

# Single Market Scoreboard

*Performance by Member State*

## Greece

*(Reporting period: 2012 - 2013)*

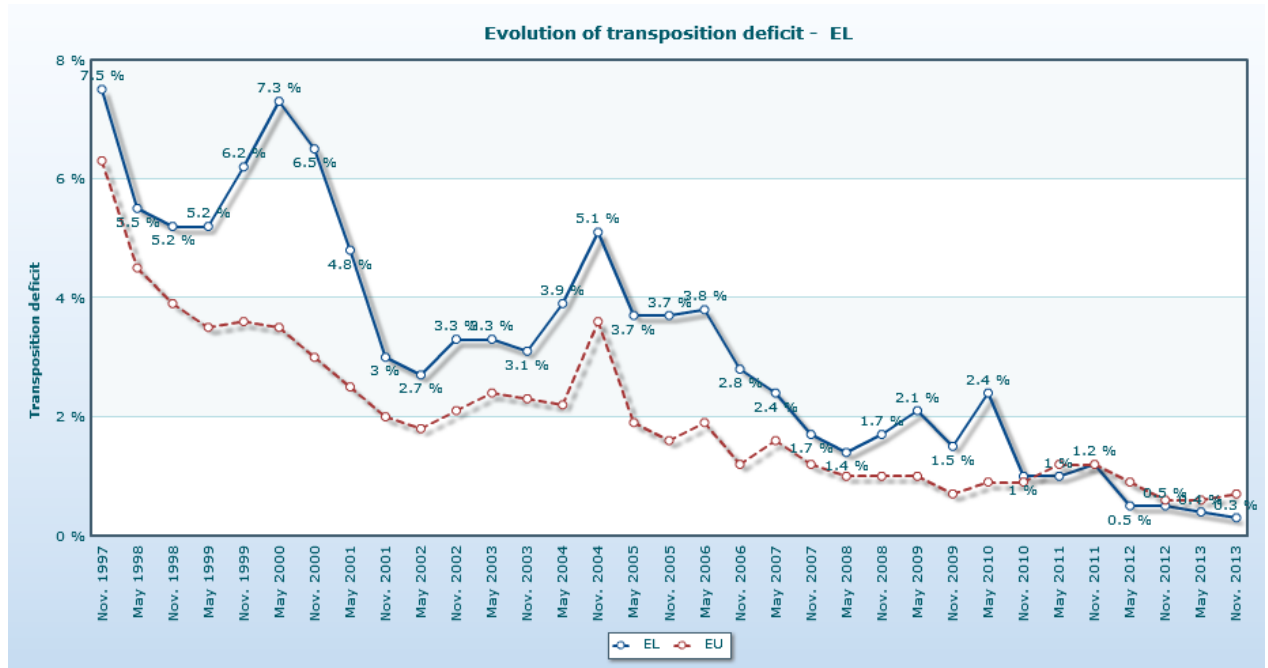
*(February 2014 edition - Transposition and Infringements update)*



