A	В	С	D	E	F	G	н
		Implementat		Onsite Inspections/Questio nnaire	1	Type of servic	
Num.	Countries				Mobile	Fixed	Internet
1	Belgium	No		Questionnaire	Yes	Yes	Yes
2	Bulgaria	Yes	Communications (LEC)- Art. 250a-f,251 and 251a	Yes. Inspections of the mobile operators were conducted and the questionnaire on the first joint investigation action was sent to them.	Yes	Yes	Yes
3	Cyprus	Yes		Both	Yes	Yes	Yes

Α	В	С	D	E	F	G	н
		Implementat ion directive 2006/24/CE	National law reference	Onsite Inspections/Questio nnaire	1	Type of service	es (Y/N)
Num.	Countries				Mobile	Fixed	Internet
	Czech Republic	Yes	Act No. 127/2005 Coll, as amended	both	Yes	Yes	Yes
5	Denmark	Yes	Danish Ministerial Order 988/2006	Questionnaire	Yes	Yes	Yes
6	Estonia	Yes	Estonian Electronic Communications Act	Questionnaire	Yes	Yes	Yes

	_						
A	В	С	D	E	F	G	н
		Implementat ion directive 2006/24/CE	National law reference	Onsite Inspections/Questio nnaire		Type of service	ces (Y/N)
Num.	Countries				Mobile	Fixed	Internet
7	Finland	Yes	Protection of Privacy in Electronic Communication 343/2008	Questionnaire	?	?	?
8	France	Yes	decree n° 358/2006	Onsite Inspections	Yes	Yes	Yes
9	Germany	Yes	Sections 113a and 113b of the Federal Telecommu- nications Act (TKG)	both	Yes	Yes	Yes

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A	В	C Implementat ion directive 2006/24/CE	D  National law reference	E Onsite Inspections/Questio nnaire	F	G Type of service	H es (Y/N)
Num.	Countries				Mobile	Fixed	Internet
10	Greece	No			Yes	Yes	Yes
11	Hungary	Yes	ACT C /2003	Both	Yes	Yes	Yes

A	В	С	D	E	F	G	Н
		Implementat ion directive 2006/24/CE	National law reference	Onsite Inspections/Questio nnaire	,	Type of service	ces (Y/N)
Num.	Countries				Mobile	Fixed	Internet
12	Ireland	No		Both	Yes (no SMS)	Yes	Yes
13	Italy	Yes	Decree no. 109/2008	both	Yes	Yes	Yes
14	Latvia	Yes	Electronic Communications Law	both	Yes	Yes	Yes

A	В	С	D	E	F	G	н
		Implementat ion directive 2006/24/CE	National law reference	Onsite Inspections/Questio nnaire	1	Type of service	es (Y/N)
Num.	Countries				Mobile	Fixed	Internet
		No		Questionnaire	Yes	Yes	Yes
16	Lithuania	Yes	Law on electronic communications n° IX 2135	Both	Yes	Yes	Yes.Pursuant to Article 15(3) of the Directive 2006/24/EC Lithuania has declared that it will postpone the application thereof to the retention of communications data relating to internet access, internet telephony
17	Luxembourg	No		Both	Yes	Yes	Yes

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Α	В	С	D	E	F	G	Н
		<b>Implementat</b>		Onsite			
		ion directive		Inspections/Questio			
		2006/24/CE	National law reference	nnaire	1	Type of service	es (Y/N)
					24 1 11		
Num.	Countries Malta	Yes	LN 198/2008 and LN	Questionnaire	Mobile Yes	Fixed Yes	Internet Yes
18	маіта	res	199/2008 and LN	Questionnaire	res	res	res
			133/2000				
19	Netherlands	Telecommuni	31.145	both	Yes	Yes	Yes
		catio Data Retention Act					
		July 7th 2009					
		July 7 til 2005					
20	Poland	No		both	Yes	Yes	Yes
		]			<u> </u>	J	

