

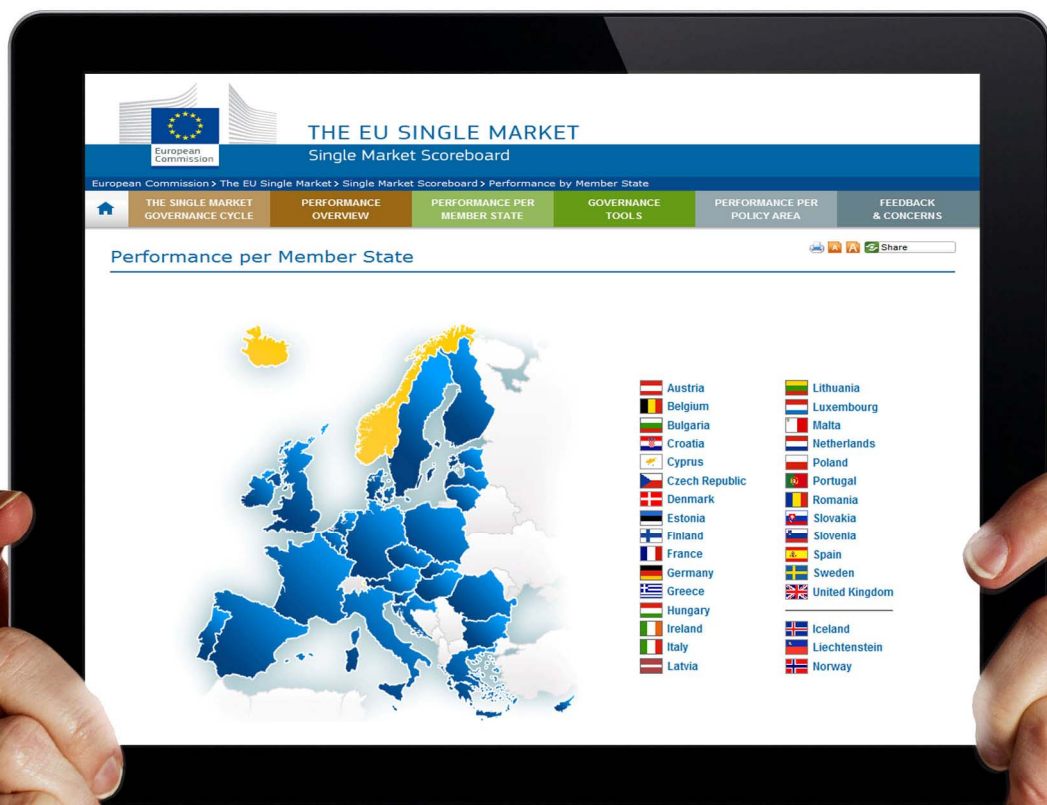
Single Market Scoreboard

Performance per Member State

Italy

(Reporting period: 2013 - 2014)

(April 2015 edition - Transposition and Infringements update)



Transposition of law

Transposition deficit: 0.5 % (last report: 0.7 %) - lowest deficit ever even allowing Italy to reach the 0.5 % proposed target

