

Number of PQ requests per year												
2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	Total
374	1404	1836	2166	3091	4527	5778	7266	9184	10719	10251	5241	61837

Number of PQ requests per quarter 2016-2019														
2016				2017				2018				2019		Total
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	
2050	2599	2090	2445	2940	2597	2574	2608	2772	2661	2418	2400	2832	2409	35395

Number of per requesting MS (all years)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
2483	1717	90	444	631	4651	1336	76	1377	1224	1981	3038	85	511	2292	5	3268	2	54	200	183	373	4831	7652	582	632	1048	5467	127	579	14898	61837
4%	3%	0%	1%	1%	8%	2%	0%	2%	2%	3%	6%	0%	1%	4%	0%	5%	0%	0%	0%	0%	1%	8%	12%	1%	1%	2%	9%	0%	1%	24%	N/A

Number of per requesting MS (2016-2019)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
1377	1177	40	140	429	2673	734	68	793	566	999	2053	50	324	1321	0	1677	1	9	149	115	237	3057	6403	311	429	921	2516	67	409	6350	35395
4%	3%	0%	0%	1%	8%	2%	0%	2%	2%	3%	6%	0%	1%	4%	0%	5%	0%	0%	0%	0%	1%	9%	18%	1%	1%	3%	7%	0%	1%	18%	N/A

Number of per requesting MS (2019)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
223	108	5	20	63	344	223	15	132	81	157	446	5	61	182	0	267	1	0	33	27	49	577	914	67	80	234	255	9	43	621	5242
4%	2%	0%	0%	1%	7%	4%	0%	3%	2%	3%	9%	0%	1%	3%	0%	5%	0%	0%	1%	1%	1%	11%	17%	1%	2%	4%	5%	0%	1%	12%	N/A

Number of per responding MS (all years)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
711	1610	2539	496	1259	4617	505	370	6477	420	1384	4438	1119	2513	739	131	4270	23	1411	80	877	156	1285	348	6497	1622	9580	727	627	1693	3313	61837
1%	3%	4%	1%	2%	7%	1%	1%	10%	1%	2%	7%	2%	4%	1%	0%	7%	0%	2%	0%	1%	0%	2%	1%	11%	3%	15%	1%	1%	3%	5%	N/A

Number of per responding MS (2016-2019)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
427	1037	1409	292	722	2748	276	149	3872	240	757	2250	691	1331	384	70	2526	9	874	43	516	84	819	173	3719	807	5377	381	348	1073	1991	35395
1%	3%	4%	1%	2%	8%	1%	0%	11%	1%	2%	6%	2%	4%	1%	0%	7%	0%	2%	0%	1%	0%	2%	0%	11%	2%	15%	1%	1%	3%	6%	N/A

Number of per responding MS (2019)																															
AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
63	171	208	26	82	489	55	15	593	37	131	250	134	167	61	4	400	0	131	10	56	12	161	34	383	96	886	55	56	89	386	5241
1%	3%	4%	0%	2%	9%	1%	0%	11%	1%	2%	5%	3%	3%	1%	0%	8%	0%	2%	0%	1%	0%	3%	1%	7%	2%	17%	1%	1%	2%	7%	N/A

	2013	2014	2015	2016	2017	2018	2019	All
Av. Response time (days)	20	16	15	15	14	14	11	15

Response time only recorded as of 2013

Response time calculated only for requests that have been answered. There are requests, which were never answered (e.g. were withdrawn or refused) and among the most recent ones there are also several, which are pending i.e. not yet answered

2013-2019		AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
MS																																	
Received requests		611	1405	2112	429	1047	3922	420	288	5883	380	1115	3746	1119	2038	640	114	3710	22	1236	61	750	131	1127	275	5417	1406	8160	581	575	1472	2774	52966
Answered requests		595	1328	1857	417	1032	3710	406	278	5839	376	893	3646	1104	2013	616	96	3583	20	1229	60	736	125	1073	267	5325	1376	8044	571	554	1426	2725	51320
% of answered requests		97%	95%	88%	97%	99%	95%	97%	97%	99%	99%	80%	97%	99%	99%	96%	84%	97%	91%	99%	98%	98%	95%	95%	97%	98%	98%	99%	98%	96%	97%	98%	97%
Av. Response time (days)		11	18	39	4	9	11	10	8	7	6	50	20	11	8	9	51	18	7	8	17	11	9	15	13	18	12	17	11	9	12	7	15

2016-2019		AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
MS																																	
Received requests		427	1037	1409	292	722	2748	276	149	3872	240	757	2250	691	1331	384	70	2526	9	874	43	516	84	819	173	3719	807	5377	381	348	1073	1991	35395
Answered requests		418	981	1164	282	712	2598	267	146	3842	239	574	2175	681	1318	369	59	2428	9	871	42	509	80	780	167	3651	789	5299	376	333	1047	1955	34161
% of answered requests		98%	95%	83%	97%	99%	95%	97%	98%	99%	100%	76%	97%	99%	99%	96%	84%	96%	100%	100%	98%	99%	95%	95%	97%	98%	98%	99%	99%	96%	98%	98%	97%
Av. Response time (days)		11	17	47	3	9	10	9	8	6	6	44	20	11	7	7	24	18	8	7	18	10	8	14	15	17	10	15	9	10	11	7	14

2019		AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR	GR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK	Total
MS																																	
Received requests		63	171	208	26	82	489	55	15	593	37	131	250	134	167	61	4	400	0	131	10	56	12	161	34	383	96	886	55	56	89	386	5241
Answered requests		62	163	111	26	81	460	51	15	589	37	66	247	131	165	55	2	386	0	129	10	56	12	153	33	376	88	871	54	53	87	375	4944
% of answered requests		98%	95%	53%	100%	99%	94%	93%	100%	99%	100%	50%	99%	98%	99%	90%	50%	97%	N/A	98%	100%	100%	100%	95%	97%	98%	92%	98%	98%	95%	98%	97%	94%
Av. Response time (days)		10	10	37	7	8	10	9	4	8	4	17	9	9	8	4	6	19	N/A	8	8	8	5	13	7	17	9	13	11	8	8	7	11