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# The Governance of Organizational Interoperability

## ISA<sup>2</sup> MID-TERM CONFERENCE

Linking public administrations, businesses and citizens

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 ISA<sup>2</sup> Programme

**#ISA2CONF18**

The EIF-recommendations underestimate the complexity of interorganizational coordination.

Who is “You”? Who is Governing ?

## Interoperability Governance



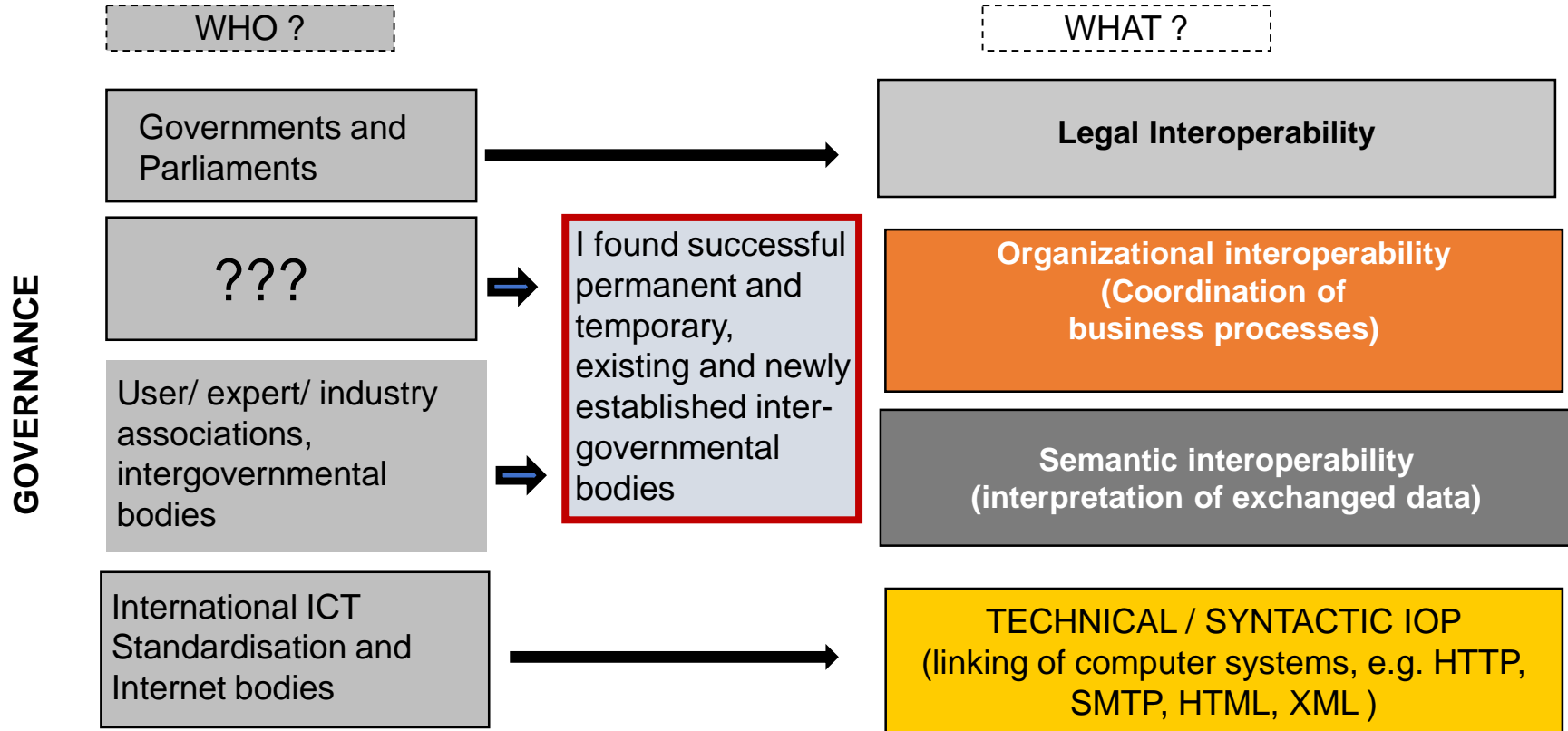
Herbert Kubicek · Ralf Cimander  
Hans Jochen Scholl

## Organizational Interoperability in E-Government

Lessons from 77 European Good-Practice Cases

There is an organization gap with regard to semantic and organizational interoperability which I wanted to bridge with my study





# The Governance of Organizational Interoperability

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WHO ?

Governments and  
Parliaments

How ?



WHAT ?

**Legal Interoperability**

Permanent or  
temporary, existing or  
newly established inter-  
governmental bodies

**Federation &  
Clearing Standardisation  
Houses**  
**Centralisation &  
Integration**

**Organizational interoperability  
(Coordination of  
business processes)**

User/ expert/ industry  
associations,  
intergovernmental bodies



**Semantic interoperability  
(interpretation of exchanged data)**

International  
Standardisation and  
Internet bodies



**TECHNICAL / SYNTACTIC IOP  
(linking of computer systems, e.g. HTTP,  
SMTP, HTML, XML )**



## The German Common Federal-/ State- Governance of Interoperable Government Services

