

# Single Market Scoreboard

**Performance per Member State**

## France

*(Reporting period: 2013 - 2014)*

*(April 2015 edition - Transposition and Infringements update)*



## Transposition of law

**Transposition deficit: 0.6 %** (last report: 0.6 %)

EU average = 0.5 %

Proposed target (in Single Market Act) = 0.5 %

**Overdue directives: 7** (last report: 7) and **none** more than 2 years overdue

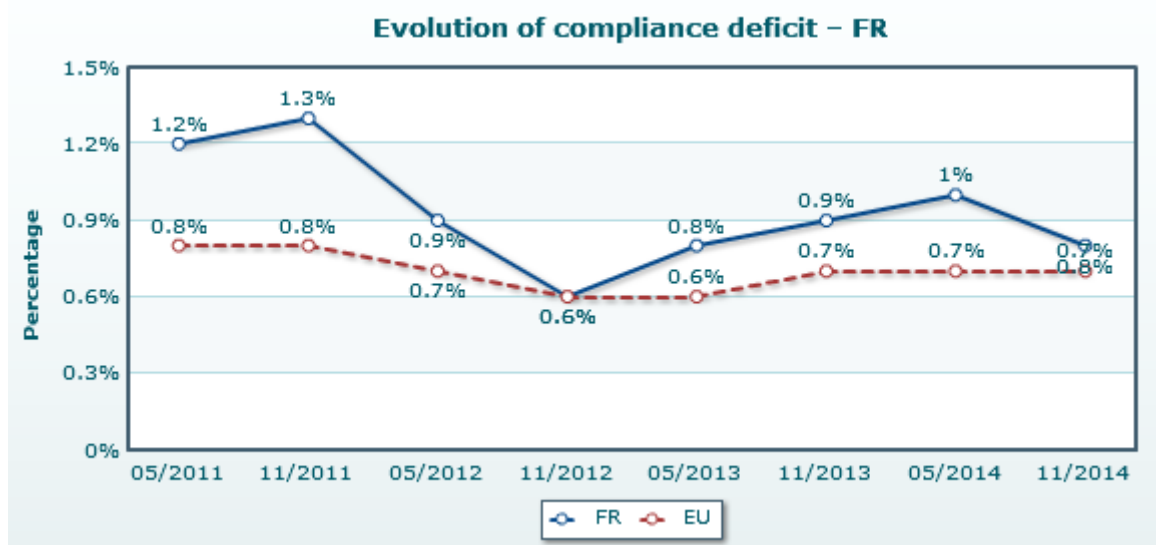
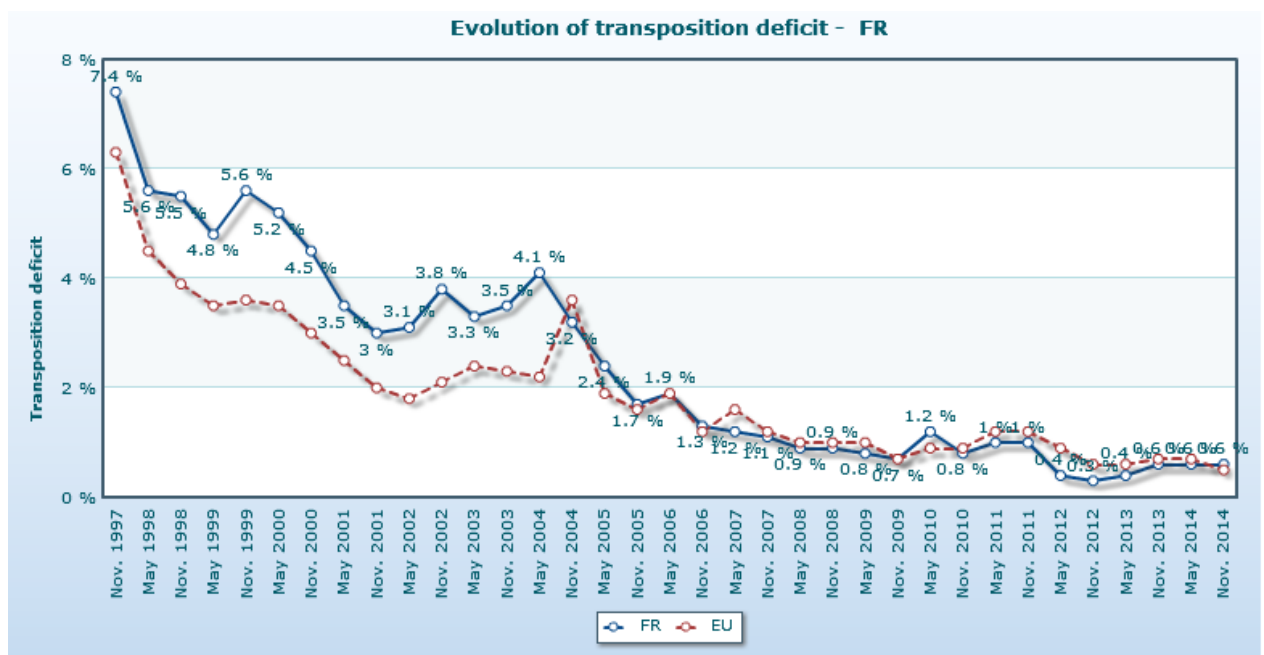
**Average delay: 7.7 months** (last report: 5.7 months)

