



Single Market Scoreboard

Performance by Member State

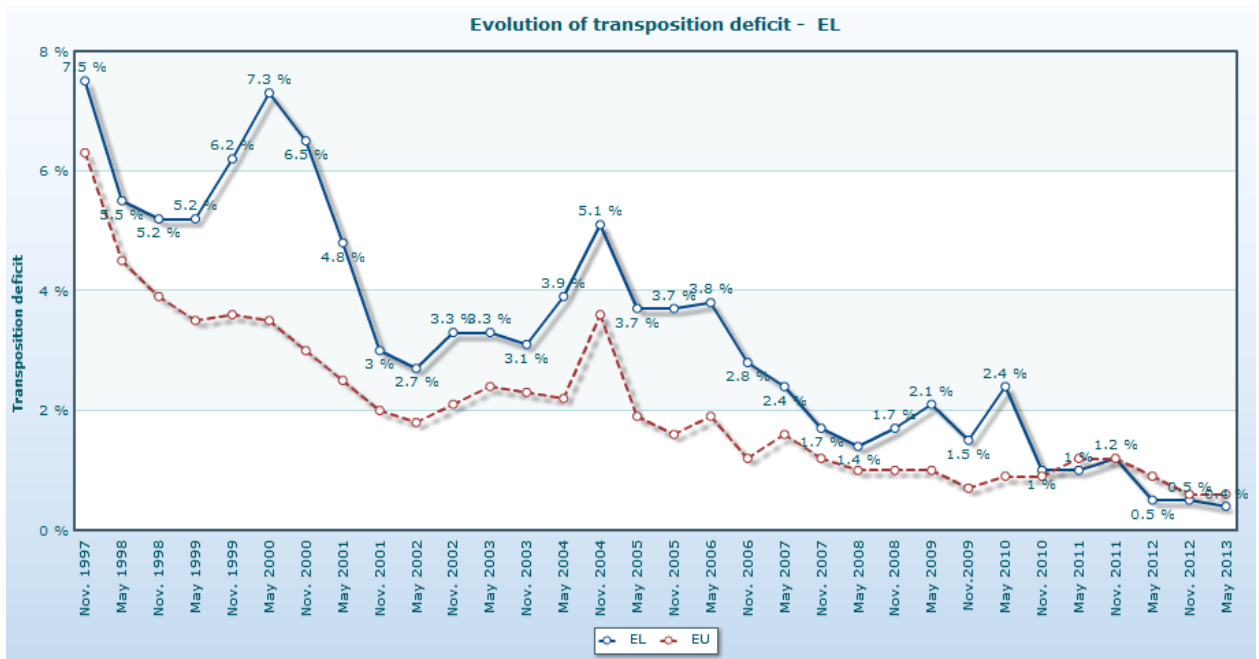
Greece

(Reporting period: 2012 - 2013)

