

Single Market Scoreboard

Performance per Member State

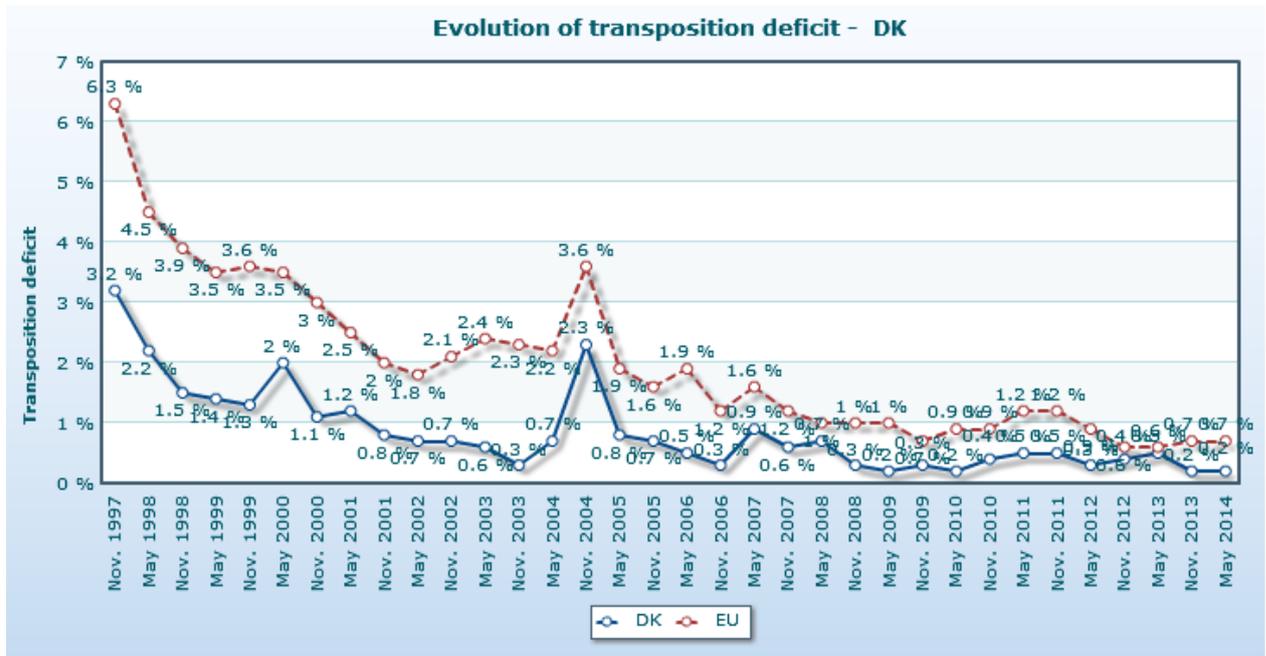
Denmark

(Reporting period: 2013 - 2014)