EU average = 9.2 months

**Compliance deficit: 0.8 %** (last report: 1.0 %) - good improvement but still above both the EU average and the SMA target

EU average = 0.7 %

Proposed target (in Single Market Act) = 0.5 %



## Infringements

**Pending cases: 55** (last report: 56) - among the 6 Member States with the highest number of infringements relating to Single Market legislation

(EU average = 30 cases)

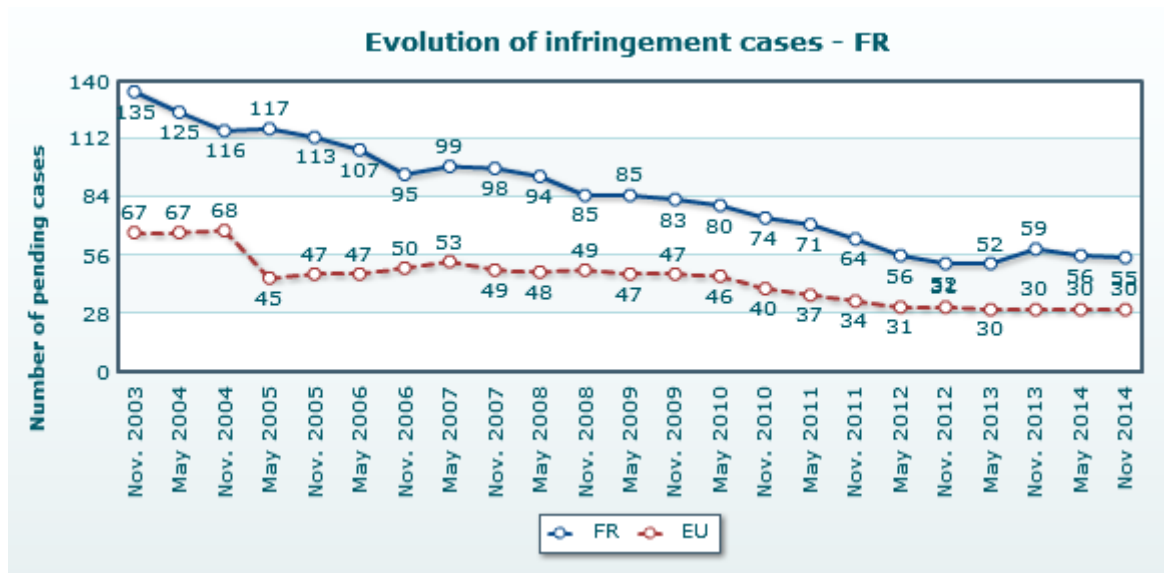
**Problematic sectors:** taxation, direct (11 cases) and indirect (6) which accounts for 30 % of total number of cases, free movement of goods and market surveillance (5), free movement of workers (4) and working rights and conditions (4).

