

# **Single Market Scoreboard**

#### Performance per Member State

## Denmark

(Reporting period: 2014 - 2015)



## Transposition of law

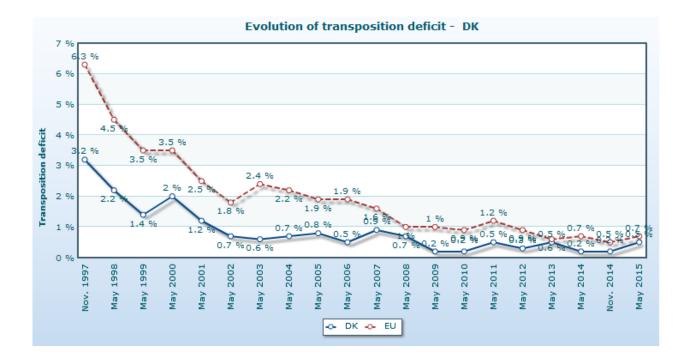
1 It should be noted that, since the last Scoreboard, 130 directives have been repealed in the automotive sector. This has resulted in a reduction of 10% in internal market directives which has influenced the calculation of all scores.

**Transposition deficit: 0.5%** (*last report: 0.2%*) - significant increase (six months ago, Denmark matched its best ever result of 0.2% for the third time consecutively) but still part of the 14 Member States reaching the 0.5% proposed target EU average = 0.7% Proposed target (in Single Market Act) = 0.5%

**Overdue directives: 6** (*last report: 3*) including 4 in the financial services sector (= 66.7%) and **none** more than 2 years overdue

Average delay: 3.9 months (*last report: 2.5 months*) – part of the 8 Member States having increased their average transposition delay but still well under the EU average. EU average = 7.4 months

**Compliance deficit: 0.5%** (*last report: 0.4%*) – slight increase but amongst the 12 Member States reaching the 0.5% target EU average = 0.7% Proposed target (in Single Market Act) = 0.5%





## Infringements

Pending cases: 16 (last report: 18) no new case and 2 cases closed (EU average = 27 cases)

Problematic sectors: transport with air transport (2 cases), road and rail transport (2) and transport safety (2) = 37.5 % of all cases

Average case duration: 33.8 months for the 13 cases not yet sent to the Court (*last report*: 27.4 months). The fact that few of these cases were closed since last time (2) explains the increase in the average duration. (EU average = 29.1 months)

**Compliance with court rulings: 5.4** months (*last report: 5.4 months*) – no new cases (EU average = 19.8 months)



#### Evolution of infringement cases - DK

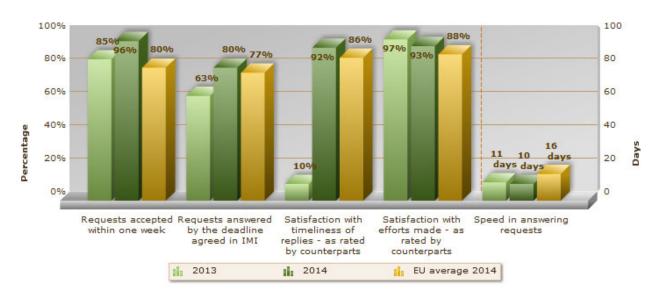
## EU Pilot

The average response time of Denmark currently exceeds the 70-day benchmark in EU Pilot by more than a week.

## **Internal Market Information System**

Performance – Denmark continues to perform very well.

- Performance is above the EU average for 4 out of 5 indicators.
- The percentage of requests answered within the deadlines agreed in IMI has risen.



### EURES

**National provider**: STAR (Danish Agency for Labour Retention and International Recruitment)

#### **EURES Advisers (nationally): 36**

**Performance**: could be improved (number of contacts with jobseekers and employers and the percentage of vacancies exchanged with EURES)

## **Your Europe**

#### National equivalent?

Citizens' portal in DA and EN: www.borger.dk

Business portal in DA: www.virk.dk

#### **Record in this period**

- active participation in Editorial Board work
- not responsive to the majority of requests for information for the website

• some promotional activities, no back-linking from national websites to Your Europe

#### **Recommended** action

Continue to:

- ensure stable representation on the Editorial Board
- attend the Board meetings twice a year
- raise awareness about Your Europe within national administration and potential end users

Make an effort to:

- provide all missing information on how the country applies single market rules
- link national websites to Your Europe

## SOLVIT

- Caseload small Submitted cases: 17 (14 in 2013) Received cases: 8 (19 in 2013)
- **Resolution rate:** 75 % (79 % in 2013)
- Handling time (*Home centre*) *Reply in 7 days:* 71 % (75 % in 2013) – needs improving *Cases prepared in 30 days:* 100 % (57 % in 2013) – very good
- Handling time (Lead centre) Cases closed in 10 weeks: 86 % (68 % in 2013) good
- Staffing Continuity – good Sufficient for current caseload? No
- More promotion needed? Yes (especially considering the drastic drop in the number of cases)

## **Points of Single Contact**

Point of Single Contact: Business in Denmark

**Performance level**: average (but among 5 top performers)

#### **Results from 2015 study:**

- **Information:** very good, some improvement still could be made to improve the findability of information.
- Online procedures: good.
- Accessibility: good, portal provides comprehensive information in English and there are not technical barriers to complete procedures by foreign users.

• Usability: good but speed of use could be improved.

#### Trend & evolution:

Consecutive assessments place Danish PSC among the high middle ground and high performers. Significant changes in the overall score have not been identified but an increase in the online procedures and better accessibility for cross-border users have been recorded.

### **Public procurement**

Overall, Denmark's performance in 2014 was satisfactory. For further information, please see the section on Public Procurement performance.





### **Postal Services**

To facilitate analysis, EU countries are placed in **3 groups**, based on absolute GDP per capita and EU accession date (method used in EU postal sector study (2010-13):

- *Western* Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, Netherlands, Sweden and UK
- Southern Cyprus, Greece, Italy, Malta, Portugal and Spain
- **Eastern** Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia and Croatia.

Prices in purchasing power parity (in PPP)

- Domestic prices 2010-13 (in PPP): substantial increase from 0.50 PPPs to 0.75 PPPs
- Cross-border price developments 2010-13 (in PPP): substantial increase from 0.79 PPPs to 1.18 PPPs
- Transit time performance D+1 (*national target: 93%*): varying performance between 93.3% in 2010 and 93.2% in 2013.