

Single Market Scoreboard

Performance per Member State

Luxembourg

(Reporting period: 2013 - 2014)

(April 2015 edition - Transposition and Infringements update)



Transposition of law

Transposition deficit: 0.8 % (last report: 1.0 %) - moves away from the 1 % threshold

EU average = 0.5 %

Proposed target (in Single Market Act) = 0.5 %

Overdue directives: 10 (last report: 12) including 3 in the transport sector and still one more than 2 years overdue concerning a community action to achieve the sustainable use of pesticides

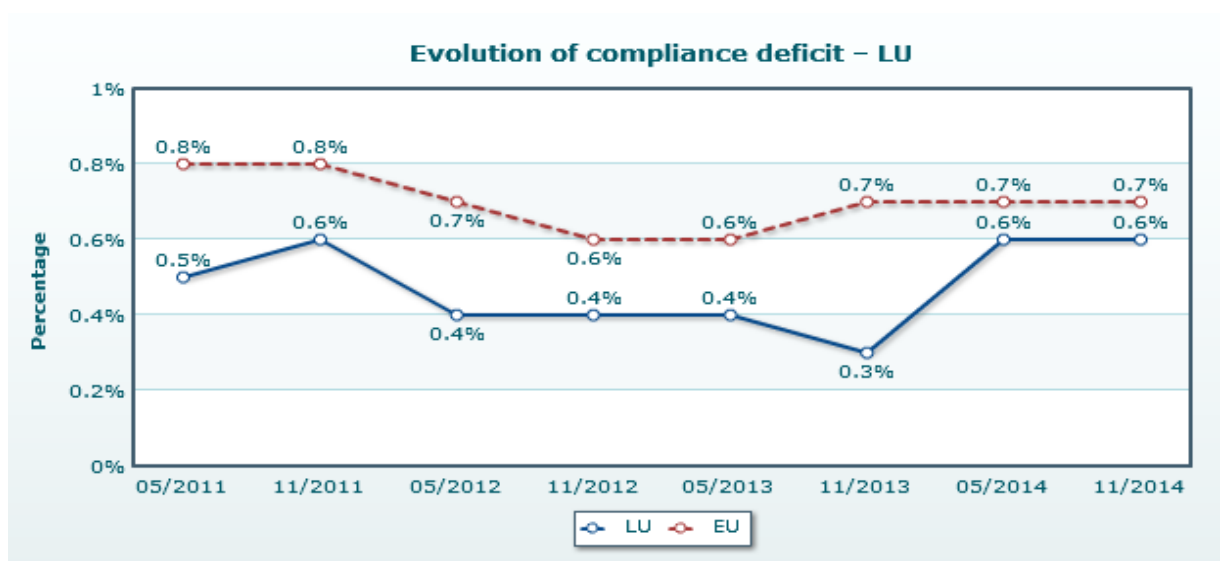
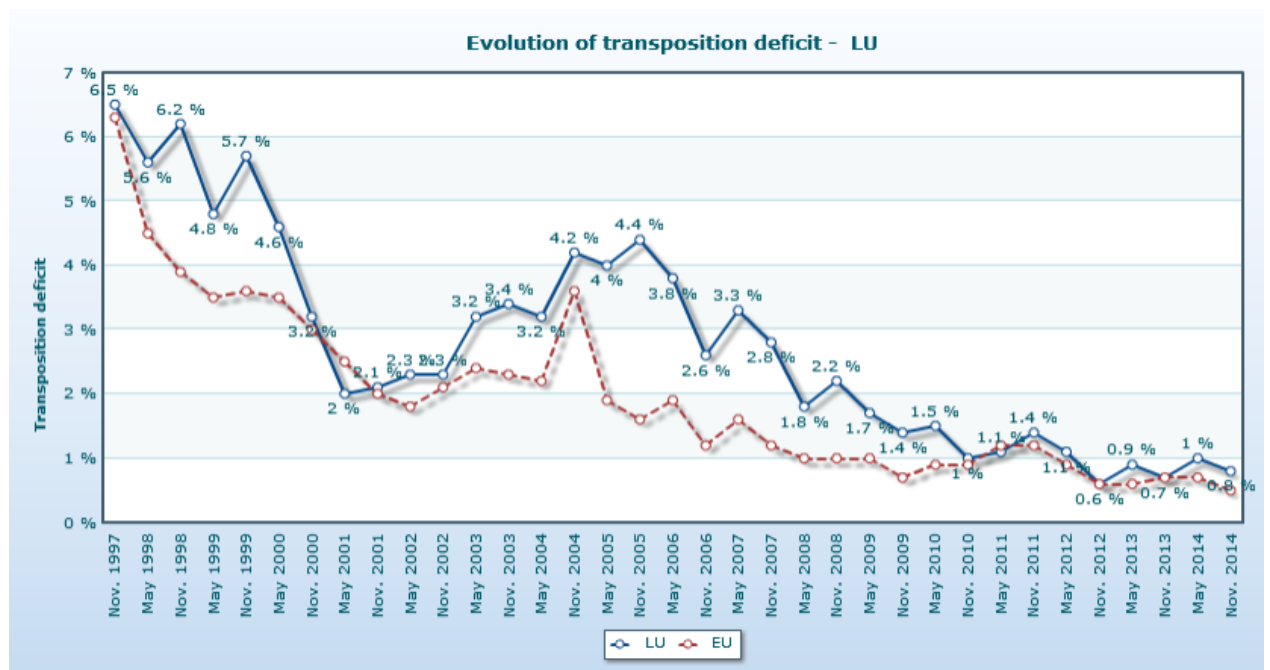
Average delay: 12.1 months (last report: 10.4 months)

