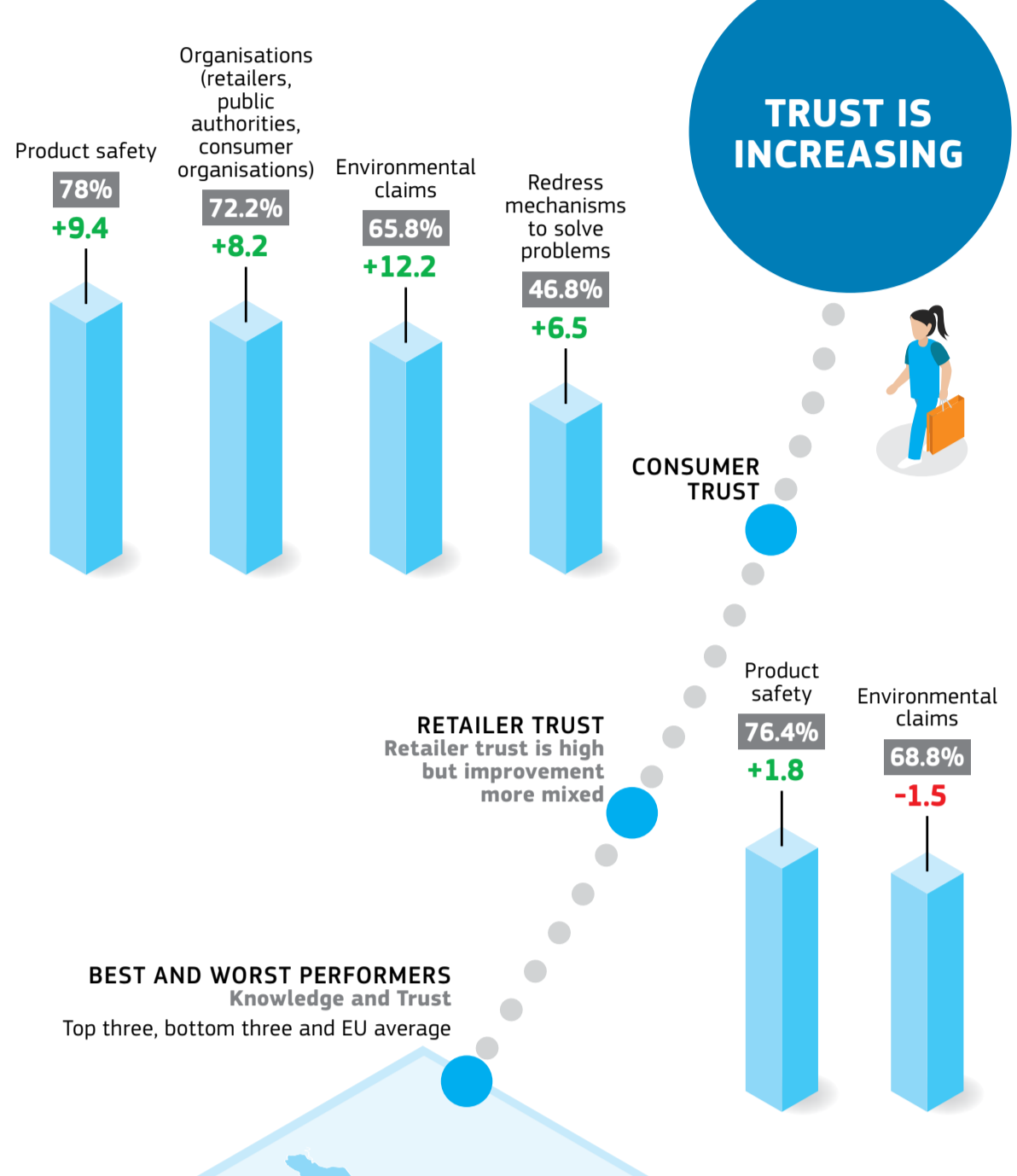
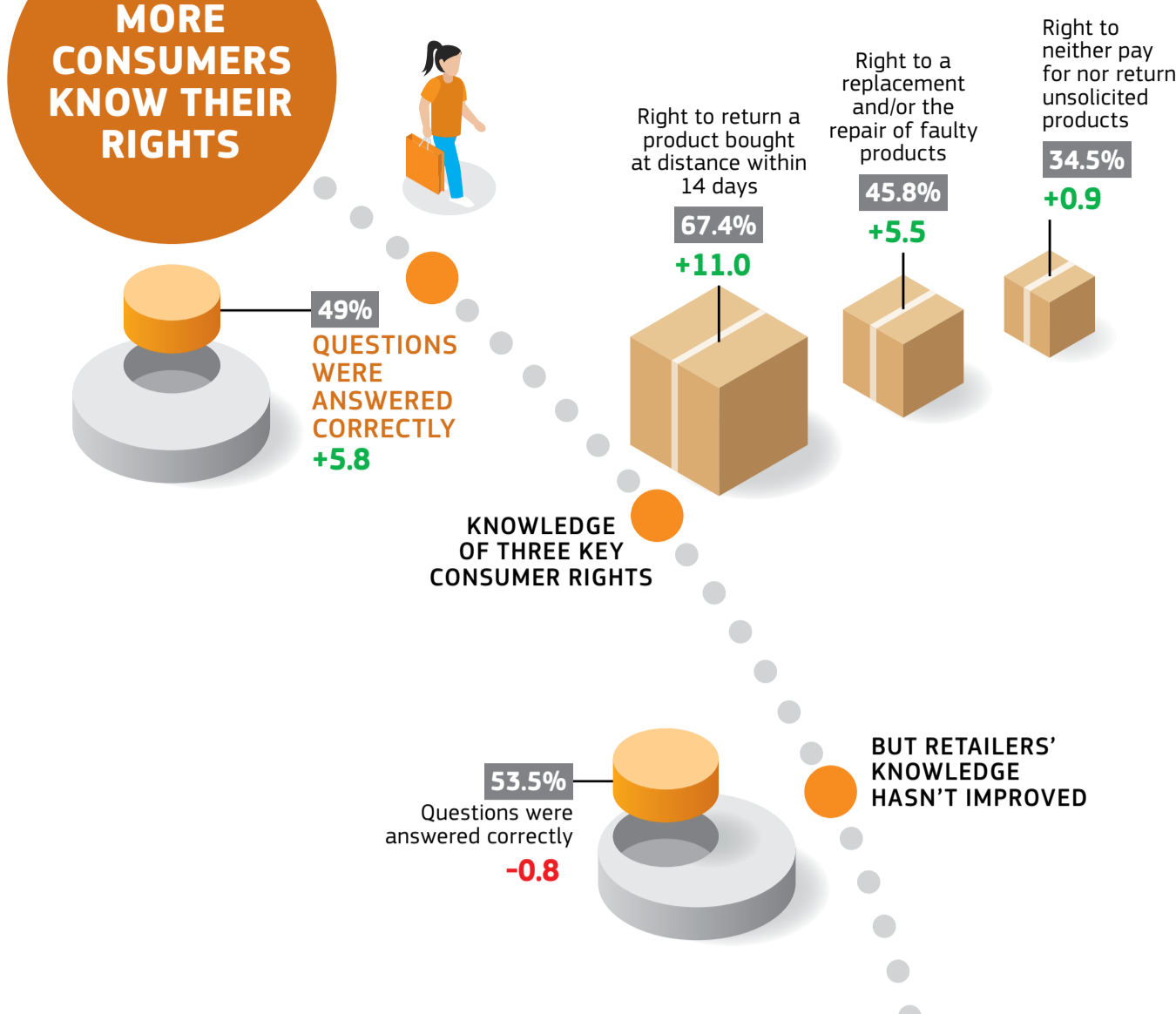
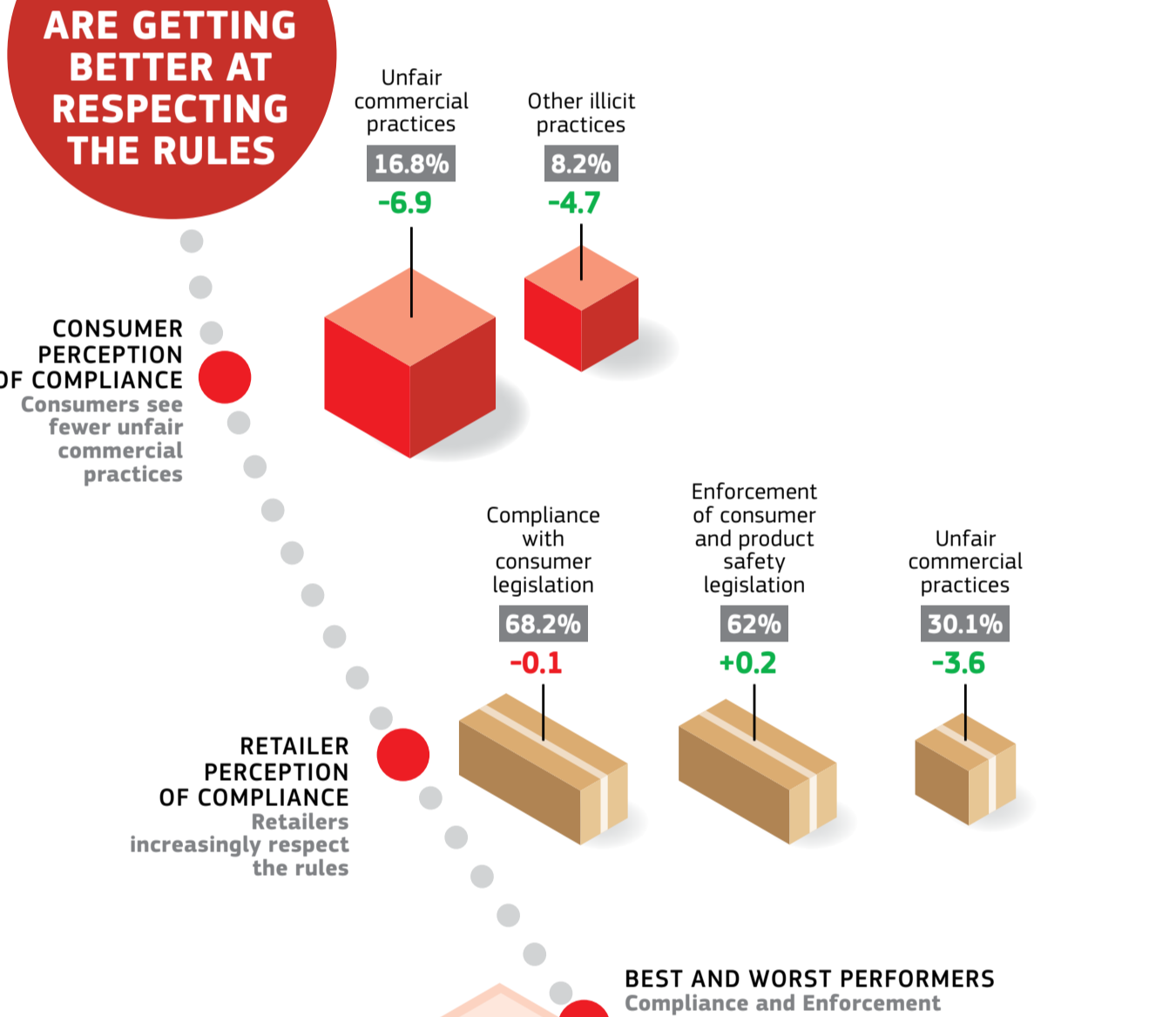