	1						
A	В	С	D	E	F	G	н
		Implementat	National law reference	Onsite Inspections/Questio		Гуре of servic	res (Y/N)
Num	Countries	2000/2:/02			Mobile	Fixed	Internet
	Romania	Yes	Act no. 298/2008 (Constitutional Court has declared unconstitutional)	Both	Yes	Yes	?
22	Slovak republic	Yes	No. 610/2003 Coll. on electronic communications	Questionnaire	Yes	Yes	Yes
23	Slovenia	Yes	Electronic Communications Act ZEKom-UPB1(Off. Gaz. of RS, no. 86/04, 129/06 and 110/09)	both	Yes	Yes	Yes

A	В	C Implementat ion directive 2006/24/CE		Onsite Inspections/Questio		G Type of service	H es (Y/N)
Num.	Countries				Mobile	Fixed	Internet
		Yes			Yes	Yes	Yes
25	UK	Yes	Data Retention Regulations 2009	Questionnaire	Yes	Yes	Yes

A	В	I	J	K
			Traffic data	
Num.	Countries	Mobile	Fixed	Internet
		Load ID, Record Type, served IMSEI, served IMEI, cell identity ci served MSISDN, served Ip-address, client Ip-address		login, logout, duration, in/out, IP no content data collected
2		number of the caller, ID data of subscriber or user; dialed number, number to which the call was transmited; date and hour of the beginning and the ending of the call; type of the used public telephone service; IMSI, of the caller and the calling, IMEI, date and hour of service activating and location	caller and called telephone number	User ID, number of any message entering the public telephone network, number of the receiver of Internet telephone call, date and hour of entering or exiting the Internet (logs), dynamic and static IP address for Internet access, ID of user and subscriber, date and hour of entering or exiting email, caller telephone number, DSL and other connection end point.
3	Cyprus	CDR (part A-part B) callID, duration, time , cellID, subscriber identity, IMSI, IMEI	CDR (part A-part B) callID, duration, time	IP address e-mail headres

A	В	I	J	K
			Traffic data	
	Countries	Mobile	Fixed	Internet
4	Czech Republic	party, date and time of commencement of traffic,	party or the identifier of the telephone card for use in	
5	Denmark	no details	no details	no details
6	Estonia	the number making the call (A-number);     the number receiving the call (B-number);     date and time when the call started;     duration of the call and / or date and time when the call ended  IMSI, IMEI, cell-ID	the number making the call (A-number);     the number receiving the call (B-number);     date and time when the call started;     duration of the call and / or date and time when the call ended	the date and time of the log-in and log-off of the Internet access service, based on a certain time zone, together with the IP address, allocated by the Internet access service provider to a communication, and the user ID of client

Α	В	I	J	К
		-		
			Traffic data	
	Countries	Mobile	Fixed	Internet
7	Finland	no details	no details	no details
8	France	day, hour, incoming and outgoing phone numbers,		IP addresses (no content, no email)
		IMSI, type call		(,,
9	Germany	• A, B and (if applicable) C number	• A, B and (if applicable) C number	email:
		date and time when the call started and ended     IMSI, IMEI, cell-ID	date and time when the call started and ended     if different services are available as part of the	identifier of electronic mailbox and IP of the sender and recipient
		all above mentioned applies to regular calls as well		identifier and Internet Protocol address used to
		as SMS or MMS		access electronic mailboxes
		• if different services are available as part of the		date and time of the log-in and log-off
		telephone service, data on the service used		intenet access:
				IP assigned to the subscriber
				unequivocal identifier of the end point of the
				originator used to access  • date and time of the log-in and log-off
				- date and time of the log-in and log-on

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A	В	I	J	K
			Traffic data	
			Tranic data	
Num.	Countries	Mobile	Fixed	Internet
10		calling and called number, date, time and duration of the call, IMSI and IMEI codes of calling and called number as well as the antenna (cell)	the telephone call, the duration of the call, the cause	a timestamp, the username, the assigned IP address SMTP, POP3 and IMAP protocol logs the header of the email message
11		dialing and the called numbers, discrete technological identifiers, user identifiers, the type of the electronic telecommunicational service, date, the time, when it started and ended, incidentally the transmitter calls, IMEI, IMSI, the network and cell-identifier, and the data necessary for geographical identification		sender and destination, address of origin and type, discrete technological identifiers, user identifier, the type of the electronic telecommunicational service, date, the time, when it started and ended (for emails too), IP adress, user identifier

