2023 Survey on Quality of life in European cities

European Commission, Directorate-General for Regional and Urban Policy

Master questionnaire

Q1a. [PROG: SINGLE RESPONSE GRID]
PROG: IF METHOD=1: **Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or very unsatisfied with each of the following in your city.**
PROG: IF METHOD=2: **Generally speaking, to what extent are you satisfied or dissatisfied with each of the following in your city?**

Rows [PROG: Randomise items 1-7]
1. **Public transport**, for example the bus, tram or metro.
2. **Health care services**, **doctors and hospitals.**
3. **Sport facilities** such as sport fields and indoor sports halls.
4. **Cultural facilities** such as concert halls, theatres, museums and libraries.
5. **Green spaces** such as parks and gardens.
6. **Public spaces** such as markets, squares, pedestrian areas.
7. **Schools and other educational facilities.**

Columns
4. Very satisfied
3. Rather satisfied
2. Rather unsatisfied
1. Very unsatisfied
99. Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q1b. [PROG: SINGLE RESPONSE GRID]
PROG: IF METHOD=1: **Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or very unsatisfied with each of the following in your city.**
PROG: IF METHOD=2: **Generally speaking, to what extent are you satisfied or dissatisfied with each of the following in your city?**

Rows [PROG: Randomise items 1-3]
1   The quality of the air
2. The noise level
3. Cleanliness

Columns
4. Very satisfied

3. Rather satisfied
2. Rather unsatisfied
1. Very unsatisfied
99.   Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q2. [PROG: SINGLE RESPONSE GRID]
PROG: IF METHOD=1: I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements.
PROG: IF METHOD=2: To what extent do you agree or disagree with each of the following statements?

Rows [PROG: Randomise items 1-7; Treat 3-4 and 6-7 as fixed pairs: Make sure that item 4 always comes right after 3, and item 7 right after 6]
1.   I'm satisfied to live in my city.
2.   It is easy to find a good job in my city.
3.   I feel safe walking alone at night in my city.
4.   I feel safe walking alone at night in my neighbourhood.
5.   It is easy to find good housing in my city at a reasonable price.
6.   Generally speaking, most people in my city can be trusted.
7.   Generally speaking, most people in my neighbourhood can be trusted.

Columns
4. Strongly agree
3. Somewhat agree
2. Somewhat disagree
1. Strongly disagree
99.   Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q3. [PROG: SINGLE RESPONSE GRID]
Is the city where you live a good place or not a good place to live for the following groups?

Rows [PROG: Randomise Rows; Keep item 1 always first, randomise items 2-6]
1.   People in general. **[PROG: Fixed]**
2.   Racial and ethnic minorities.
3.   Gay or lesbian people.
4.   Immigrants from other countries.
5.   Families with young children
6.   Elderly people.

Columns
1.   A good place to live
2.   Not a good place to live
99.   Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q4. [PROG: SINGLE RESPONSE GRID]
On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with…?

Rows [PROG: Randomise items 1-4]
1.   The neighbourhood where you live
2.   Your personal job situation.
3.   The financial situation of your household.
4.   The life you lead.

Columns
4. Very satisfied
3. Fairly satisfied
2. Not very satisfied
1. Not at all satisfied
99.   Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q5. [PROG: MULTIPLE RESPONSE; max. 2 responses allowed]
On a typical day, which mode(s) of transport do you use most often?
PROG: IF METHOD=1: Interviewer instruction: allow 2 responses if offered spontaneously by the respondent, but do not probe if only 1 is given.
PROG: IF METHOD=2: Select max 2 answers
1.   Car
2.   Motorcycle
3.   Bicycle
4.   Foot
5.   Train
6.   Urban public transport (bus, tram or metro)
7.   Other
98.   Do not commute **[PROG: Single Response]**
99.   Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT) **[PROG: Single Response]**

Q6. [PROG: SINGLE RESPONSE GRID]
PROG: IF METHOD=1:
Thinking about public transport in your city, based on your experience or perceptions, please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements.
PROG: IF METHOD=2:
Thinking about public transport in your city, based on your experience or perceptions, to what extent do you agree or disagree with each of these statements?

Public transport in your city is:

Rows [PROG: Randomise items 1-5]
1.   Affordable
2.   Safe

3. Easy to get
4. Frequent (comes often)
5. Reliable (comes when it says it will)

Columns
4. Strongly agree
3. Somewhat agree
2. Somewhat disagree
1. Strongly disagree
99. Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q7. [PROG: SINGLE RESPONSE]
In the city where you live, do you have confidence in the local police force?

