



IMI REPORT

Number: 9839.1

CPC - Request for enforcement measures - Art. 12(1)

Request Summary

	Request for enforcement measures - Art. 12(1)
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Reference dates and information

Number of calendar days in which a reply is required	180
Number of calendar days in which the requested authority will reply	180
Date sent	15/03/2020
Date accepted	15/03/2020
Date due	11/09/2020

Legal Basis

European legal basis

Applicable EU legislation	Directive (EU) 2015/2302 on package travel and linked travel arrangements
	Relevant articles in the selected EU legislation
Directive (EU) 2015/2302	(en) Sample

National legal basis

Details of national legal basis	(en) Sample
Attachment	File name: Sample attachment.txt Added by: IT - CPC - Sample Authority Name Added on: 15/03/2020 23:21 CET
Link to national legal basis	https://www.sample.com/

Trader details

Name of the trader

Trader name	Known
Does the trader name include personal data?	Yes

Trader name (with personal data)	Sample 1
Does the trader have other trading name(s)?	Yes, see details below
Alternative name 1	Sample 2
Alternative name 2	Sample 3

Trader's presence on the Internet

Online Interface / Website of the trader	Known
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Details of the online interface - 1

Type of online interface	Mobile Application (App)
Name	Sample App
Direct link	https://www.sample.com/
Attachment	File name: Sample screenshot.png Added by: IT - CPC - Sample Authority Name Added on: 15/03/2020 23:21 CET
Additional information	(en) Sample

Details concerning the trader

Name of trader's legal representative	Sample
Other representative of the trader (e.g.: executive)	Sample
Legal form of the trader	(AT) Aktiengesellschaft, AG
Is there a parent company?	Yes, see details below
Name of parent company	Sample
Name(s) of company director	Sample

Type of business / sector

Type of business / sector	Known
Type of business / sector	Advertiser
Activity(ies) of the trader	Accounting/audit/business or legal consultancy services

Identification

TAX / VAT number	Known
TAX / VAT	123
Other type of identification	Available
Commercial / company registration	Sample
Professional registration number	Sample
Bank account number	Sample
Other registration number	Sample

Establishment details

Address of the trader	Known
Street name and number	Sample

Town / City	Sample
Postcode	Sample
Country	Bulgaria
Does the trader have an additional address?	Yes, see details below
Additional address of the trader	Sample
Does the trader also operate in other EEA countries?	Yes, see details below
EEA Member States where the trader operates	Austria Bulgaria Greece

E-mail address and other contact details

E-mail address and other contact details	Available
E-mail address (functional box)	Sample@Sample.Sample
Telephone number	123
Contact person	Sample
Contact person E-mail address	Sample@Sample.Sample
Social media account	Sample

Additional Information and updates

Additional information about the trader	(en) Sample
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Information on the infringement

Type and nature of the infringement

Short summary of the infringement / suspected infringement	(en) Sample
Short summary of the infringement / suspected infringement - complementary information	(en) Sample
Nature of the infringement	Verified
Status of the infringement	Ongoing
Assumed type of infringement	Widespread infringement with a Union dimension
Justification why Union dimension of infringement is suspected	(en) Sample
Additional information about the infringement	(en) Sample

Product/service and media involved

Name of product or service	(en) Sample
COICOP classification	CLOTHING AND FOOTWEAR (03)
Level 2	Clothing (03.1)
Level 3	Cleaning, repair and hire of clothing (03.1.4)
Advertising medium	Face to face
Sales medium	Face to face Social media

Estimated number of impacted consumers in total	20000
Estimated financial detriment / year	20000.0 EUR
Number of complaints received in total	999
Information on harmfulness of the infringement	Many consumers harmed Repetitive infringement Vulnerable consumers

Request

Compliance with the request

Compliance with the request	The requested authority is ready to comply with the request.
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Involvement of designated bodies

Does the applicant authority agree to the involvement of designated bodies in processing this request, if the requested authority complies with the request?	Yes
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Alerts concerning the infringement

Position of the applicant authority with regards to a potential alert concerning this infringement	An alert has already been sent or will be issued by the applicant authority
Does the requested authority agree with the above position concerning issuing the alert?	Yes

Remedial commitments

Have the consumers affected been offered remedial commitments?	Yes, they have
Additional information concerning the remediation	(en) Sample

Enforcement measures/steps - 1

Type of measure	4) Provision of information to consumers on how to seek compensation under national law
Brief description of the measure	(en) Sample
Implementation date of the measure	31/03/2020
Nature of the measure	Final
Has the measure already been adopted?	Yes
Additional information about the measure taken	(en) Sample
Attachment	Attachment name: Sample File name: Sample attachment.txt Added by: BG - SLO Bulgaria 2019 Added on: 15/03/2020 23:24 CET Comment: (en) Sample
Is there any authority involved in taking this measure?	Yes, see details below
Type of authority	CPC competent authority Other public authority Designated body

Details of the involved CPC competent authority (name, contact details etc.)	(en) Sample
Details of the involved public authority (name, contact details etc.)	(en) Sample
Details of the involved designated body (name, contact details etc.)	(en) Sample

Attachments and comments

Management Information

Form	CPC - Request for enforcement measures - Art. 12(1)
Management type	Request
Number	9839
Status	Closed
Version	1
Last update	15/03/2020 23:25 CET

History

History Item	Version: 1 Action: Reply accepted Old status: Answered - awaiting closure New status: Closed Modified by: USERNAME Sample Date: 15/03/2020 23:25 CET
History Item	Version: 1 Action: Reply sent Old status: Accepted New status: Answered - awaiting closure Modified by: USER Default Date: 15/03/2020 23:24 CET
History Item	Version: 1 Action: Request edited Old status: Accepted New status: Accepted Modified by: USER Default Date: 15/03/2020 23:24 CET
History Item	Version: 1 Action: Request accepted Old status: Awaiting acceptance New status: Accepted Modified by: USER Default Date: 15/03/2020 23:23 CET
History Item	Version: 1 Action: Request sent Old status: Draft New status: Awaiting acceptance Modified by: USERNAME Sample Date: 15/03/2020 23:22 CET
History Item	Version: 1 Action: Request saved Old status: Initial status New status: Draft Modified by: USERNAME Sample Date: 15/03/2020 23:21 CET

Link

Link Item	Repository Name: CPC - Request for information - Art. 11(1) Entry Number: 9838 Link Type: Created from Linked By: CPC - Sample Authority Name Date: 15/03/2020 23:22 CET
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Requesting Authority

Authority name	CPC - Sample Authority Name
Authority informal title	CPC - Sample Authority Name
Country	Italy
Address	Street and number name 1040 Town name
Telephone	100
Fax	
E-mail	sample@authority.name

Requesting Coordinator

Authority name	CPC - Sample Authority Name
Authority informal title	CPC - Sample Authority Name
Country	Italy
Address	Street and number name 1040 Town name
Telephone	100
Fax	
E-mail	sample@authority.name

Responding Authority

Authority name	SLO Bulgaria 2019
Authority informal title	SLO Bulgaria 2019
Country	Bulgaria
Address	Main Street 1000 Sofia
Telephone	+123456789
Fax	
E-mail	slobg@slobg.zxca

Responding Coordinator

Authority name	SLO Bulgaria 2019
Authority informal title	SLO Bulgaria 2019
Country	Bulgaria
Address	Main Street 1000 Sofia
Telephone	+123456789
Fax	
E-mail	slobg@slobg.zxca