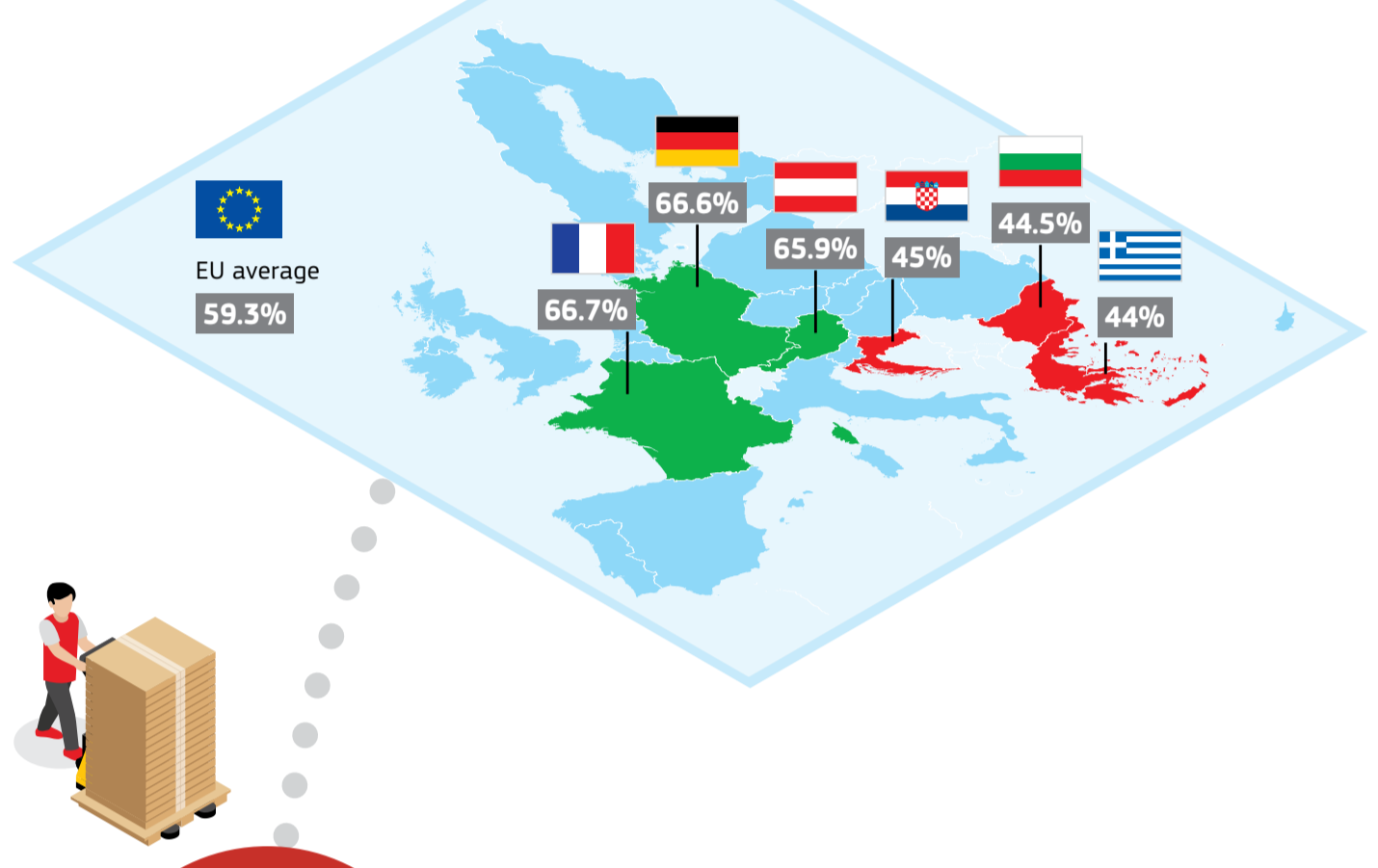


Better conditions for consumers in the EU

