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You can order books and articles not available in [Find-eR](#) through the **Interlibrary Loan Service - ILL**.

Who can use this service?

You can use the service if you are a member of **Commission staff** and need material for your work at the Commission.

There are a couple of restrictions:

- If you're a **trainee**, you can order ILL materials by emailing the ILL, **with your adviser in copy**.
- If you're a **member of interim staff**, you can order ILL materials by emailing the ILL, **with your Head of Unit in copy**.

How to order books or other documents

Send us an [email](#), including as many details as possible.

Before submitting your request, check the document you're looking for isn't available in [Find-eR](#) or [in our e-resources databases](#).

Can I order e-books?

- You **can't order an entire e-book** through the Interlibrary Loan Service, for reasons to do with electronic rights management and licensing restrictions.
- However, **in many cases** you can order **individual chapters**.
- Some electronic publications are unobtainable through the Interlibrary Loan Service.

Can I order full-text journal articles?

Yes. You can order **single** full-text articles from online journals. Please note that not all documents are available.

What rules must I abide by?

- Return the book **by the due date**.
- In most cases, you can't renew books on loan.
- You can't order more than **3 books** at any one time.
- Don't remove books from **Commission premises**.

The Library and e-Resources unit reserves the right to **exclude any users who break these rules from the use of its Interlibrary Loan Service**.