

# **Single Market Scoreboard**

#### Performance by Member State

## Luxembourg

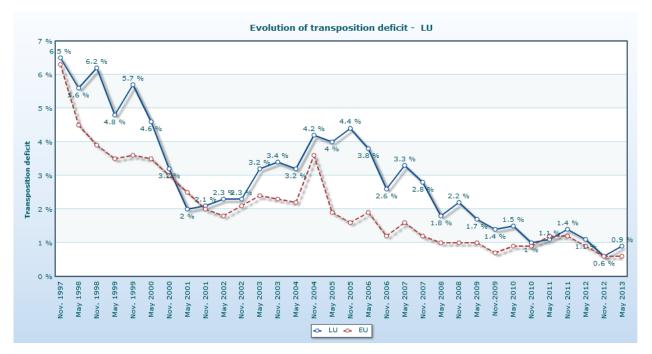
(Reporting period: 2012 - 2013)



#### Transposition of law

Luxembourg increased its backlog of outstanding directives relating to the Internal Market by four which puts its current transposition deficit at 0.9 % in the past six months. Despite this increase, however, Luxembourg has kept its deficit under the 1% EU threshold after achieving this for the first time in November 2012. Seven out of the twelve outstanding directives relate to environment.

The current transposition delay of overdue directives is 6.5 months on average, which is in line with the average EU delay, after Luxembourg significantly shortened this delay in the past six months.



In relation to the conformity of measures communicated to the Commission, the Luxembourg compliance deficit of 0.4 % is close to the proposal from the Single Market Act for a 0.5 % target.

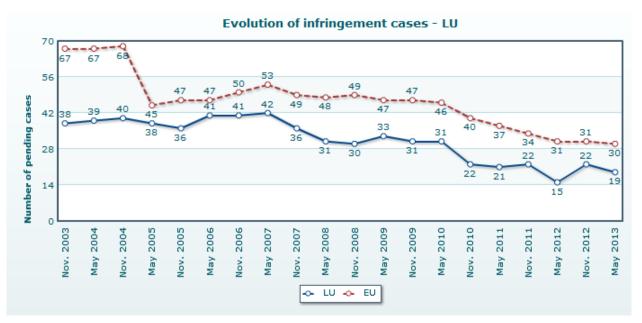


#### Evolution of compliance deficit – LU

#### Infringements

With 19 pending infringement proceedings relating to the Internal Market, including a number relating to taxation, Luxembourg has kept its caseload of infringement proceedings at well below the EU average of 30 cases. Luxembourg is also the Member State who resolves cases within the second shortest time frame at 15.5 months, as compared to the 27 month EU average.

Despite an increase in the average duration of cases from the previous months, cases from Luxembourg are still resolved over twice as fast as in the Member State with the longest duration (the Swedish delay is 39.3 months). The time Luxembourg takes to comply with court rulings following judgments is 12.4 months on average, which is below the EU average of 17.6 months.



## EU Pilot

The average response time of Luxembourg respects the 70-day benchmark in EU Pilot.

#### **Internal Market Information System**

- 1. Requests accepted within one week: 66 % (EU average: 74 %)
- 2. Requests answered within the mutually agreed deadline: 56 % (EU average: 64 %)
- 3. Average time taken to reply to requests: 23 days (EU average: 22 days)

The performance of Luxembourg in IMI should be improved. Its results in all three areas measured are below the EU average. Although Luxembourg deals with a small number of requests, the time taken to accept and reply to them is too long.

More efforts should be invested in awareness-raising activities targeted at authorities in order to increase the usage of IMI. Closer monitoring of activity in IMI is also necessary.

## EURES

ADEM (Agence pour le développement de l'emploi) is the EURES member organisation responsible for providing EURES services in Luxembourg. There are currently 12 EURES advisers in Luxembourg. The overall performance is good.

#### Your Europe

Luxembourg provides information to citizens and enterprises on a multilingual national portal.

The country participated in the meetings of the Editorial Board, promoted Your Europe and was responsive to requests for the citizens part, however not for the business part of Your Europe.

Luxembourg should continue to invest in and promote Your Europe by:

- providing information on how Luxembourg applies single market rules when asked for via the Editorial Board member;
- attending the Editorial Board meetings organised twice a year;
- raising awareness about Your Europe within the national administrations;
- promoting Your Europe via national websites, information offices and events.

#### SOLVIT

The Luxembourg SOLVIT centre deals with a high number of cases (55) relative to the size of the country. In the reporting period (March 2012 to February 2013), the caseload stayed about the same as in the previous 12 months (28 home cases and 27 lead cases in the reporting period compared with 19 home cases and 40 lead cases). SOLVIT Luxembourg has a good resolution rate of 89 % (89 % SOLVIT EU27 average).

The Luxembourg SOLVIT centre is fast in responding to clients (average 6 days, target is 7 days). The overall time the Luxembourg SOLVIT centre takes to prepare a case for submission to another SOLVIT centre is excellent (1 day). The case handling time for cases against the Luxembourg administration has dropped from 52 to 49 days and is below the 70-day target.

#### **Points of Single Contact**

The Point of Single Contact in Luxembourg is very well established. It scores well in almost all assessment categories.

Information provided is comprehensive and goes beyond the requirements of the Services Directive in terms of the areas covered. The Luxembourgish PSC provides a clear distinction between requirements and procedures for permanent and cross-border provision of services.

The online completion of procedures has been made rather simple and no advanced technical solutions are used which facilitates the completion across borders.