



Specific Privacy Statement

*Public consultation in
relation with the evaluation
of the Creative Europe
programme*

1. Objective

The objective of this public consultation is to receive the views of stakeholders or people concerned by the Creative Europe programme and potentially to publish them on the Internet, under the responsibility of the Director Resources, Directorate-General Education and Culture (EAC), acting as the Controller.

As this online service collects and further processes personal data, Regulation (EC) 45/2001, of the European Parliament and of the Council of 18 December 2000 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data, is applicable.

2. What personal information do we collect and through which technical means?

Identification Data

The personal data collected and further processed are data necessary for the participation in the public consultation, such as name/surname/profession/ postal and e-mail addresses/phone number/fax number..., including their views on the topics concerned.

The processing operations on personal data linked to the organisation and management of this public consultation are necessary for the management and functioning of the Commission, as mandated by the Treaties, and more specifically articles 5, 7 and 211 - 219 of the EC Treaty.

Technical information

The Open Public Consultation is managed by the contractor – ICF Consulting Services – through the SurveyGizmo platform. Its systems are designed to be compliant with all applicable EU Data Protection laws. Survey data are hosted on secure servers.

The public consultation is accessible through a secure link and data collected are stored under a 256-bit encryption protocol.

By default, SurveyGizmo does not save any specific user-related information. However, the IP and the location of origin of every connection are saved for security reasons for every server request.

SurveyGizmo uses a cookie that contains session information to ensure reliable communication with the system. This cookie is persistent and can be manually deleted through your browser.

3. Who has access to your information and to whom is it disclosed?

Received contributions, together with the identity of the contributor, will be published on the Internet, unless the contributor objects to publication of the personal data on the grounds that such publication would harm his or her legitimate interests. In this case the contribution may be published in anonymous form. Otherwise the contribution will not be published nor will, in principle, its content be taken into account. Any objections in this regard should be sent to the service responsible for the consultation (see contact information below).

4. How do we protect and safeguard your information?

The collected personal data and all information related to the above mentioned public consultation is stored on a computer of the external contractor, acting as processor, who has to guarantee the data protection and confidentiality required by the Regulation (EC) 45/2001.

5. How can you verify, modify or delete your information?

In case you want to verify which personal data is stored on your behalf by the responsible controller, have it modified respectively corrected or deleted, please contact the Controller by using the Contact Information below and by explicitly specifying your request.

6. How long do we keep your data?

Your personal data will be part of a list of contact details shared internally amongst the staff of Commission for the purpose of contacting you in the future in the context of the Commission activities. If you do not agree with this, please contact the Controller by using the Contact Information below and by explicitly specifying your request.

7. Contact Information

In case you wish to verify which personal data is stored on your behalf by the responsible controller, have it modified, corrected, or deleted, or if you have questions regarding the public consultation, or concerning any information processed in the context of the public consultation, or on your rights, feel free to contact the support team, operating under the responsibility of the Controller, using the following contact information: *European Commission, Directorate-general for Education and Culture, Unit D2 – Creative Europe; Phone number: +32 2 295 67 38; Functional Mailbox: EAC-UNITE-D2@ec.europa.eu*

8. Recourse

Complaints, in case of conflict, can be addressed to the [European Data Protection Supervisor](#).

