

Urgent requests -Percentage of requests answered by legal deadline (5 calendar days)

(Average: 62% answered by legal deadline, 34% answered outside of legal deadline, 3% not yet responded)

	AT	BE	BG	CY	CZ	DE	DK	ES	FI	FR	HR	HU	IT	LT	LU	LV	NL	PL	PT	RO	SI	SK	ALL
Not yet answered		1																2	2	1			6
%		17%																8%	6%	8%			3%
Answered after legal deadline	1	2	6			7	1	3			1	3	4			1	5		20	7		1	62
%	50%	33%	40%			70%	100%	33%			50%	20%	67%			25%	50%		59%	58%		8%	34%
Answered in 5 calendar days	1	3	9	1	4	3		6	1	1	1	12	2	7	1	3	5	24	12	4	1	11	112
%	50%	50%	60%	100%	100%	30%		67%	100%	100%	50%	80%	33%	100%	100%	75%	50%	92%	35%	33%	100%	92%	62%
Total number of requests	2	6	15	1	4	10	1	9	1	1	2	15	6	7	1	4	10	26	34	12	1	12	180

Not answered requests include pending requests and those which were withdrawn after the legal deadline. Requests which were withdrawn by the sender before the legal deadline are excluded from the figures.

Information requests -Percentage of requests answered by legal deadline (35 calendar days)

(Average: 51% answered by legal deadline, 25% answered outside of legal deadline, 24% not (yet) responded)

	AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	ALL
Not yet answered	2	11	21		8	19		4	8	4	12	2	11	15	7	8		32		3		15		22	135	22	2	25	8	31	427
%	25%	50%	23%		17%	10%		27%	21%	29%	41%	22%	31%	17%	44%	16%		53%		12%		43%		10%	75%	13%	22%	10%	13%	79%	24%
Answered after legal deadline		6	37	1	19	54			14	1	10	2	17	30	3	23	1	10		4	1	15		18	21	54	1	56	37	1	436
%		27%	40%	100%	40%	28%			36%	7%	34%	22%	49%	34%	19%	47%	100%	17%		16%	100%	43%		8%	12%	33%	11%	21%	58%	3%	25%
Answered in 35 calendar days	6	5	35		20	118	7	11	17	9	7	5	7	43	6	18		18	10	18		5	1	190	25	90	6	182	19	7	885
%	75%	23%	38%		43%	62%	100%	73%	44%	64%	24%	56%	20%	49%	38%	37%		30%	100%	72%		14%	100%	83%	14%	54%	67%	69%	30%	18%	51%
Total number of requests	8	22	93	1	47	191	7	15	39	14	29	9	35	88	16	49	1	60	10	25	1	35	1	230	181	166	9	263	64	39	1748

Not answered requests include pending requests and those which were withdrawn after the legal deadline. Requests which were withdrawn by the sender before the legal deadline are excluded from the figures.