

# Single Market Scoreboard

2019 Edition

Performance per Member State

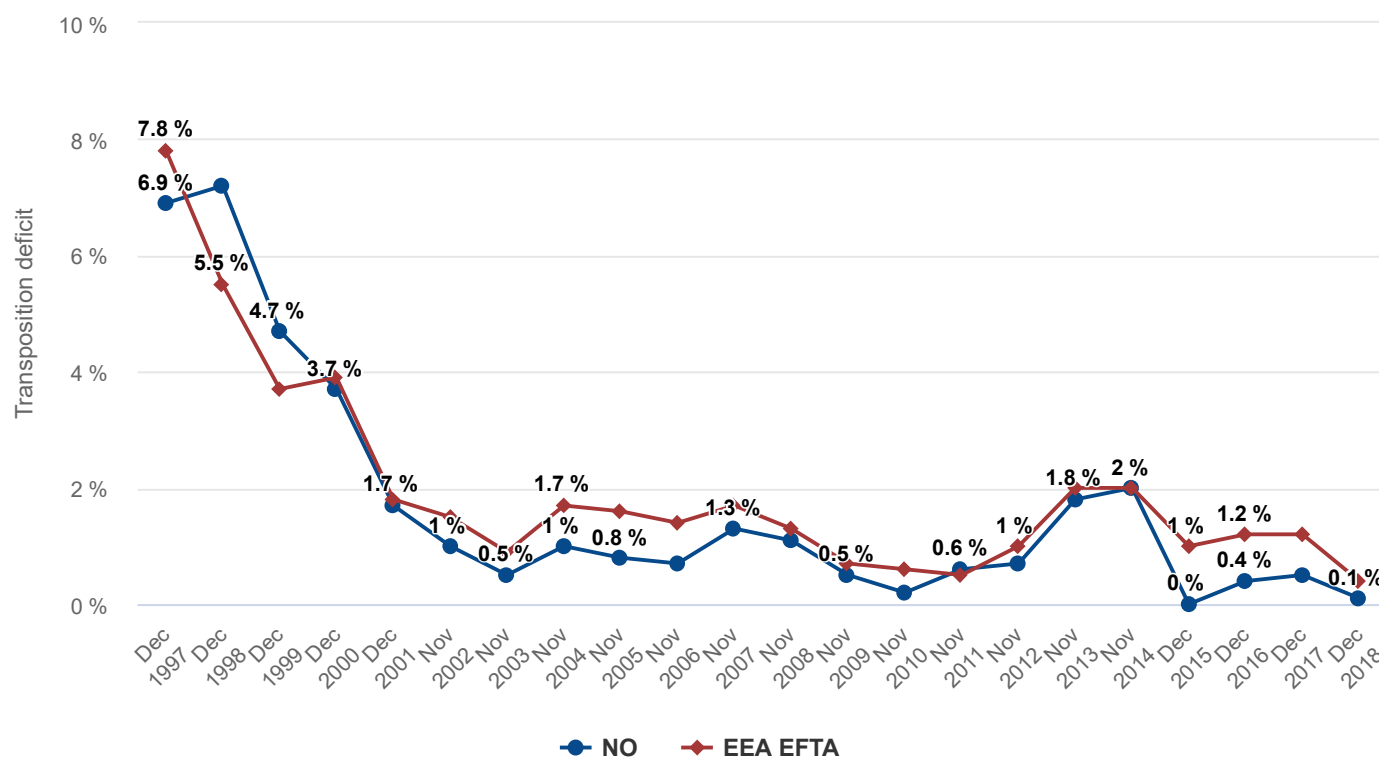
## Norway

### Transposition and Infringements

It is to be noted that the Single Market *acquis* applicable in EEA EFTA States does not coincide exactly with that applicable in EU Member States. This situation arises from the time lag between the adoption or abrogation of legal acts by the EU and their incorporation into or deletion from the EEA Agreement.

Any comparison of the results from the two different Scoreboards (this one and the EEA EFTA Scoreboard) has to take this difference into account. For more information on Norway's performance, please see the [EFTA Surveillance Authority's Internal Market Scoreboard](#).

### Evolution of conformity deficit – Norway



**Transposition deficit: 0.1%** (last report: 0.5%) – Decrease by 0.4 percentage point by December 2017 and well below the 1% deficit target.