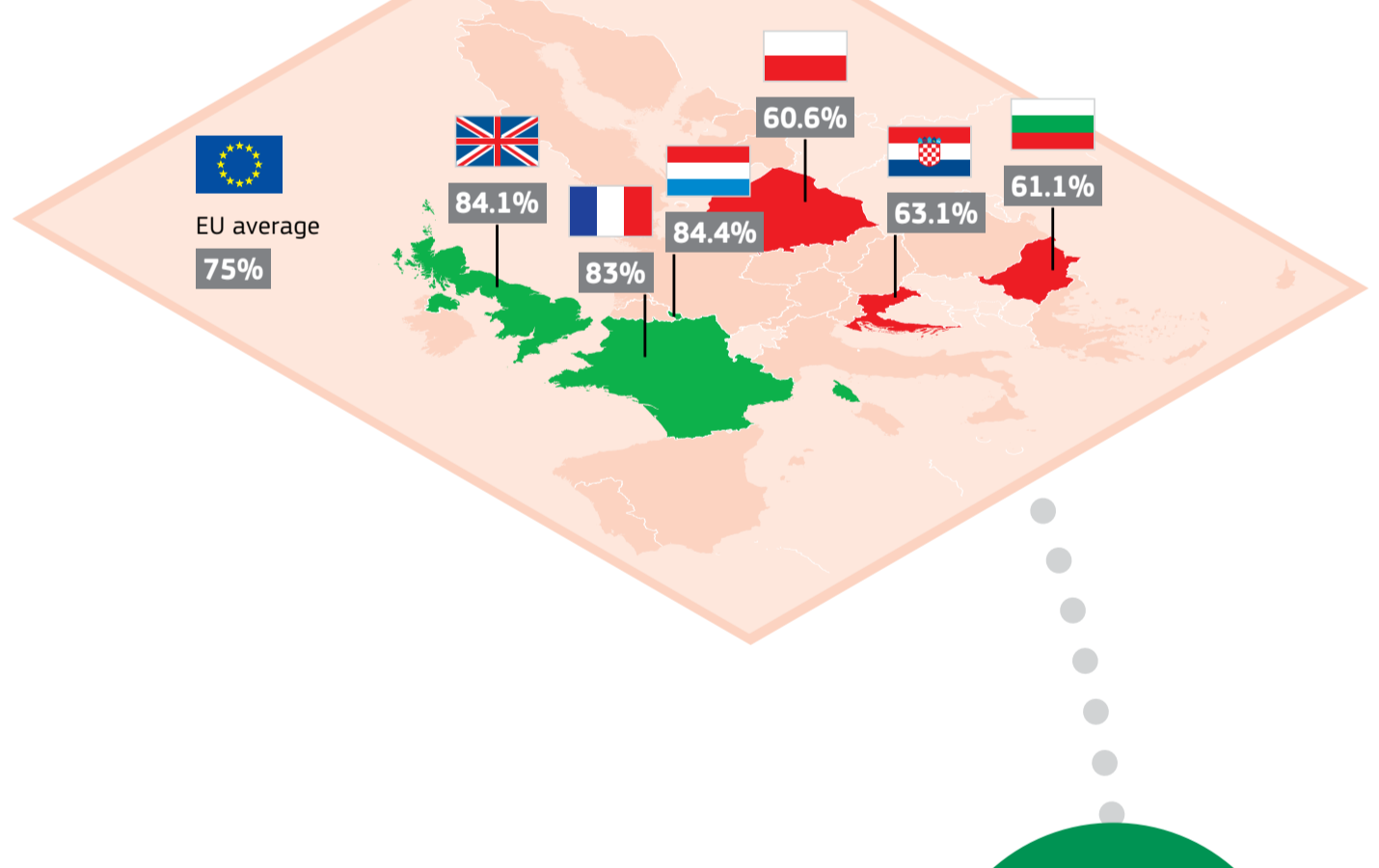
Consumer Conditions Scoreboard 2017



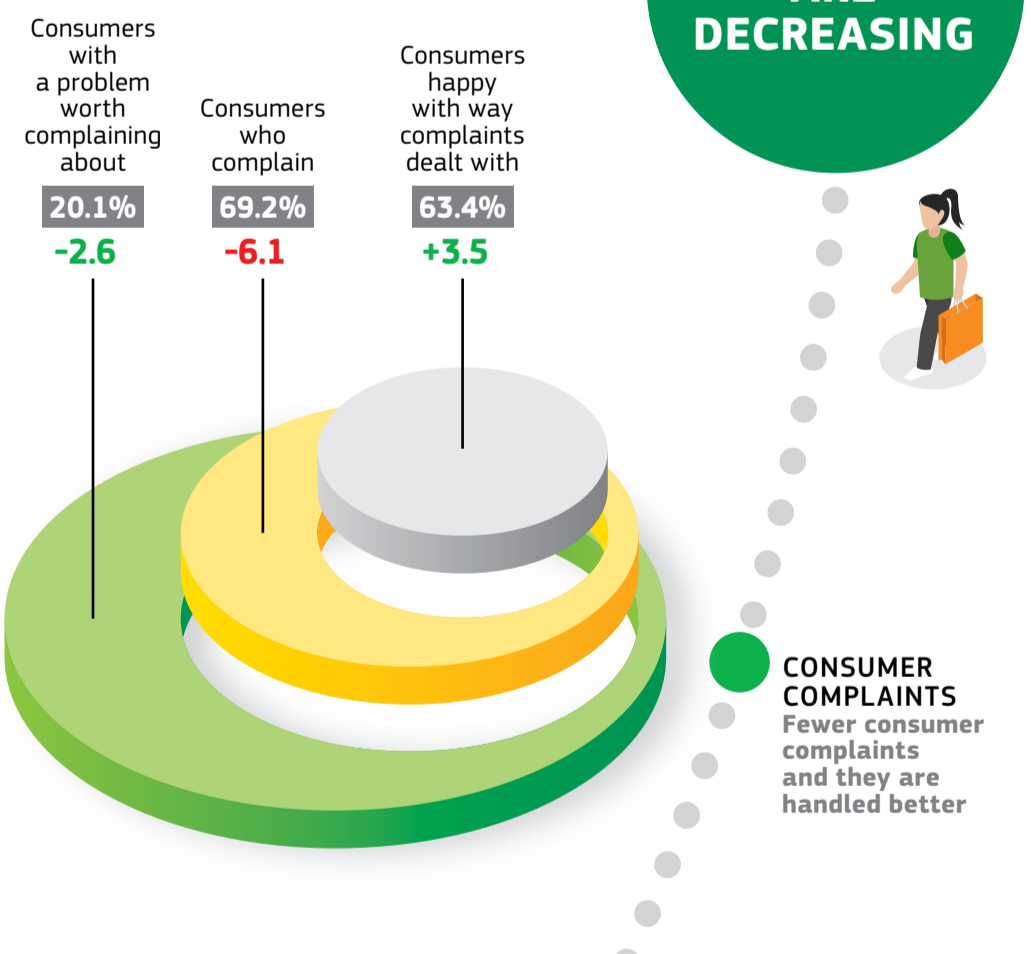
BEST AND WORST PERFORMERS
