

# Single Market Scoreboard

**Performance per Member State**

## Norway

*(Reporting period: 2013 - 2014)*

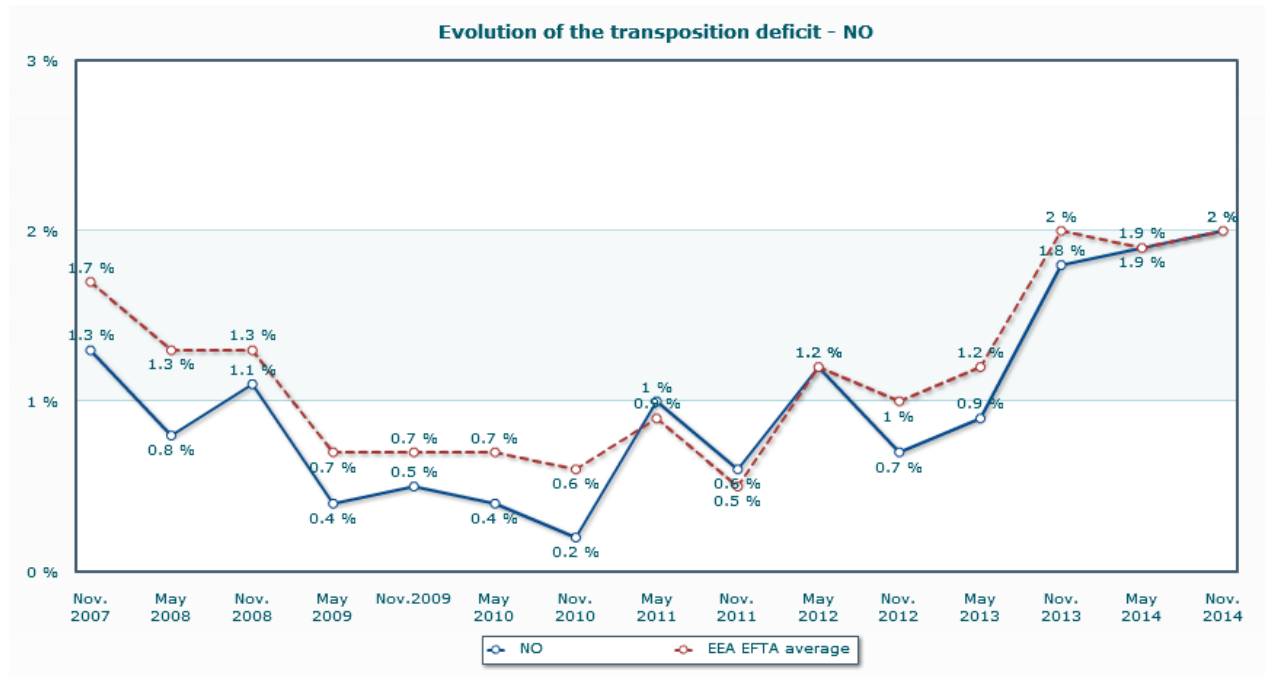
*(April 2015 edition - Transposition and Infringements update)*



## Transposition and Infringements

It is to be noted that the Single Market *acquis* applicable in EEA EFTA States does not coincide exactly with that applicable in EU Member States. This situation is due to the time lag between the adoption or abrogation of legal acts by the EU and their incorporation into or deletion from the EEA Agreement.

Any comparison of the results from the two different Scoreboards (this one and the EEA EFTA Scoreboard) has to take this difference into account. For more information on Norway's performance, please see the EFTA Surveillance Authority's Internal Market Scoreboard.