EU average = 9.2 months

Compliance deficit: 0.6 % (last report: 0.6 %)

EU average = 0.7 %

Proposed target (in Single Market Act) = 0.5 %



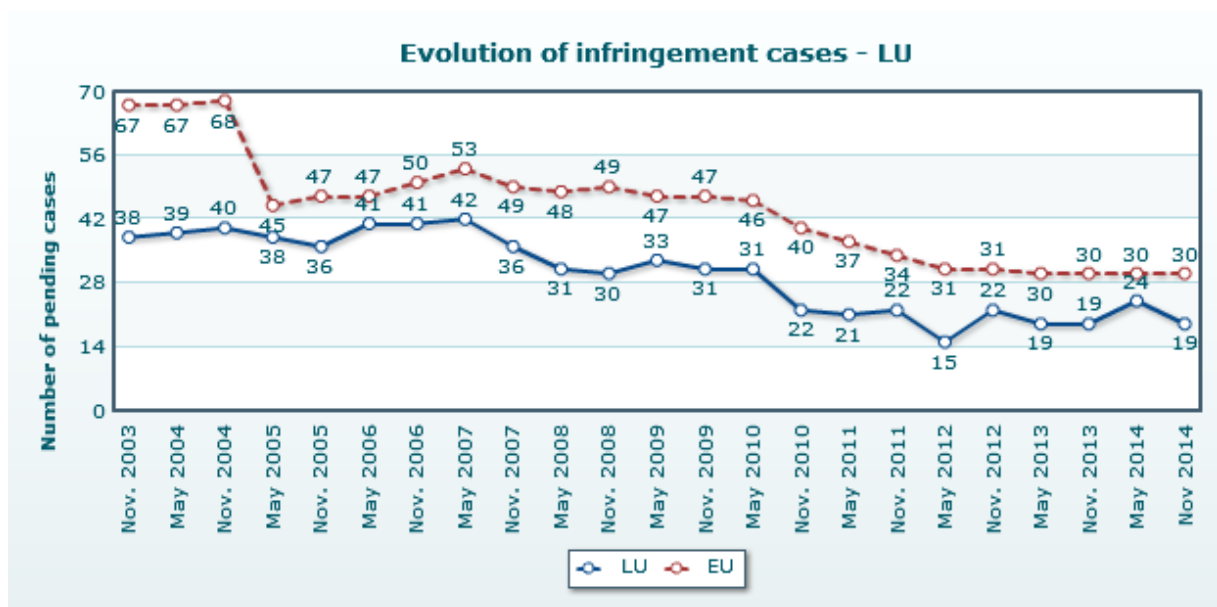
Infringements

Pending cases: 19 (*last report: 24*) – namely closure of 5 cases in the direct taxation sector. Decrease of 21 % (second best performer in reducing the number of cases) (*EU average = 30 cases*)

Problematic sectors: transport with air transport (3 cases) and road and rail transport (3)

Average case duration: 17.1 months (*last report: 19 months*). Slight decrease because Luxembourg managed to close 7 cases 1.5-year-old or more (*EU average = 26.9 months*)

Compliance with court rulings: 19.2 months (*last report: 12.3 months*) – Longer delay mainly because Luxembourg complied with a judgment passed 4 years ago in the water protection sector. (*EU average = 19.7 months*)



EU Pilot

The average response time of Luxembourg respects the 70-day benchmark in EU Pilot.