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A	В	I	J	K
			Traffic data	
	Countries	Mobile	Fixed	Internet
	12 Ireland no details  13 Italy CDR (part A-part B) callID, duration, time, cellID,		CDR (part A-part B)	a timestamp, the username, the assigned IP address the header of the email message (1 case)
		subscriber identity, IMSI, IMEI		
14	Latvia	<ul> <li>the number making the call (A-number);</li> <li>the number receiving the call (B-number);</li> <li>date and time when the call started;</li> <li>duration of the call and / or date and time when the call ended</li> <li>IMSI, IMEI, cell-ID</li> </ul>	<ul> <li>the number making the call (A-number);</li> <li>the number receiving the call (B-number);</li> <li>date and time when the call started;</li> <li>duration of the call and / or date and time when the call ended</li> <li>call transfer</li> </ul>	One operator retained content (1 month)

Α	В	I	J	К
			Traffic data	
	Countries	Mobile	Fixed	Internet
15	Liechtenstein	no details	no details	the records of the RADIUS server no data as to contents
16	Lithuania	- the number making the call (A number); - the number receiving the call (B number); - subscriber	- the number making the call (A number); - the number receiving the call (B-number); subscriber	IP address, e-mail logs (source, destination, date and time)
		identity; - date and time when the call started; - duration of the call and /or date and time when the	identity; - date and time when the call started; - duration of the call and/or date and time when the	
		call ended VOIP, SMS, EMS (2 inspected companies providing mobile telephony services)	call ended	
			COR	COD
17	Luxembourg	CDR	CDR	CDR

Α	В	I	1	К
		•	,	
			Traffic data	
	. Countries	Mobile	Fixed	Internet
1	8 Malta	timestamp, location	timestamp	IP address Radius log
				e-mail logs (source, destination, date and time)
1	9 Netherlands	The categories of data that are to be retained under	The categories of data that are to be retained under	The categories of data that are to be retained under
		the Telecommunications Data Retention Act are the	the Telecommunications Data Retention Act are the	the Telecommunications Data Retention Act are the
		same categories of data that are listed in article 5 of the Data Retention Directive 2006/24/EC.	same categories of data that are listed in article 5 of the Data Retention Directive 2006/24/EC.	same categories of data that are listed in article 5 of the Data Retention Directive 2006/24/EC.
		the Data Retention Directive 2000/24/20.	the Data Retention Directive 2000/24/20.	the Data Retention Directive 2000/24/20.
-	0 Poland	MSISDN (mobile telephone number), IMEI number	source of call (caller telephone number), data	session start/end (date, time), IP number, login and
1 -		(telephone serial number), IMSI (number connected	necessary to establish a recipient (recipient	parameters of access and service router which enable
			telephone number), data essential do establish date,	to identify TP subscribers
		data and time when a call starts and ends, LAC/CELL ID (location area code/cell identifier), user's contact	time and duration of call, as well as data necessary to	CONTENT ON REQUEST BY PUBLIC AUTHORITY
		details (name, surname, place of residence)	used e.g. 'alarm clock', forwarding).	
1				
1				

