Kraków

	Kraków			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	758	84	30	872
Total number of contact attempts made (over all sample units)	69297			
Total number of sample units used	14066	3657	80	17803
Total number of successful contacts (i.e., respondent reached)	11041	3057		14098
Average number of contact attempts per telephone number	4,93			
Total number of confirmed eligible respondents (count and % of total units reached)	867 (6%)	84	31	
Total number of confirmed ineligible respondents (count and % of total units reached)	101 (0,7%)	0	5	
Respondents agreed to participate to online interview (push-to-web only)		372		
Total number of refusals, as percentage of the total number of contacts made	66,7%			
Total number of interviews started (complete + partial)	869	84	31	984
Total number of partial (interrupted) interviews	109	0	1	110
RR1 (only completes as % of all called numbers)	5,4%	2,3%	37,5%	
RR3 (completes + partials as % of all called numbers)	5,6%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%			
Average length of complete interviews	11,83	9,53	9,50	11,53
Total number of interviews removed due to low quality	2	0	0	2

## 2.51. Warszawa

	Warszawa			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	722	5	123	850
Total number of contact attempts made (over all sample units)	65574			
Total number of sample units used	12684	577	275	13536
Total number of successful contacts (i.e., respondent reached)	10049	451		10500
Average number of contact attempts per telephone number	5,17			
Total number of confirmed eligible respondents (count and % of total units reached)	881 (6,8%)	5	124	
Total number of confirmed ineligible respondents (count and % of total units reached)	98 (0,8%)	0	15	
Respondents agreed to participate to online interview (push-to-web only)		22		
Total number of refusals, as percentage of the total number of contacts made	68,3%			
Total number of interviews started (complete + partial)	881	5	124	1010
Total number of partial (interrupted) interviews	159	0	1	160
RR1 (only completes as % of all called numbers)	5,7%	0,9%	44,7%	
RR3 (completes + partials as % of all called numbers)	5,9%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,2%			
Average length of complete interviews	11,78	9,79	12,22	11,84
Total number of interviews removed due to low quality	0	0	0	0

## 2.52. Braga

	Braga		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	111	847
Total number of contact attempts made (over all sample units)	67584		
Total number of sample units used	15579	3729	19308
Total number of successful contacts (i.e., respondent reached)	13467	3218	16685
Average number of contact attempts per telephone number	4,34		
Total number of confirmed eligible respondents (count and % of total units reached)	894 (5,7%)	113	
Total number of confirmed ineligible respondents (count and % of total units reached)	91 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		293	
Total number of refusals, as percentage of the total number of contacts made	76,0%		
Total number of interviews started (complete + partial)	895	113	1008
Total number of partial (interrupted) interviews	159	2	161
RR1 (only completes as % of all called numbers)	4,7%	3,0%	
RR3 (completes + partials as % of all called numbers)	4,8%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,9%		
Average length of complete interviews	11,89	12,89	12,02
Total number of interviews removed due to low quality	0	0	0

## 2.53. Lisboa

	Lisboa		
	CATI	Phone to web	TOTAL
Total number of complete interviews	746	111	857
Total number of contact attempts made (over all sample units)	65343		
Total number of sample units used	14735	3701	18436
Total number of successful contacts (i.e., respondent reached)	12626	3177	15803
Average number of contact attempts per telephone number	4,43		
Total number of confirmed eligible respondents (count and % of total units reached)	897 (6%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	86 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		287	
Total number of refusals, as percentage of the total number of contacts made	74,5%		
Total number of interviews started (complete + partial)	896	112	1008
Total number of partial (interrupted) interviews	150	1	151
RR1 (only completes as % of all called numbers)	5,1%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%		
Average length of complete interviews	11,91	11,50	11,86
Total number of interviews removed due to low quality	0	0	0

## 2.54. București

	București		
	CATI	Phone to web	TOTAL
Total number of complete interviews	743	116	859
Total number of contact attempts made (over all sample units)	56672		
Total number of sample units used	15066	4438	19504
Total number of successful contacts (i.e., respondent reached)	13409	4344	17753
Average number of contact attempts per telephone number	3,76		
Total number of confirmed eligible respondents (count and % of total units reached)	922 (6%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	77 (0,5%)	3	
Respondents agreed to participate to online interview (push-to-web only)		253	
Total number of refusals, as percentage of the total number of contacts made	77,2%		
Total number of interviews started (complete + partial)	922	120	1042
Total number of partial (interrupted) interviews	179	4	183
RR1 (only completes as % of all called numbers)	5,0%	2,6%	
RR3 (completes + partials as % of all called numbers)	5,0%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%		
Average length of complete interviews	12,11	9,54	11,77
Total number of interviews removed due to low quality	0	0	0