EU average = 0.5 %

Proposed target (in Single Market Act) = 0.5 %

Overdue directives: 6 (last report: 9) and **none** more than 2 years overdue

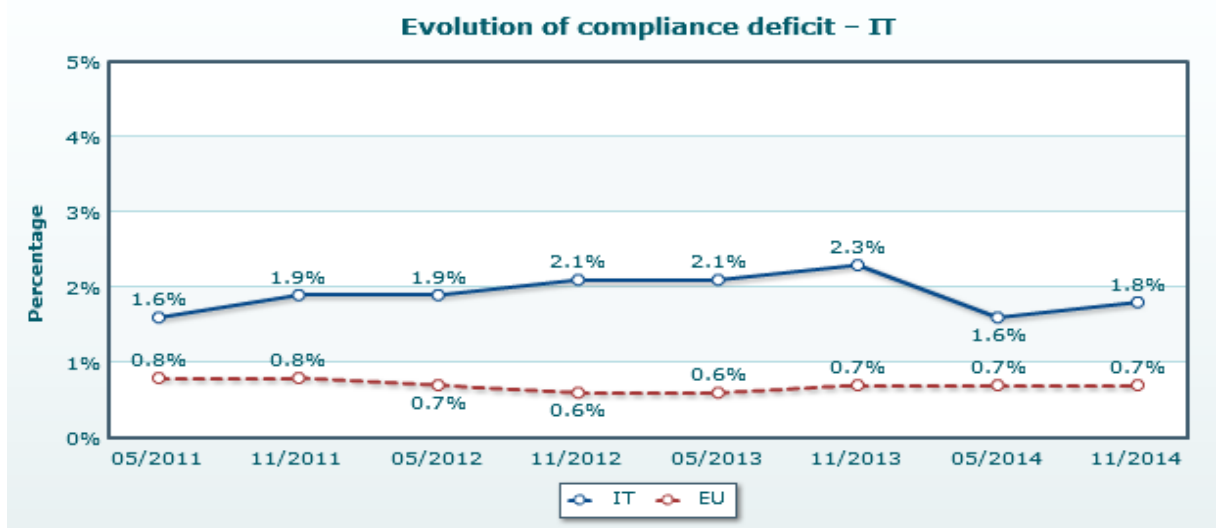
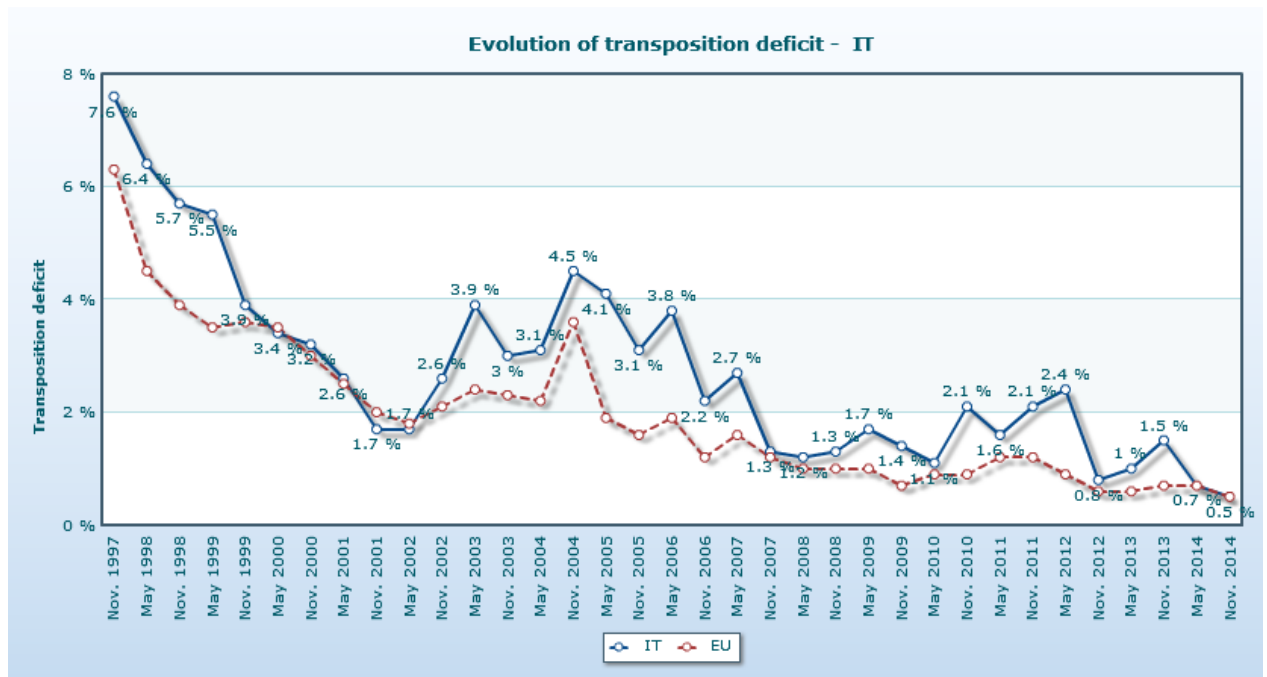
Average delay: 7.9 months (last report: 4.4 months)

EU average = 9.2 months

Compliance deficit: 0.9 % (last report: 1.0 %) which means that 22 directives are not correctly transposed into national law - second Member State among those with the highest deficit