Knowledge and Trust
Top three, bottom three and EU average



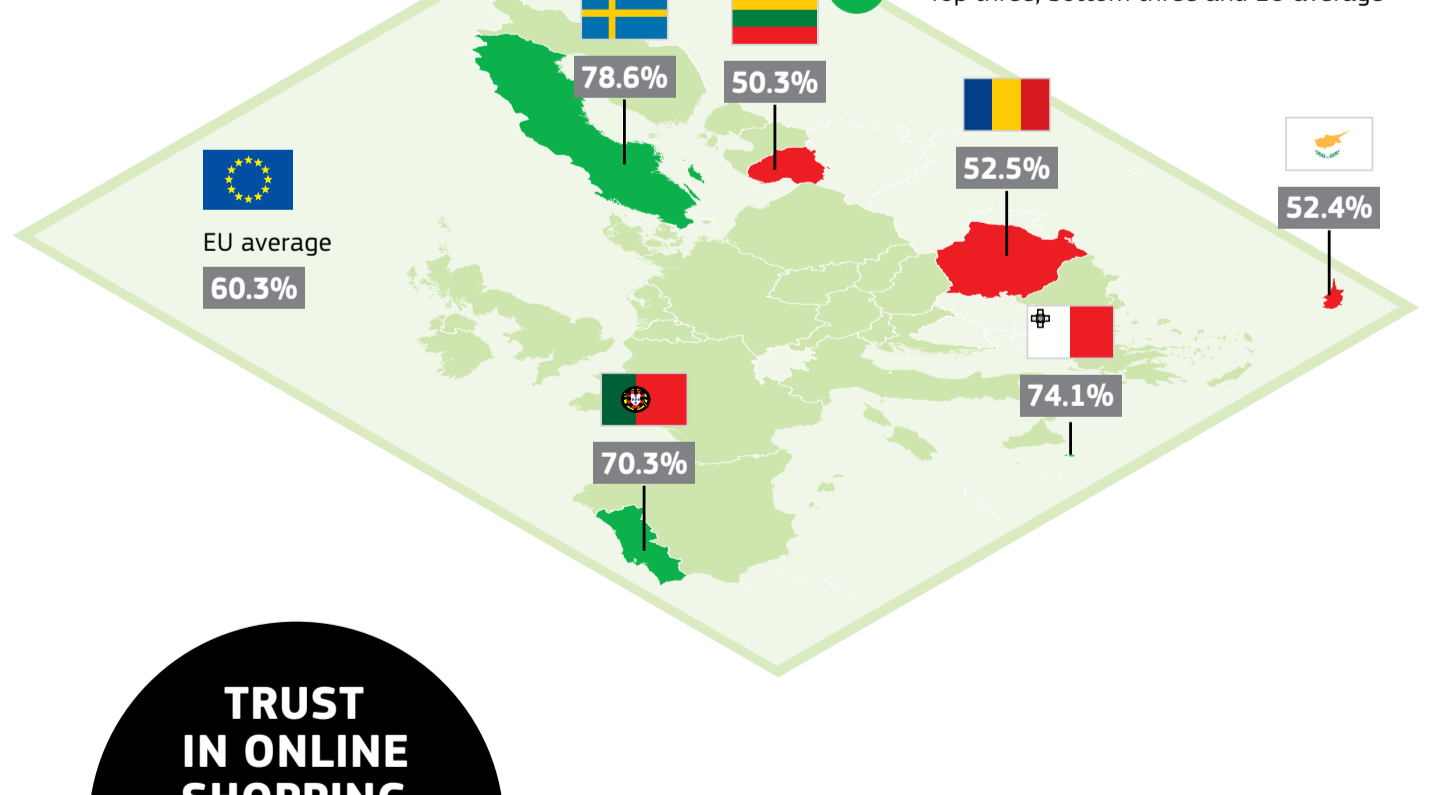