## 2.55. Cluj-Napoca

	Cluj-Napoca		
	CATI	Phone to web	TOTAL
Total number of complete interviews	775	115	890
Total number of contact attempts made (over all sample units)	57484		
Total number of sample units used	15230	4455	19685
Total number of successful contacts (i.e., respondent reached)	13384	4389	17773
Average number of contact attempts per telephone number	3,77		
Total number of confirmed eligible respondents (count and % of total units reached)	952 (6,1%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	85 (0,5%)	6	
Respondents agreed to participate to online interview (push-to-web only)		310	
Total number of refusals, as percentage of the total number of contacts made	75,7%		
Total number of interviews started (complete + partial)	952	117	1069
Total number of partial (interrupted) interviews	177	2	179
RR1 (only completes as % of all called numbers)	5,1%	2,6%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%		
Average length of complete interviews	12,14	9,39	11,78
Total number of interviews removed due to low quality	0	0	0

## 2.56. Piatra Neamț

	Piatra Neamț		
	CATI	Phone to web	TOTAL
Total number of complete interviews	754	115	869
Total number of contact attempts made (over all sample units)	62785		
Total number of sample units used	16007	4422	20429
Total number of successful contacts (i.e., respondent reached)	14351	4340	18691
Average number of contact attempts per telephone number	3,92		
Total number of confirmed eligible respondents (count and % of total units reached)	909 (5,5%)	119	
Total number of confirmed ineligible respondents (count and % of total units reached)	114 (0,7%)	3	
Respondents agreed to participate to online interview (push-to-web only)		304	
Total number of refusals, as percentage of the total number of contacts made	78,6%		
Total number of interviews started (complete + partial)	914	119	1033
Total number of partial (interrupted) interviews	159	4	163
RR1 (only completes as % of all called numbers)	4,7%	2,6%	
RR3 (completes + partials as % of all called numbers)	4,8%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,8%		
Average length of complete interviews	12,38	9,90	12,05
Total number of interviews removed due to low quality	1	0	1

## 2.57. Bratislava

	Bratislava		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	107	848
Total number of contact attempts made (over all sample units)	92990		
Total number of sample units used	14570	3750	18320
Total number of successful contacts (i.e., respondent reached)	7989	2638	10627
Average number of contact attempts per telephone number	6,38		
Total number of confirmed eligible respondents (count and % of total units reached)	817 (5,3%)	107	
Total number of confirmed ineligible respondents (count and % of total units reached)	91 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		338	
Total number of refusals, as percentage of the total number of contacts made	45,4%		
Total number of interviews started (complete + partial)	818	107	925
Total number of partial (interrupted) interviews	77	0	77
RR1 (only completes as % of all called numbers)	5,1%	2,9%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,9%		
Average length of complete interviews	12,13	9,42	11,79
Total number of interviews removed due to low quality	0	0	0

## 2.58. Košice

	Košice		
	CATI	Phone to web	TOTAL
Total number of complete interviews	743	113	856
Total number of contact attempts made (over all sample units)	89765		
Total number of sample units used	14527	3744	18271
Total number of successful contacts (i.e., respondent reached)	8337	2594	10931
Average number of contact attempts per telephone number	6,18		
Total number of confirmed eligible respondents (count and % of total units reached)	836 (5,5%)	113	
Total number of confirmed ineligible respondents (count and % of total units reached)	69 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		341	
Total number of refusals, as percentage of the total number of contacts made	47,2%		
Total number of interviews started (complete + partial)	836	113	949
Total number of partial (interrupted) interviews	93	0	93
RR1 (only completes as % of all called numbers)	5,1%	3,0%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%		
Average length of complete interviews	12,12	9,64	11,79
Total number of interviews removed due to low quality	0	0	0