EU average = 0.7 %

Proposed target (in Single Market Act) = 0.5 %



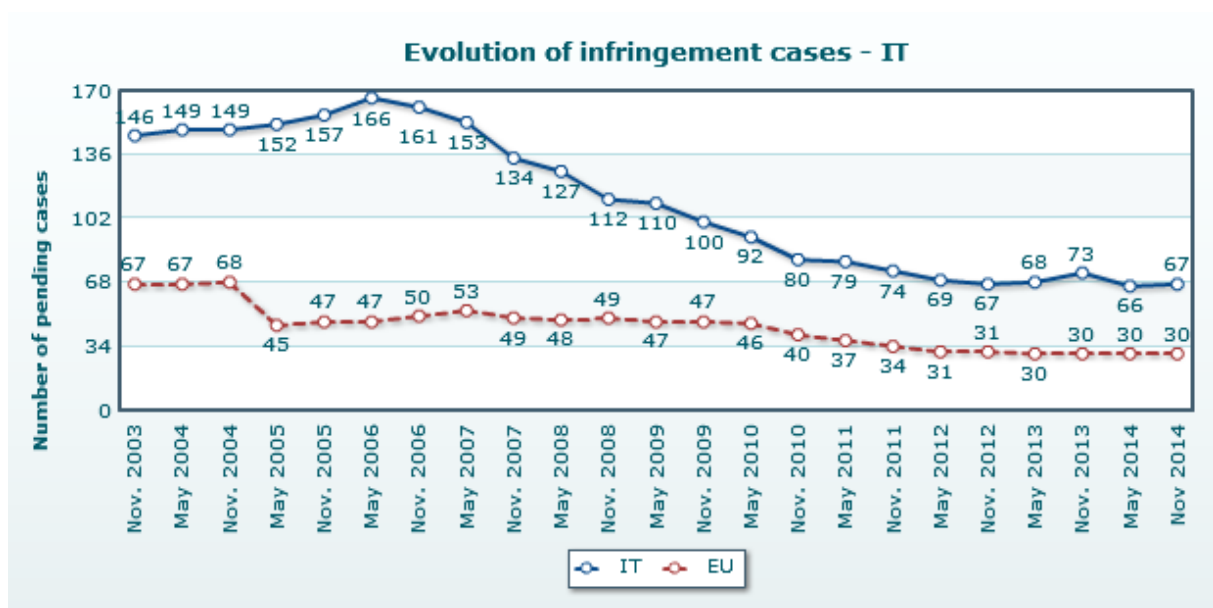
Infringements

Pending cases: 67 (last report: 66) – the highest number of cases among the Member States (EU average = 30 cases)

Problematic sectors: indirect taxation (6 cases), public procurement (5) and environment, namely waste management (6) and water protection (5)

Average case duration: 29.9 months (last report: 27.5 months) (EU average = 26.9 months)

Compliance with court rulings: 26.5 months (last report: 24.4 months) (EU average = 19.7 months)

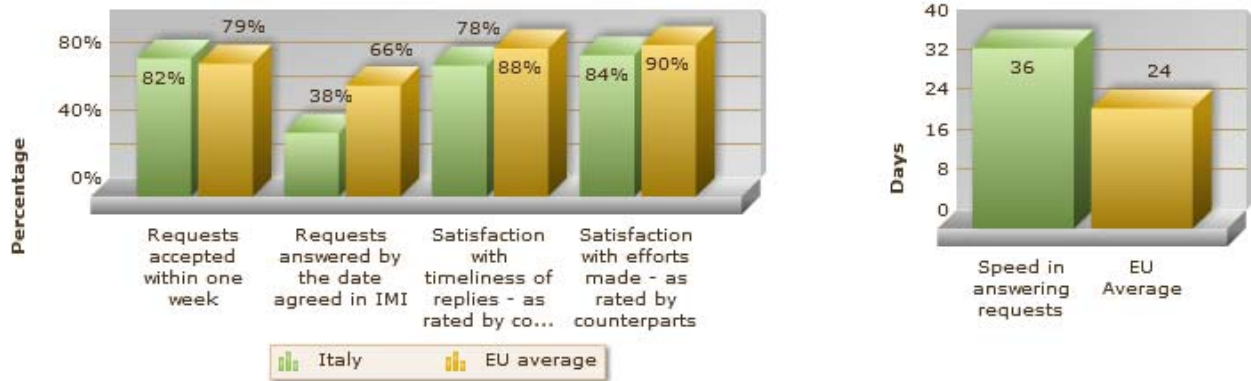


.EU Pilot

The average response time of Italy is currently outside of the 70-day benchmark in EU Pilot.

Internal Market Information System

- Italy's overall performance in IMI is below the EU average and should be improved.
- Italian authorities were faster at accepting requests than before, but the time to reply to incoming requests and the performance on deadlines are still well below the EU average.
- Counterparts seem to be rather dissatisfied with the timeliness of Italian answers and with the efforts made by the contacted authorities. This number becomes even more significant when one considers that Italian authorities receive a high number of requests from other countries.



EURES

LPS, the Ministry of Labour and Social Policies, is the EURES member organisation responsible for providing EURES services in Italy. There are currently 66 EURES Advisers in Italy. The overall performance is good even if the ratio of placements could be increased.

