

#### **IMI REPORT**

Number: 9852.1

#### CPC - Coordinated Actions: Investigation and enforcement - Chapter IV

# **Summary**

|  | Coordinated Actions: Investigation and enforcement - Chapter IV |
|--|---|
|--|---|

#### **Member State selection**

| Recipient Member States | Austria Belgium Bulgaria Croatia Cyprus Czechia Denmark Estonia |
|-------------------------|---|
|-------------------------|---|

#### Type of infringement

|     | Type of infringement                           | Widespread infringement |
|-----|--|-------------------------|
| Add | ditional information about the<br>infringement | (en) Sample             |

#### Coordinator contact person

| First and last name | Sample               |
|---------------------|----------------------|
| Email address       | Sample@Sample.Sample |
| Phone number        | 1231                 |
| Working languages   | English (en)         |
| Additional details  | (en) Sample          |
| Functional mailbox  | Sample@Sample.Sample |

#### **Reference dates and information**

| The form was sent by | Italy      |
|----------------------|------------|
| The form was sent on | 16/03/2020 |
| Commenting closes on |            |

## Recipients

| Recipient authority | Authority informal title: SLO Austria 2019<br>Authority name:<br>SLO Austria 2019<br>Country: Austria |
|---------------------|---|
|---------------------|---|

| Recipient authority | Authority informal title: SLO Belgium 2019 Authority name: SLO Belgium 2019 SLO Belgium 2019 SLO Belgium 2019 SLO Belgium 2019 Country: Belgium |
|---------------------|---|
| Recipient authority | Authority informal title: SLO Bulgaria 2019<br>Authority name:<br>SLO Bulgaria 2019<br>Country: Bulgaria  |
| Recipient authority | Authority informal title: SLO Croatia 2019<br>Authority name:<br>SLO Croatia 2019<br>Country: Croatia   |
| Recipient authority | Authority informal title: SLO Cyprus 2019 Authority name: SLO Cyprus 2019 Country: Cyprus   |
| Recipient authority | Authority informal title: SLO Czechia 2019 Authority name: SLO Czechia 2019 Country: Czechia  |
| Recipient authority | Authority informal title: CPC - Sample Authority Name<br>Authority name:<br>CPC - Sample Authority Name<br>Country: Italy                       |

# Legal basis

# European legal basis

| Applicable EU legislation | Directive (EU) 2015/2302 on package travel and linked travel arrangements |
|---------------------------|---|
|                           | Relevant articles in the selected EU legislation                          |
| Directive (EU) 2015/2302  | (en) Sample   |

## National legal basis

| Details of national legal basis | (en) Sample  |
|---------------------------------|--|
| Attachment                      | File name: Sample attachment.txt<br>Added by: IT - CPC - Sample Authority Name<br>Added on: 16/03/2020 00:12 CET |
| Link to national legal basis    | https://www.sample.com/  |

# **Trader details**

## Name of the trader

| Trader name                                 | Known                  |
|---|------------------------|
| Does the trader name include personal data? | Yes                    |
| Trader name (with personal data)            | Sample 1               |
| Does the trader have other trading name(s)? | Yes, see details below |
| Alternative name 1                          | Sample 2               |

2

| Alternative name 2 | Sample 3 |
|--------------------|----------|
|--------------------|----------|

## Trader's presence on the Internet

| Online Interface / Website of the trader | Known |
|--|-------|
|--|-------|

## Details of the online interface - 1

| Type of online interface | Mobile Application (App)   |
|--------------------------|--|
| Name                     | Sample App   |
| Direct link              | https://www.sample.com/  |
| Attachment               | File name: Sample screenshot.png<br>Added by: IT - CPC - Sample Authority Name<br>Added on: 16/03/2020 00:12 CET |
| Additional information   | (en) Sample  |

## Details concerning the trader

| Name of trader's legal representative                | Sample                      |
|--|-----------------------------|
| Other representative of the trader (e.g.: executive) | Sample                      |
| Legal form of the trader                             | (AT) Aktiengesellschaft, AG |
| Is there a parent company?                           | Yes, see details below      |
| Name of parent company                               | Sample                      |
| Name(s) of company director                          | Sample                      |