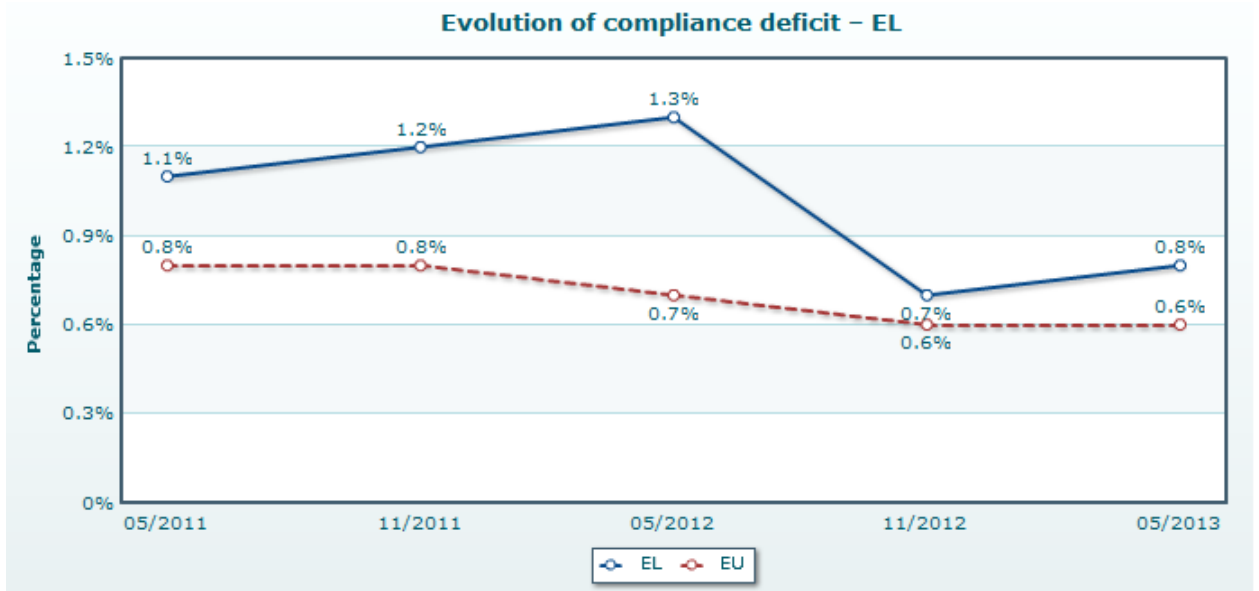


Transposition of law

The Greek transposition deficit is now 0.4 % which is Greece's best result ever and below the EU average. Four out of five outstanding directives concern the environment. This is a vast improvement and divides by three the 1.2 % deficit recorded at the end of 2011. In addition, the transposition delay on overdue directives (4.3 months) has dropped by almost six months and is now below the EU average.



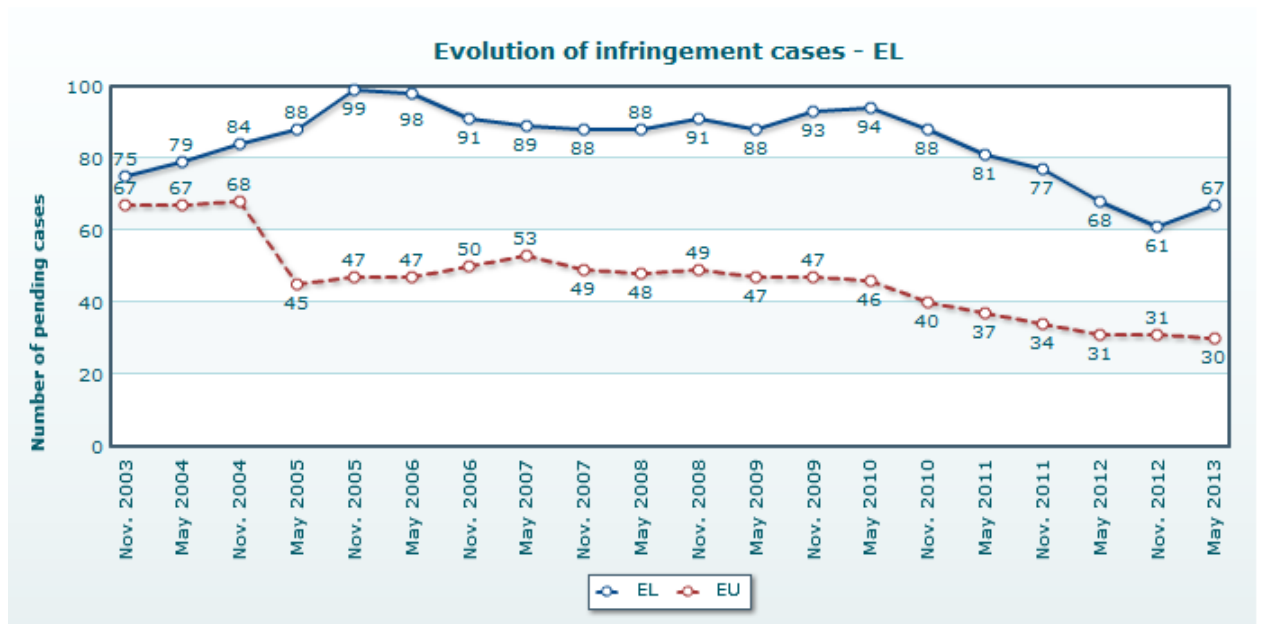
The Greek compliance deficit is also in line with the EU average, at 0.8 %, with 11 directives which are not being correctly transposed.