Your Europe

Italy is contributing very well to both the citizens and the business section of Your Europe. Furthermore, the member of the Editorial Board is very proactive in promoting Your Europe at country level, in particular through links on national websites. He also proactively shares knowledge and know-how with peers.

Italy should continue to invest in and promote Your Europe by:

- providing information on how Italy applies single market rules when requested via the Editorial Board member;
- attending the Editorial Board meetings organised twice a year;
- raising awareness about Your Europe within the national administrations and among potential end users;
- further linking national websites to Your Europe.
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SOLVIT

- **Caseload – one of the five centres with highest caseload** (together with Spain, UK, France and Germany)
Submitted cases – 73 (82 in 2012)
Received cases – 132 (100 in 2012)
- **Resolution rate – 96 %**
- **Handling time (Home centre)**
Reply in 7 days – 47 % – poor
Cases prepared in 30 days – 88% - good

- **Handling time** (*Lead centre*)
Cases closed in 10 weeks – 56 % – needs improving
- **Staffing**
Continuity– good
Sufficient for current caseload? YES
- **More promotion needed? YES**

Points of Single Contact

Point of Single Contact – Impresainungiorno

Performance level – average

Results from 2013 user testing

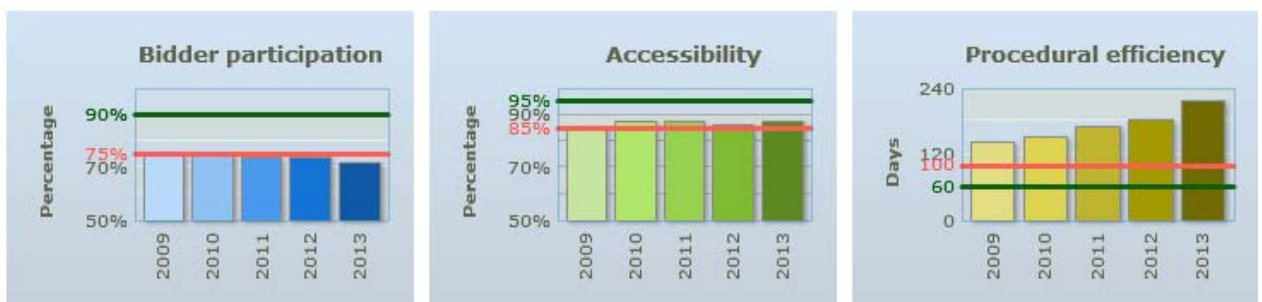
- *Information* – relevant information hard to find, structure poor and detail lacking.
- *Online procedures* – available but only a small number.
- *Accessibility for businesses from other countries* – lack of information (except very basic) in English and lack of possibilities to complete online procedures from abroad.

Usage trend (*compared with 2012*) – big increase in web traffic and administrative procedures launched.

Public procurement

In 2013, the reporting year,

- the **bidder participation** score was unsatisfactory. Overall, between 2009 and 2013, the score was also unsatisfactory.
- the **accessibility** score was average. Overall, between 2009 and 2013, the score was also average.
- the **procedural efficiency** score was unsatisfactory, amongst the bottom three. Overall, between 2009 and 2013, the score was also unsatisfactory, and had an increasing trend.



The colored lines mark the thresholds for **satisfactory** performance (green) and **unsatisfactory** performance (red). The scores in between are regarded as an **average** performance.

Postal Services

In the Study on the Main developments in the postal sector (2010 - 2013) carried out by WIK Consult, the European countries are grouped into three clusters. Criteria for this categorisation are the absolute gross domestic product (GDP) per capita and the accession date to the European Union:

- Western Member States: Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, The Netherlands, Sweden and UK;
- Southern Member States: Cyprus, Greece, Italy, Malta, Portugal and Spain;
- Eastern Member States: Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia and Croatia.

This methodology was also followed in the Scoreboard.

Evolution of domestic prices in PPPs

Purchasing power parity (PPP) prices varied around 0.58 PPPs (2009 and 2011) and 0.59 PPPs (2010 and 2012), and are the second highest in the Southern Member States.

Cross-border price developments in PPPs

In Italy, cross-border prices have increased from 0.63 PPPs (2009) to 0.73 PPPs (2012) in line with the average for Southern Member States.

Transit time performance:

In Italy, the D+1 delivery has improved from 90.70 % (2009) to 92.90 % in 2012, comprehensively surpassing the domestic target of 89. With these results, the country is now an average performer in the Southern Member States.