## 2.59. Ljubljana

	Ljubljana		
	CATI	Phone to web	TOTAL
Total number of complete interviews	753	109	862
Total number of contact attempts made (over all sample units)	69884		
Total number of sample units used	14911	4386	19297
Total number of successful contacts (i.e., respondent reached)	11726	4015	15741
Average number of contact attempts per telephone number	4,69		
Total number of confirmed eligible respondents (count and % of total units reached)	896 (5,8%)	109	
Total number of confirmed ineligible respondents (count and % of total units reached)	118 (0,8%)	3	
Respondents agreed to participate to online interview (push-to-web only)		337	
Total number of refusals, as percentage of the total number of contacts made	68,6%		
Total number of interviews started (complete + partial)	899	109	1008
Total number of partial (interrupted) interviews	143	0	143
RR1 (only completes as % of all called numbers)	5,1%	2,5%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%		
Average length of complete interviews	12,00	9,79	11,72
Total number of interviews removed due to low quality	3	0	3

## 2.60. Barcelona

	Barcelona		
	CATI	Phone to web	TOTAL
Total number of complete interviews	761	112	873
Total number of contact attempts made (over all sample units)	87557		
Total number of sample units used	13983	3529	17512
Total number of successful contacts (i.e., respondent reached)	8144	2333	10477
Average number of contact attempts per telephone number	6,26		
Total number of confirmed eligible respondents (count and % of total units reached)	916 (6,3%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	123 (0,8%)	1	
Respondents agreed to participate to online interview (push-to-web only)		371	
Total number of refusals, as percentage of the total number of contacts made	47,5%		
Total number of interviews started (complete + partial)	919	112	1031
Total number of partial (interrupted) interviews	156	0	156
RR1 (only completes as % of all called numbers)	5,5%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,8%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,0%		
Average length of complete interviews	12,31	11,20	12,17
Total number of interviews removed due to low quality	2	0	2

## 2.61. Madrid

	Madrid		
	CATI	Phone to web	TOTAL
Total number of complete interviews	745	115	860
Total number of contact attempts made (over all sample units)	88561		
Total number of sample units used	13968	3572	17540
Total number of successful contacts (i.e., respondent reached)	8310	2368	10678
Average number of contact attempts per telephone number	6,34		
Total number of confirmed eligible respondents (count and % of total units reached)	912 (6,2%)	116	
Total number of confirmed ineligible respondents (count and % of total units reached)	140 (1%)	2	
Respondents agreed to participate to online interview (push-to-web only)		365	
Total number of refusals, as percentage of the total number of contacts made	48,2%		
Total number of interviews started (complete + partial)	912	116	1028
Total number of partial (interrupted) interviews	167	1	168
RR1 (only completes as % of all called numbers)	5,4%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,0%		
Average length of complete interviews	12,17	10,16	11,90
Total number of interviews removed due to low quality	0	0	0

## 2.62. Málaga

	Málaga		
	CATI	Phone to web	TOTAL
Total number of complete interviews	737	116	853
Total number of contact attempts made (over all sample units)	87300		
Total number of sample units used	13993	3456	17449
Total number of successful contacts (i.e., respondent reached)	8153	2349	10502
Average number of contact attempts per telephone number	6,24		
Total number of confirmed eligible respondents (count and % of total units reached)	901 (6,2%)	116	
Total number of confirmed ineligible respondents (count and % of total units reached)	117 (0,8%)	4	
Respondents agreed to participate to online interview (push-to-web only)		360	
Total number of refusals, as percentage of the total number of contacts made	47,7%		
Total number of interviews started (complete + partial)	901	116	1017
Total number of partial (interrupted) interviews	164	0	164
RR1 (only completes as % of all called numbers)	5,3%	3,4%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,8%		
Average length of complete interviews	12,14	9,51	11,78
Total number of interviews removed due to low quality	0	0	0