A	В	I	J	K
			Traffic data	
	Countries	Mobile	Fixed	Internet
21	Romania	<ul> <li>the number making the call (A-number);</li> <li>the number receiving the call (B-number);</li> <li>date and time when the call started;</li> <li>duration of the call and / or date and time when the call ended</li> <li>IMSI, IMEI, cell-ID</li> </ul>	<ul> <li>the number making the call (A-number);</li> <li>the number receiving the call (B-number);</li> <li>date and time when the call started;</li> <li>duration of the call and / or date and time when the call ended</li> <li>IMSI, IMEI, cell-ID</li> </ul>	no details
22	Slovak republic	(for details see Annex4 of the Act No 610/2003 Coll.); CDR (part A-part B) callID, duration, time, cellID, subscriber identity, IMSI, IMEI	(for details see Annex4 of the Act No 610/2003 Coll.); CDR (part A-part B) callID, duration, time	(for details see Annex4 of the Act No 610/2003 Coll.);IP addresses (type of service data ), IPDR, Internet telephony CDR
23	Slovenia	the number making the call (A-number);     the number receiving the call (B-number);     date and time when the call started;     duration of the call and / or date and time when the call ended  IMSI, IMEI, cell-ID	the number making the call (A-number);     the number receiving the call (B-number);     date and time when the call started;     duration of the call and / or date and time when the call ended     call transfer	e-mail: date and time of communication, message ID, sender e-mail, recipients' e-mail, status (e.g. sent) internet access: calling telephone number (dial-up), IP address, the digital subscriber line (DSL) or MAc address (end point), date and time of the log-in and log-off of the Internet access service, user ID, type of communication

Α	В	I	J	К
			Traffic data	
	Countries	Mobile	Fixed	Internet
24	Spain	MSISDN, IMEI, IMSI	CDR (part A-part B)	IP address,
		the origin cell from which the call was initiated and	callID, duration, time	email sender-destination
		the destination cell of the call -and those indicated in		timestamp
		the Directive		
25	UK	Calling Telephone (Source of communication)	Calling Telephone No (Source of communication)	iThe user ID add talanhara number allocated to the
		of any such telephone	Name & address of the subscriber or registered user of any such telephone	The user ID and telephone number allocated to the communication entering the public telephone
		Telephone No dialled including where appropriate	Telephone No dialled including where appropriate the	
			telephone number to which the call is forwarded or	The name and address of the subscriber or
		or transferred (Destination of communication)	transferred (Destination of communication)	registered user to whom an IP address, user ID or
		· · · · · · · · · · · · · · · · · · ·	•	telephone number was allocated at the time of the
		of any such telephone.	The telephone service used (type of communication)	communication.
		Date, time, start and end of call.	, , , , , , , , , , , , , , , , , , , ,	In the case of Internet telephony, the user ID or
		The telephone service used		telephone number of the intended recipient of the
		International Mobile Subscriber Identity (IMSI) and		call.
		the International Mobile Equipment Identity of the		In the case of internet e-mail or internet telephony,
		telenhone from which the call was made		the name and address of the subscriber or registered

Α	В	L	м	N	0
		Retenti	on period (mon	ths)	Communication channel towards LEAs
	Countries	Mobile	Fixed	Internet	
	Belgium	it varies (12>	24 months)		fax/mail/specific section
2	Bulgaria	12	12		The access to the data is performed after court decision and is exercised by the submission of motivated written request for inquiry by the competent authorities. The data can be provided to competent authority from other country if foreseen in international agreement, entered in force in the Republic of Bulgaria.
3	Cyprus	6	6	6	provided in person

A B L M N O  Retention period (months)  Num. Countries Mobile Fixed Internet  4 Czech Republic 6>12 6>12 Mostly specific encrypted channels; in one company data were handed over to the appointed police agent  5 Denmark 12 12 12 data based on requests at the operator's address						
Retention period (months)  Communication channel towards LEAs  Momentum Private						
Retention period (months)  Communication channel towards LEAs  Momentum Private						
Num. Countries    Mobile   Fixed   Internet	Α	В	L	M	N	0
Num. Countries    Mobile   Fixed   Internet						
Num. Countries    Mobile   Fixed   Internet						
4 Czech Republic 6>12 6>12 Mostly specific encrypted channels; in one company data were handed over to the appointed police agent  5 Denmark  12 12 12 data based on requests at the operator's address			Retenti	on period (mon	iths)	
Republic channels; in one company data were handed over to the appointed police agent  5 Denmark 12 12 12 data based on requests at the operator's address						
were handed over to the appointed police agent  5 Denmark  12  12  12 data based on requests at the operator's address	4		6>12	6>12	6>12	Mostly specific encrypted
5 Denmark  12  12  12  12 data based on requests at the operator's address		Republic				were handed over to the
operator's address						appointed police agent
operator's address						
operator's address						
operator's address						
operator's address						
operator's address						
operator's address						
	5	Denmark	12	12	12	
6 Estonia 12 12 paper inside closed envelope.	6	Estonia	12	12	12	paper inside closed envelope,
						direct access, protocol HTTPS