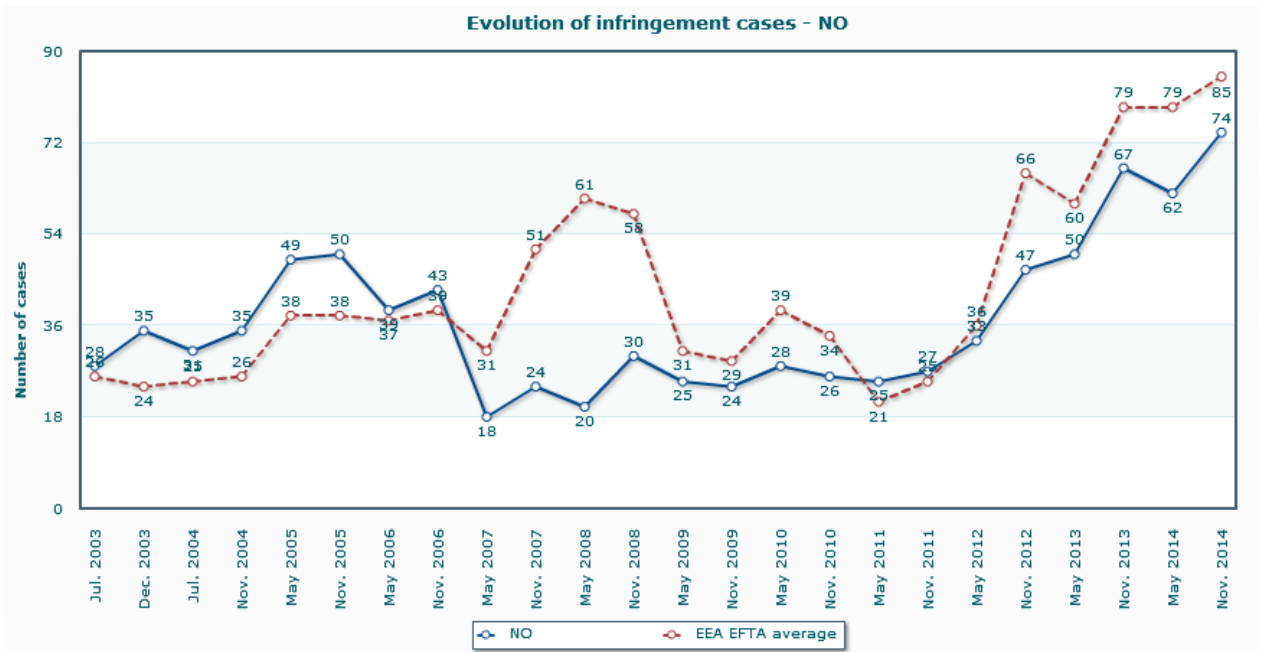


**Transposition deficit: 2.0 %** (last report: 1.9 %) – still second to last in the whole EEA.  
EEA EFTA average: 2.0 %

**Overdue directives: 23** (last report: 21) and 2 more than 2 years overdue

**Average delay: 6.1 months** (last report: 8.9 months) – substantial improvement: decrease reflecting the fact that Norway transposed 18 of the 21 Directives outstanding since the last report. 20 of the current 23 outstanding directives are less than 6 months delayed.  
EEA EFTA average: 10.8 months

**Compliance deficit: 0.1 %** (last report: 0.4 %)  
EEA EFTA average: 0.2 %



**Pending cases: 33** (last report: 33)

**Problematic sectors: none**

**Average case duration: 14.7 months** (last report: 15.1 months)

**Compliance with court rulings: 30 months** (last report 36.7 months)

## Internal Market Information System

- IMI is working well in Norway. Authorities are particularly fast to provide answers to information requests. However efforts could be made to ensure that Norwegian authorities accept requests more speedily, especially given that they receive very few requests.
- The counterparts who rated their efforts or the timeliness of replies were all very satisfied.



## EURES

The Norwegian Labour and Welfare Administration (NAV), is the EURES member organisation responsible for providing EURES services in Norway. There are currently 27 EURES Advisers in Norway. The overall performance is good, but the quality of the PES job vacancy exchange with EURES could be improved.

## Your Europe

Norway provides information to enterprises on a national portal. The country contributes very well to the business sections of Your Europe, but not to the citizens part. Norway was represented at both Editorial Board meetings, linked national pages with Your Europe and reported further promotional activities.

Norway should continue to support Your Europe by:

- providing information on how Norway applies single market rules when requested via the Editorial Board member, in particular by adding the missing information;
- attending the Editorial Board meetings organised twice a year.
- raising awareness about Your Europe within the national administrations and among potential end users.
- linking national websites to Your Europe.

## SOLVIT

- **Caseload – medium**  
*Submitted cases – 16 (8 in 2012)*  
*Received cases – 12 (8 in 2012)*
- **Resolution rate – 83 %**
- **Handling time (Home centre)**
- *Reply in 7 days – 77 % – **satisfactory***  
*Cases prepared in 30 days – 93 % – **good***
- **Handling time (Lead centre)**  
*Cases closed in 10 weeks – 58 % – **needs improving***
- **Staffing**  
*Continuity– **good***  
*Sufficient for current caseload? **NO***
- **More promotion needed? YES** (building on the success of 2013)

## Points of Single Contact

**Point of Single Contact** – Altinn.no

**Performance level** – average.

### Results from 2013 user testing

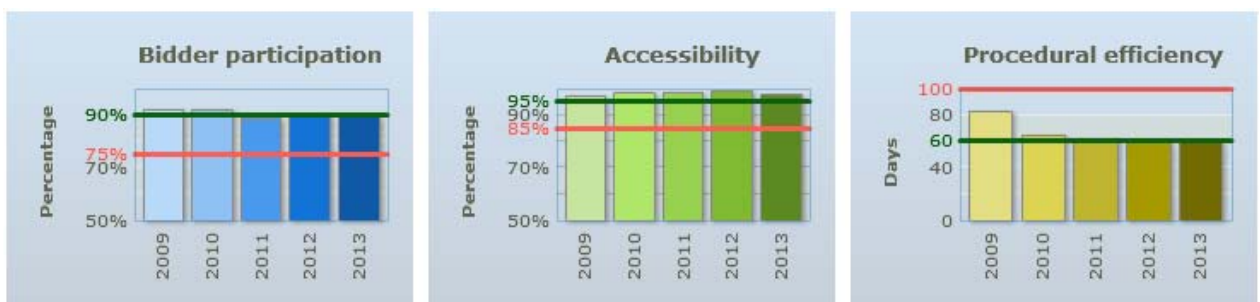
- *Information* – good but not comprehensive.
- *Online procedures* – need improving, especially for foreign firms.
- *Accessibility for businesses from other countries* – needs improving (no distinction between procedures for setting up in-country and service provision from abroad. Some information in Norwegian only).

**Planned improvements** (2014) – more online procedures and better usability.

## Public procurement

In 2013, the reporting year,

- the **bidder participation** score was average. Overall, between 2009 and 2013, the score was on the border between a satisfactory and an average score.
- the **accessibility** score was satisfactory. Overall, between 2009 and 2013, the score was also satisfactory.
- the **procedural efficiency** score was satisfactory. Overall, between 2009 and 2013, the score was on the border between an average and a satisfactory score and had a decreasing trend.



The colored lines mark the thresholds for **satisfactory** performance (green) and **unsatisfactory** performance (red). The scores in between are regarded as an **average** performance.