## Type of business / sector

| Type of business / sector   | Known   |
|-----------------------------|---|
| Type of business / sector   | Advertiser  |
| Activity(ies) of the trader | Accounting/audit/business or legal consultancy services |

#### Identification

| TAX / VAT number                  | Known     |
|-----------------------------------|-----------|
| TAX / VAT                         | 123       |
| Other type of identification      | Available |
| Commercial / company registration | Sample    |
| Professional registration number  | Sample    |
| Bank account number               | Sample    |
| Other registration number         | Sample    |

#### **Establishment details**

| Address of the trader  | Known    |
|------------------------|----------|
| Street name and number | Sample   |
| Town / City            | Sample   |
| Postcode               | Sample   |
| Country                | Bulgaria |

| Does the trader have an additional address?          | Yes, see details below        |
|--|-------------------------------|
| Additional address of the trader                     | Sample                        |
| Does the trader also operate in other EEA countries? | Yes, see details below        |
| EEA Member States where the trader operates          | Austria<br>Bulgaria<br>Greece |

#### E-mail address and other contact details

| E-mail address and other contact details | Available            |
|--|----------------------|
| E-mail address (functional box)          | Sample@Sample.Sample |
| Telephone number                         | 123                  |
| Contact person                           | Sample               |
| Contact person E-mail address            | Sample@Sample.Sample |
| Social media account                     | Sample               |

# **Additional Information and updates**

| Additional information about the trader | (en) Sample   |
|---|---|
|   | After this form is sent, updates concerning the details of the trader may be added below. |

# Information on the infringement

# Type and nature of the infringement

| Short summary of the infringement / suspected infringement                                   | (en) Sample                                   |
|--|---|
| Short summary of the infringement /<br>suspected infringement -<br>complementary information | (en) Sample                                   |
| Nature of the infringement   | Verified                                      |
| Status of the infringement   | Ongoing                                       |
|  | Type of infringement: Widespread infringement |

#### Product/service and media involved

| Name of product or service                      | (en) Sample                                    |
|---|--|
| COICOP classification                           | CLOTHING AND FOOTWEAR (03)                     |
| Level 2   | Clothing (03.1)                                |
| Level 3   | Cleaning, repair and hire of clothing (03.1.4) |
| Advertising medium                              | Face to face                                   |
| Sales medium                                    | Face to face<br>Social media                   |
| Estimated number of impacted consumers in total | 20000  |
| Estimated financial detriment / year            | 20000.0  |
|   | EUR  |
| Number of complaints received in total          | 999  |

| Information on harmfulness of the infringement Many consumers harmed Repetitive infringement Vulnerable consumers |  |
|---|--|
|---|--|

# Plan of investigation and relevant actions

#### Plan of action

| Type of action                           |  |
|--|--|
| Description of action                    |  |
| Deadline / timeframe for the action      |  |
| Applicable to the following participants |  |

#### **Attachments**

| Attachment | Attachment name: Sample File name: Sample attachment.txt Added by: IT - CPC - Sample Authority Name Added on: 16/03/2020 00:12 CET Comment: (en) Sample |
|------------|---|
|------------|---|

## **Coordinated work**

#### **Common position**

| Link to the draft common position                | https://www.sample.com/   |
|--|---|
| Attachment                                       | Attachment name: Sample File name: Sample attachment.txt Added by: IT - CPC - Sample Authority Name Added on: 16/03/2020 00:12 CET Comment: (en) Sample |
| Deadline for commenting on draft common position | 31/03/2020  |

#### Communication with the trader

| Type of document                              |  |
|---|--|
| Deadline for commenting on the document       |  |
| Additional info / Comments about the document |  |
| Is the draft reply to the document available? |  |

#### **Communication material**

| Description                                  |  |
|--|--|
| Link to the draft                            |  |
| Deadline for commenting on the press release |  |

## Plan of coordinated enforcement

#### **Enforcement measures**

| Deadline / timeframe for the measures    | (en) https://www.sample.com/  |
|--|---|
| Comment                                  | Type: Confirmation of a measure taken<br>Comment: (en) Sample<br>Added by: IT - CPC - Sample Authority Name<br>Added on: 16/03/2020 00:15 CET           |
| Attachment                               | Attachment name: Sample File name: Sample attachment.txt Added by: IT - CPC - Sample Authority Name Added on: 16/03/2020 00:12 CET Comment: (en) Sample |
| Applicable to the following participants | Belgium<br>Croatia<br>Bulgaria  |