Α	В	L	М	N	0
		Retenti	on period (mon	iths)	Communication channel towards LEAs
Num.	Countries	Mobile	Fixed	Internet	
7	Finland	no details	no details	no details	PGP
	France	12	12		fax/ encrypted mail
9	Germany	6	6	6	PGP email CD-ROM or DVD-ROM via snail mail

A	В	L	м	N	O
	В		141	IN .	0
		Retentio	on period (mor	iths)	Communication channel towards LEAs
Num.	Countries	Mobile	Fixed	Internet	
	Greece	>5 yeras)			sealed envelopes, registered mail, fax (in one case also encrypted mail)
11	Hungary	retention period internal orders companies			Open and Classified requests are divided depending on national security screening. Online data requests of NSS and National Security Authority (NSA) are provided by a service provider - Lawful Data Providing System.

A	В	L	М	N	O
A	В	<b>L</b>	141	14	<u> </u>
		Retenti	on period (mor	iths)	Communication channel towards LEAs
Num.	Countries	Mobile	Fixed	Internet	
12	Ireland	36	36	6	encrypted e-mail
13	Italy	24	24	12	certified email/FAX
14	l abria	To accept accept	In most area	- In mark	in making (bu neck) and
14	Latvia	In most cases 18 Up to 36	In most cases 18 Up to 36	In most cases 18 Up to 36	in writing (by post) and electronically

A	В	L	М	N	O
					Communication channel
		Retentio	on period (mon	ths)	towards LEAs
Num.	Countries	Mobile	Fixed	Internet	
15	Liechtenstein	6	6	6	the data are handed over either personally or in encripted form
					personally of in eneripted form
16	Lithuania	6+6	6+6		Encrypted e-mail, hard copy, web interface secured by https
					protocol (the transmission channel is encrypted by SSL
					channel)
17	Luxembourg	6	6	6	In general, operators follow the instructions received from Law
					Enforcement Authorities
					without further analysis. Authorised staff provides the
					required information on paper, CD or USB stick directly to the
					requesting agent.

Α	В	L	М	N	0
		Retentio	on period (mon	ths)	Communication channel towards LEAs
	Countries	Mobile	Fixed	Internet	
18	Malta	12	12	6	e-mail, CD, hard copy format, soft copy through a single contact point
19	Netherlands	12	12	12 -> 6	There are existing protocols and procedures for handling information requests from the authorities. PGP is used when transmitting traffic data, and the encrypted traffic data is always sent to (previously known) named individuals.
20	Poland	it varies from pi service (longest	rovider to provid : 10 years)	ler for each	electr. mail and encryption/authent. with public key

A	В	L	М	N	0
		Retentio	on period (mon	iths)	Communication channel towards LEAs
Num.	Countries	Mobile	Fixed	Internet	
21	Romania	6->36	6->37	6->38	in electronic format, encrypted by courier by mail
22	Slovak	6 - Mobile	6 - Fixed	6 -	Personal receipt by the
	republic	services :	neetwork	Internet	authorised LEA Officer,
		Internet access ,	services : Internet	access service ,	Encrypted e-mail
		Iternet e-mail,		Iternet e-	
		Internet	Iternet e-mail,		
		telephony ; 12 - other types of	Internet	Internet	
		mobile services		telephony	
			of fixed		
			network		
			services ;		
23	Slovenia	14	14	8	paper or portable electronic media, by courier, secure e- mail