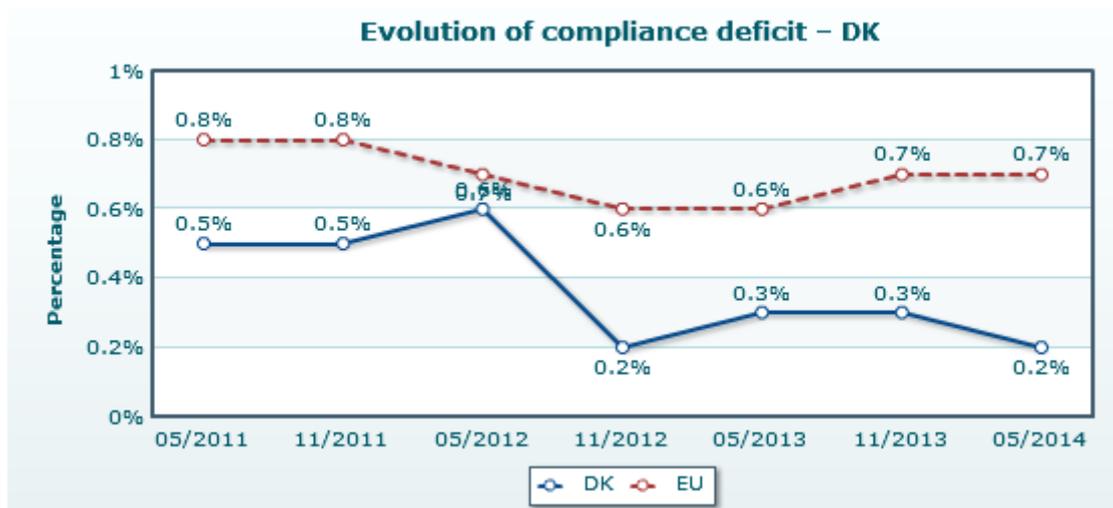


Transposition of law

With again only 0.2 % of all directives relating to the Single Market being overdue (two directives) Denmark's transposition deficit is amongst the lowest in the EU and clearly meets the deficit target of 1 % set by the Member States. Denmark could not, however, keep the delay to transpose an overdue directive as low as previously (0.5 month only). The average delay for transposition is now at 3.7 months, which is still only half of the EU average (7.5 months).



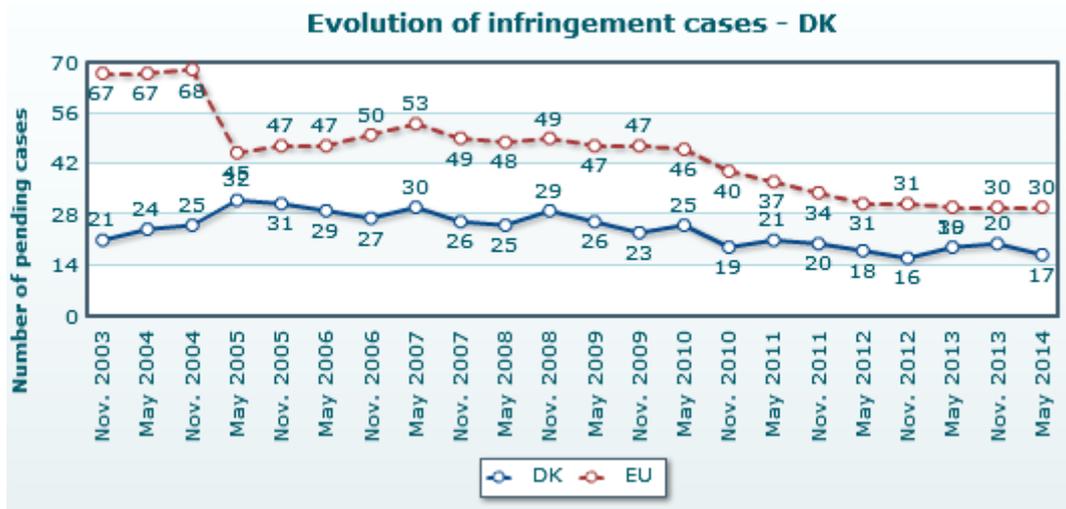
Denmark has further decreased its compliance deficit, which is now at 0.2 % compared to 0.3 % previously. This result complies very neatly with the deficit target of 0.5 % proposed in the Single Market Act.



Infringements

There are 17 pending infringement cases relating to Single Market legislation against Denmark, which is a downwards trend (3 cases less than six months ago) and well below the EU average of 30 cases. Out of the 17 pending cases three concern issues of health and consumer protection (17.6 %).

The average duration of Danish pending cases is now 33.7 months, which is markedly above the EU average of 27.7 months and eight months longer than previously. This significant increase is due to the fact that the remaining cases are older and weigh more in the calculation of the duration average. Denmark was able, however, to quickly resolve a number of more recent cases. Compliance with a court ruling, however, is rather quick with 5.4 months compared to the average 18.3 months, but also with an upwards tendency.



EU Pilot

The average response time of Denmark respects the 70-day benchmark in EU Pilot.

Internal Market Information System

- Denmark performs well in IMI and has improved its results since the last Scoreboard.
- The proportion of requests accepted within the agreed deadline has remained the same and could be improved further. However the speed in accepting and especially in replying to requests has increased.
- Denmark should maintain these good efforts which are clearly appreciated by counterparts.



EURES

SFR, the Danish Agency for Labour Retention and International Recruitment, is the EURES member organisation responsible for providing EURES services in Denmark. There are currently 32 EURES Advisers in Denmark. The overall performance is good, but the quality of the PES job vacancy exchange with EURES, as well as the number of contacts with jobseekers and employers could be further improved.

Your Europe

Denmark manages national portals providing information, including in English, for citizens and enterprises. The country was responsive to the majority of requests for making information available through Your Europe, attended both Editorial Board meetings and linked national pages to Your Europe.