EEA EFTA average: 0.4%

**Overdue directives: 1** (last report: 4) less than 12 months overdue.

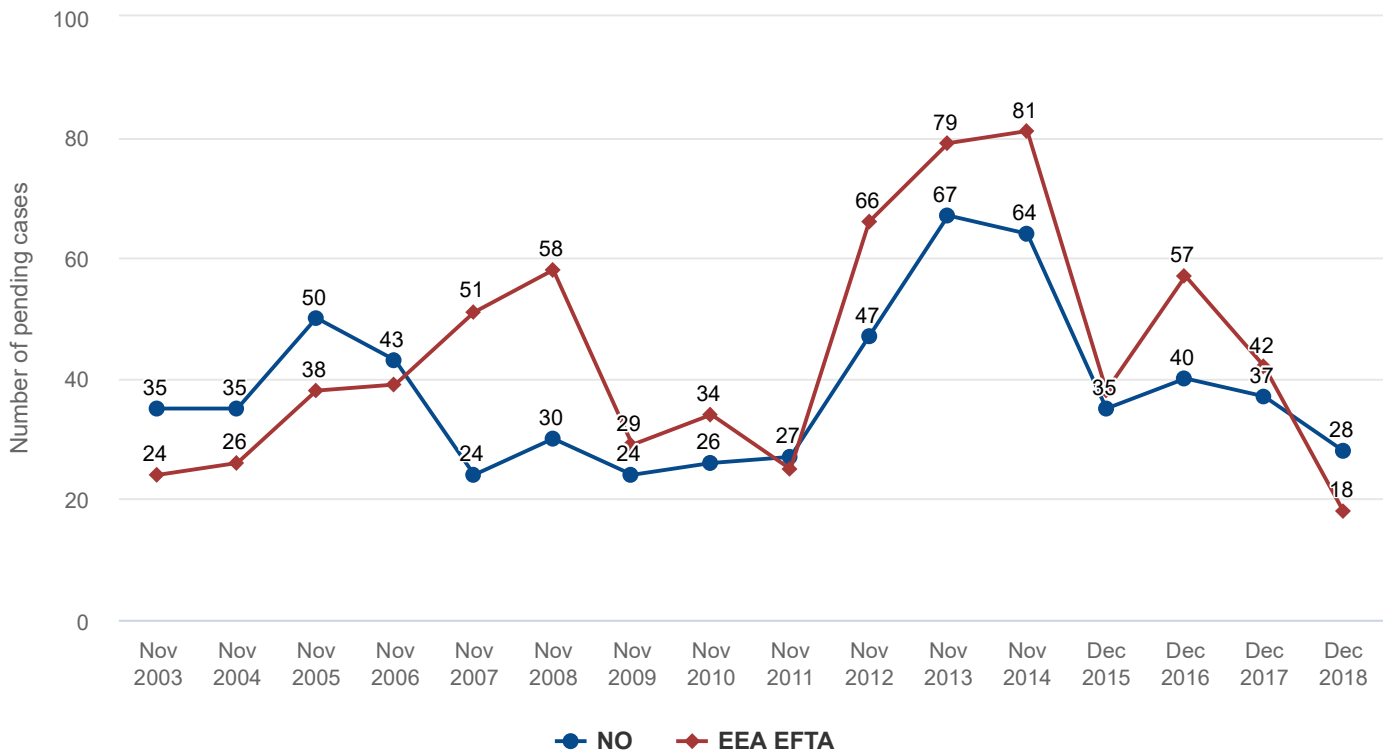
**Average delay: 6.3 months** (last report: 3.8 months) – Increase by 2.5 months but still the lowest of the EEA EFTA countries.