Α	В	L	М	N	O Communication channel
		Retentio	on period (mon	ths)	towards LEAs
	Countries	Mobile	Fixed	Internet	
	Spain	6<12	6<12	6<12	certified email/encrypted mail/hand deliver
25	UK	12	12	10>12	SSL preferred method, fax and email. Pre directive / existing methods of transferring traffic related data to specified authorities

A	В	P	Q
		Logical security measures	Physical security measures
Num.	Countries		
1	Belgium	no encryption of traffic data access to data is strictly restricted (id/pw) risk assessment (50%) Security certification (50%) Appointed CISO penetration test access log management No logging of system admin	access control through cards systems against intruders Video Surveillance Closed Circuits alarm response centres Security guards UPS (50%) fire detection systems, flood protection (50%)
2	Bulgaria	Obligation for implementation of necessary technical and organizational measures, forbiden listening, recording, storing and other ways of intersepting or tracking of messages of other individuals. No retention of content data. Deletion of data after the set period.  Only the authorised persons have access to the data that are necessary for thier work There is access log management for traffic data No encryption	alarm system, physical control of an entrance video-surveillance, anti-incendiary measures premise with limited entrance, guard
3	Cyprus	risk assessment (50%) audit (50%) no security certification no CISO penetration test (no specific) access to data is strictly restricted (id/pw) access log management (50%) - no encryption (only in trasmission)	Access control through cards Systems against intruders Video surveillance Security guards

	T		
Α	В	P	Q
		Logical security measures	Physical security measures
	Countries		
	Czech Republic	IT expert appointed security audit (50%) security certification (50%)	No details
5	Denmark	risk assessment (2/3) audit (2/3) security certification (1/3) CISO appointed vulnerability assessment (1/3) access to data is strictly restricted (id/pw) access log management (2/3)	access control through cards systems against intruders
6	Estonia	No specific procedures specific risk assesment (one case) internal audit no security certification CISO appointed (1 case) access to data is strictly restricted (id/pw) access log management (not all the companies) only partially encrypted	physically protected server rooms Limited access, fire alarm and break-in alarm

Α	В	P	Q
		Logical security measures	Physical security measures
Num.	Countries		
	Finland	Risk analysis IT security audits access to data is restricted (id/pw) no consolidated log handling for auditing purposes no encryption (only in transmission)	Yes Written procedures
8	France	No specific security for traffic data penetration test/vulnerability assessment access to data is strictly restricted (id/pw) access log management no encryption (only in transmission)	Alarms against intruders Access control through cards or special keys Closed Circuits TV Fire safety system for the servers and backups protection
9	Germany	risk assessments     penetration tests     access to data is strictly restricted (id/pw)     access log management	data centers are highly secured:  • alarm  • complete video surveillance  • automatic fire extinguishing systems  • etc

A	В	P	Q
Num.	Countries	Logical security measures	Physical security measures
	Greece	access control, log files audit trail and use of secure communication channels general risk analysis Internal audits security certification (only one) CISO appointed independent penetration test/vulnerability assessment (30%) access to data is strictly restricted (id/pw) access log management (login-logout not actions) no encryption	no specific physical protection measures for traffic data. The physical protection measures are included in the general IT security policy.
11		Regarding measures taken against unauthorized access it can be reported that all steps are logged, and IT systems are divided into basic, medium and high profile systems.	Servers are situated in a highly secured place, the entrance is secured by a proxy, hierarchic key, video surveillance and live security protection.