Denmark should continue to invest in and promote Your Europe by:

- providing information on how Denmark applies single market rules when requested via the Editorial Board member;
- attending the Editorial Board meetings organised twice a year;
- raising awareness about Your Europe within the national administrations and among potential end users;
- linking national websites to Your Europe.

SOLVIT

- **Caseload – medium**
Submitted cases – 14 (32 in 2012)
Received cases – 19 (32 in 2012)
- **Resolution rate – 79 %**
- **Handling time (Home centre)**
*Reply in 7 days – 75 % – **needs improving***
*Cases prepared in 30 days – 57 % – **needs improving***
- **Handling time (Lead centre) – needs improving**
Cases closed in 10 weeks – 68 %
- **Staffing**
*Continuity – **poor** (second half of 2013)*
*Sufficient for current caseload? **NO***

- **More promotion needed? YES** (especially considering the drastic drop in the number of cases)

Points of Single Contact

Point of Single Contact – Business in Denmark

Performance level – high.

Results from 2013 user testing

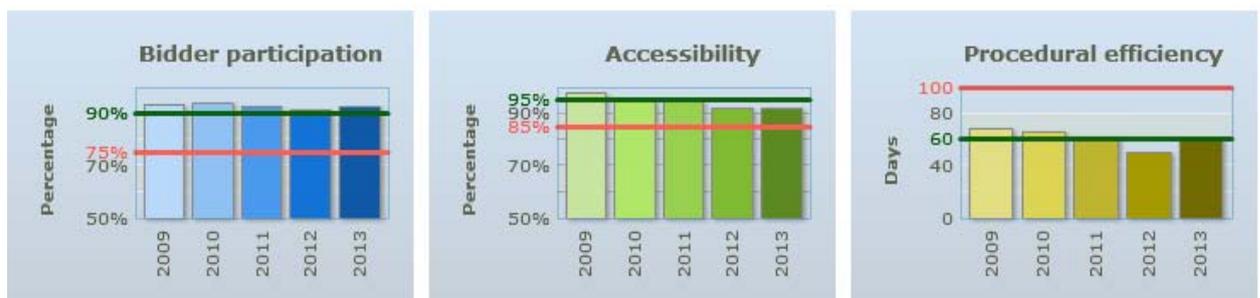
- *Information* – comprehensive (although certain gaps in information outside the Services Directive).
- *Online procedures* – working well (should be no problems for foreign businesses – solution implemented on the site for handling e-signatures from other EU countries).
- *Accessibility for businesses from other countries* – needs improving (users had problems identifying which procedures apply to businesses providing services from abroad).
- *Usability* – needs improving.

Planned improvements (2014) – revamped version of the website recently launched that seems to have addressed many of the above concerns (though has yet to be fully tested by the Commission).

Public procurement

In 2013, the reporting year,

- the **bidder participation** score was satisfactory. Overall, between 2009 and 2013, the score was also satisfactory.
- the **accessibility** score was average. Overall, between 2009 and 2013, the score was on the border between an average and a satisfactory score and had a decreasing trend.
- the **procedural efficiency** score was average. Overall, between 2009 and 2013, the score was also average and had a decreasing trend.



The colored lines mark the thresholds for **satisfactory** performance (green) and **unsatisfactory** performance (red). The scores in between are regarded as an **average** performance.

Postal Services

In the Study on the Main developments in the postal sector (2010 - 2013) carried out by WIK Consult, the European countries are grouped into three clusters. Criteria for this categorisation are the absolute gross domestic product (GDP) per capita and the accession date to the European Union:

- Western Member States: Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, The Netherlands, Sweden and UK;
- Southern Member States: Cyprus, Greece, Italy, Malta, Portugal and Spain;
- Eastern Member States: Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia and Croatia.

This methodology was also followed in the Scoreboard.

Evolution of domestic prices in PPPs

After a period of stability, purchasing power parity (PPP) prices in Denmark increased from 0.53 PPPs in 2009 to 0.74 PPPs in 2012 and are now the highest in the group of Western Member States.

Cross-border price developments in PPPs

Cross-border PPP prices in Denmark increased substantially during the review period rising to 1.11 PPPs in 2012 compared to 0.76 PPPs in 2009. After this major increase, Denmark is the country with the highest cross-border PPP prices in the group of Western Member States.

Transit time performance:

In Denmark D+1 transit time performance has varied between 95.7 % in 2009 and 93.5 % in 2012, but consistently was above the domestic target of 93 % throughout the period under review.