## 2.63. Oviedo

	Oviedo		
	CATI	Phone to web	TOTAL
Total number of complete interviews	738	114	852
Total number of contact attempts made (over all sample units)	85418		
Total number of sample units used	13820	3565	17385
Total number of successful contacts (i.e., respondent reached)	8647	2443	11090
Average number of contact attempts per telephone number	6,18		
Total number of confirmed eligible respondents (count and % of total units reached)	875 (6%)	114	
Total number of confirmed ineligible respondents (count and % of total units reached)	127 (0,9%)	0	
Respondents agreed to participate to online interview (push-to-web only)		384	
Total number of refusals, as percentage of the total number of contacts made	50,0%		
Total number of interviews started (complete + partial)	875	114	989
Total number of partial (interrupted) interviews	137	0	137
RR1 (only completes as % of all called numbers)	5,4%	3,2%	
RR3 (completes + partials as % of all called numbers)	5,7%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,7%		
Average length of complete interviews	12,19	10,37	11,95
Total number of interviews removed due to low quality	0	0	0

## 2.64. Malmö

	Malmö			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	738	61	51	850
Total number of contact attempts made (over all sample units)	78597			
Total number of sample units used	14266	3432	114	17812
Total number of successful contacts (i.e., respondent reached)	10405	2377		12782
Average number of contact attempts per telephone number	5,51			
Total number of confirmed eligible respondents (count and % of total units reached)	832 (5,6%)	61	53	
Total number of confirmed ineligible respondents (count and % of total units reached)	96 (0,7%)	0	7	
Respondents agreed to participate to online interview (push-to-web only)		219		
Total number of refusals, as percentage of the total number of contacts made	63,4%			
Total number of interviews started (complete + partial)	833	61	53	947
Total number of partial (interrupted) interviews	94	0	2	96
RR1 (only completes as % of all called numbers)	5,2%	1,8%	44,7%	
RR3 (completes + partials as % of all called numbers)	5,4%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%			
Average length of complete interviews	11,72	9,53	10,90	11,52
Total number of interviews removed due to low quality	1	0	0	1

## 2.65. Stockholm

	Stockholm			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	634	22	183	840
Total number of contact attempts made (over all sample units)	67929			
Total number of sample units used	12873	610	448	13931
Total number of successful contacts (i.e., respondent reached)	8914	285		9199
Average number of contact attempts per telephone number	5,28			
Total number of confirmed eligible respondents (count and % of total units reached)	723 (5,4%)	27	188	
Total number of confirmed ineligible respondents (count and % of total units reached)	71 (0,5%)	5	9	
Respondents agreed to participate to online interview (push-to-web only)		19		
Total number of refusals, as percentage of the total number of contacts made	60,3%			
Total number of interviews started (complete + partial)	723	26	189	939
Total number of partial (interrupted) interviews	89	4	5	98
RR1 (only completes as % of all called numbers)	5,0%	3,6%	40,8%	
RR3 (completes + partials as % of all called numbers)	5,1%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,8%			
Average length of complete interviews	11,49	13,80	11,75	11,61
Total number of interviews removed due to low quality	0	0	1	1

## 2.66. Belfast

	Belfast			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	636	3	201	843
Total number of contact attempts made (over all sample units)	73295			
Total number of sample units used	13192	490	559	14241
Total number of successful contacts (i.e., respondent reached)	9345	286		9631
Average number of contact attempts per telephone number	5,56			
Total number of confirmed eligible respondents (count and % of total units reached)	730 (5,2%)	3	208	
Total number of confirmed ineligible respondents (count and % of total units reached)	82 (0,6%)	0	53	
Respondents agreed to participate to online interview (push-to-web only)		19		
Total number of refusals, as percentage of the total number of contacts made	59,2%			
Total number of interviews started (complete + partial)	731	3	208	945
Total number of partial (interrupted) interviews	94	0	4	98
RR1 (only completes as % of all called numbers)	4,9%	0,6%	36,0%	
RR3 (completes + partials as % of all called numbers)	5,0%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,7%			
Average length of complete interviews	11,77	9,56	15,57	12,67
Total number of interviews removed due to low quality	1	0	3	4

## 2.67. Cardiff

	Cardiff			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	735	44	71	851
Total number of contact attempts made (over all sample units)	87523			
Total number of sample units used	14536	2449	188	17173
Total number of successful contacts (i.e., respondent reached)	11427	1561		12988
Average number of contact attempts per telephone number	6,02			
Total number of confirmed eligible respondents (count and % of total units reached)	853 (5,5%)	44	72	
Total number of confirmed ineligible respondents (count and % of total units reached)	90 (0,6%)	0	21	
Respondents agreed to participate to online interview (push-to-web only)		134		
Total number of refusals, as percentage of the total number of contacts made	67,0%			
Total number of interviews started (complete + partial)	853	44	72	970
Total number of partial (interrupted) interviews	118	0	0	118
RR1 (only completes as % of all called numbers)	5,1%	1,8%	37,8%	
RR3 (completes + partials as % of all called numbers)	5,2%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%			
Average length of complete interviews	11,74	10,54	12,37	11,73
Total number of interviews removed due to low quality	0	0	1	1