A	В	P	Q
<b></b>	Carretria	Logical security measures	Physical security measures
	Countries Ireland	Access to traffic data is restricted to limited number of users and logs of access are kept No specific studies in relation to security risks regarding traffic data Security certification CISO appointed Encryption in transmission	Data is stored on a number of dedicated system CCTV
13	Italy	secure data transmission protocols; risk assessment; strong authentication; and the use of biometric tokens patch management procedures; use of anti-virus software; analysis of abnormal traffic via intrusion detection systems access log management no encryption (only in trasmission)	H24 monitoring; Access via badges; Centralised intrusion (detection) alarm; Video surveillance Fire detection systems; Restricted access areas
14	Latvia	the handling with traffic data is included in general IT security policy general IT audits External audits are selected only by large companies no operator has obtained a certification there aren't clear answers on regularity of tests carried out by providers only authorized persons have access to traffic data Almost 1/3 of providers are not recording the log files 10% encrypted storage (all in transmission)	access control to facilities (secured by key code, magnetic cards etc.), video surveillance / monitoring, alarm systems, security staff/guards

Α	В	Р	Q
			-
		Logical security measures	Physical security measures
	Countries		
15	Liechtenstein	internal audit	secure data centre
		company risk assessment	security personnel
		no security certification	video surveillance
		CISO appointed	intruder alarm system
		access to data is strictly restricted (id/pw) access log management	fire alarm system
		no encryption	
16	Lithuania	Antivirus software, access to data is restricted,	Entrance (Passing) control system (magnetic cards);
10	Licitadina	access log management, internal security, penetration	
			hour security on duty; fire alarm sensors and
			automatic fire extinguisher system; continuous
		(one company), CISO appointed, no IDS.	electric power supply
17	Luxembourg	No specific security for traffic data	Written policy (only two operators)
		no risk assesment -	IT security manager (only three)
			Access control through personnel cards
		No operator is certified	Fire protection and intrusion detection systems.
			Storing of backups in a different place than the
		Access control and authentication	server itself (not all)
		Logs are not checked but only stored for	
		investigation	

A	В	P	Q
		Logical security measures	Physical security measures
	<u>Countries</u> Malta		Access control through swipe cards Video Surveillance Closed Circuits Security Personnel Systems against intruders written policy
19	Netherlands	Risk assessments are part of the general IT security internal and external information security audits one operator 27001 certified CISO appointed vulnerability assessments on a regular basis access log management not all use encryption	Various physical security measures, e.g. all operators that were investigated store their traffic data in heavily secured data centres
20	Poland	None of them developed a separate IT security policy for traffic data information security risk analysis ICT security audits, both internal and external secirity certification CISO appointed intrusion detection/intrusion prevention systems access to data is strictly restricted (id/pw) access log management (inalterable in one case) no encryption (only in trasmission)	alarm system, CCTV, access control system isolated security zones redundant power supply fire alarm detectors

Α	В	P	Q
		Logical security measures	Physical security measures
Num.	Countries		
	Romania	There are companies that have adopted specific procedures for traffic data periodic risk assessment Only one company security certified No security manager No independent penetration test or vulnerability assessment access to data is restricted (id/pw) data base/system administrators are authenticated on the basis of user name and password log of primary activities (login, logout, change of password)	badges, video surveillance, anti seismic supports, fire detection and extinction system equipment are installed in specially arranged rooms no written policy
22	Slovak republic	IT security procedures directly applicable to the traffic data security audits and security analyses are performed regularly One company security certified CISO appointed independent penetration tests regularly access to data is strictly restricted (id/pw/token) access log management (except one) DB encryption (except two. all in transmission)	The entry is permitted for authorized persons only The policies are business secret; they may not be published nor given to external subjects
23	Slovenia	major providers: Information Security Management System (ISMS) adapted from ISO 27001 and dedicated Data Retention Solution (WORM CAS-type storage)	major providers: Information Security Management System (ISMS) adapted from ISO 27001 and dedicated Data Retention Solution (WORM CAS-type storage)

A	В	P	Q
Num	Countries	Logical security measures	Physical security measures
	Spain	No specific security for traffic data internal audits no security certfication CISO appointed penetration tests IDS access to data is strictly restricted (id/pw) access log management no encryption (except one)	Access control through cards. Systems against intruders. Video Surveillance Closed Circuits. Alarm response centres. Security guards Written procedures
25		No separate security procedures for traffic data risk assessments 50% of organisations certified ISO 27001 CISO appointed IDS access to data is strictly restricted (id/pw) access log management no encryption (only in trasmission)	Perimeter fencing. Secure hosting environments. Alarms. CCTV. Personnel access control systems 24 hour police protection