BEST AND WORST PERFORMERS
Compliance and Enforcement
Top three, bottom three and EU average



COMPLAINTS ARE DECREASING

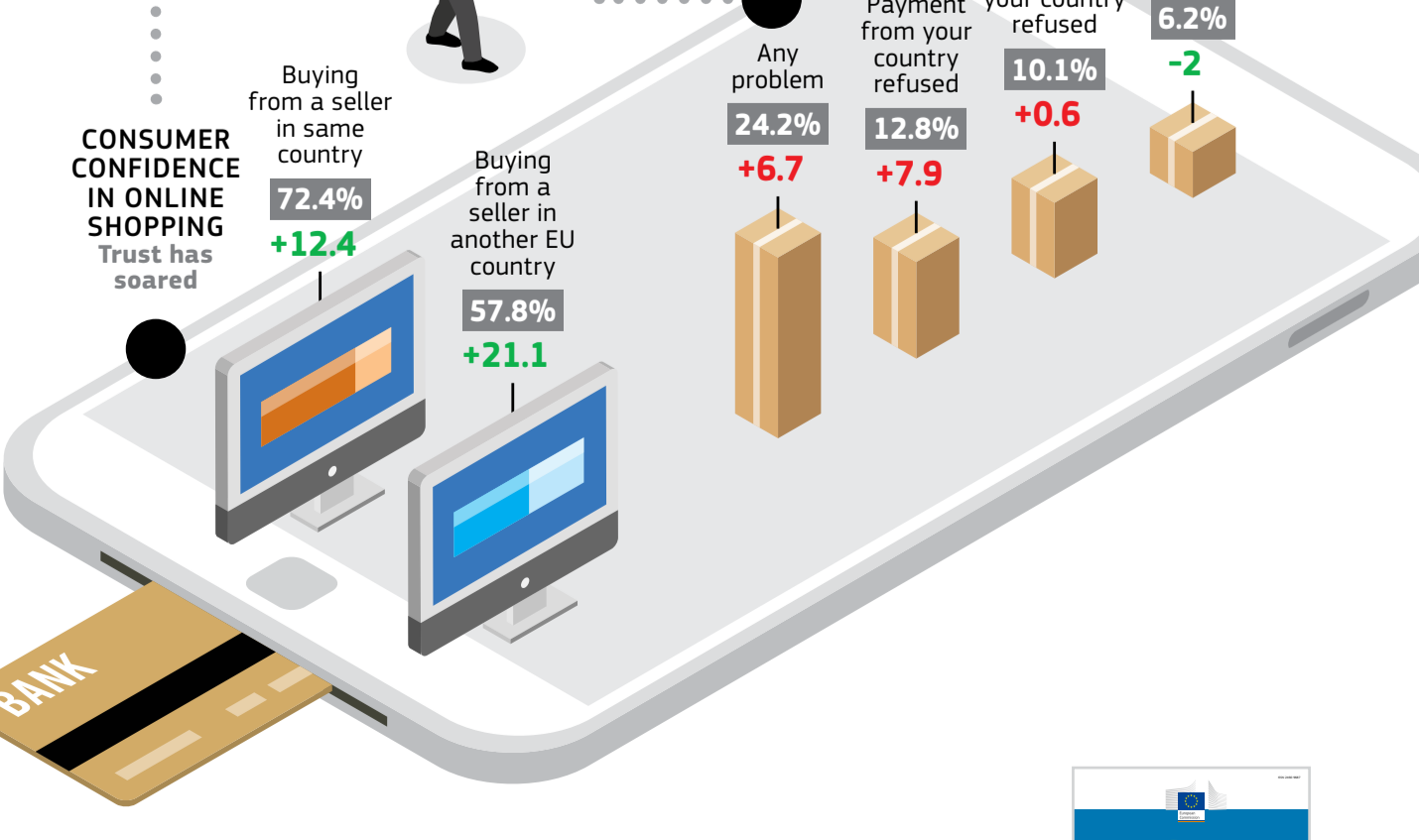


BEST AND WORST PERFORMERS
Complaints and Dispute Resolution
Top three, bottom three and EU average



TRUST IN ONLINE SHOPPING HAS SURGED

OVER HALF OF EUROPEAN CONSUMERS SHOP ONLINE



Consumer Conditions Scoreboard in full

http://ec.europa.eu/newsroom/just/item-detail.cfm?item_id=117250