Infringements

Greece has become the Member State with the second highest number of infringement cases relating to the internal market after the level of pending cases it accumulated rose by six in the past six months. This result is disappointing considering that Greece had continuously reduced its level of pending cases since November 2010. The level of pending Greek cases is now over double the EU average (30 cases). The majority of pending cases relate to water protection, indirect taxation, waste management and health and consumers.

While the duration of Greek cases remains below the 27 month EU average at 24 months, the time-lag between court rulings and Greek compliance with EU law is almost 21.3 months on average, which is longer than the EU average of a 17.6 month delay.



EU Pilot

The average response time of Greece respects the 70-day benchmark in EU Pilot.

Internal Market Information System

1. Requests accepted within one week: 78 % (EU average: 74 %)
2. Requests answered within the mutually agreed deadline: 72 % (EU average: 64 %)
3. Average time taken to reply to requests: 19 days (EU average: 22 days)

IMI is working well in Greece. The time taken to accept requests and the percentage of requests answered within the agreed deadline are above average.

A closer follow-up of incoming requests will be necessary in order to reduce the time to reply even further. Further awareness raising activities could lead to increased usage of IMI, particularly in respect of the Services and Posting of workers areas.

EURES

OAED, the Public Employment Service, is the EURES member organisation responsible for providing EURES services in Greece. There are currently 19 EURES advisers in Greece. The overall performance could be improved.

Your Europe

Greece provides information to citizens and enterprises on a national portal, including in English, French and German. The country did however not contribute at all to Your Europe during the reporting period.

Greece should continue to invest in its national portal and furthermore commit itself to cooperate with the Commission services as regards Your Europe by:

- designating a permanent member of the Editorial Board;
- attending the Editorial Board meetings organised twice a year;
- providing all missing information on how Greece applies single market rules and reply to any further requests addressed to the Editorial Board member;
- raising awareness about Your Europe within the national administrations;
- promoting Your Europe via national websites, information offices and events.

SOLVIT

The Greek SOLVIT centre deals with an average number of cases (51). In the reporting period (March 2012 to February 2013), the caseload was higher than in the previous 12 months (12 home cases and 39 lead cases in the reporting period compared with 11 home cases and 31 lead cases). SOLVIT Greece has a low resolution rate of 77 % (89 % SOLVIT EU27 average) but remains above the 70 % target.

The Greek SOLVIT centre is slow in responding to clients (average 37 days, target is 7 days). But the overall time the Greek SOLVIT centre takes to prepare a case for submission to another SOLVIT centre is good (3 days). The case handling time for cases against the Greek administration has fallen from 70 to 64 days and is now below the 70-day target.

Remark: The Greek SOLVIT centre should improve its response time to clients.

Points of Single Contact

The Greek Point of Single Contact is an average performing PSC, that made important improvements in the recent year.

In 2012, work was undertaken to improve the functioning of the Greek PSC including its information provision aspect, further English translation of the portal and training of the competent authorities.

The usage figures for Greek PSC show a slight increase in website traffic and in the number of queries/information requests compared to 2011.

Important improvements are needed as to the availability and structure of information and on-line completion of procedures. Moreover, a clearer distinction between requirements and procedures for permanent establishment and cross-border provision of services is recommended.

The Greek authorities plan further work on updating the PSC's content due to the ongoing changes in the legislation.