**Average case duration: 27.3 months** (last report: 26.4 months)

(EU average = 26.9 months)

**Compliance with court rulings: 23 months** (last report: 22.8 months). This relatively high duration is due to the fact that in the last five years France was able to comply with two judgements in the water protection field passed respectively eight and nine years before the resolution.

(EU average = 19.7 months)

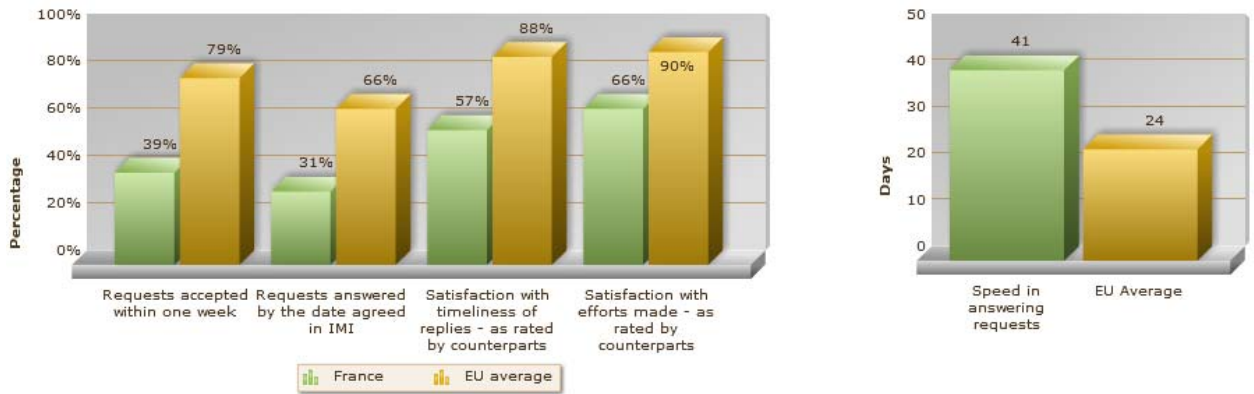


## EU Pilot

The average response time of France is currently outside the 70-day benchmark in EU Pilot.

## Internal Market Information System

- The performance of France in IMI is poor and has deteriorated compared to the last Scoreboard. The results for the first three indicators are far below the EU average and the time taken to reply to requests has significantly increased.
- A large number of counterparts have been dissatisfied with the timeliness of French answers and with the efforts made by authorities to answer their enquiries.
- Significant efforts need to be made in order to improve the country's performance.



## EURES

Pôle-Emploi, the French Public Employment Service, is the EURES member organisation responsible for providing EURES services in France. There are currently 84 EURES Advisers in France. The overall performance is relatively good, but the quality of the PES job vacancy exchange with EURES could be considerably improved.

## Your Europe

France provides information, including in English, German and Spanish, for citizens and enterprises on a national portal. The country is cooperating well with the Commission services as regards the citizens section.

France should continue to invest in and promote Your Europe by:

- providing information on how France applies single market rules when requested via the Editorial Board member, in particular in respect of the business section;
- attending the Editorial Board meetings organised twice a year;
- raising awareness about Your Europe within the national administrations and among potential end users;
- linking national websites to Your Europe.