1. Yes
2. No
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q8. [PROG: SINGLE RESPONSE]
Within the last 12 months, was any money or property stolen from you or another household member in your city?

1. Yes
2. No
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q9. [PROG: SINGLE RESPONSE]
Within the last 12 months, have you been assaulted or mugged in your city?

1. Yes
2. No
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q10. [PROG: SINGLE RESPONSE]
Within the last 12 months, would you say you had difficulties to pay your bills at the end of the month …

1. Most of the time
2. From time to time
3. Almost never/never
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q11. [PROG: SINGLE RESPONSE]
Do you feel that if you needed material help (e.g. money, loan or an object) you could receive it from relatives, friends, neighbours or other persons you know?

1.   Yes
2.   No
99.   Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q12. [PROG: SINGLE RESPONSE]
Do you feel that if you needed non-material help (e.g. somebody to talk to, help with doing something or collecting something) you could receive it from relatives, friends, neighbours or other persons you know?

1.   Yes
2.   No
99.   Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

Q13. [PROG: SINGLE RESPONSE GRID]
PROG: IF METHOD=1:
I will read you a few statements about the local public administration in your city. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements.
PROG: IF METHOD=2:
Below you see a few statements about the local public administration in your city. To what extent do you agree or disagree with each of these statements?

Rows [PROG: Randomise items 1-5]
1.   I am satisfied with the amount of time it takes to get a request solved by my local public administration.
2.   The procedures used by my local public administration are straightforward and easy to understand
3.   The fees charged by my local public administration are reasonable
4.   Information and services of my local public administration can be easily accessed online
5.   There is corruption in my local public administration

Columns
4.   Strongly agree
3.   Somewhat agree
2.   Somewhat disagree
1.   Strongly disagree
99.   Don't know/No Answer/Refuses **PROG: IF METHOD=1:** (DO NOT READ OUT)

D6. [PROG: SINGLE RESPONSE]
Have you ever lived in another city for at least 1 year?

1.   Yes

2. No
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

D7. [PROG: Quantity; only if D6 = 1; min. 0; max. 115]
How many years have you been living in your current city <u>since last moving here</u>?

PROG: IF METHOD=1: Interviewer instruction: If respondent answers "less than 1 year", code as 0
PROG: IF METHOD=2: If you live less than 1 year in your current city, pls enter '0'

999. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

Q14. [PROG: SINGLE RESPONSE, DO NOT SHOW if D7<5]
Compared to five years ago, would you say the quality of life in your city or area has:

1. Decreased
2. Stayed the same
3. Increased
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

PROG: randomize order of questions Q16 and Q17 (the order of the questions, not their answer options)
Q16. [PROG: SINGLE RESPONSE]
How much of the time, during the past <u>4 weeks</u>, have you been feeling lonely?
1. All of the time
2. Most of the time
3. Some of the time
4. A little of the time
5. None of the time
6. Don't know [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**
7. No answer [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

Q17. [PROG: SINGLE RESPONSE]
How much of the time, during the past <u>12 months</u>, have you been feeling lonely?
1. All of the time
2. Most of the time
3. Some of the time
4. A little of the time
5. None of the time
6. Don't know [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**
7. No answer [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

Socio Demographic questions

D9. [PROG: Quantity; min. 1; max. 15]
How many people usually live in your household?
Please include yourself.

D9b. [PROG: Quantity; only if D9 > 1; min.1.; max. = answer given in D9]
How many of these are aged 15 and older?
Please include yourself.

[PROG: autocode D9b = 1 if D9 = 1]

D8. [PROG: SINGLE RESPONSE. ONLY IF D9 > 1]
Which of the following best describes your household composition?
With household, we mean all people that typically live with you in the same residence.
Please include anyone who is temporarily away for work, study or vacation

[PROG: autocode D8 = 1 if D9 = 1]

1. One-person household [PROG: do not show IF D9 = 1, autocode D8 = 1]
2. Lone parent with at least one child aged less than 25
3. Lone parent with all children aged 25 or more
4. Couple without any child(ren)
5. Couple with at least one child aged less than 25
6. Couple with all children aged 25 or more
7. Other type of household
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

D10local. [PROG: SINGLE RESPONSE; insert answer list "D10 – education"; use the value and show "Educ categories ENGLISH" in the master questionnaire and the "Educ categories LOCAL" for the local translations]
What is the highest level of education you have successfully completed?

