



EUROPEAN COMMISSION
DIRECTORATE-GENERAL

DG JUST
Communications unit

Accessibility statement for the website 'EU citizenship: Rights and opportunities'

This statement applies to content published on the domain: 'https://ec.europa.eu/justice/citizenship/' 'EU citizenship: Rights and opportunities'. This web site is an infographic.

It does not apply to other content or websites published on any of its subdomains. These websites and their content will have their own specific accessibility statement.

This website is managed by Directorate General for Justice and Consumers. It is designed to be used by as many people as possible, including people with disabilities.

You should be able to:

- zoom up to 200% from the browser settings.;
- navigate most of the website using just a keyboard;
- navigate most of the website using a modern screen reader and speech recognition software (on your computer or phone);

This website is designed to comply with the [technical standard for websites and mobile apps, EN 301 549, v.3.2.1](#). This closely follows level 'AA' of the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#).

Compliance status

This website is partially **compliant** with [technical standard EN 301 549 v.3.2.1](#) and the [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#). See '[Non-accessible content](#)' for more details.

The website was last tested on 27/11/2023.

Preparation of this statement

This statement was reviewed on 27/11/2023

Using the standard GRO-PRO-Europa web guide template - https://commission.europa.eu/accessibility-statement_en and methodology found at https://commission.europa.eu/resources-partners/europa-web-guide/design-content-and-development/accessibility/testing-early-and-regularly/basic-website-checks_en.

Feedback

We welcome your feedback on the accessibility of the European Commission website. Please let us know if you encounter accessibility barriers:

- Phone: 00 800 6 7 8 9 10 11
- Contact form: [Write to us](#) (please refrain from providing sensitive information in the form, e.g. any information that would reveal **personal financial** information, information related to your health, or any other sensitive topic).

We try to respond to feedback within 15 business days from the date of receipt of the enquiry by the responsible Commission department.

Compatibility with browsers and assistive technology

The ‘EU citizenship: Rights and opportunities’ website is designed to be compatible with the following most used assistive technologies:

- the latest version of Microsoft IE, FireFox (Mozilla), Google Chrome and Apple Safari browsers;

Technical specifications

The accessibility of the ‘EU citizenship: Rights and opportunities’ website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

Non-accessible content

Despite our best efforts to ensure accessibility of the ‘EU citizenship: Rights and opportunities’ website, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

Known limitations for the ‘EU citizenship: Rights and opportunities’ website:

1. some images do not have alt text descriptions;
2. some buttons and/or links don’t have readable text, most notable the right side in-page navigation;
3. Zoom does not work well with the mouse wheel
4. The page has animations that could be distracting or create problems to people susceptible to photosensitivity or cognitive disabilities
5. The page has elements and text with no sufficient color contrast
6. The elements that receive keyboard focus are not visible enough.
7. The page has carousels without a button to stop the animation

8. The page has many sections not placed in landmarks. This could help navigation a lot considering this is a single page with scrolling
9. The page has links that rely only on colour to be distinguished from normal text