Internal Market Information System

- The performance of IMI in Luxembourg could be improved. Even though Luxembourg receives very few requests, the speed in accepting them is well below the EU average.
- The time to answer to requests is around the EU average. The proportion of requests answered in the deadline slightly improved since the last Scoreboard. However there is still room for improvement.

- Nevertheless, the few counterparts (five) that rated the timeliness of replies and the efforts made by Luxembourg seemed to be very satisfied.



EURES

ADEM (Agence pour le développement de l'emploi) is the EURES member organisation responsible for providing EURES services in Luxembourg. There are currently 14 EURES Advisers in Luxembourg. The overall performance is relatively good, but could be improved by increasing the contacts with jobseekers and employers, which may result in a higher placement ratio.

Your Europe

Luxembourg provides information to citizens and enterprises on a multilingual national portal. The country participated in the meetings of the Editorial Board, shared experience with peers, promoted Your Europe and was responsive to requests for the citizens part. However there was no contribution to the business part of Your Europe and no further reported promotional activities.

Luxembourg should continue to invest in and promote Your Europe by:

- providing information on how Luxembourg applies single market rules when requested via the Editorial Board member, in particular for the business section;
- attending the Editorial Board meetings organised twice a year;
- raising awareness about Your Europe within the national administrations and among potential end users;
- linking national websites to Your Europe.

SOLVIT

- Caseload – medium**
Submitted cases – 13 (25 in 2012)
Received cases – 20 (30 in 2012)
- Resolution rate – 85 %**

- **Handling time (Home centre) mixed**
Reply in 7 days – 50 % - needs improving
Cases prepared in 30 days – 92 % – good
- **Handling time (Lead centre)**
Cases closed in 10 weeks – 67 % – needs improving
- **Staffing**
Continuity– good
Sufficient for current caseload? NO
- **More promotion needed? YES**

Points of Single Contact

Point of Single Contact – Guichet.lu

Performance level – high (among the best in the EU).

Results from 2013 user testing

- *Information* – well structured, comprehensive and multilingual
- *Online procedures* – good – although foreign businesses expressed concerns about the requirement to have a 'LuxTrust' for this.

Public procurement

In 2013, the reporting year,

- the **bidder participation** score was satisfactory. Overall, between 2009 and 2013, the score was also satisfactory.
- the **accessibility** score was satisfactory. Overall, between 2009 and 2013, the score was also satisfactory.
- the **procedural efficiency** score was average. Overall, between 2009 and 2013, the score was also average.



The colored lines mark the thresholds for **satisfactory** performance (green) and **unsatisfactory** performance (red). The scores in between are regarded as an **average** performance.

Postal Services

In the Study on the Main developments in the postal sector (2010 - 2013) carried out by WIK Consult, the European countries are grouped into three clusters. Criteria for this categorisation are the absolute gross domestic product (GDP) per capita and the accession date to the European Union:

- Western Member States: Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, The Netherlands, Sweden and UK;
- Southern Member States: Cyprus, Greece, Italy, Malta, Portugal and Spain;
- Eastern Member States: Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia and Croatia.

This methodology was also followed in the Scoreboard.

Evolution of domestic prices in PPPs

Purchasing power parity (PPP) prices in Luxembourg increased only once in the reporting period (from 0.42 PPPs to 0.44 PPPs in 2011) and are now the lowest in the Western Member States.

Cross-border price developments in PPPs

Cross-border prices increased from 0.58 PPPs in 2009 to 0.62 PPPs in 2012. Cross-border prices are below average for the Western Member States.

Transit time performance:

In Luxembourg, transit time performance levels of above 97 % were achieved throughout the observed period. Performance further improved from 97.93 % (2009) to 98.43 % (2012). As with most of the Western Member States, performance was above 90 % in all years of reference.