PROG: IF METHOD=1: Interviewer instruction: DO NOT READ OUT response options unless needed to proceed

99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1:** (DO NOT READ OUT)

D10ISCED. [PROG: HIDDEN VARIABLE; recode the response from D10local into the corresponding isced level as indicated in the column "isced code"]

1. Less than Primary education (ISCED 0)
2. Primary education (ISCED 1)
3. Lower secondary education (ISCED 2)
4. Upper secondary education (ISCED 3)
5. Post-secondary non-tertiary education (ISCED 4)
6. Short-cycle tertiary education (ISCED 5)
7. Bachelor or equivalent (ISCED 6)
8. Master or equivalent (ISCED 7)
9. Doctoral or equivalent (ISCED 8)
10. Don't know/No Answer/Refuses

D11a. [PROG: SINGLE RESPONSE]
Do you currently have a job?
PROG: IF METHOD=1: Interviewer instruction: Include employees, employers, self-employed and people working as a relative assisting on family business. DO NOT INCLUDE people in compulsory military service or full-time homemakers.
PROG: IF METHOD=2: This includes work in employment, self-employed work and working as a relative in a family business. If you are currently in compulsory military service or a full-time homemaker, please select 'no'.

1. Yes
2. No
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

D11. [PROG: SINGLE RESPONSE, DO NOT SHOW IF D11a = 1]
Which of the following best describes your current working status?

1. At work as employee or employer/self-employed/relative assisting on family business **[PROG: do not show IF D11a = 1, autocode D11 = 1]**
2. Unemployed, not looking actively for a job
3. Unemployed, looking actively for a job
4. Retired
5. Unable to work due to long-standing health problems
6. In full-time education (at school, university, etc.) / student
7. Full-time homemaker/responsible for ordinary shopping and looking after home
8. Compulsory military or civilian service
9. Other
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

D12. [PROG: SINGLE RESPONSE; only ask if D11 =1]
What is your current job?
PROG: IF METHOD=1: Interviewer instruction: DO NOT READ OUT response options unless needed to proceed. If respondent is unsure, ask to state their exact job/function and propose a suitable category. If

a respondent is in the military, always code as "armed forces occupation", regardless of their job within the military.

1. Manager
2. Professional
3. Technician and associate professional
4. Clerical support worker
5. Services and sales worker
6. Agricultural, forestry or fishery worker
7. Craft or related trade worker
8. Plant or machine operator or assembler
9. Elementary occupation
10. Armed forces occupation **[PROG: autocode D12 = 10 if D11 = 8]**
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

D13. [PROG: SINGLE RESPONSE; ask if D11 = 1 or D11 = 8]
Which of the following best describes your job?

1. Full-time job
2. Part-time job
99. Don't know/No Answer/Refuses [hidden] **PROG: IF METHOD=1: (DO NOT READ OUT)**

D14. [PROG: SINGLE RESPONSE]
Do you use one or more mobile phones?

1. Yes, one mobile phone
2. Yes, more than one mobile phone
0. No **(PROG: do not show if METHOD=1 AND Sampletype=1)]**

D15. [PROG: SINGLE RESPONSE]; ASK IF METHOD=2 or (METHOD=1 AND Sampletype=1)]
Do you also have a landline telephone at home?
Do not include telephones only used for business purposes or for connecting to the
Internet or to a fax machine

1. Yes
0. No

[PROG: autocode D15 = 1 if Method=1 AND SampleType = 2 (fixed sample)

Mobfix. [PROG: HIDDEN VARIABLE; recode the response from D14 and D15 into the corresponding category]
1. Fixed only: IF D14 = 0 AND D15=1
2. Mobile only: IF (D14=1 or 2) AND D15 = 0

3. Mixed: if (D14=1 or 2) AND D15=1
4. None: if D14=0 AND D15=0

Q15a [PROG: SINGLE RESPONSE]

The next 2 questions are about your health status and country of birth. Please remember that all your responses will be treated confidentially. You do not have to answer this question if you do not want to.

Are you happy to proceed?

1. Yes
2. No

Q15. [PROG: SINGLE RESPONSE, ask if Q15a=1]
In general, how is your health?

[PROG: autocode Q15=99 if Q15a = 2]

5.   Very good
4.   Good
3.   Fair (neither good or bad)
2.   Bad
1.   Very bad
99.   Don't know/No Answer/Refuses

D5. [PROG: SINGLE RESPONSE; insert answer list "D5 – Countries" as drop down, ask if Q15a=1]
In which country were you born?

[PROG: autocode D5=999 if Q15a = 2]

999.   Don't know/No Answer/Refuses

PROG: ALL
Outro1.
PROG: IF METHOD=1: Only read IF NECESSARY:
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