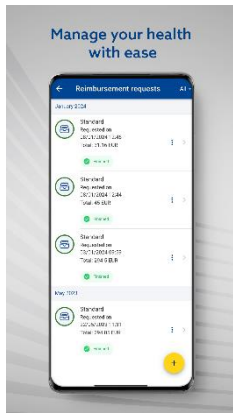




## Why use MyPMO?

**MyPMO** is the simplest way to manage your JSIS health procedures, especially reimbursement requests. With a phone, tablet or computer, your most frequent requests on JSIS online will be easier to introduce, without the need to scan, save, and retrieve each document. Meetings and missions functionalities are also available.

## With the MyPMO application you can:



### Health

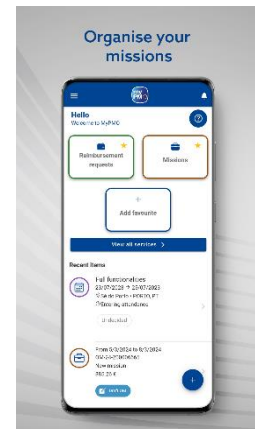
- Submit and follow up on reimbursement requests (Standard, Accident, Occupational Disease, Serious Illness, Health Screening, Medical Service)
- Request prior authorisations for dental treatments, medical care/treatment, or a medical purchase
- View, download, and ask questions about your account sheets
- View your JSIS insurance certificates and generate new ones
- Request and manage direct billings
- Create and manage accident declarations
- Send medical absence certificates
- Display and request insurance certificates
- View external health system coverage

### Meetings

- View meeting details, accept and decline meeting invitations


### Missions

- View mission details, upload mission-related documents, validate missions

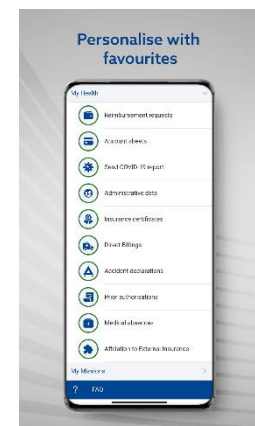


## What's new?

You can now access your recent items from your home screen, and add the services you most use as favourites.

Thanks to the help button , you can call PMO services or mail the support team if you face any issue with the app.

Every time you access a declaration it appears in your recent items. If you start filling it out and need to pause, it stays in your recent items so you can come back to it later without having to return to the menu. You can also track the status of recently submitted requests.



## How to access MyPMO:

MyPMO is a smartphone app and can be downloaded from the Apple and Google Play stores by scanning the below QR codes.



It can also be accessed through any web browser at <https://webgate.ec.europa.eu/MYPMO/>.

Your data is protected by EU Login and [two-factor authentication](#).

► [MyPMO user guide](#)

**Coming soon:** consulting your pay slips should be possible in a few weeks' time and new functionalities concerning your health should be available in the coming months.