

# **Single Market Scoreboard**

#### Performance by Member State

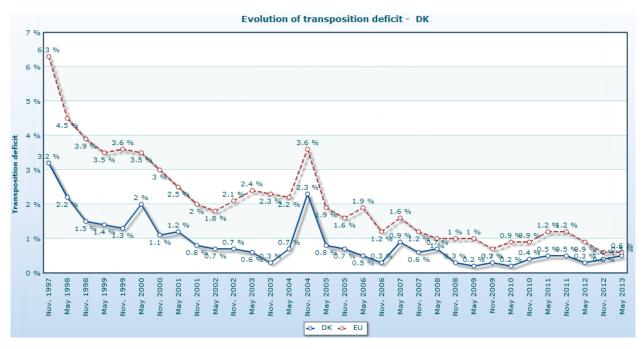
## Denmark

(Reporting period: 2012 - 2013)

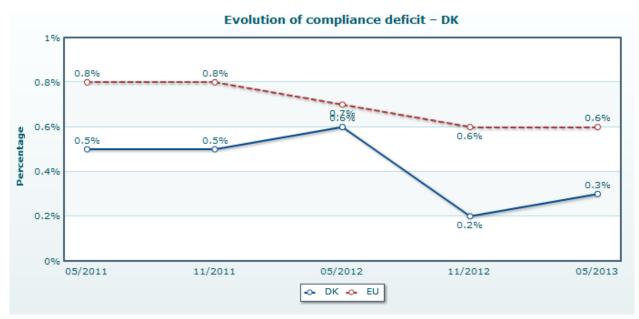


#### Transposition of law

While Denmark increased its transposition deficit for directives relating to the internal market in the period since November 2012, its deficit remains below the current 0.6 % EU average and the 1 % deficit target. Five out of seven overdue directives belong to the environment sector. Denmark also takes less time than the average Member State to transpose overdue directives, with a current delay of 5.4 months before directives are transposed.



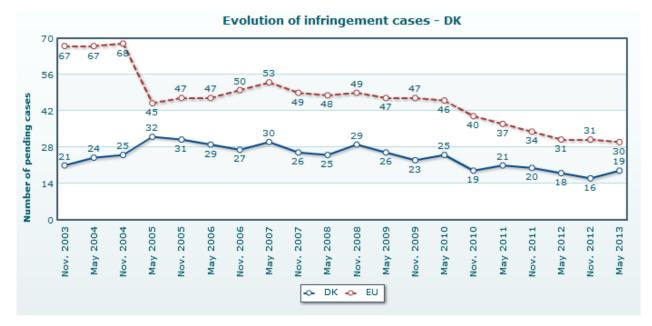
In relation to the conformity of measures communicated to the Commission, the Danish compliance deficit is below the EU average of 0.6 % (0.3 %), which is in line with the proposal from the Single Market Act for a 0.5 % target.



### Infringements

With 19 cases currently pending, the number of Danish infringement cases has remained well below the EU average of 30 cases. Denmark has remained below the EU average number of pending infringement cases for the last decade, but problems remain in the areas of health and consumers, air transport and taxation which are the source of 12 out of the 19 cases currently pending.

In addition, Danish cases are now resolved with a shorter delay than the EU average length, with an average duration of 16 months, as compared to 27 months. This represents a significant improvement since the last Scoreboard, where Denmark recorded a longer duration of 21.5 months from the time the letter of formal notice is sent until resolution of the case. With this result, Denmark now has the sixth shortest case duration of the EU Member States.



#### EU Pilot

The average response time of Denmark is currently outside of the 70-day benchmark in EU Pilot.

#### **Internal Market Information System**

- 1. Requests accepted within one week: 82 % (EU average: 74 %)
- 2. Requests answered within the mutually agreed deadline: 63 % (EU average: 64 %)
- 3. Average time taken to reply to requests: 18 days (EU average: 22 days)

Denmark is performing well but the time taken to respond to requests could be improved.

More efforts should be made to increase the usage of IMI, especially in the area of Services.

#### EURES

SFR, the Danish Agency for Labour Retention and International Recruitment, is the EURES member organisation responsible for providing EURES services in Denmark. There are currently 29 EURES advisers in Denmark. The overall performance is good, but the quality of the PES job vacancy exchange with EURES could be further improved.

#### Your Europe

Denmark provides information for citizens and enterprises on dedicated national portals, including in English. The country was responsive to all requests for making information available through Your Europe, but it did however not attend any meeting of the Editorial Board during the reporting period.

Denmark should continue to invest in and promote Your Europe by:

- ensuring attendance at the Editorial Board meetings organised twice a year;
- providing information on how Denmark applies single market rules when asked for via the Editorial Board member.

Denmark should further invest in awareness-raising activities about Your Europe within the national administrations and in promoting Your Europe via national websites, information offices and events.

#### SOLVIT

The Danish SOLVIT centre deals with an average number of cases (53) relative to the size of the country. In the reporting period (March 2012 to February 2013), the caseload was lower than in the previous 12 months (26 home cases and 27 lead cases in the reporting period compared with 27 home cases and 31 lead cases). SOLVIT Denmark has a low resolution rate of 63 % (89 % SOLVIT EU27 average) and is below the 70 % target.

The Danish SOLVIT centre is slow in responding to clients (average 9 days, target 7 days). The overall time the Danish SOLVIT centre takes to prepare a case for submission to another SOLVIT centre is good (21 days). The case handling time for cases against the Danish administration has risen from 45 to 65 days but is still below the 70-day target.

<u>Remark</u>: Denmark should improve its response time to clients. The resolution rate is low and the Danish SOLVIT centre is encouraged to find ways to improve its performance in this respect.

#### **Points of Single Contact**

The Danish Point of Single Contact is one of the best developed PSCs.

It scores well for all assessment features of the PSC: quality and availability of information, completion of electronic procedures, accessibility, including for cross-border users.

Denmark is currently working on the deployment of a module allowing for recognition of foreign e-signatures, which should further increase accessibility of the Danish PSC for foreign users.