## 2.68. Glasgow

	Glasgow			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	601	5	276	886
Total number of contact attempts made (over all sample units)	67055			
Total number of sample units used	13236	507	724	14467
Total number of successful contacts (i.e., respondent reached)	8746	295		9041
Average number of contact attempts per telephone number	5,07			
Total number of confirmed eligible respondents (count and % of total units reached)	700 (5%)	5	290	
Total number of confirmed ineligible respondents (count and % of total units reached)	76 (0,5%)	0	90	
Respondents agreed to participate to online interview (push-to-web only)		26		
Total number of refusals, as percentage of the total number of contacts made	55,4%			
Total number of interviews started (complete + partial)	700	5	290	999
Total number of partial (interrupted) interviews	99	0	10	109
RR1 (only completes as % of all called numbers)	4,6%			
RR3 (completes + partials as % of all called numbers)	4,7%	1,0%	38,1%	
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	5,5%			
Average length of complete interviews	11,70	10,25	10,47	11,31
Total number of interviews removed due to low quality	0	0	4	4

## 2.69. London

	London			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	564		290	856
Total number of contact attempts made (over all sample units)	62646			
Total number of sample units used	11307		839	12146
Total number of successful contacts (i.e., respondent reached)	8055			8055
Average number of contact attempts per telephone number	5,54			
Total number of confirmed eligible respondents (count and % of total units reached)	670 (5,6%)		302	
Total number of confirmed ineligible respondents (count and % of total units reached)	79 (0,7%)		86	
Respondents agreed to participate to online interview (push-to-web only)				
Total number of refusals, as percentage of the total number of contacts made	59,2%			
Total number of interviews started (complete + partial)	671		304	977
Total number of partial (interrupted) interviews	106		10	116
RR1 (only completes as % of all called numbers)	5,0%		34,6%	
RR3 (completes + partials as % of all called numbers)	5,2%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%			
Average length of complete interviews	11,57		10,93	11,35
Total number of interviews removed due to low quality	1		4	5

## 2.70. Manchester

	Manchester			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	539		315	856
Total number of contact attempts made (over all sample units)	61434			
Total number of sample units used	11307		792	12099
Total number of successful contacts (i.e., respondent reached)	7830			7830
Average number of contact attempts per telephone number	5,43			
Total number of confirmed eligible respondents (count and % of total units reached)	661 (5,5%)		324	
Total number of confirmed ineligible respondents (count and % of total units reached)	72 (0,6%)		81	
Respondents agreed to participate to online interview (push-to-web only)				
Total number of refusals, as percentage of the total number of contacts made	57,6%			
Total number of interviews started (complete + partial)	663		324	989
Total number of partial (interrupted) interviews	122		7	129
RR1 (only completes as % of all called numbers)	4,8%		39,8%	
RR3 (completes + partials as % of all called numbers)	5,0%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,1%			
Average length of complete interviews	11,60		17,36	13,73
Total number of interviews removed due to low quality	2		2	4



## 2.71. Newcastle-upon-Tyne

	Newcastle-upon-Tyne			
	CATI	Phone to web	KP	TOTAL
Total number of complete interviews	663	3	174	843
Total number of contact attempts made (over all sample units)	77737			
Total number of sample units used	13184	529	452	14165
Total number of successful contacts (i.e., respondent reached)	9976	309		10285
Average number of contact attempts per telephone number	5,90			
Total number of confirmed eligible respondents (count and % of total units reached)	764 (5,5%)	3	184	
Total number of confirmed ineligible respondents (count and % of total units reached)	81 (0,6%)	0	36	
Respondents agreed to participate to online interview (push-to-web only)		21		
Total number of refusals, as percentage of the total number of contacts made	64,2%			
Total number of interviews started (complete + partial)	764	3	184	954
Total number of partial (interrupted) interviews	101	0	7	108
RR1 (only completes as % of all called numbers)	5,1%	0,6%	38,5%	
RR3 (completes + partials as % of all called numbers)	5,2%			
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%			
Average length of complete interviews	11,88	10,62	9,02	11,28
Total number of interviews removed due to low quality	0	0	3	3