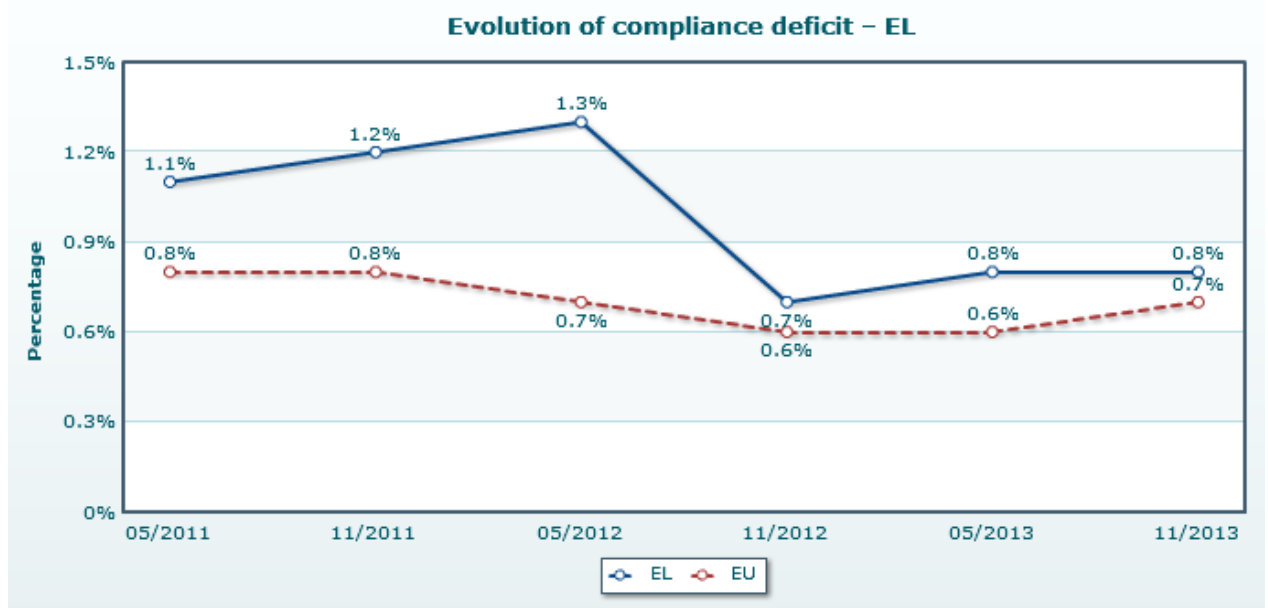
## Transposition of law

The Greek transposition deficit continued to decrease over the last six months, currently standing at 0.3 %. This is Greece's best result ever, significantly below the EU average of 0.7 % and below the proposed 0.5 % target. Greece is therefore continuing the positive trend of recent years in its transposition performance. Two out of the four outstanding directives concern the social policy area. Greece has again succeeded in meeting the "zero tolerance" target for directives whose transposition is overdue by two years or more, with no directives outstanding.

The transposition delay on overdue directives has now increased to 5.2 months, but this figure is still below the current EU average of 7.3 months.



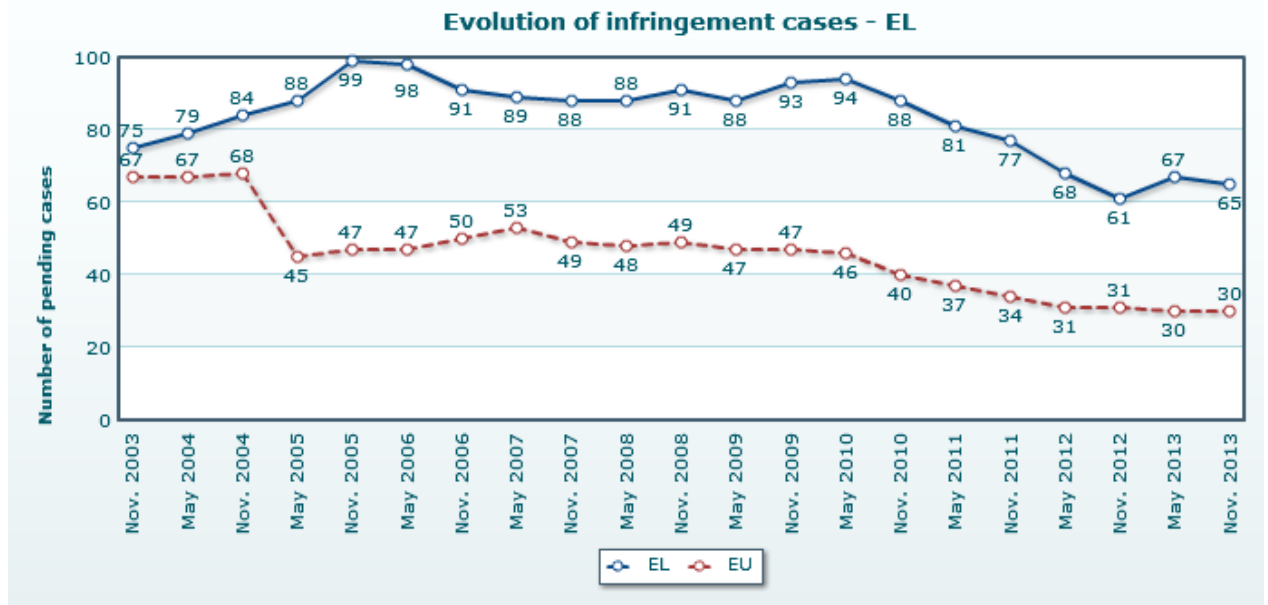
With ten directives that are not correctly transposed, the Greek compliance deficit is steady at 0.8 %, thus slightly exceeding the current EU average (0.7 %) and the proposed 0.5 % target.



