

## MODULE 5






# ADDITIONAL INFORMATION TRANSPORT SECTOR

In the transport sector, technological solutions, and electronic identification and Trust Services in particular, can assist in safeguarding a secure and seamless business process that eliminates any redundant steps.

Electronic identification and Trust Services ensure a smooth, secure, paperless flow of documents between senders, carriers, suppliers and receivers, which is paramount for orders to arrive on time and avoid delays due to administrative burdens.

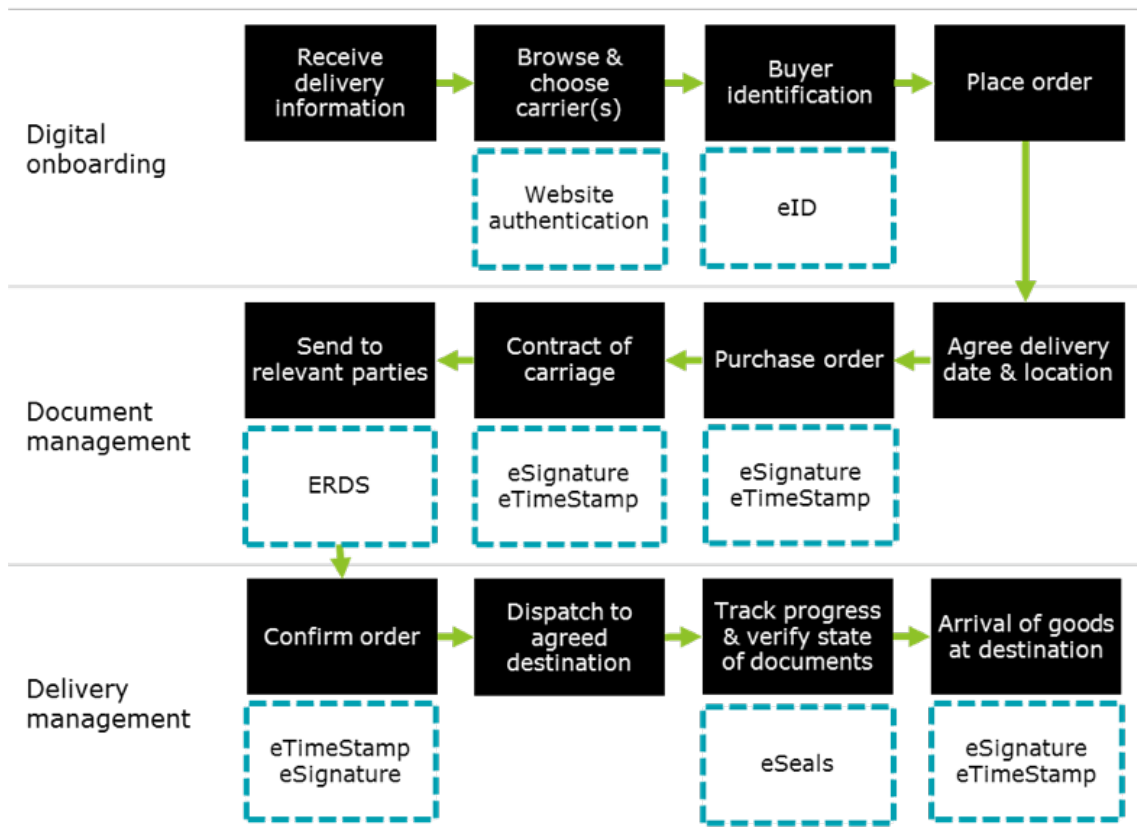
A summary of the use of the application of eIDAS solutions within the professional services sector can be seen below.

Business use	eIDAS Solution	Sector specific applications
General	All 	More efficient processes with a reduced need for face-to-face contact with clients.  Strong <b>security and liability</b> practices and solutions enables to establish trust between all parties.  Reduced costs by promoting fully digitalised processes.
Getting customers on board digitally	 Qualified Web Authentication Certificate   eID	Increased consumer trust and helps avoid phishing  Trusted identification of the consumer across borders to efficiently establish a contractual relationship.
Document management	 eSignature   eSeal	Authenticates the origin of your business through use on contractual agreements.  Remote sealing of documentation with guaranteed authenticity of the sender.

	 eTimestamp	Certifies the time of signing of a contractual agreement.
	 Electronic Registered Delivery Service	Allows any professional to send important documents reducing the risk of loss, theft, damage or alterations.
Customer relationship management	 eSignature	Remote signing of documentation providing convenience for business and customer.
	 eSeal	Greater accountability for delays.
	 Electronic Registered Delivery Service	Reduced time and costs in document exchange and greater efficiency and trust leading to a better customer experience.

In order to see the how eID and trust services can be used in a practical example, please see the figure below or see the [Infographic: Electronic Identification \(eID\) and trust services for my transport business.](#)

**Figure 3: Process map for transport (logistics)**



Source: Deloitte

## Useful links

- [eIDAS for SMEs main web page](#)
- [General video](#)
- [Infographic: Electronic Identification \(eID\) and trust services for my transport business](#)
- [SME Guidebook: ec.europa.eu/newsroom/dae/document.cfm?doc\\_id=53865](https://ec.europa.eu/newsroom/dae/document.cfm?doc_id=53865)
- [Checklist](#)
- [Link to the Interactive Tool](#)