## 2.72. Reykjavík

	Reykjavík		
	CATI	Phone to web	TOTAL
Total number of complete interviews	754	120	874
Total number of contact attempts made (over all sample units)	69564		
Total number of sample units used	14468	4367	18835
Total number of successful contacts (i.e., respondent reached)	11142	3884	15026
Average number of contact attempts per telephone number	4,81		
Total number of confirmed eligible respondents (count and % of total units reached)	958 (6,2%)	121	
Total number of confirmed ineligible respondents (count and % of total units reached)	73 (0,5%)	1	
Respondents agreed to participate to online interview (push-to-web only)		191	
Total number of refusals, as percentage of the total number of contacts made	59,3%		
Total number of interviews started (complete + partial)	959	121	1080
Total number of partial (interrupted) interviews	204	1	205
RR1 (only completes as % of all called numbers)	5,2%	2,7%	
RR3 (completes + partials as % of all called numbers)	5,4%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,8%		
Average length of complete interviews	11,76	9,86	11,50
Total number of interviews removed due to low quality	1	0	1

## 2.73. Oslo

	Oslo		
	CATI	Phone to web	TOTAL
Total number of complete interviews	757	120	877
Total number of contact attempts made (over all sample units)	74475		
Total number of sample units used	15120	4579	19699
Total number of successful contacts (i.e., respondent reached)	11399	3936	15335
Average number of contact attempts per telephone number	4,93		
Total number of confirmed eligible respondents (count and % of total units reached)	895 (5,8%)	122	
Total number of confirmed ineligible respondents (count and % of total units reached)	109 (0,7%)	4	
Respondents agreed to participate to online interview (push-to-web only)		281	
Total number of refusals, as percentage of the total number of contacts made	64,5%		
Total number of interviews started (complete + partial)	895	122	1017
Total number of partial (interrupted) interviews	138	2	140
RR1 (only completes as % of all called numbers)	5,0%	2,6%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,1%		
Average length of complete interviews	12,20	9,13	11,78
Total number of interviews removed due to low quality	0	0	0

## 2.74. Genève

	Genève		
	CATI	Phone to web	TOTAL
Total number of complete interviews	749	120	869
Total number of contact attempts made (over all sample units)	77343		
Total number of sample units used	14578	4444	19022
Total number of successful contacts (i.e., respondent reached)	11410	3406	14816
Average number of contact attempts per telephone number	5,31		
Total number of confirmed eligible respondents (count and % of total units reached)	875 (5,7%)	121	
Total number of confirmed ineligible respondents (count and % of total units reached)	73 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		395	
Total number of refusals, as percentage of the total number of contacts made	66,7%		
Total number of interviews started (complete + partial)	875	121	996
Total number of partial (interrupted) interviews	126	1	127
RR1 (only completes as % of all called numbers)	5,2%	2,7%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,1%		
Average length of complete interviews	12,08	10,16	11,82
Total number of interviews removed due to low quality	0	0	0

## 2.75. Zürich

	Zürich		
	CATI	Phone to web	TOTAL
Total number of complete interviews	754	114	868
Total number of contact attempts made (over all sample units)	78447		
Total number of sample units used	14422	3905	18327
Total number of successful contacts (i.e., respondent reached)	10286	2928	13214
Average number of contact attempts per telephone number	5,44		
Total number of confirmed eligible respondents (count and % of total units reached)	870 (5,6%)	116	
Total number of confirmed ineligible respondents (count and % of total units reached)	62 (0,4%)	3	
Respondents agreed to participate to online interview (push-to-web only)		364	
Total number of refusals, as percentage of the total number of contacts made	60,2%		
Total number of interviews started (complete + partial)	871	116	987
Total number of partial (interrupted) interviews	117	2	119
RR1 (only completes as % of all called numbers)	5,2%	2,9%	
RR3 (completes + partials as % of all called numbers)	5,3%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,2%		
Average length of complete interviews	12,51	10,31	12,22
Total number of interviews removed due to low quality	0	0	0