## SOLVIT

- **Caseload – one of the five centres with highest caseload** (together with Spain, UK, Italy and Germany)

*Submitted cases* – 101 (99 in 2012)

*Received cases* – 212 (220 in 2012)

- **Resolution rate** – 98 %
- **Handling time (Home centre)**  
*Reply in 7 days* – 40 % - **very poor**  
*Cases prepared in 30 days* – 95 % - **very good**
- **Handling time (Lead centre) – very poor**  
*Cases closed in 10 weeks* – 41 %
- **Staffing**  
*Continuity* – **good**  
*Sufficient for current caseload?* **NO** (very high caseload + other tasks handled apart from SOLVIT)

## Points of Single Contact

**Point of Single Contact** – Guichet entreprises

**Performance level** – average

### Results from 2013 user testing

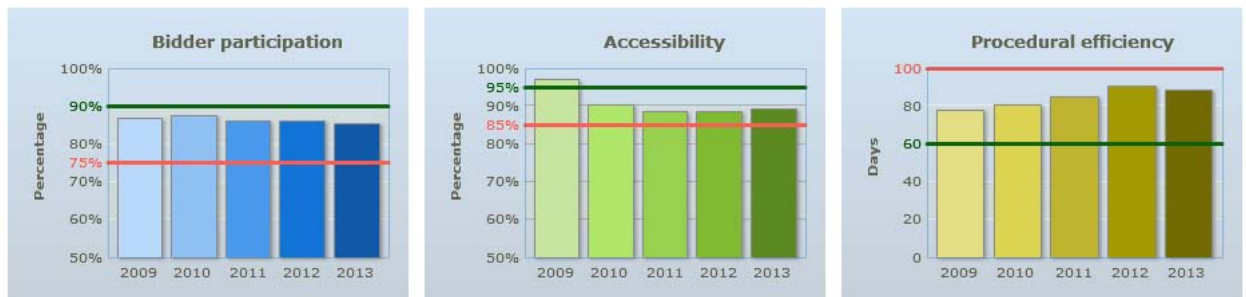
- *Information* – comprehensive.
- *Online procedures* – more needed.
- *Accessibility for businesses from other countries* – better information on how to provide services from abroad, and more information in foreign languages.
- *Usability* – needs improving.

**Planned improvements (2014)** – changes to online procedures, better ergonomics and translation into English, German, Italian and Spanish.

## Public procurement

In 2013, the reporting year,

- the **bidder participation** score was average. Overall, between 2009 and 2013, the score was also average.
- the **accessibility** score was average. Overall, between 2009 and 2013, the score was also average, and had a decreasing trend.
- the **procedural efficiency** score was average. Overall, between 2009 and 2013, the score was also average.



The colored lines mark the thresholds for **satisfactory** performance (green) and **unsatisfactory** performance (red). The scores in between are regarded as an **average** performance.

## Postal Services

In the Study on the Main developments in the postal sector (2010 - 2013) carried out by WIK Consult, the European countries are grouped into three clusters. Criteria for this categorisation are the absolute gross domestic product (GDP) per capita and the accession date to the European Union:

- Western Member States: Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, The Netherlands, Sweden and UK;
- Southern Member States: Cyprus, Greece, Italy, Malta, Portugal and Spain;
- Eastern Member States: Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia and Croatia.

This methodology was also followed in the Scoreboard.

### Evolution of domestic prices in PPPs

Purchasing power parity (PPP) prices in France have increased steadily in the period from 2009 (0.49 PPPs) to 2012 (0.55 PPPs) but remain in line with the average of the group of Western Member States.

### Cross-border price developments in PPPs

Cross-border prices in France significantly increased between 2009 (0.61 PPPs) and 2010 (0.68 PPPs), slightly increased in 2011 to 0.70 PPPs and were stable in 2012. Cross-border PPP prices in France are slightly below the average of the other Western Member States.

**Transit time performance:**

Quality of service, in terms of transit time performance in France, showed was at 84.70 % in 2009 and 83.40 % in 2010. Performance improved significantly in 2011 (87.30 %) and 2012 (87.90 %) when the national target of 85.00 % was reached. However, French performance on quality is lower compared to the other countries in its peer group of Western Member States, most of which have levels of higher than 90 %.