



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: DG Energy electronic newsletter "Energy Poverty Advisory Hub" and diffusion of information relating to the platform's activities, events (Save the date, invitation...) and publications.

Data Controller: Directorate General for Energy B1

reference: DPR-EC-03928

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1. Introduction

The European Commission (hereafter 'the Commission') is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information in relation to processing operation "*Management of subscriptions to receive information*" (e.g. electronic newsletter and diffusion of information relating to the platform's activities, events (Save the date, invitation...) and publications undertaken by DG Energy is presented below.

2. Why and how do we process your personal data?

Purpose of the processing operation: Directorate General for Energy (B1) collects and uses your personal information to send you its electronic newsletters and diffuse information relating to specific EU Energy policy events and publications.

For the electronic newsletters, an online subscription form is available on DG Energy publications' page on the Europa site. People can subscribe on a voluntary basis. By subscribing to these newsletters, they also agree to receive information about specific EU Energy policy events (Save the date, invitation...) and publications.

Your personal data will not be used for an automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

You have subscribed to receive the information on important developments, activities, events, initiatives or thematic issues in the area of DG ENER of the European Commission.

We process your personal data, because you have given your consent to the processing of your personal data for receiving the requested information.

4. Which personal data do we collect and further process?

In order to carry out this processing operation DG Energy collects the following categories of personal data:

Mandatory

- e-mail address
- First name
- Last name
- Country of residence

Optional

- Job title
- Type of organisation
- Organisation name

5. How long do we keep your personal data?

DG Energy only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing, namely until you unsubscribe from the mailing list. Subscribers' email addresses are stored until a subscriber asks to be removed from the list. Subscribers can write to the functional mailbox specified under point 9 to ask to be unsubscribed from the mailing list (or by following the unsubscribe link or instructions provided in any email or by requesting it in a separate mail to the indicated e-mail addresses). Appropriate action is taken within a week of receiving the request.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored on the servers of the European Commission. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

8. What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(d).

You have consented to provide your personal data to Directorate General for Energy for the present processing operation. You can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their reference as specified under Heading 10 below) in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, Head of DG Energy B1 – (energy-poverty@ec.europa.eu)

- The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

10. Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>.

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