## 2.76. Tirana

	Tirana		
	CATI	Phone to web	TOTAL
Total number of complete interviews	744	112	855
Total number of contact attempts made (over all sample units)	82900		
Total number of sample units used	15122	4240	19362
Total number of successful contacts (i.e., respondent reached)	12416	3668	16084
Average number of contact attempts per telephone number	5,48		
Total number of confirmed eligible respondents (count and % of total units reached)	913 (5,9%)	114	
Total number of confirmed ineligible respondents (count and % of total units reached)	134 (0,9%)	19	
Respondents agreed to participate to online interview (push-to-web only)		346	
Total number of refusals, as percentage of the total number of contacts made	70,1%		
Total number of interviews started (complete + partial)	913	114	1026
Total number of partial (interrupted) interviews	169	2	171
RR1 (only completes as % of all called numbers)	5,0%	2,6%	
RR3 (completes + partials as % of all called numbers)	5,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,3%		
Average length of complete interviews	12,34	10,10	12,05
Total number of interviews removed due to low quality	0	0	0

## 2.77. Skopje

	Skopje		
	CATI	Phone to web	TOTAL
Total number of complete interviews	736	112	848
Total number of contact attempts made (over all sample units)	77260		
Total number of sample units used	14857	4085	18942
Total number of successful contacts (i.e., respondent reached)	10219	2903	13122
Average number of contact attempts per telephone number	5,20		
Total number of confirmed eligible respondents (count and % of total units reached)	850 (5,5%)	117	
Total number of confirmed ineligible respondents (count and % of total units reached)	101 (0,7%)	3	
Respondents agreed to participate to online interview (push-to-web only)		347	
Total number of refusals, as percentage of the total number of contacts made	58,4%		
Total number of interviews started (complete + partial)	855	117	972
Total number of partial (interrupted) interviews	119	5	124
RR1 (only completes as % of all called numbers)	5,0%	2,7%	
RR3 (completes + partials as % of all called numbers)	5,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,0%		
Average length of complete interviews	12,64	11,93	12,54
Total number of interviews removed due to low quality	0	0	0

## 2.78. Podgorica

	Podgorica		
	CATI	Phone to web	TOTAL
Total number of complete interviews	745	120	865
Total number of contact attempts made (over all sample units)	88000		
Total number of sample units used	14435	4254	18689
Total number of successful contacts (i.e., respondent reached)	10647	3368	14015
Average number of contact attempts per telephone number	6,10		
Total number of confirmed eligible respondents (count and % of total units reached)	911 (5,9%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	37 (0,2%)	20	
Respondents agreed to participate to online interview (push-to-web only)		269	
Total number of refusals, as percentage of the total number of contacts made	59,8%		
Total number of interviews started (complete + partial)	911	120	1031
Total number of partial (interrupted) interviews	166	0	166
RR1 (only completes as % of all called numbers)	5,2%	2,8%	
RR3 (completes + partials as % of all called numbers)	5,2%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	6,4%		
Average length of complete interviews	12,05	9,73	11,73
Total number of interviews removed due to low quality	0	0	0



## 2.79. Beograd

	Beograd		
	CATI	Phone to web	TOTAL
Total number of complete interviews	749	116	865
Total number of contact attempts made (over all sample units)	67972		
Total number of sample units used	13852	3715	17567
Total number of successful contacts (i.e., respondent reached)	10384	2896	13280
Average number of contact attempts per telephone number	4,91		
Total number of confirmed eligible respondents (count and % of total units reached)	973 (6,6%)	119	
Total number of confirmed ineligible respondents (count and % of total units reached)	103 (0,7%)	12	
Respondents agreed to participate to online interview (push-to-web only)		338	
Total number of refusals, as percentage of the total number of contacts made	59,8%		
Total number of interviews started (complete + partial)	973	119	1092
Total number of partial (interrupted) interviews	224	3	227
RR1 (only completes as % of all called numbers)	5,4%	3,1%	
RR3 (completes + partials as % of all called numbers)	5,6%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,3%		
Average length of complete interviews	12,12	12,99	12,23
Total number of interviews removed due to low quality	0	0	0