EEA EFTA average: 38 months

**Conformity deficit: 0%** (last report: 0%) – Stable result and perfect score.

EEA EFTA average: 0%

### Evolution of infringement cases – Norway



**Pending cases: 28** (last report: 33)

EEA EFTA average: 18 pending cases

**Problematic sectors:** social security (6 cases), transport (5)

**Average case duration: 35.1 months** (last report: 23.9 months)

EEA EFTA average: 28.1 months

**Compliance with court rulings: 26 months** (last report 16.3 months)

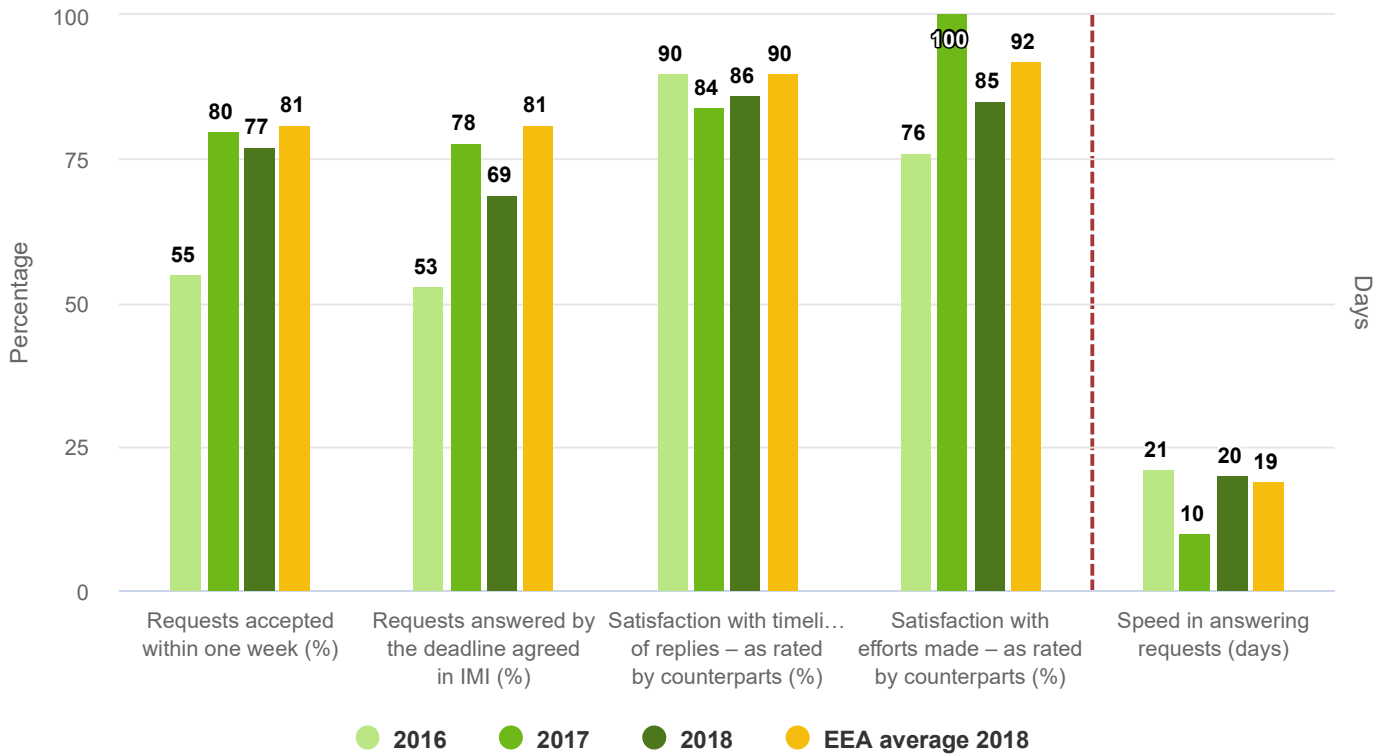
EEA EFTA average: 17.3 months

## Internal Market Information System

**Performance** – Norway performed moderately.

- All 5 indicators were below the EEA average.
- 4 indicators showed a significant drop in performance.
- Efforts should be made to accept requests within 1 week and to respond to them within the deadline agreed in IMI.

## Internal Market Information System – Norway



### EURES

**National provider:** NAV (Norwegian Labour and Welfare Administration)

**EURES advisers (nationally):** 21

**Performance:** good.

### Your Europe

The EU has set up a **single digital gateway** providing access to information, to procedures and to assistance and problem-solving services.

The specific regulation setting up the single digital pathway is Regulation 2018/1724 of 2 October 2018. Article 29 of the Regulation establishes a group to coordinate work on the gateway. The gateway coordination group will meet in three configurations, one devoted to information, meeting twice a year. The other two configurations are dedicated to ICT and e-procedures and assistance services.