# Closure

#### Closure

| Comment | Type: Proposal to close the Coordinated Action<br>Comment: (en) Sample<br>Added by: IT - CPC - Sample Authority Name<br>Added on: 16/03/2020 00:16 CET                              |
|---------|---|
| Comment | Type: Agreement with the proposal to close because infringement is ceased in our country Comment: (en) Sample<br>Added by: BG - SLO Bulgaria 2019<br>Added on: 16/03/2020 00:17 CET |

# **Attachments and comments**

# **Management Information**

| Form            | CPC - Coordinated Actions: Investigation and enforcement - Chapter IV |
|-----------------|---|
| Management type | Notification  |
| Number          | 9852  |
| Status          | Open for comments   |
| Version         | 1   |
| Last update     | 16/03/2020 00:17 CET  |

## History

| History Item | Version: 1 Action: New comment Old status: Open for comments New status: Open for comments Modified by: USER Default Date: 16/03/2020 00:17 CET  |
|--------------|--|
| History Item | Version: 1 Action: Broadcast Old status: Awaiting approval New status: Open for comments Modified by: USERNAME Sample Date: 16/03/2020 00:17 CET |

| History Item | Version: 1 Action: New comment Old status: Awaiting approval New status: Awaiting approval Modified by: USERNAME Sample Date: 16/03/2020 00:16 CET         |
|--------------|--|
| History Item | Version: 1 Action: Deletion of comment Old status: Awaiting approval New status: Awaiting approval Modified by: USERNAME Sample Date: 16/03/2020 00:16 CET |
| History Item | Version: 1 Action: New comment Old status: Awaiting approval New status: Awaiting approval Modified by: USERNAME Sample Date: 16/03/2020 00:16 CET         |
| History Item | Version: 1 Action: New comment Old status: Awaiting approval New status: Awaiting approval Modified by: USERNAME Sample Date: 16/03/2020 00:15 CET         |
| History Item | Version: 1 Action: Submission for approval Old status: Draft New status: Awaiting approval Modified by: USERNAME Sample Date: 16/03/2020 00:15 CET         |
| History Item | Version: 1 Action: Creation of draft version Old status: Initial New status: Draft Modified by: USERNAME Sample Date: 16/03/2020 00:12 CET                 |

## Link

| Link Item | Repository Name: CPC - Coordinated Actions: Initiation - Art. 16 to 18 Entry Number: 9851 Link Type: Created from Linked By: CPC - Sample Authority Name Date: 16/03/2020 00:12 CET |
|-----------|---|
|-----------|---|

## **Initiating Authority**

| Authority name           | CPC - Sample Authority Name              |
|--------------------------|--|
| Authority informal title | CPC - Sample Authority Name              |
| Country                  | Italy                                    |
| Address                  | Street and number name<br>1040 Town name |
| Telephone                | 100                                      |
| Fax                      |  |
| E-mail                   | sample@authority.name                    |

# **Initiating Authority**

| Authority name           | CPC - Sample Authority Name              |
|--------------------------|--|
| Authority informal title | CPC - Sample Authority Name              |
| Country                  | Italy                                    |
| Address                  | Street and number name<br>1040 Town name |

| Telephone | 100                   |
|-----------|-----------------------|
| Fax       |                       |
| E-mail    | sample@authority.name |

# **Initiating Coordinator**

| Authority name           | CPC - Sample Authority Name              |
|--------------------------|--|
| Authority informal title | CPC - Sample Authority Name              |
| Country                  | Italy                                    |
| Address                  | Street and number name<br>1040 Town name |
| Telephone                | 100                                      |
| Fax                      |  |
| E-mail                   | sample@authority.name                    |

## $\mathbf{E}\mathbf{U}$

| Authority name           | petersec<br>petersec<br>petersec |
|--------------------------|----------------------------------|
| Authority informal title | petersec                         |
| Country                  | EU                               |
| Address                  | tests<br>tests tests             |
| Telephone                | +23433                           |
| Fax                      |                                  |
| E-mail                   | recip@rupayamail.com             |