Α	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries		1666161,		
1	Belgium	Yes	back-up (100%) disaster recovery (50%)	YES	NO
2	Bulgaria	no details. The authorized persons that have access to the data are those responisible for: managing of traffic data, users' enquires, misuse detections, market studies and provision of added value services, requiring additional processing of traffic and localization	back-up (100%) recovery systemes (no details)	YES	In accordance with the international agreement
3	Cyprus	Yes	back-up (100%) disaster recovery (only one no details)	YES (2/3)	NO

A	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
4	Czech Republic	Yes	contingency plan	YES	NO
	Denmark	Yes	back-up (100%)	YES (2/3)	No
6	Estonia	not specific	back-up copies are taken centrally, existing policy for rotating back-up copies, automatically administrated lifecycle of back-up copies	yes, data are separated phisically and logically in different databases	only one case but situated in EEA

<u>A</u>	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
	Finland	Yes	Back up	No	No
8	France	not specific	back-up (100%) recovery systemes (no details)	YES	NO
9	Germany	Yes	back-up systems — some actually in encrypted form	YES	NO

A	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num	Countries				
	Greece	not specific	back-up (100%) recovery systemes (no details)	NO	ONE CASE WITHIN EU
11	Hungary	classified data requests are compiled by a person having passed the "C" type national security clearance. In case of open data requests, most of the companies organise compulsary tranings about the specific knowledge	they were not willing to		No

A	В	R	s	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
	Ireland	Yes	Back-up (1001%) No specific continuity / disaster recovery procedures in place for traffic data	No	No
13	Italy	Yes	back-up (100%) recovery systemes	Yes	No
14	Latvia	not specific	The back-up system is implemented by 81 % of providers few small providers that do not have back-up systems in operation	62 % do not separate the data	Yes (in EU)

A	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
15	Liechtenstein	Yes	back-up (100%) recovery systemes (50%)	Yes (50%)	Yes
16	Lithuania	not specific	back-up (100%) recovery systems (except 1 company)	Yes, data are stored separately	One company providing mobile telephony services stores traffic data not only in Lithuania, but also in others EEA countries (Latvia, Estonia, Sweden)
17	Luxembourg	Yes (not all)	Operators use back-up systems. Copies are deleted by overwriting in a general rotation of supports. There are no formal Business Continuity Process in place. Three operators however, store backup on a remote site.	Yes (only two)	All operators store all their data in Luxembourg, except for two that also store some data in Belgium

A	В	R	s	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
18	Malta	Yes	Only one operator has back-up procedures	Yes (not all)	Yes (in EU)
19	Netherlands	Handling of traffic data for law enforcement purposes is done by specific group of personnel.	Different strategies, e.g. parallel processing at two different locations	3 telecom providers that were investigated store, or are planning to store, the traffic and	Data that is retained under the Telecommunicat ions Data Retention act is stored, or will
				location data that is retained under the TLC Data RetentionAct in separate databases.	be stored, in the Netherlands
20	Poland	Yes	back-up (100%) disaster recovery (only one no details)	NO	NO

A	В	R	S	т	U
		Specific personnal training for traffic data	Back up and disaster recovery	Data separation	Retention abroad
Num.	Countries				
21	Romania	Yes	periodic backup, DR equipment located in another city in "hot back up". The backs up copies are in constant synchronisation	Yes	No
	Slovak republic	Yes	back-up (100%) recovery systemes	Yes	Yes (in EU)
23	Slovenia	Yes	Yes	Yes	No

Α	В	R Specific personnal training for traffic data	S  Back up and disaster recovery	T Data separation	U Retention abroad
Num.	Countries				
	Spain	Yes	back-up (100%) recovery systemes (except one)	Yes	No
25	UK	not specific	back-up (100%) recovery schemes (off- site back up)	Mixed situation with some physical separations already in place and one being implemented	NO