The information group will largely continue the work of the Your Europe Editorial Board. This is to ensure that the gateway coordination group's work does not overlap with that of other expert groups or sub-groups.

**National equivalent?**

Citizens' portal in Norwegian and English: [www.norge.no](http://www.norge.no)

Business portal in Norwegian and English: [www.altinn.no](http://www.altinn.no)

### Record for this period

- active participation in Editorial Board
- responsive to all requests for information
- promotional activities and back-linking from national websites to Your Europe

### Recommended action

Continue to:

- ensure stable representation in the single digital gateway information group
- attend the single digital gateway information group meetings twice a year
- provide information, when requested, on how the country applies single market rules
- raise awareness about Your Europe within the national administration and among potential end users
- link national websites to Your Europe

## SOLVIT

- **Caseload – small**

*Submitted cases: 23 (12 in 2017)*

*Received cases: 37 (17 in 2017)*

- **Resolution rate: 76% (94% in 2017)**

- **Handling time (home centre)**

*Reply in 7 days: 82% (100% in 2017) – good*

*Cases prepared in 30 days: 95% (95% in 2017) – very good*

*Solutions accepted in 7 days: 94% (100% in 2017) – good*

- **Handling time (lead centre)**

*Cases accepted within 7 days: 81% (76% in 2017) – good*

*Cases closed in 10 weeks: 65% (56% in 2017) – poor*

- **Staffing**

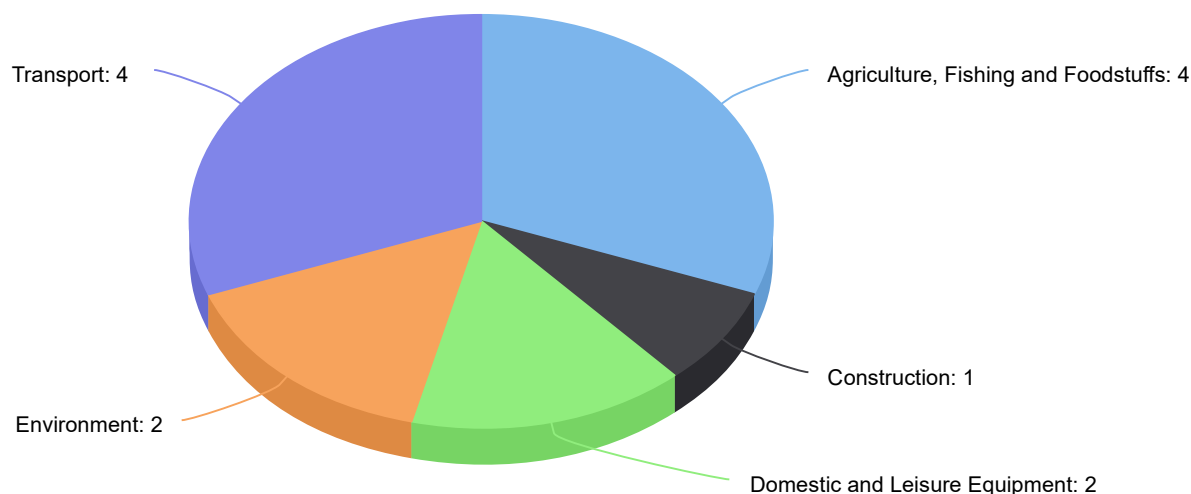
*Continuity – yes*

*Sufficient for current caseload? no*

## Technical Regulations Information System

### Notifications per sector

13 notifications



## Points of Single Contact

- 12 out of 20 analysed procedures (4 do not exist) are partially available online.
- Although evidence can be submitted online by businesses from other EU countries, other steps such as identification, eSignature or payments are not accessible across borders.
- Broad range of information is available in another language.
- User feedback is collected systematically and used to improve the quality of the service provided.
- Points identified for improvement:
  - making procedures available fully online;
  - cross-border accessibility of online procedures;
  - procedures to be explained in more detail.

## Public procurement

Overall, Norway's performance in 2018 was **satisfactory**. For further information and the methodology applied, please see the section on [Public procurement performance](#).