## Infringements

Even though the number of pending cases decreased by two in the past six months, Greece is again the Member State with the second highest number of infringement cases relating to the Single Market. The level of pending cases in Greece remains more than twice the EU average of 30 cases. One in four pending cases relates again to the environment and 15 % to taxation.

While the duration of Greek cases is exactly equal to the EU average (27.9 months), the time lag between court rulings and Greek compliance with EU law is 22.7 months, longer than the EU average of 18.2 months.



## EU Pilot

The average response time of Greece respects the 70-day benchmark in EU Pilot.

## Internal Market Information System

1. Requests accepted within one week: 78 % (EU average: 74 %)
2. Requests answered within the mutually agreed deadline: 72 % (EU average: 64 %)
3. Average time taken to reply to requests: 19 days (EU average: 22 days)

IMI is working well in Greece. The time taken to accept requests and the percentage of requests answered within the agreed deadline are above average.

A closer follow-up of in-coming requests will be necessary in order to reduce the time to reply even further. Further awareness raising activities could lead to increased usage of IMI, particularly in respect of the Services and Posting of workers areas.

## EURES

OAED, the Public Employment Service, is the EURES member organisation responsible for providing EURES services in Greece. There are currently 19 EURES advisers in Greece. The overall performance could be improved.

## Your Europe

Greece provides information to citizens and enterprises at a national portal, including in English, French and German. The country did however not contribute at all to Your Europe during the reporting period.

Greece should continue to invest in its national portal and furthermore commit itself to cooperate with the Commission services as regards Your Europe by:

- designating a permanent member of the Editorial Board;
- attending the Editorial Board meetings organised twice a year;
- providing all missing information on how Greece applies single market rules and reply to any further requests addressed to the Editorial Board member;
- raising awareness about Your Europe within the national administrations;
- promoting Your Europe via national websites, information offices and events.

## SOLVIT

The Greek SOLVIT centre deals with an average number of cases (51). In the reporting period (March 2012 to February 2013), the caseload was higher than in the previous 12 months (12 home cases and 39 lead cases in the reporting period compared with 11 home cases and 31 lead cases). SOLVIT Greece has a low resolution rate of 77 % (89 % SOLVIT EU27 average) but remains above the 70 % target.

The Greek SOLVIT centre is slow in responding to clients (average 37 days, target is 7 days). But the overall time the Greek SOLVIT centre takes to prepare a case for submission to another SOLVIT centre is good (3 days). The case handling time for cases against the Greek administration has fallen from 70 to 64 days and is now below the 70-day target.

Remark: The Greek SOLVIT centre should improve its response time to clients.

## Points of Single Contact

The Greek Point of Single Contact is an average performing PSC, that made important improvement in the recent year.

In 2012, work was undertaken to improve the functioning of the Greek PSC including its information provision aspect, further English translation of the portal and training of the competent authorities.

The usage figures for Greek PSC show a slight increase in website traffic and in the number of queries/information requests compared to 2011.

Important improvements are needed as to the availability and structure of information and on-line completion of procedures. Moreover, a clearer distinction between requirements and procedures for permanent establishment and cross-border provision of services is recommended.

The Greek authorities plan further work on updating the PSC's content due to the ongoing changes in the legislation.