## 2.80. Ankara

	Ankara		
	CATI	Phone to web	TOTAL
Total number of complete interviews	737	113	850
Total number of contact attempts made (over all sample units)	53558		
Total number of sample units used	12263	3875	16138
Total number of successful contacts (i.e., respondent reached)	11481	3669	15150
Average number of contact attempts per telephone number	4,37		
Total number of confirmed eligible respondents (count and % of total units reached)	895 (6,8%)	114	
Total number of confirmed ineligible respondents (count and % of total units reached)	76 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		244	
Total number of refusals, as percentage of the total number of contacts made	75,7%		
Total number of interviews started (complete + partial)	897	114	1011
Total number of partial (interrupted) interviews	158	1	159
RR1 (only completes as % of all called numbers)	6,0%	2,9%	
RR3 (completes + partials as % of all called numbers)	6,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,4%		
Average length of complete interviews	11,87	10,00	11,62
Total number of interviews removed due to low quality	2	0	2

## 2.81. Istanbul

	Istanbul		
	CATI	Phone to web	TOTAL
Total number of complete interviews	741	112	854
Total number of contact attempts made (over all sample units)	52610		
Total number of sample units used	12608	3879	16487
Total number of successful contacts (i.e., respondent reached)	11650	3680	15330
Average number of contact attempts per telephone number	4,17		
Total number of confirmed eligible respondents (count and % of total units reached)	886 (6,6%)	112	
Total number of confirmed ineligible respondents (count and % of total units reached)	83 (0,6%)	0	
Respondents agreed to participate to online interview (push-to-web only)		230	
Total number of refusals, as percentage of the total number of contacts made	74,0%		
Total number of interviews started (complete + partial)	889	113	1003
Total number of partial (interrupted) interviews	147	0	147
RR1 (only completes as % of all called numbers)	5,9%	2,9%	
RR3 (completes + partials as % of all called numbers)	6,0%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,2%		
Average length of complete interviews	12,14	9,76	11,83
Total number of interviews removed due to low quality	1	1	2

## 2.82. Antalya

	Antalya		
	CATI	Phone to web	TOTAL
Total number of complete interviews	740	115	855
Total number of contact attempts made (over all sample units)	52490		
Total number of sample units used	12497	3855	16352
Total number of successful contacts (i.e., respondent reached)	11492	3664	15156
Average number of contact attempts per telephone number	4,20		
Total number of confirmed eligible respondents (count and % of total units reached)	908 (6,8%)	115	
Total number of confirmed ineligible respondents (count and % of total units reached)	86 (0,6%)	1	
Respondents agreed to participate to online interview (push-to-web only)		220	
Total number of refusals, as percentage of the total number of contacts made	73,5%		
Total number of interviews started (complete + partial)	908	115	1023
Total number of partial (interrupted) interviews	168	0	168
RR1 (only completes as % of all called numbers)	6,0%	3,0%	
RR3 (completes + partials as % of all called numbers)	6,0%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,4%		
Average length of complete interviews	12,05	9,77	11,74
Total number of interviews removed due to low quality	0	0	0

## 2.83. Diyarbakir

	Diyarbakir		
	CATI	Phone to web	TOTAL
Total number of complete interviews	755	120	875
Total number of contact attempts made (over all sample units)	54119		
Total number of sample units used	12498	3853	16351
Total number of successful contacts (i.e., respondent reached)	11392	3648	15040
Average number of contact attempts per telephone number	4,33		
Total number of confirmed eligible respondents (count and % of total units reached)	930 (7%)	120	
Total number of confirmed ineligible respondents (count and % of total units reached)	67 (0,5%)	0	
Respondents agreed to participate to online interview (push-to-web only)		235	
Total number of refusals, as percentage of the total number of contacts made	73,5%		
Total number of interviews started (complete + partial)	939	120	1059
Total number of partial (interrupted) interviews	177	0	177
RR1 (only completes as % of all called numbers)	6,1%	3,1%	
RR3 (completes + partials as % of all called numbers)	6,1%		
RR4 (completes + partials as % of all called numbers, with estimation of ineligibility)	7,6%		
Average length of complete interviews	12,09	9,75	11,77
Total number of interviews removed due to low quality	7	0	7

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### **On the phone or in writing**

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- via the following form: [european-union.europa.eu/contact-eu/write-us\\_en](https://european-union.europa.eu/contact-eu/write-us_en).

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